

2016 EL PASO COUNTY SHERIFF'S OFFICE

ANNUAL REPORT



To the Citizens of El Paso County,

It is my honor and privilege to present to you the Annual Report for 2016. It has been an exciting year for the El Paso County Sheriff's Office as we continue to grow and adapt as an organization. I often liken my term as Sheriff to a football game. There are four quarters, and we are already at half-time! The focus in 2016 was on fine tuning some of the changes that were made in 2015 to provide more transparency to the public, fair treatment of employees, and enhanced services to the citizens of El Paso County. We made progress on several capital improvement projects that were long overdue. Those projects include the research and preparation for the purchase of body worn cameras, updates to video visitation at the jail, and obtaining a contract for the new JMS (Jail Management System) system.

We continued our efforts towards rebuilding our relationships with our regional law enforcement partners. We continued our participation on multi-jurisdictional task forces and joint training exercises. The establishment of the DFIT (Deadly Force Investigation Team) and our participation in outside agency reviews of deadly force incidents has provided our regional partners and the community a great level of transparency.

While this 2016 Annual Report will detail all of the outstanding accomplishments of each Bureau and Division of the Office, I want to share what resonated the most with me from this last year. We live in one of the most philanthropic regions in the country, but the sheer amount of volunteerism, donations, and humble acts of the employees of this Office are second to none. Whether it was participating in the annual Shop-With-A-Cop event, Special Olympics of Colorado and dozens of other fundraisers and special events throughout the year, the El Paso County Sheriff's Office members show up in force. Despite working overtime on a regular basis, the commitment and participation in these events is humbling.

The over 800 employees of this Office, despite the pressures of the job, despite the negativity projected on law enforcement across the nation, despite the challenges presented daily, show the utmost professionalism and investment into the safety of this community.

It is with sincere gratitude that I express how grateful I am for each and every member of the Sheriff's Office, both current and retired. I cannot thank the community enough for the support shown to this Office and its employees. I could not be more proud and humbled to be the Sheriff of the finest law enforcement agency in the country, the El Paso County Sheriff's Office.

Bill Elder

Bill Elder, Sheriff



2016 EL PASO COUNTY SHERIFF'S OFFICE

COMMAND STAFF



SHERIFF



BILL ELDER



UNDERSHERIFF



JOE BREISTER



**LAW ENFORCEMENT
BUREAU**



CHIEF
B. Shannon

**SUPPORT SERVICES
BUREAU**



CHIEF
R. McDonald

**DETENTIONS
BUREAU**



CHIEF
M. Lincoln

**ADMIN SERVICES
BUREAU**



ADMINISTRATOR
L. Borland



**PATROL
DIVISION**



COMMANDER
C. Northam

**INVESTIGATIONS
DIVISION**



COMMANDER
R. Hatch

**SUPPORT OPS
DIVISION**



COMMANDER
R. Gehrett

**SPECIAL OPS
DIVISION**



COMMANDER
J. Kramer

**EMERGENCY SVCS
DIVISION**



COMMANDER
J. Padgett

**SECURITY
DIVISION**



COMMANDER
R. King

**OPERATIONS
DIVISION**



COMMANDER
T. DeLuca

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14TH ANNUAL AWARDS BANQUET

PUBLIC SAFETY TAX

In 2012, the Sheriff's Office identified critical needs in the Law Enforcement Bureau, Detention Bureau and Emergency Response. With the passing of the 1A Public Safety Tax, we have been able to add sworn personnel and the civilian staff to support those personnel, replace, repair and update old failing equipment, in addition to creating new Units and Programs. Below are examples of just a few of these Units and Programs. The importance of the Public Safety Tax cannot be overstated. As of December 31, 2016, funds from the PST have funded 192 employees within all Bureaus of the Office.

RURAL ENFORCEMENT OUTREACH

This Unit is a community oriented and high-impact policing with a rural twist. As a direct link to the citizens of the rural regions of Eastern El Paso County, the Unit's focus is to develop and cultivate relationships with these residents.

COMMUNITY RELATIONS OUTREACH

This Unit was developed out of the need for mutual understanding and cooperation to solve community and neighborhood problems. Through effective relationships, community members learn about policing while law enforcement members learn about the policing needs of the community.

VETERANS WARD

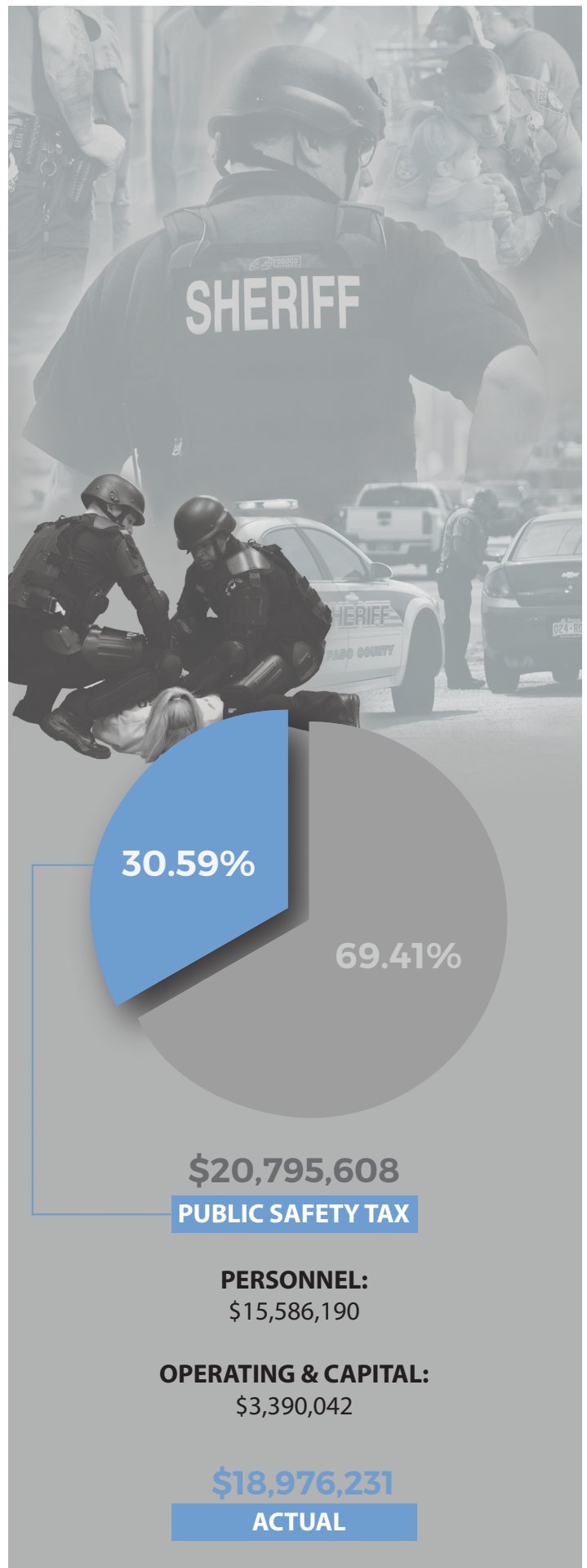
The intent of the Veterans Ward Program is to aid veterans of the armed forces in recovery and provide them tools with the hope they will not reoffend. Inmates receive course instruction from Deputies involved in the Program. Various agencies within our community come into the jail and educate inmates in the Veterans Ward about programs and services available to them when they are released.

FALCON PATROL CAR

The Falcon or Sector 41 Car is responsible for calls anywhere in the densely populated areas of Falcon and the business areas around Meridian, Woodmen and Highway 24. This Car will not leave that Sector except to provide backup on in-progress calls. This area continues to grow and without the Public Safety Tax, the Falcon Car would not be possible.

REACT TRAINING

Rapidly Evolving Active Crisis Training sessions are being provided to churches, businesses, Judges, Magistrates, Probation and Court Staff. These sessions are intended to educate people on how to react in crisis situations. We have also provided risk assessments to most D11 schools.



LAW ENFORCEMENT

BUREAU

PATROL
INVESTIGATIONS
VICTIMS ASSISTANCE UNIT
EVIDENCE UNIT
CRIME ANALYST
METRO VNI



PATROL DIVISION

2016 was a year filled with activity and changes for the Patrol Division. These changes involved personnel movements in and out of the Division, adjusting to new technology and equipment. There were expected bumps and learning curves that come with planning major technological initiatives such as the regional Law Enforcement Records Management System, Mobile Field Reporting (LERMS/MFR) and a Body Worn Camera (BWC) program. The Body Worn Camera project is managed by Bureau Chief Shannon, who completed a significant amount of research, collaboration, writing and planning. Patrol Deputies assisted by testing various BWC systems and reporting back their findings to help write policy and procedures needed to properly utilize the selected system. Both the LERMS/MFR system and the Body Worn Camera Program are currently scheduled to begin in mid 2017. This would not have been possible if not for all of the time and effort dedicated in 2016.

There were other significant changes experienced by the Patrol Division early in the year. We began a new Patrol Shift Plan to increase the number of personnel working, pre-scheduled training days and holidays. The Patrol Division went back to sharing cars with a car partner system in order to better manage our limited fleet resources and better control maintenance and fuel costs.

The Sheriff's Office successfully applied for and became a member of the Colorado Bureau of Investigations (CBI) Colorado Gangs Database (CoG). CoG provides gang related information for deputies conducting queries in CCIC and is vital to deputies for officer safety reasons. Sergeant David Manzanilla took the lead on getting this program moving forward and getting EPSO as an approved Level 5 CoG agency. EPSO also joined DrugNet in 2016. DrugNet is another information sharing tool to improve communication throughout our agency, and with partner agencies when appropriate. It is a centralized email that deputies from Detentions and Patrol can now use to share information related to drug offenders. This is critical information sharing to help combat the rise in narcotics related crimes, and potentially launch investigations and share information with other agencies.

On February 24, Park County Deputy Nate Carrington was killed in the line of duty during an eviction process and two other deputies were seriously injured. Because of this incident Park County was left short 11 of their deputies, seriously hindering their ability to provide law enforcement services to their community. Sheriff Elder, along with several other agencies, agreed to send personnel to provide service to the community until many of the Park County deputies could return to full duty. Our Office provided one deputy per shift, 24 hours a day, for a week, serving alongside other regional law enforcement officers, while Sheriff Wegener and his staff recovered from this loss.

CRIME:

2016 saw a large uptick in criminal activity involving Motor Vehicle Theft (MVT) and Criminal Trespass Auto (CTA) cases. As a result, there was an increase in mail thefts and an increase in Fraud cases in the northern and eastern Patrol Districts. Investigators and Deputies, with the assistance of Crime Analyst Valarie Moser, discovered several of the CTAs, MVTs and Frauds were being committed by the same group of perpetrators and/or their acquaintances. Several of these people were subsequently contacted and several arrest warrants were issued and served as a result of these cases.

TRAINING:

Early in the year, due to an excellent partnership developed with the local National Alliance on Mental Illness (NAMI), the Sheriff's Office hosted a training course called Mental Health First Aid for First Responders. Developed through coordination between NAMI, AspenPointe, Peak View Behavioral Health and the Bank of Colorado, this class was held on March 9th at the Office of the Sheriff (OTS). Training for 45 participants, divided between employees from EPSO, Fountain Police Department and CSPD was offered at no cost thanks to funding from Mental Health First Aid Colorado through a grant from the Colorado State Office of Behavioral Health and included lunch for all participants, underwritten by the generosity of Peak View Behavioral Health and the Bank of Colorado.

PROJECTS:

2016 saw the creation of a Patrol Projects Lieutenant. One of the Lieutenant's first duties was to research and present a proposal for the purchase of riot gear for Patrol personnel (helmet and face shield, batons, full body shields, shin and wrist guards). The research and planning began at the end of 2015 but the gear was finally delivered and issued in January of 2016. The Projects Lieutenant also coordinated with the Information and Technology (IT) Section to purchase new iPhones for all Patrol personnel. These phones have the capability to be used as recorders for dictation purposes and will take better photographs than any other cameras we previously issued. Additional projects completed in 2016 included research and feasibility of the issuance and use of NARCAN for all Patrol deputies. Lieutenant Cheryl Peck took on this project, wrote the Standard Operating Procedure, created a training course and completed the purchase process. In October, 120 NARCAN units finally arrived and are currently being used by Patrol Deputies when warranted.



68,212

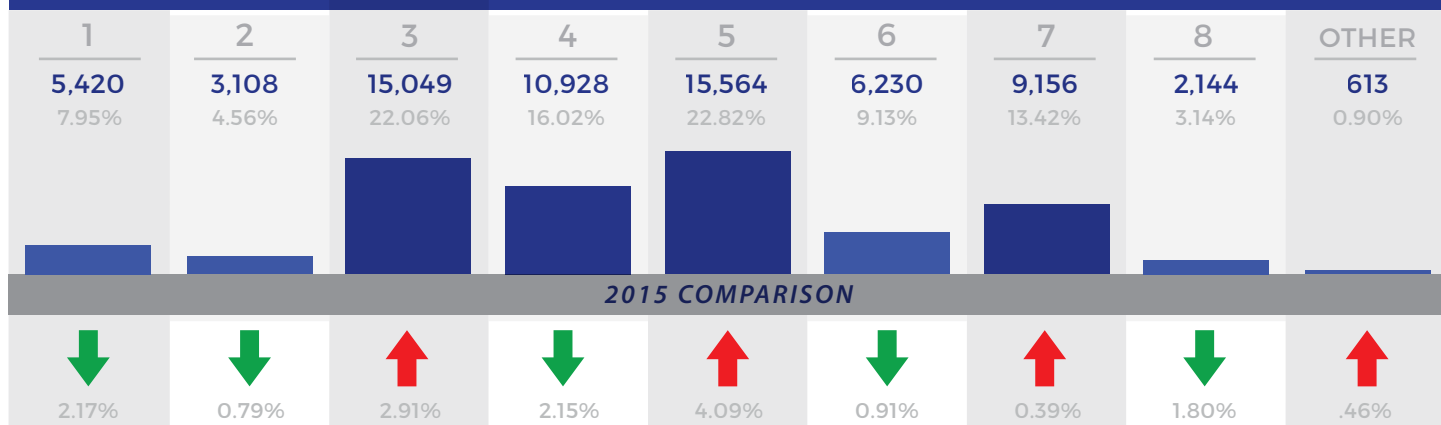
Priority 1-4 Calls in Un-Incorporated El Paso County

911 Hangup/Misdial	616
Abandoned Vehicle	1,285
Aircraft Emergency	10
Agency Assist	1,179
Alarm (Business/Residential/Hold-up/Panic)	2,412
Animal Complaint	878
Assault	298
Burglary (Business/Residential)	809
Check the Welfare	2,350
Child Abuse/Neglect	245
Citizen Contact	5,615
Citizen Traffic Complaint	499
Criminal Mischief	492
Criminal Trespass (Automobile)	606
Criminal Trespass (Property)	644
Disturbance	2,627
Domestic Violence	2,044
Fight	39
Forgery/Fraud	1,057
Harassment	1,271
Hazard	950
Illegal Shooter	134
Juvenile Complaint	132
Menacing	116
Motorist Assist	1,702
Motor Vehicle Theft	412
Motor Vehicle Theft - Recovery	188
Noise Complaint	641
Open Door/Window	385
Patrol Check	4,264
Reckless Endangerment	157
Restraining Order Violation	155
Robbery	25
Suspicious Incident	4,154
Theft	1,211
Traffic Stop	16,086

70 additional type codes 12,524

**not all calls required a deputy response, some calls reclassified after contact*

CALLS BY DISTRICT



INVESTIGATIONS DIVISION

The Investigations Division is mainly comprised of two large sections: General Investigations and Metro Vice, Narcotics and Intelligence (MVNI). Altogether, approximately 50 people are assigned to the Division. Subordinate to General Investigations are the Special Victims Unit (Sex Crimes), the Major Crimes Unit, and the Property/Financial Crimes Units. Also attached to General Investigations are the Victims Assistance Unit, the Evidence Section, the Forensic Computer Lab, the Crime Analysis Unit, and a portion of the Metro Crime Lab. Attached to MVNI are employees assigned to task forces with Drug Enforcement Agency (DEA), FBI's Safe Streets, Bureau of Alcohol, Tobacco, Firearms, and Explosives (BATFE), and the Regional Regulatory Team. The three technicians assigned to the Crime Lab are actually managed by the Colorado Springs Police Department (CSPD).

GENERAL INVESTIGATIONS

In 2016, General Investigations was brought up to full strength, with a total of 20 detectives, allowing us to address cases in a more timely manner. One of our most notable accomplishments in 2016 was the completion of four up-to-date interview rooms. This includes one room which has been designed as a "soft" interview room. It was furnished with victims and children in mind. Overall, we now have reliable equipment with which we can record and live stream interviews.

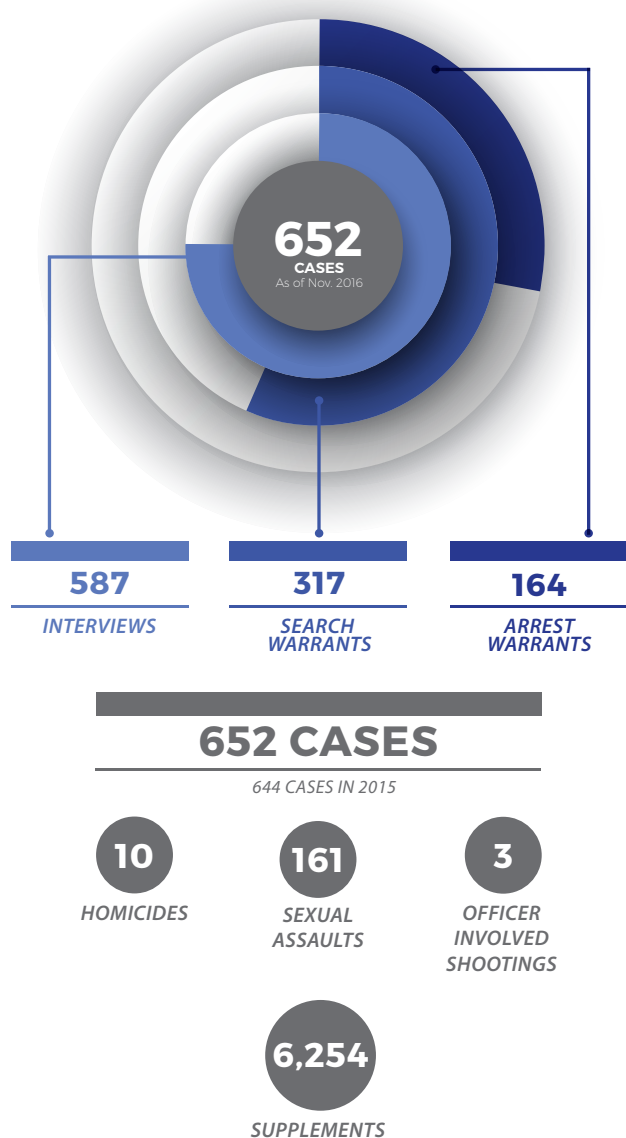
PROPERTY CRIMES

The Division is proud of its Property Crimes Unit, which routinely participates in regional, multi-agency auto theft investigations. In November alone, it was a part of five such operations. That month, the task force recovered 15 vehicles at a recovery value of \$204,000. Seven arrests were made for Motor Vehicle Theft; two felony warrants and seven misdemeanor warrants were also served. During that month, the Task Force was able to make arrests for Motor Vehicle Theft on 47% the recovered vehicles.

One of our property crimes detectives initiated a series of arrest warrants related to the "Set Trip" gang. This group has been associated to over 140 criminal cases since May of 2016. Major cases include several shots fired calls, burglaries, vehicle break-ins, over 38 motor vehicle thefts, and (conservatively) six stolen firearms. In December, a multi-agency operation was executed and as a result, six firearms were recovered, two of which are confirmed stolen. Multiple electronic devices were recovered. One party was arrested on three felony warrants and one of our interviews led to the arrest of a homicide suspect who was wanted in connection to a CSPD case.

SPECIAL VICTIMS UNIT

Sexual assault investigations, particularly those involving child victims, have unfortunately kept the Division very busy. We have sent two of our detectives to a forensic interview school, which allows us to quickly address many of these cases in a very timely manner, without relying on outside resources. The year also saw the addition of a part-time employee to the Sex Offender Registration Unit. That addition was much needed as the number of registrants increased from 460 in 2015 to 502 at the end of 2016. The Unit maintains contact with the court-ordered registrants and ensures that their contact information is up-to-date. They also maintain accurate computer databases.



VICTIMS ASSISTANCE UNIT

We are especially proud of our Victims Assistance Unit, which is staffed by three full time employees, two of who are funded by grant money. Additionally, 19 volunteers support them. Through 2016, the Unit served 3,905 victims by making 7,450 contacts and over 11,100 referrals. The Coordinator is responsible not only for overseeing the Unit, but also for its training, staffing, and for the writing of its grants.

EVIDENCE UNIT

The Evidence Unit, run by three Evidence Techs, receive, store, and dispose of all the evidence handled by the office. This includes motor vehicles which were impounded pursuant a criminal investigation.

CRIME ANALYST

One person currently staffs the Crime Analysis Unit; however, due to workload, is expected to be increased by one person in 2017. The analyst is responsible for the tracking of crime patterns throughout the County. She routinely coordinates with other agencies and businesses and is very useful in helping to identify perpetrators, patterns, and trends.



METRO VICE, NARCOTICS, AND INTELLIGENCE

The MetroVice, Narcotics and Intelligence Unit (MVNI) is comprised of Detectives from Colorado Springs Police Department, El Paso County Sheriff's Office, Fountain Police Department, Woodland Park Police Department and Teller County Sheriff's Office. MVNI teams investigate the illegal distribution of narcotics, vice related crimes to include prostitution and human trafficking, produce intelligence bulletins and distribute threat assessments and crime specific memorandums. Additionally, the division has several detectives assigned to Federal task forces to include the FBI Taskforce, the DEA Taskforce and the ATF Taskforce.

The Street Impact Teams developed and worked numerous investigations involving significant amounts of illegal narcotics and money. One particular case involved a suspect who was distributing large quantities of methamphetamine. After a purchase of methamphetamine, two search warrants were executed, where multiple pounds of drugs were seized along with approximately \$10,000. As the investigation progressed another large quantity of methamphetamine was purchased from a second suspect that resulted in two additional investigations being opened. Both of these cases concluded in arrests and the seizure of approximately 12 pounds of methamphetamine and an additional \$14,000.

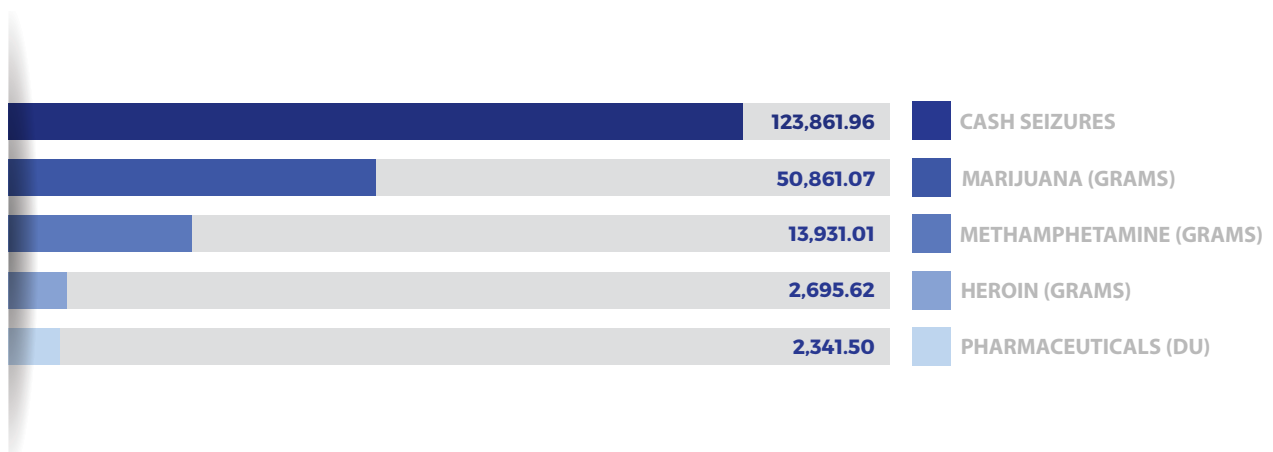
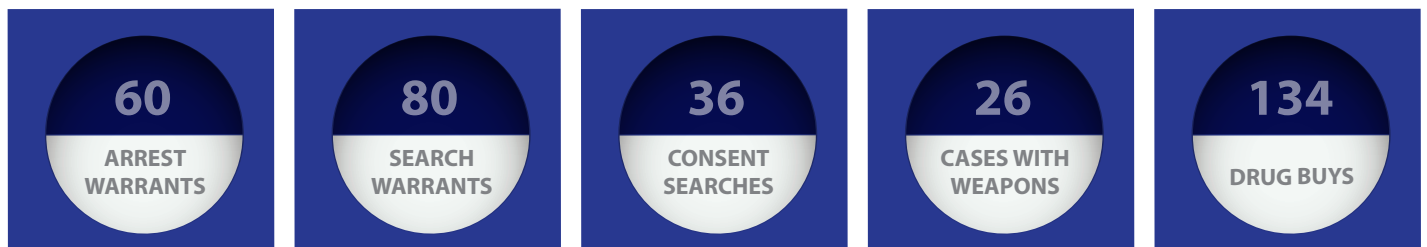
Another noteworthy case investigated involved the illegal distribution of heroin and methamphetamine by a large scale Drug Trafficking Organization (DTO). Through a series of controlled narcotics purchases and the use of several advanced investigative techniques, the team identified a well-organized and structured group. Two successful operations were conducted which significantly disrupted the DTO. On October 20, 2016, the Team received information that one of the primary suspects of the DTO was traveling to Las Vegas, Nevada and was

to return to Colorado Springs with narcotics and weapons. This multi-faceted operation required the assistance of numerous units within the Division and other outside agencies, including the ATF. The case culminated with the arrest of the suspect and the seizure of over eight pounds of methamphetamine and five firearms, one of which had previously been reported stolen.

In 2016, the Regulatory Team, which investigates marijuana, alcohol and prescription fraud cases opened 43 new criminal investigations and 71 prescription fraud cases and focused efforts in developing plans to combat illegal marijuana operations. Detectives drafted 15 arrest warrants and 14 search warrants. During the execution of the numerous search warrants, the team seized \$22,000.00 in cash, seized 240 pounds of illegal refined marijuana and removed 4,153 illegal marijuana plants. From a regulatory standpoint, the team conducted 101 marijuana backgrounds, 397 liquor backgrounds, reviewed 112 marijuana licenses, 243 liquor licenses and conducted 25 on-site marijuana inspections and 36 liquor license inspections.



VNI STREET TEAM SUMMARY



SUPPORT SERVICES

WORK SAFE
DRIVE SAFE
BE SAFE

BUREAU

DISPATCH
TRAINING
FLEET SERVICES
CRIME REDUCTION UNIT
SWAT
MOUNTED UNIT
CRIME PREVENTION
RURAL ENFORCEMENT OUTREACH
RESERVE UNIT
CRISIS NEGOTIATIONS UNIT
K9 UNIT
SHERIFF'S CITIZEN PATROL
SCHOOL RESOURCE OFFICERS
CIVIL UNIT
CHAPLAIN CORPS
EOD
HONOR GUARD
COMMUNITY RELATIONS
FIRE INVESTIGATIONS
EMERGENCY PREPAREDNESS
MOCOM
WILDLAND FIRE
SEARCH AND RESCUE



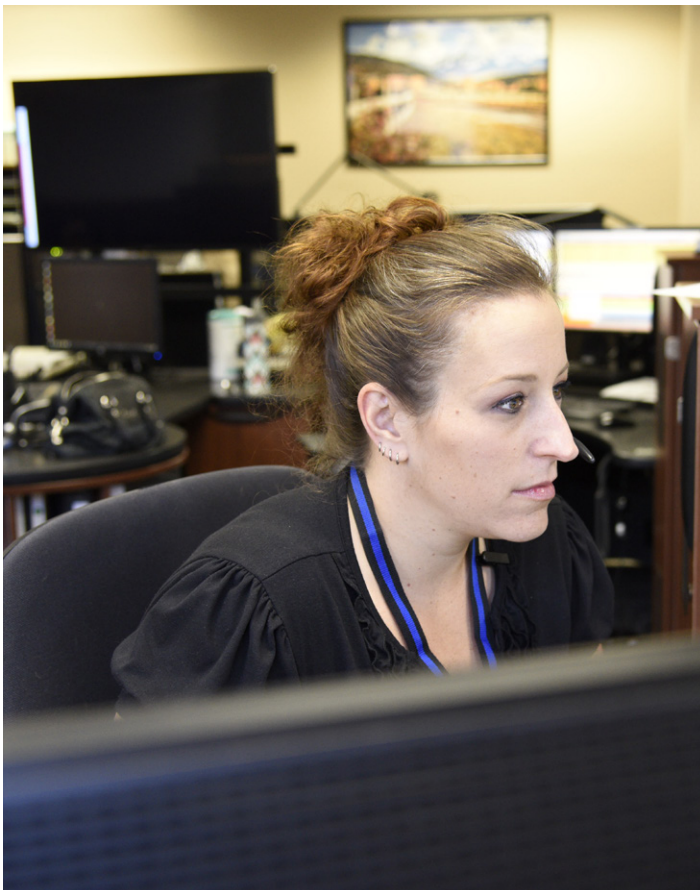
SUPPORT OPERATIONS DIVISION

COMMUNICATIONS / DISPATCH

In 2016, the El Paso County Sheriff's Office Communications Center faced many changes, from a redesign of the Center to consolidation with the City of Fountain, to a significant Computer Aided Dispatch (CAD) upgrade. In addition, 2016 was the busiest year the Communications Center has ever seen in terms of call and radio volume. The increase in 911 calls was due to cell phone towers being programmed to ring at the appropriate public-safety answering point (PSAP). This was a long-awaited project that has drastically reduced the amount of 911 calls being transferred between agencies, thus reducing response time and increasing customer service.

In August, the City of Fountain Communications Center was successfully consolidated into the Sheriff's Office Communications Center. Those assigned to the consolidation team completed their assigned project tasks while staying on top of their normal duties, which was no easy feat! Nine employees from the City of Fountain made the transition to the Sheriff's Office and brought with them a tremendous amount of agency knowledge and phenomenal work ethic. The Sheriff's Office was very fortunate to be able to hire those individuals.

Staffing continues to be a struggle within the Communications Center, resulting in over 2,000 hours of overtime worked in



In February, the Communications Center underwent construction to increase the number of working positions on the dispatch floor. Three additional work stations were added on the main floor and two work stations were added in the training room. During the construction project, operations were moved to the backup center at the 911 Authority. Transitioning back and forth between centers also provided our Center with excellent training experience in the execution of emergency evacuation procedures. This project was done in preparation for adding additional call takers and dispatchers.



↑ 112.19%
FROM 2015 (27,655)



↑ .54%
FROM 2015 (341,948)



↑ 2.09%
FROM 2015 (238,534)

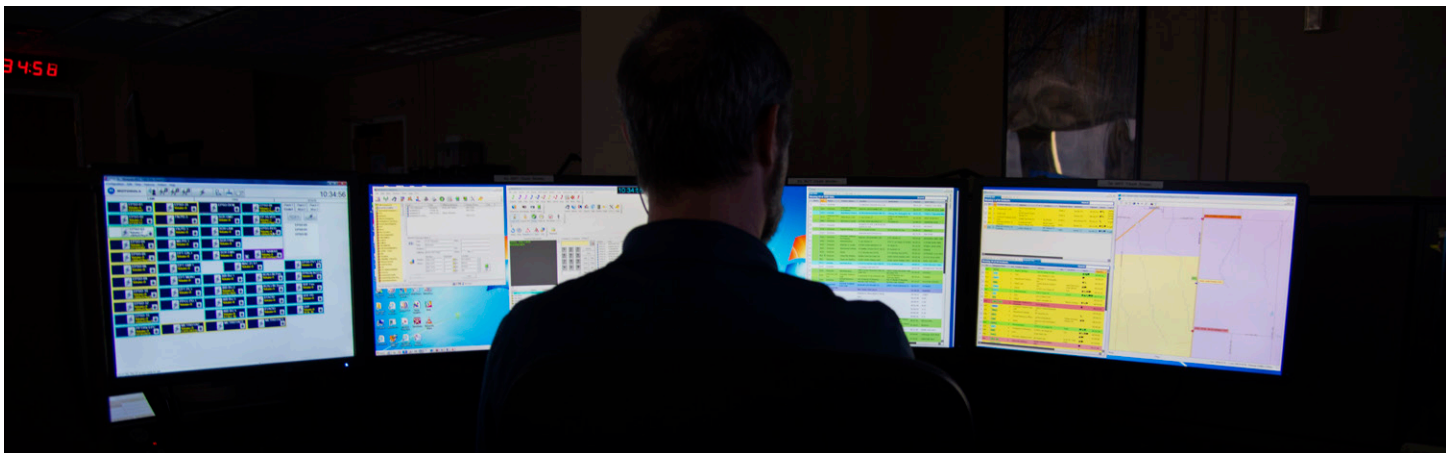


↑ 15.57%
FROM 2015 (36,708)

2016. The administrative staff continues to work on revamping the hiring and training processes in an effort to improve staffing numbers. Regardless of the struggles, the Communications Center continues to prove itself more successful than ever.

After the re-programming of the cell phone towers in early 2016, we quickly realized there was a need to have a more effective way to communicate with the Colorado Springs Communications Center during very busy times rather than relying on a telephone call. In September, with the assistance of the 911 Authority, we were able to implement a secure instant messenger application (Slack Messenger) in order to communicate emergency information quickly between the two agencies. This application is very basic, easy to use and provides an instant communication link between dispatch centers. This application has not replaced the phone call as the primary means of communication, but it has been utilized extensively during periods of heavy call volume. Once again, the benefits of technology have increased the effectiveness of our Communications Center!

Aside from call taking and dispatching, many members of the Communications Center volunteered for extra assignments, including the 911 Education Program and the Tactical Dispatch Unit. These invaluable, specialized units provided a service to our community that no one else can provide. The 911 Education Program participated in 30 community events throughout the year for a total of 121 hours worked. The Tactical Dispatch Unit was deployed on 49 operations for a total of 204 hours worked.



TRAINING SECTION

In 2016, the Training Section continued to develop and maintain its trend toward Reality Based Training (RBT), keeping up with the national efforts toward this concept. The Training staff developed new courses of fire on the firing range, as well as adopting new arrest control techniques to address the rapidly changing officer safety environment. Both innovative systems introduced this year have been well received by all participants and the feedback received has allowed further development in the way the information is taught, enhancing the level of training during each hour of instruction.

2016 saw the graduation of two POST Certified Basic Law Enforcement Academies with 44 new sworn peace officers being added to the agency. The Training Section also developed a Provisional Academy for both Detention and Patrol recruits that are already in possession of their POST Certificate. These programs brought 10 new Detentions deputies to floor security and two new Patrol deputies to the Patrol Division. This much needed program has reduced training time by hiring POST Certified Deputies and eliminating the need for a 19 week Academy. The Training Section continued to work on developing partners within the community in 2016, hosting the District Attorney's Office RBT Scenarios, in which new DA's are exposed to the intense nature of officer involved shootings, shoot/don't shoot scenarios, and mental health contacts. Memorial Hospital and AMR have become training partners with

EPSO, offering several courses to their staff using EPSO facilities and providing much needed equipment and training to Sworn and Civilian Staff at the Office.

The focus of all training at the Sheriff's Office has always been to achieve the highest level of proficiency within the confines of safety and common sense. The goal of the Training Section Staff is to provide the most relevant, realistic and challenging training experiences available. Instructors are encouraged to be bold and innovative, to challenge each individual to train to their full potential every day, and to realize that the training we provide is a corner stone for our collective success as Law Enforcement professionals.

HIGHLIGHTS:

- Successfully completed two basic Recruit Academies, requiring more than 1,354 hours of instructor contact time.
- Coordinated a Patrol Provisional Academy that culminated in the successful indoctrination of two experienced Law Enforcement Officers who received more than 192 hours of Legislative and POST mandated training, as well as skills development and various proficiency updates.
- Coordinated two "Deputy III" academies that provided the Detention Bureau with much needed additional staff in a compressed time line.

- Provided the Patrol Division an 8-hour course in Critical Incident Management and "Heart Math." This innovative course gave our Patrol Division access to the tools necessary to improve contacts with mentally diminished citizens. This is the first time such a course has been offered by this Office.
- Throughout 2016, more than 500 hours of Arrest Control instructor hours were completed. This included certification courses, coordination with CMTF, Academy instruction, In-Service instruction, and coordination with other agencies and non-Law Enforcement entities.
- In October of 2016, the Training Section hosted training that exposed the District Attorney's Office to Reality Based Training and Officer Involved Shooting scenarios. New attorneys with the DA's Office were given an officer's perspective during critical incidents, non-critical incidents, and a variety of scenarios that mimic the Office's most common calls for service.
- American Medical Response conducted "Escaping Violent Encounters" training through coordination with the Training Section. The course is being taught to every Paramedic and EMT employed by AMR and gives them the tools necessary to survive an encounter.
- Through our interaction with the community at large, Memorial Hospital donated several pieces of equipment to enhance the training opportunities of our Office. This included six punching bags and 10 tombstone pads, which increased our supply of these vital pieces of equipment by 100%.
- Hosted the "Preparing for Danger" course for several civilian Units throughout the Office and to the county at large. The course covered recognizing pre-contact cues and taking safe actions to escape dangerous encounters.

WEAPON QUALIFICATIONS



FIREARM TRAINING



FLEET SERVICES

The Fleet Service Unit was very busy during 2016, but the dedicated staff of mechanics continued to provide the level of service that members of the Office have grown to expect. The year started with major changes to the way vehicles were assigned to members of the Patrol Division. The Assigned Vehicle Program (AVP) was discontinued and car partnering among deputies became the new norm. The changes were made to increase fiscal responsibility within the Office, but the task of reducing the size of the vehicle fleet and transitioning vehicles rested solely with Fleet Services. The size of the fleet was reduced by more than 30 vehicles. This resulted in numerous vehicle reassignments, requiring extensive work to outfit and refit vehicles for their new roles within the Office. Many units that had relied on older vehicles, such as the Chaplain Corp, Citizens Patrol, the Reserve Unit, and Extra Duty benefitted from the vehicle reassignments by receiving much newer vehicles with fewer miles.

In addition to the vehicle transfers identified above, scheduled maintenance continued to be a time-consuming priority. Unfortunately, during 2016, Mother Nature provided a lot of unscheduled maintenance requirements for the Fleet staff. Numerous severe storms resulted in extensive hail damage to the vehicle fleet. More than 80 vehicles were damaged and required evaluation and repairs. The most severely damaged were repaired so they could continue service as soon as possible. Repairs to the less severely damaged vehicles are ongoing and are expected to continue for several months.

Also during 2016, the Fleet Services Unit started a transition away from Chevy vehicles, obtaining the first deliveries of new Fords. Two new Ford Interceptor Utility vehicles entered service with the Patrol Division, and the Mounted Unit received a new Ford Crew Cab truck to pull their brand-new horse trailer. These are all four-wheel drive vehicles that should provide improved operability during inclement weather. Additionally, four new Ford transport vans were purchased to replace aging Chevrolet transports. The new vans provide more headroom, better inmate segregation options, and are all ADA compliant. So far, feedback on all the Ford vehicles has been very positive.



318

VEHICLES MANAGED



2,956,717

MILES DRIVEN



431

TIRES REPLACED



431

OIL CHANGES



SPECIAL OPERATIONS DIVISION

CRIME REDUCTION UNIT

The Crime Reduction Unit's (CRU) goals of supporting Law Enforcement and Detention Operations, reduction in crime through the apprehension of dangerous and violent fugitives, and providing an immediate tactical response to high risk incidents was accomplished in many ways in 2016. During the summer months when the south districts were seeing various crimes committed by the same groups of individuals, CRU targeted these individuals and subsequently cleared several felony cases, prepared search and arrest warrants in support of the investigations and captured the suspects committing these offenses. CRU members also developed new felony cases against some of the individuals during the arrests for the other crimes.



Responses to shootings, burglaries, pursuits and other violent crimes were immediate and alleviated some of the burden on Patrol personnel to handle these incidents. More than 150 felony arrests resulted in the removal of violent offenders from the streets for crimes of murder and attempted murder, sexual assault, serious assaults, kidnapping, motor vehicle thefts, robbery, burglary, weapons related offenses, parole violations and narcotics crimes.

CRU members assisted Patrol in searches for suspects that ran from vehicles after pursuits, fled during burglary calls or were involved in shootings, as well as many other incidents. They assisted the Detention Bureau with apprehending work release escapees or other requests to apprehend a person who needed to be located and returned to jail. They assisted the Investigations

Division with the execution of search warrants and locating and apprehending suspects they obtained arrest warrants for. CRU members assisted the Civil Section with high risk evictions needing forced entry or additional personnel to safely complete the eviction. They assisted the Community Relations and Outreach Unit at community events such as National Night Out, March of Dimes and Falcon Fun Days. CRU members supported the Training Section by providing instructors for In Service and the Basic Academy. They also provided support for Metro Vice, Narcotics, and Intelligence (MVNI) with requests for assistance in the execution of search warrants, arrests of suspects, stops of vehicles tied to drug crimes and response abilities for high risk, narcotics operations. CRU members also assisted the

Dispatch section as role players for dispatchers in training, providing realistic radio communications for scenario training.

Outside of the EPSO, CRU members responded to requests for assistance from many agencies. These requests usually came with information on a fugitive that they were looking for somewhere in El Paso County, or CRU members heard an active call and responded to assist. Many, many hours of surveillance to identify these suspects, as well as suspects from EPSO cases were performed. Some of the agencies CRU assisted were; US Marshals, ATF, CSPD Major Crimes and Patrol, Monument PD, and Manitou Springs PD and Colorado Parole as well as New York and California Parole, FBI, Crime Stoppers, Woodland Park PD, DEA and many others. The addition

of Officer Alan Smith from the Fountain Police Department was a great benefit to a collaborative effort between the EPSO and Fountain PD. Officer Smith provided a quick resource to go to when Fountain cases had suspects that left their jurisdiction, became hard to locate or were believed to be extremely violent. Hearing calls for service or learning of a call through other Fountain officers who were called directly, resulted in a swift response from the whole unit to assist as needed. Several cases where suspects had committed crimes in both Fountain's jurisdiction and EPSO's jurisdiction came to CRU's attention to assist with a resolution and arrests of the suspects.

Criminals don't recognize jurisdictional boundaries, which is why regional collaboration and joint efforts between agencies are paramount in the apprehension of criminals and the thwarting

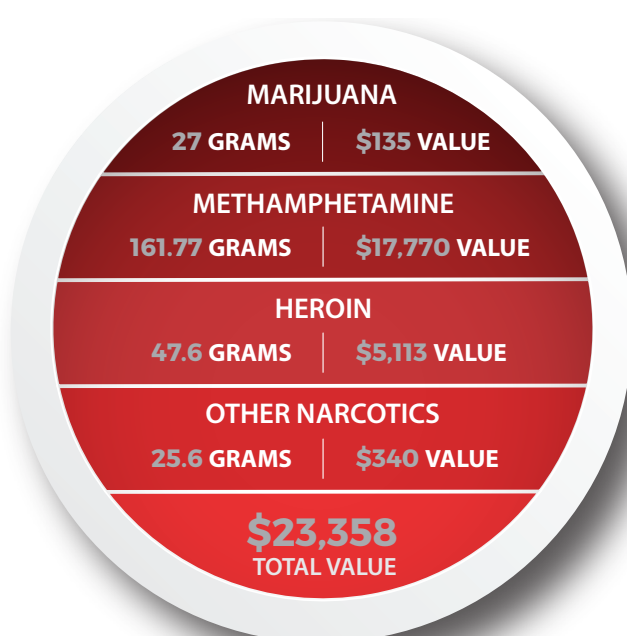
of additional criminal activity. CRU's belief to never say no and always try to provide some level of assistance to anyone that asks definitely kept them busy all year long. Along with the day to day operations of the Crime Reduction Unit conducting surveillance, apprehending dangerous fugitives and responding to requests from all over the Office and outside agencies, CRU members also hold an on-call status for SWAT. During 2016, CRU members assisted in every facet of the 64 tactical operations conducted by SWAT. From conducting pre-raid scouts, meeting

with agencies and sections of the Office requesting tactical support, researching available databases, participating in the tactical operations to completing the after action recaps and operation documentation, CRU members stay busy with this auxiliary assignment. A large part of the administrative duties of the SWAT Team also fall under the responsibility of CRU members. Additionally, CRU members are assigned to plan and conduct scheduled SWAT Team training.

HIGHLIGHTS

- Assisted US Marshals with an investigation that resulted in the arrest of Allen Lemley who had fled Kansas in 2015 and was wanted on charges of aggravated sexual assault on a child.
- Observed Crime Bulletins distributed by the Crime Analyst and self initiated an investigation into suspects in multiple EPSO and FPD cases that resulted in several felony arrests, obtaining several search and arrest warrants and clearing several cases.
- Provided nearly 500 hours of instruction for members of the office in academies and in service.
- CRU members, who are also on an on-call status, were called out to assist with a late night homicide and subsequently assisted with the apprehension of both suspects in the murder.
- CRU members located and arrested Jamal Williams who was wanted by CSPD for attempted murder for shooting into crowds at a local night club.
- Along with Parole and FBI Safe Streets, CRU assisted with the search and subsequent arrest of William Waskowski, who was featured on several news outlets as a DOC escapee and was an associate of the 211 crew.
- Assisted Park County by providing law enforcement services for the county under mutual aid after the tragic murder of one of their deputies.
- CRU members responded with EPSO K-9 to assist Woodland Park PD with a violent kidnapping suspect who had evaded arrest multiple times and fled into the national forest. CRU and K-9 located and apprehended Donald Moss in a wooded area near Woodland Park.
- Located and arrested Keith Crews in a stolen F250. Crews was the subject of several EPSO and CSPD motor vehicle theft cases.
- CRU members responded to a call about the location of Tyson Dunckel, who was a violent, armed fugitive and had been involved in pursuits with EPSO patrol. CRU contained the address and a subsequent SWAT Operation resulted in his arrest.

DRUGS RECOVERED



CRU STATISTICS

Case Reports	175
Supplements	158
Patrol Call For Service (Primary)	112
Patrol Call For Service (Cover)	387
CRU Call For Service (Primary)	377
CRU Call For Service (Cover)	652
Cases Cleared	155
Warrants Cleared	198
Felony Arrests	139
Misdemeanor Arrests	41
Traffic Warnings	144
Citizen Contacts	73
Search Warrants	10
Arrest Warrants (Signed)	16
Motor Vehicle Thefts (Recoveries)	7
Guns Recovered	8
Knock and Talks	76
SWAT Operations	64

SPECIAL WEAPONS AND TACTICS

The El Paso County Sheriff's Office Special Weapons and Tactics (SWAT) Team exists to provide specialized law enforcement support to the Sheriff's Office and other area agencies in order to safely resolve complex and hazardous tactical situations. The Team continued with furthering their regionalization this year by adding a second Fountain PD officer. The team allocation continues to consist of one Lieutenant, two supervisors and 17 operators (two being Fountain PD officers). SWAT assignments are a collateral duty, with all members serving in other various full time assignments throughout the Patrol and Special Operations Divisions, as well as the Fountain Police Department. The Team was without a Lieutenant for a short period after Jeff Kramer was promoted from that position until the promotion of Lieutenant Bob Donels in June. Lt. Donels has been a member of the EPSO SWAT team since 2003, and has brought years of tactical leadership with him into this new position.

SWAT STATISTICS

High Risk Warrant Service	48
Barricades	5
Dignitary Protection	4
Prison Escort	2
Active Shooter (Shooting)	1
Marijuana Eradication	1
Manhunt	1
Civil Disturbance	1
Hostage	1

TOTAL SWAT OPERATIONS 64

TOTAL SWAT OPERATIONS (2015)	32
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During 2016, the EPSO SWAT Team saw an increase in operational tempo largely based on the illegal marijuana growing businesses that have skyrocketed in rural El Paso County resulting in the recovery of over 20,000 marijuana plants. In all, the Team responded to 64 operations in 2016 (32 in 2015) ranging from high risk warrant services to hostage situations to a large scale, open air marijuana grow where in excess of 18,000 plants were recovered.

The Team not only conducted operations for EPSO Patrol but also for EPSO Investigations, Colorado Springs Police Department Investigations, the Drug Enforcement Agency, The Bureau of Alcohol, Tobacco and Firearms, the Federal Bureau of Investigations, Fountain PD, Monument PD, the Metro Vice, Narcotics and Intelligence Unit, the United States Forest Service, Colorado State Patrol, the United States Secret Service, Parole and the United States Air Force Academy. The EPSO SWAT Team continues to strive towards partnering with local, state and federal agencies in making El Paso County, and the state of Colorado, a safer place to live. In order to maintain peak operational readiness for such demanding tasks and schedules, S.W.A.T completed in excess of 280 hours of training this year with a variety of topics to include firearms, Hostage Rescue, Barricaded Gunman, and Active Shooters to name a few.

In June, a large illegal, open air marijuana grow was discovered in Pike National Forest and reported to the United States Forest

Service. Through their own investigation, the USFS was able to identify the grow. For their safety they requested the assistance of the Drug Enforcement Agency, the Department of Homeland Security, the El Paso County Sheriff's Office SWAT Team and the Colorado Air National Guard to conduct a safe eradication of the marijuana. In the early morning hours of August 11th, all personnel moved in to the affected area. Once on scene of the illegal grow, and after ensuring it was safe and unoccupied, all agencies joined forces to pull approximately 18,000 marijuana plants, pull up hundreds of feet of irrigation piping and clean up the living areas used by the offenders. The total area of the grow encompassed nearly 5 acres. Once all plants were pulled, all irrigation piping was gathered and living areas were cleaned, a Colorado Air National Guard Black Hawk helicopter, piloted by a member of the EPSO SWAT team who serves in the Unit, arrived on scene. Sling load nets were dropped to personnel on the ground to and then be hoisted out by the helicopter. In all, 4 loads of marijuana, plastic piping and waste was sling loaded out of the affected area and loaded on trucks to take to a landfill.



HIGHLIGHTS

- Hosted a Basic SWAT School attended by a number of outside agencies and military personnel
- Conducted joint Active Shooter training with Air Force Academy, Schriever AFS and Cheyenne Mountain AFS
- Conducted a joint marijuana eradication operation with the United States Forest Service, Drug Enforcement Agency and the Colorado Air National guard.
- In conjunction with the Colorado Springs Police Department, provided dignitary protection for President Elect Donald Trump during campaign visit to University of Colorado at Colorado Springs
- Provided security and dignitary protection for the President of the United States, Barrack Obama, during the Annual Air Force Academy Graduation



MOUNTED UNIT

During 2016, the El Paso County Sheriff's Office Mounted Unit assisted local agencies with addressing the growing homeless population and the complications that come with this unfortunate situation. They spent time addressing transient camps, camp clean ups and conducted enforcement operations with many being on the west side of Colorado Springs, sometimes referred to as, "No Man's Land." Additionally they assisted with polling security during election season and helped other county entities with community efforts such as free document shredding. The Unit was called upon on multiple occasions to support the El Paso County SWAT team with warrant executions, as well as heavily supporting the Rural Enforcement & Outreach Unit. Free horsemanship clinics were started in 2016, to provide equine enthusiast with cost free training and education on basic horsemanship.

As always, the Mounted Unit was present at the El Paso County Fair and the Pikes Peak or Bust Rodeo.

The Mounted Unit continued to strengthen relations and cooperation with outside law enforcement entities by hosting a week long Basic Law Enforcement Mounted Academy. They also hosted several Law Enforcement horsemanship clinics for continuing training to help sharpen and retain these skills. These were hosted in El Paso County in addition to outside counties/cities.

MOUNTED UNIT STATISTICS

Mounted Deployment	86
Days Worked	368
Case Reports	14
Supplements	30
Agency Assist	139
Arrests	6
Traffic Stop	44
Citizen Contact	493
Patrol Check	248
Motorist Assist	77
Arrest Warrants (Served)	8
Patrol Call For Service (Primary)	143
Patrol Call For Service (Cover)	126

HORSE CALL-OUTS

Special Event	68
Presentation	20

TRAINING

Attended	20
Taught	33
Equine Training/Maintenance	12

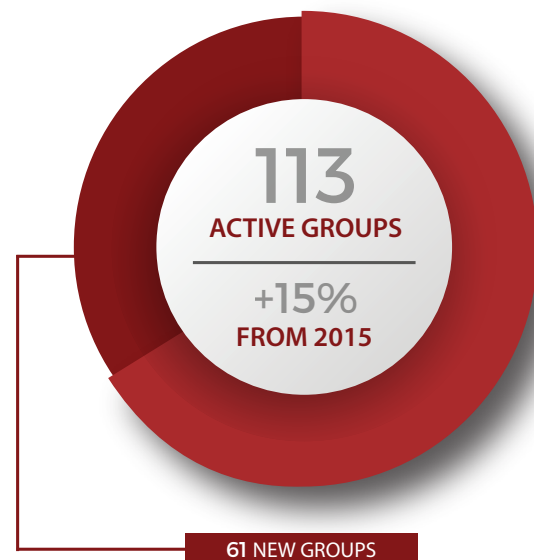
CRIME PREVENTION

The mission of the El Paso County Crime Prevention Coordinator is to development and advance a continuum of educational opportunities which highlight crime prevention and community policing to improve the quality of life in El Paso County.

In 2016, the Coordinator oversaw a 15% growth of Neighborhood Watch start-up groups to bring the county total to 113 active groups with 61 NEW block captains added this year. She conducted 57 presentations / community engagement functions and produced 176 bulletins to communicate important information to community members. The Coordinator partnered with Colorado Springs Police Department and the Community Relations and Outreach deputies to produce a number of joint-effort Public Safety Announcement videos to help educate the community.

The National Night Out (NNO) Program was a success this year and the El Paso County Board of County Commissioners recognized the efforts of EPSO through an NNO proclamation. The Coordinator also facilitated the first ever Celebrate Safe Communities initiative which focused on four major goals during the month of October.

Of note, the Coordinator working in conjunction with the Volunteer Coordinator founded the program's first ever Crime Prevention Volunteer!



FIND US ON:



RURAL ENFORCEMENT OUTREACH UNIT

2016 saw the Rural Enforcement & Outreach Unit hit its second year of operation. This year saw a heavy increase in marijuana enforcement and compliance efforts. Deputies provided testimony to representatives in Denver, as well as other entities to help understand and provide insight into concerns with the cultivation of marijuana. Two large animal cruelty investigations were conducted, one with 11 livestock animals being seized and another with 17 dogs being seized. 231 of the calls taken by REO members were animal related. REO deputies assisted the El Paso County SWAT team with several warrant executions and operations. As the name implies, outreach functions continued with unit members logging over 200 hours supporting the rural community with actions that aren't typically considered law enforcement functions. Of particular note was REO deputies partnering with a local energy provider to provide funds, assistance and a home remodel for a family with a young girl who was disabled to make the home wheel chair friendly. In addition to this, the four REO members addressed almost 3000 calls for service, with 780 of these being "Direct Calls." Direct calls are when a citizen contacts a deputy directly, without having to go through the communications section. Of these calls, 335 cases were generated with 255 of those cases being cleared.

HIGHLIGHTS

- REO members testified in Denver before committee and lobbyist in reference to common sense changes in reference to marijuana cultivation, transportation and other regulations.
- Assisted SWAT and Federal authorities with multiple operations, many marijuana related.
- Solely conducted two large animal investigations, one resulted in 11 livestock animals being seized and another with 17 dogs being seized with appropriate charges for each incident.
- Assisted all five rural school districts with safety, reunification and other matters with SRO Deputy Mark Meyer.
- Conducted multiple media interviews and community forums in reference to marijuana concerns.
- Provided security for the USAFA Graduation and POTUS visit.
- Conducted dozens of marijuana investigations both criminally and for compliance.
- Posted several Department of Natural Resource well violations on behalf of the DNR.
- All REO members successfully graduated Equine Investigations Academy training.
- Partnered with outside entities to increase outreach functions and capabilities (I.E. Fostering Hope).
- Conducted several notable outreach functions such as partnering with an Energy Provider to facilitate a cost free renovation of a disabled child's home to make it wheel chair accessible and gathered over \$500 in food and gifts for the family.

REO STATISTICS

Calls for Service	2,993
Direct Calls	780
Self Assigned Calls	2,057
Dispatched Calls	513
Cases	335
Felony Cases	126
Misdemeanor Cases	192
Cleared Cases	255
Clearance Rate	76%
Felony Arrests	51
Misdemeanor Arrests	94
Animal Calls	231
Supplements	291
Traffic Tickets	113
Traffic Warnings	371
Motorist Assists	196
Citizen Contacts	1,714
Outreach Hours	201



RESERVE UNIT

The Reserve Section completed 2016 contributing approximately one quarter of a million dollars worth of volunteer sworn time to the El Paso County Sheriff's Office. The Section was able to accomplish this while meeting all contractual obligations with the Pikes Peak Rodeo, El Paso County Fair, and the Air Force Academy. Additionally, the Section assembled a Reserve Academy of eleven recruits from an applicant pool of over one hundred.

It should be noted that all of 2016's accomplishments were performed with only fifteen active members. That is approximately half of the 2015 head count of twenty-eight members. The Reserve Section provides a good candidate pool for the Sheriff's Office in recruiting quality full-time employees. In 2016, five members moved to full-time employment. Being a Reserve Deputy requires a significant annual commitment to training (minimum 40 hours) and contribution (minimum 192 hours annually). In 2016, eight members resigned their positions as their work or life obligations did not allow them to maintain that commitment.

Attrition in 2016 was significant, but it is a testament to the quality and character of the deputies the El Paso County Sheriff's Office Reserve section attracts; deputies who are offered full-time employment and deputies who ensure they are fully invested in meeting annual commitments. In 2016, the Reserve Section was called upon to support Detectives in active investigations. Deputies were able to blend their full-time job skills in computers, accounting, and taxes with their Law Enforcement skills to complete cases for the District Attorney.



RESERVE UNIT STATISTICS

Administrative	48
Training	469.5
Call-Outs	133
Details	1,509
USAFA Football	636
Skills Instruction	182
District Patrol	1,664
Detentions	95
Civil	121
Hospital Duty	6
POST Classroom	186
POST Perishable	178
Other	49

TOTAL VOLUNTEER HOURS **6,070.5**

CRISIS NEGOTIATIONS UNIT

The Crisis Negotiations Unit (CNU) supports the Law Enforcement and Detention Bureaus. The unit consists of a voluntary on-call team of 17 Sheriff's Office personnel who, in addition to their regular duties, are trained to assist the Special Weapons and Tactics Team (SWAT) and the Special Response Team (SRT) by talking with suicidal persons, barricaded persons, or hostage takers in high risk situations with the goal of resolving the conflict peacefully.

All members have to complete a 40 hour FBI Crisis Negotiation Course as well as specialized training sessions held throughout the year that enhances their skills. Some of the additional training courses were the 40 hour Crisis Intervention Training, the Northern Front Range Hostage Negotiating Conference in Boulder County, as well as cross training with members of the Department of Corrections in Canon City.

The unit is on-call 24 hours a day, 365 days a year and is split into 3 teams that rotate their on-call status every week. In 2016, the Unit responded to 11 call outs. The unit works closely with SWAT on these call outs. The unit trains six times per year and joins the SWAT unit twice a year for joint simulated exercises designed to place stress on both teams.



K9 UNIT

The El Paso County Sheriff's Office K9 Unit has continued to operate with three teams in 2016. Those teams include Deputy Mark Miller and K9 Axel, Deputy Brad Bengford and K9 Nash and Deputy Patrick Younkin and K9 Blitz. The three teams maintain a 24/7 on call schedule and are available whenever they are needed. The K9 teams also assist other agencies in the Pikes Peak region. The three teams assigned to the K9 Unit receive certifications from the United States Police Canine Association (USPCA), Region 14, on an annual basis in Tracking, Narcotics Detection and Police Dog Capabilities (PD1). These certifications are obtained at USPCA trials conducted each year in different locations throughout the region. All three EPSO K9 teams performed well in both aspects of trials this year, Detection/Tracking and Police Dog certifications. Not only do our K9 Units participate in the regional certifications, Deputy Mark Miller is the current president of Region 14 of the USPCA and Deputy Brad Bengford serves as the secretary.

The El Paso County Sheriff's Office K9 Unit is tasked with training and deploying canines for a number of law enforcement applications. These applications include but are not limited to tracking, narcotics detection, evidence location, building searches, and criminal apprehension. The K9 Unit also deploys with members of the El Paso County Sheriff's Office Special Weapons and Tactics Team (SWAT) and Special Response Team (SRT) during tactical operations. Members of the K9 Unit are primarily assigned to the El Paso County Sheriff's Office Patrol Division, but are often utilized in the Special Operations and Detentions Divisions as well. Because of their enhanced senses

and relative intelligence, the K9s are called on to assist with numerous calls for service from the Sheriff's Office as well as other outside local, state and federal agencies. The canines have the ability to locate narcotics, evidence and suspects that may not be within a human counterpart's field of view. The canines also assist with criminal apprehension situations due to their superior athletic ability. These abilities make the canines a force multiplier and an invaluable tool to law enforcement.

This year, the K9 Unit had a significant increase in calls averaging 141 calls for service a month, up from 115 last year. The Unit, who assists the El Paso County Sheriff's SWAT team, also responded to 90 SWAT related calls between the three teams. The unit also assisted in locating in excess of \$163,000 worth of illegal narcotics. None of the work the Unit does can be accomplished without having highly trained Deputy and K9 teams. During 2016 the Unit trained, whether as a unit or with other units, i.e. SWAT, a total of 1,580 hours. Those hours do not take into consideration the amount of time that each individual handler and K9 train together at home or during work when able to. The Unit has its own trainer, Deputy Mark Miller, as well as a secondary trainer, Deputy Brad Bengford.

In 2014, it was discovered that K9s conducting school searches was not being done effectively. The schools require a number of searches per school year and would usually wait until the end of the year to fulfill that quota. Not only was it not effective in providing the security of searches throughout the year it was also putting excessive work on the K9 unit to complete the school



searches in a month or two as opposed to spreading out the searches. After talking with the School Resource Officers and school administrations throughout the county, it was agreed the school searches should be happening throughout the year. With that, the K9 Unit developed a spreadsheet for School Resource Officers to request K9 searches in the school. This change in the frequency of the school searches has led to a safer environment for the students and faculty throughout the year.

The El Paso County Sheriff's Office K9 Unit will continue to perform at a high level, whether on patrol or in the detention facility, to provide the safety and security the citizens of El Paso County expect.

K9 UNIT STATISTICS	
Days Worked	237
K9 Deployments	469
Calls for Service	1,695
Calls for Service (Cover)	225
Assist Outside Agency	72
Traffic Tickets/Warnings	248
SWAT/SRT Operations	90
Demonstrations	41
Narcotics Searches	104



SHERIFF'S CITIZEN PATROL

The Citizen Patrol Unit is comprised of 10 volunteers. They have a great attitude and are always willing to help patrol. They respond to a lot of non-emergent calls freeing up deputies to be available for emergent and priority calls. The Citizen Patrol Unit went to a new graphic scheme on the vehicles in 2016.

SCP STATISTICS	
Alarm Responses	38
Case Reports	58
Citizen Contacts	34
Impounds	55
Motorist Assists	42
Details	34
Parking Complaints	50
Green Tags	180
Green Tag (Follow-Up)	225
Green Tag (Removal)	1,003
Traffic Control	211
Crime Prevention (Hours)	460
Neighborhood Watch Signs (Approx.)	300
Actual Hours of Service	2,136



SCHOOL RESOURCE OFFICERS

SRO Deputies promote a positive image of law enforcement to the youth of our community. With the opportunity for students to have one-on-one contact with respected law enforcement professionals, it allows for trust and mutual respect to develop. It is our goal to help provide a safe learning environment for our youth, while we blend the SRO program with many other community policing programs within the schools.

Through collaboration with two School Districts, Widefield District 3 and Falcon District 49, we were able to sign IGAs with both districts allowing the expansion of the SRO Unit to 9 Deputies. These additional positions will lead us towards achieving the goal of meeting the national standard on staffing our county with SROs in every High School.

SRO STATISTICS

Calls For Service	2,488
Safe2Tell	587
Mediations Conducted	350
Case Reports	482
<i>Alcohol/Drug Related</i>	78
School Events	207
Instruction/Presentations	344

SRO COVERAGE

High Schools	15
Middle Schools	7
Elementary Schools	25
Charter Schools	9



CIVIL UNIT

Working closely with the County Treasurer's Office, the Unit completed the yearly service of the distraint warrants and the Colorado Payback Program.

CIVIL UNIT STATISTICS

Total Papers Received	10,124
Temporary Restraining Orders	1,447
Writs of Restitution	3,030
Miscellaneous Papers	5,075
Distraint Warrants	572
Sheriff Sales	19

CHAPLAIN CORPS

EPSO Support Services Chaplains are a team of 8 active chaplains who volunteered 10,739 hours in 2016, serving the EPSO upon request. Many of our Chaplains attended the Coffee with a Cop events and the Chaplain Team assisted the Victim Advocates (VA) at the request of the VA on numerous events.

In addition, the Chaplain Team attended a 2 day seminar entitled Spiritual & Emotional Care and Chaplain Swales was honored to act as Chaplain to the Senate on two occasions.

CHAPLAIN CORP STATISTICS

Suicides	11
Unattended Deaths	24
Homicide	1
Death Notifications	11
Funerals	6
Traffic Deaths	2
Drug Overdose Death	1
Rock Climbing Death	1
Total Responses	57

EXPLOSIVE ORDNANCE DISPOSAL UNIT

This Unit is a joint bomb/arson Unit with members from the Colorado Springs Police Department and El Paso County Sheriff's Office. The Unit consists of three full time bomb technicians/arson investigators from CSPD and one full time bomb technician from EPSO. There are 12 other members of the Unit working as bomb technicians and para-technicians from both CSPD and EPSO ancillary to their primary duties. There are also three explosive detection canines assigned to the Unit handled by three of the CSPD bomb technicians.

The Unit is the primary responding bomb squad in the Homeland Security South Central Region which covers five counties; El Paso, Chaffee, Lake, Park, and Teller. However, due to the limited number of geographically positioned certified bomb squads within the state, the Regional Explosives Unit will provide services to roughly 33 counties throughout southern Colorado upon request.

The Unit conducts training for first responders and citizens. Classes included Bomb Threat Management, Initial Law Enforcement Response to Suicide Bombing Attacks, Weapons of Mass Destruction for first responders, and numerous law enforcement classes related to recognition of IED's and IED response.

The Regional Explosives Unit has an outstanding reputation in the civilian EOD community due to the dedication of its personnel. Our Unit continually strives for improvement by utilizing cutting edge technology and new techniques while staying abreast of current tactics and techniques used by criminals and terrorists worldwide.

The Unit piloted the mobile Bomb/Arson Tracking System (mBATS) with Bureau of Alcohol, Tobacco, Firearms and Explosives (BATFE). This is a joint information sharing project that allows bomb squads to instantly share a snapshot of an incident with the other bomb squads around the state that might be working a similar or related incident. This information sharing will improve readiness for and clearance of bombings and bomb threats. Recently, several bomb threats had been communicated with statewide and nationwide ties, and this information sharing system would have been helpful if already in place on a larger scale. BATFE asked the Unit to pilot and champion the program, the first of its kind in the nation. Our reputation as a progressive and cutting edge bomb squad made us an obvious choice. Once the program has taken root in Colorado, it is expected the US Office of Bombing Prevention and BATFE will take it nationwide. In 2016, we worked out the IT bugs and are starting the initial push in 2017 to take the program statewide.

Unit members provided 35 different classes, presentations and displays throughout the year for first responders and the citizens in our community totaling almost 400 hours of instruction.

Unit members participated in an average of 207 hours of training in 2016.

HIGHLIGHTS

- Implementation of the mobile Bomb/Arson Tracking System (More below).
- Secured \$40k from DHS to procure a compact portable X-Ray system which will enable rapid responses and processing of hazardous incidents.
- Secured reimbursement funding from DHS for two of three basic Hazardous Devices School attendees.
- Unit members received written commendations and the Unit was lauded by US Secret Service for it's outstanding efforts and support during the May 2016 visit of President Obama.
- 45% increase in responses compared to 2015.

EOD UNIT STATISTICS

Mass Fireworks Disposals	4
SWAT/TEU Assists	48
Event Sweeps/Security Details	51
Call Outs: (Including)	58
<i>Improvised Explosive Devices (IED)</i>	
<i>Suspicious Packages</i>	
<i>Pipe Bombs</i>	
<i>Chemical Bottle Bombs</i>	
<i>Post Blast Bombing Investigations</i>	
<i>Found Explosives</i>	
<i>Recovered Military Ordinance</i>	
<i>Hoax Devices</i>	
Hours of Training (Average)	207



HONOR GUARD

The mission of the EPSO Honor Guard is to represent the highest ideals of honor, dignity, professionalism and respect in serving the agency, law enforcement profession, and the families of fallen law enforcement officers through acumen in funeral services and decorum for special events in support of the office's mission of community outreach.

The Team currently consists of twenty (20) members from various Divisions and Sections within the Office. Membership within the Honor Guard Unit is select and those who participate accept duties and responsibilities in addition to primary functions.

In 2016, the EPSO Honor Guard partnered with the Colorado Line of Duty Death Response Team (LODDRT) and six members are currently prepared to deploy anywhere within the state in support of fallen peace officers.

HIGHLIGHTS

- Honor Guard represented EPSO in Dallas, TX following the deaths of 5 LEO brothers.
- Funerals of several fallen officers throughout the state.
- Pikes Peak Regional Peace Officer's Memorial.
- 9/11 Steel Watch and 9/11 Remembrance.
- EPC State of the Region Address and EPC Commissioner's Swearing In.
- EPSO Academy Graduations.
- EPSO Awards Banquet.



COMMUNITY RELATIONS OUTREACH UNIT

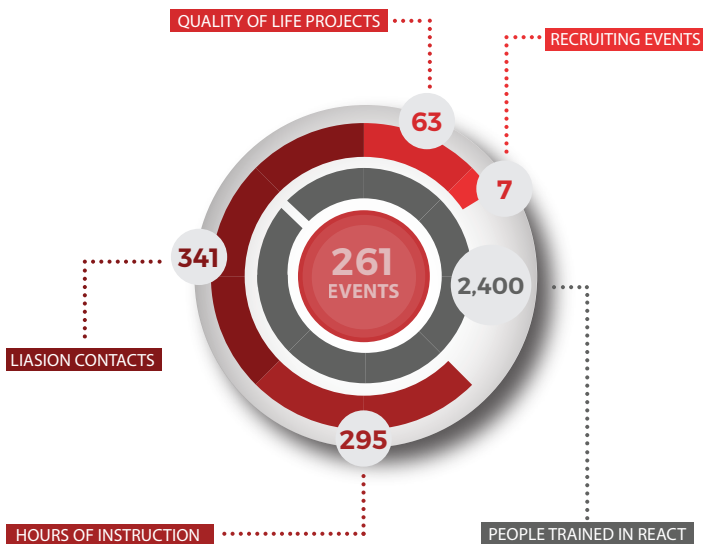
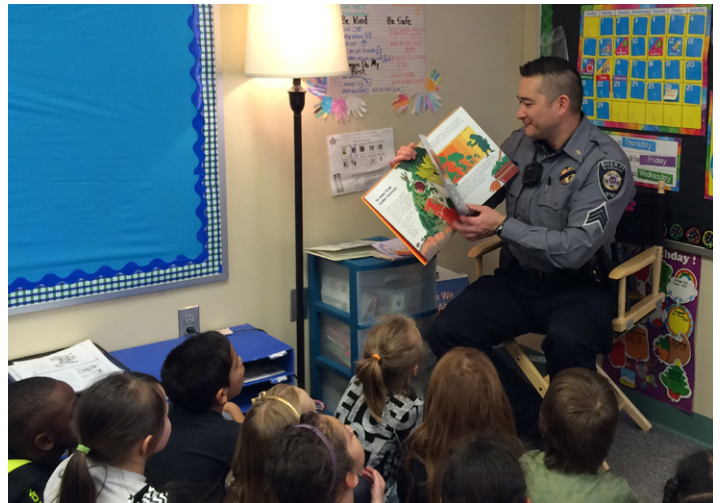
The mission of this Unit is to form partnerships in the community which facilitate on-going and proactive communication with neighborhoods, business and community based organizations to help strengthen our agency mission of effective and efficient public safety services delivered consistently with character, competence and transparency.

In 2016, new partnerships were created and avenues of communication opened. The launch of Coffee with a Cop was a success with community members who appreciated having personal interaction with deputies, police officers and troopers from the area outside of law enforcement activity. The program spurred an interest to try out the program in the Spanish language which again, was met with accolades in the Spanish speaking community. CRO coordinated numerous conversations in the community and focused community forums on race relations and concerns posed about law enforcement in general. To help support the community safety mission, the Rapidly Evolving Active Crisis Training (REACT) program was launched which focuses on teaching the value of situational awareness and the concept of preparation / pre-planning. In 2016, over 2,400 people within the county received this training.

To reach youth, many of the sworn deputies have volunteered time in support of youth sports through the Southeast Springs Soccer Initiative (SeSSI) and the partnership with schools through Badges and Books.

Strong support came from the community with quality of life projects such as clean-up events in Midway Ranch. Working with the Crime Prevention Coordinator, Neighborhood Watch groups assisted in filling large dumpsters. Stratmoor Hills Elementary partnered with EPSO in the first ever carnival held specifically for community and police relationship building.

As a partner, EPSO fostered a wonderful working relationship with the Colorado Springs Police Department and works closely in the areas of community impact, relationship building, and crime prevention strategies.



EMERGENCY SERVICES DIVISION

The purpose of the Emergency Services Division is to identify the challenges in the Sheriff's office as it relates to strategic planning, tactical operations, and to support interagency collaboration and cooperation for specific programs that impact our community. We have close to 150 volunteers that interact and support this Division whose valuable time and expertise go a long way in providing services to the citizens of our community that we could not provide without them.

The Division's functions include operating the MOCOM section, providing for Fire Investigations of fires county wide, and operating to the statutory obligations of the Sheriff's Office as it relates to being the Fire Warden of the County. This goes hand in hand with coordinating responses from the County Wildland Fire Team on all working wildland fires in the County as requested or dispatched to. We also have the statutory obligation for Search and Rescue, as well as Emergency Planning and Preparedness for the Sheriff's Office as it relates to all risk, homeland security, and COOP planning.

In 2016, we were also heavily involved with interagency collaboration and cooperation through the interaction of local and County Emergency Operations Center (EOC) and the Office of Emergency Management (OEM). We increased our interoperability through planning, testing, and participating in exercise development for major hazards that may affect the Sheriff's Office. We had reports of a couple small tornadoes in the County in 2016, as well as reports of downed aircraft that showed the continued need for these types of interagency collaborations.

In 2016, as in previous years we had to identify challenges that involved numerous types of emergencies. Most of them involving portions or all of the Emergency Services Division both as a primary response group and/or a support Division for other units in Sheriff's Office.



FIRE INVESTIGATIONS

Our Fire Investigations Unit was quite active in 2016, in the range of instruction they provided to our organization, as well as training they attended last year to hone their skills. They were involved in Dispatch training, Firearms instruction and Arson Crime classes for the Recruit Academy.

We were able to send several members of this Unit to weapons of mass destruction/biological evidence collection classes, Hazmat Team training, a clandestine meth lab safety course, and a "solar array" safety training class for first responders. We were also able to send one of our investigators to the prestigious National Fire Academy back in Emmitsburg, Maryland to continue his education in Arson Investigation.

Their community involvement included being a part of the Pikes Peak regional fire investigation task force, and their interactions with local fire departments during the celebration of Fourth of July as it relates to fireworks enforcement. They also attended several planning meetings for a lantern festival event held at Pikes Peak International Raceway and provided scene security and acted as a liaison for the Sheriff's Office while these events were going on. Something unique to the Unit in 2016, one of our staff members was the safety chief of the Pikes Peak International Hill Climb and in addition was a safety officer for a movie shoot on Pikes Peak Road for a local commercial that was being filmed here in El Paso County. This Unit also was involved with any and all wildland fires that required additional incident management team support and or responses to assist the Wildland Fire Team.



CRIMINAL
FIRES



ACCIDENTAL
FIRES



UNDETERMINED
FIRES



AGENCY
ASSISTS



PHONE
CONSULTATIONS



NON-FIRE
CASES



EMERGENCY PREPAREDNESS

Emergency Preparedness personnel in the Division in 2016 began to solidify, update and coordinate a better response of Mobile Communications and Command (MOCOM) as it relates to planned events such as the Air Force Academy football games, the Pike's Peaks rodeo, County Fair and the Sky Sox Emergency Preparedness Night. We also provided out of County response to the Vertex Music Festival, as part of the South-Central Regional Response. In addition to the MOCOM communication abilities, we continued to support SWAT team operations, SWAT team training, the Investigations Division, and of course Tactical Dispatchers. The County's Emergency Operations Center, Wildland Fire Team support, and all risk command post utilization were also areas of concern for the planning process.

Our personnel also participated in four different tabletop exercises and a full scale exercise in Lake County. We supported the music Festival held in Chaffee County, and were involved with the 'Hairy' fire incident, providing communications support for Fort Carson. We were actively engaged in the "touch a truck" event, received acknowledgment from the Girl Scout recognition days and attended trainings in meetings as it relates to the civil military collaborative that is held in the county each month.

Additional training included Emergency Response to Biological Incidents, Emergency Operations Center Interface, mission essential functions workshop, management operations, homeland security exercise and evaluation programs.

Instructional presentation evaluation skill classes were also attended. In 2016 we were actively involved in developing the initial stages and planning process for the COOP plan for the agency, to be put in place in late 2017. This involved exercise evaluation and improvement planning courses, continuity of operations manager courses, a planner's workshop, and awareness courses. We also arranged for a much need radio support program on emergencies requiring radios. We received half of the stash radios (40) that enabled us to assist our communication enhancement through a program where we assign these radios out at emergent and non-emergent events.

MOBILE COMMUNICATIONS AND COMMAND

In 2016 the Emergency Services Division's MOCOM Section continued to develop and enhance training and driver education for the vehicle as it solidified its response and communication capabilities for the Sheriff's Office and County. With the 34 rollout missions that included both emergent and non-emergent response, this support vehicle and team once again increased the functional capabilities of the Sheriff's Office in supporting its mission essential functions in the County. We updated radio systems, training opportunities, and added additional personnel in training for the MOCOM.



WILDLAND FIRE

The seasonal fire fighting program was once again an amazing success this year. Utilizing seasonal personnel in both full-time and part-time staffing positions, we were able to augment our volunteer fire fighting force and full-time paid force in their efforts to respond to fires, and provide enhanced mitigation efforts once again in our County parks and open space lands.

We also were able to provide Wildland Fire team members and equipment to travel not only in the state, but out of state, deploying on numerous fires. We sent members of the Team to the Bighorn National Forest, Indian Canyon South Dakota, the Hatchery fire in Wyoming, and an engine and support crew to Trout Creek Colorado, to name a few. We also had "all call" fire for the team for the Talcott fire in El Paso County near the Rampart Reservoir. In all we had 23 deployments from the Wildland Fire Team, either as individual resource or full engine companies responses. We even went to Pueblo County to staff local fire stations as they fought the Beulah Hill fire.

We brought in \$143,222 for the Wildland Fire Team in 2016. Not only has it brought financial support for the team, it provided numerous training opportunities and for individual updates of qualification cards.

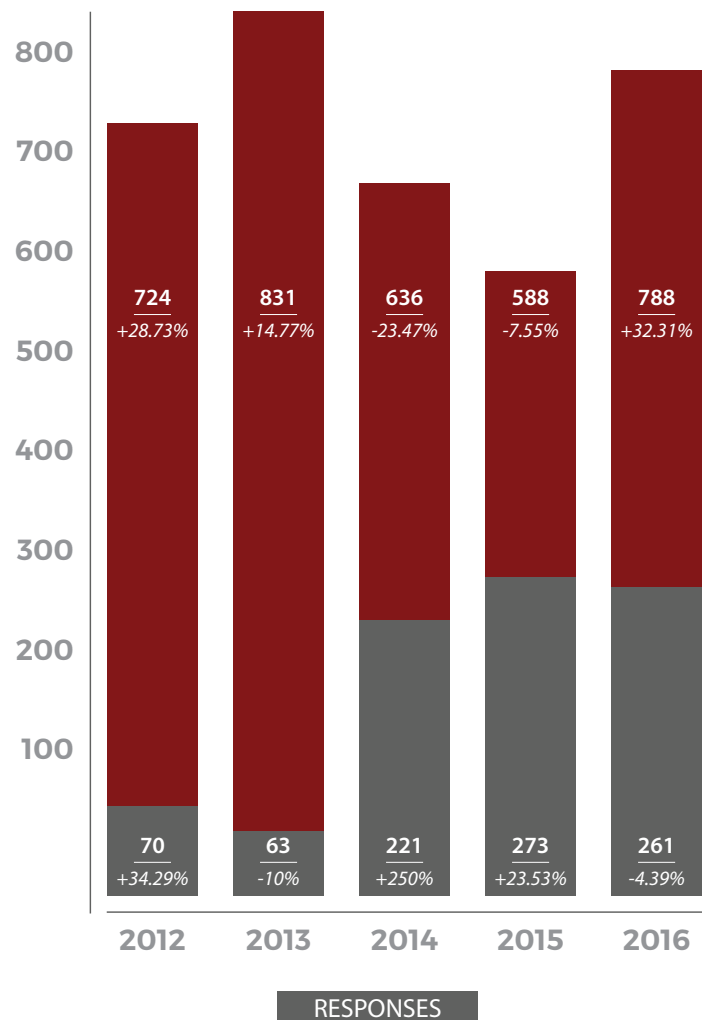
A major part of the Team is to provide personnel and equipment support for major events both man-made and natural. They are always there to assist either as primary personnel as it relates to deployment, being involved in the community, providing first aid when required, and assisting in other functional areas similar to other fire departments in our community. For example, they were active with several winter storm responses where four wheeled drive vehicles were needed to reach and assist people trapped in their vehicles this past winter.

This also was also the first time in years we were able to secure the use of two standby helicopters that would be specifically assigned to us in the event air resources from normal responses and sources were lacking and or short on availability. Thankfully we did not have to use them this fire season.

Our mitigation efforts include our active participation in the Black Forest CWPP planning where we participated in producing a rewrite to this fire district's plan for wildfire response, showing how much the interaction between our Office and local fire districts have improved greatly in 2016.



NOTIFICATIONS



MISSIONS

RESOURCES	LOCATION	BILLABLE AMOUNT
1 Crew Member	Escondida, New Mexico	\$ 1,745.40
Type 3 Engine and Crew Support	Fort Carson	\$ 5,297.76
Type 3/Type 6 Engine and Crew Support	Fort Carson	\$ 1,351.84
1 Crew Member	Dog Head, New Mexico	\$ 4,763.00
1 Crew Member	Trailhead, California	\$ 3,256.84
1 Crew Member	Hayden Pass Fire, Colorado	\$ 7,843.94
Type 6 Engine and Crew Support	Cold Springs, Colorado	\$ 6,238.03
Type 6 Engine and Crew Support	Hayden Pass Fire, Colorado	\$ 1,825.06
Type 6 Engine and Crew Support	Indian Canyon Fire	\$ 1,317.52
1 Crew Member	Lava Mountain, Wyoming	\$ 4,599.59
1 Crew Member	Beaver Creek, Colorado	\$ 4,505.57
1 Crew Member	Maple Fire, Wyoming	\$ 4,928.24
1 Crew Member	Beaver Creek, Colorado	\$ 8,650.32
Type 3 Engine and Crew Support	Beaver Creek, Colorado	\$ 35,472.59
Type 3 Engine and Crew Support	Beulah Hill, Colorado	\$ 17,217.46
Type 6 Engine and Crew Support	Buffalo Creek, Colorado	\$ 5,708.12
1 Crew Member	Hatchery, Wyoming	\$ 2,542.41
1 Crew Member	Shoshone Lake, Wyoming	\$ 4,064.33
1 Crew Member	Shoshone National Forest	\$ 3,689.20
Type 3 Engine and Crew Support	Trout Creek, Colorado	\$ 2,088.00
1 Crew Member	Big Horn National Forest	\$ 5,670.66
1 Crew Member	Indian Canyon, South Dakota	\$ 1,656.36

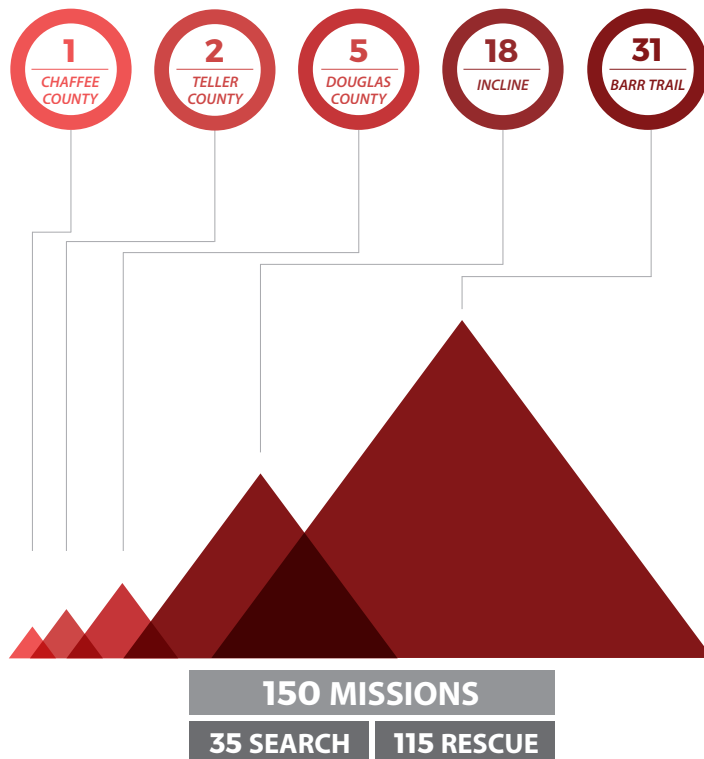


SEARCH AND RESCUE

EPCSAR's 60+ devoted volunteers put great emphasis on honing their skills, equipment and planning to assist whenever the need arises. More than 13,000 hours were contributed to training, equipping, and responding to over 150 calls for help. Hundreds of additional hours were focused on preparing for, and accomplishing our Mountain Rescue Association Re-accreditation, an exhaustive multidisciplinary evaluation of search management, technical rescue, and avalanche and winter rescue performed every five years by our peers from across the region.

The Search and Rescue Team has assets that respond to lost parties, missing persons, personnel extraction, avalanche rescue, high angle rescue, and utilizing resources that include human and animal with our search dogs and cadaver dogs. The El Paso County Search and Rescue Team is also our primary first responder for downed aircraft in the County. They are notified when and if an aircraft is having trouble or when an aircraft is reported to have gone down.

The vast majority of our missions involved the usual stranded vehicles, hikers, campers, and aircraft, etc.



DETENTIONS

BUREAU

INTAKE AND RELEASE
ACCREDITATION
PREA
DETENTION INVESTIGATIONS
COURT SERVICES
SPECIAL RESPONSE TEAM
INMATE CLASSIFICATION
INMATE PROGRAMS
GATEWAYS
REINTEGRATION & RECOVERY
INMATE FUNDS
FLOOR SECURITY



OPERATIONS DIVISION

INTAKE AND RELEASE

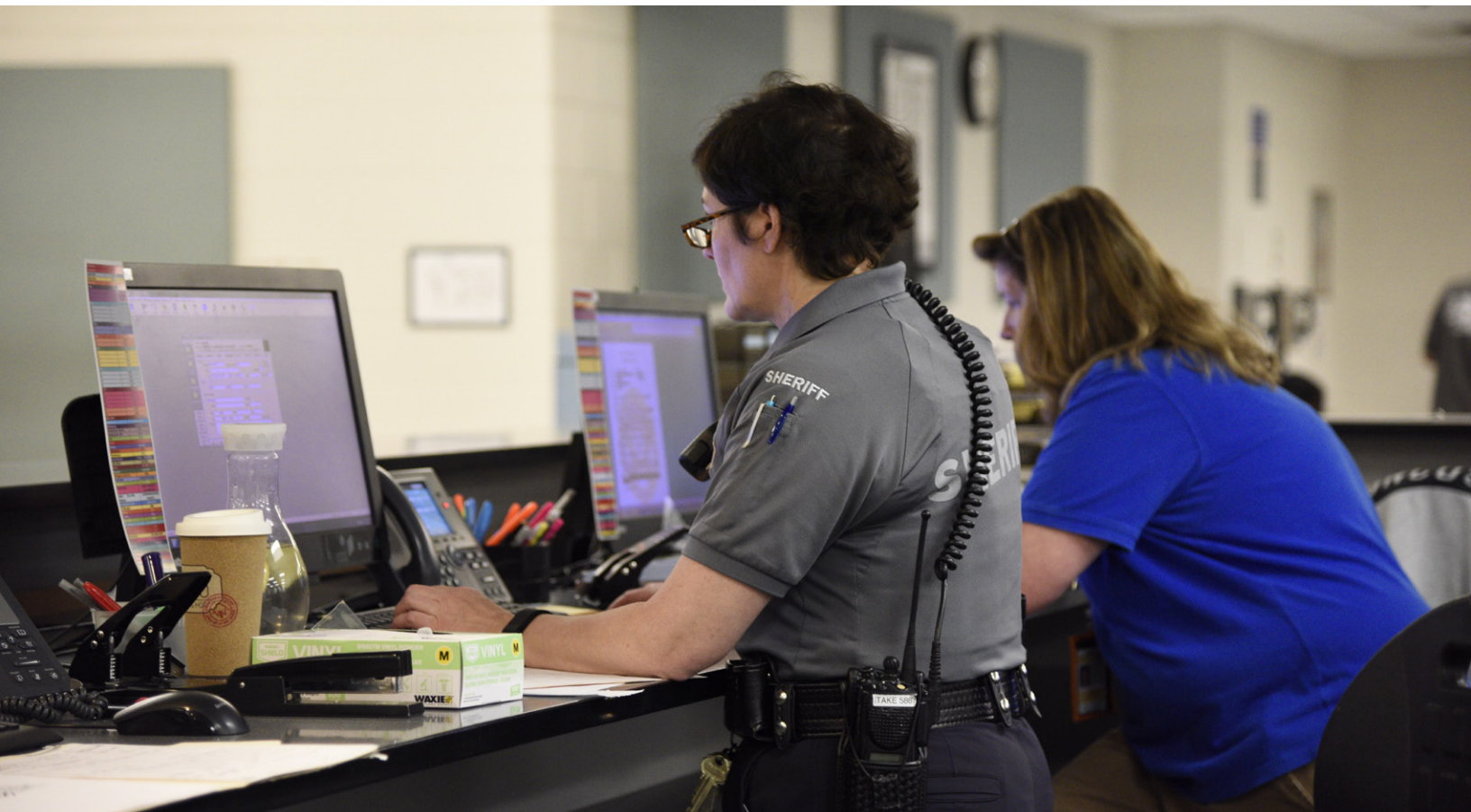
Intake and Release was very busy in 2016. We booked in 20,848 inmates, released 20,812 inmates, completed 2,699 in custody bookings and made 3,070 lobby arrests. In addition, we made 740 Falcon and Stetson trips returning with 1061 inmates, 100 ComCor trips returning with 104 inmates, responded to the Detoxification facility 95 times making 14 arrests and responded to ALPRS hits 57 times making another 14 arrests.

Intake and Release is also responsible for the Work Release Program. This Program allows inmates to keep their job while serving their jail sentence. Inmates go to work from jail and then return to jail after work. In 2016, this Program placed 1,100 inmates of which 894 completed the program. While working inmates must pay a small amount of their salary to the jail for rent. Inmates who do not complete the Program must serve the remainder of their sentence in jail. The Program collected \$961,630.48. This is almost twice the amount collected in 2015.

Intake and Release collects subsistence fees, bond fees, fees for services and imaging fees. We also recover money due to vandalism and charge inmates from other counties who choose to do their time in El Paso County. In all Intake and Release collected \$609,776.97 in 2016.

HIGHLIGHTS

- The process for consolidating the Warrant System with area agencies is coming together and a plan was developed to begin the implementation process. This was collaboration between EPSO, Fountain PD and CSPD. The process will streamline the process for confirming warrants throughout the county.
- Intake and Release is now storing the hard copy Fountain PD warrants as part of the regionalization plan. Approximately 300 warrants were brought to CJC. The Warrant Techs organized and placed the files on the conveyer. Fountain will pick up their served warrants and bonds weekly and are expected to bring new warrants to CJC once every two weeks.
- The second Cashier money deposit machine was installed in the CJC Lobby.
- The Cashier deposit machines are a great asset to the community. On average, approximately \$20,000 is removed collectively from the machines weekly.





INTAKE AND RELEASE STATISTICS

Lobby Arrests	3,070
In-Custody Bookings	2,699
Falcon/Stetson Substation Trips	740
<i>Inmates</i>	<i>1,061</i>
ComCor Trips	100
<i>Inmates</i>	<i>104</i>
DETOX Responses	95
<i>Arrests</i>	<i>14</i>

WORK RELEASE STATISTICS

Inmates	1,100
Program Completed	894
Program Rent Collected	\$961,630.48

21,161 WARRANTS RECEIVED

14,501 WARRANTS SERVED

20,848 INMATES BOOKED

20,812 INMATES RELEASED



ACCREDITATION

The Detention Bureau Accreditation Section is tasked with accreditation and Standard Operating Procedure management. This Section consists of sworn and civilian personnel who review proof of compliance documentation for the American Correctional Association (ACA), National Commission on Correctional Healthcare (NCCHC), Immigration and Customs Enforcement (ICE), and Prison Rape Elimination Act (PREA). All are professional organizations that share a common goal of improving the criminal justice system through implementation and compliance with nationally accepted performance-based standards. Accreditation and re-accreditation at the Criminal Justice Center (CJC) has been maintained for over two and a half decades.

The Accreditation Section had a great start to the year when they traveled to New Orleans, Louisiana to attend the 2016 ACA Winter Conference and be awarded re-accreditation under the American Correctional Association 4th Edition Adult Local Detention Facility Performance-Based Standards. In addition to receiving re-accreditation, the Team attended daily workshops fostering both personal and professional growth. Through interactive learning and hands-on exercises, staff became actively involved in the training process and returned with new knowledge and skills they could apply on the job.

Despite a great start to the year, the Accreditation Section also faced several challenges early in the year. While anticipating a first quarter annual inspection from ICE, and a potential initial PREA audit prior to August, the Team endured multiple supervisory changes. Through good time and task management, organization, and prioritization, we were able to stay on pace, work closely with ICE, and coordinate our agency's first PREA audit.

In addition to regular audits and inspections, the Accreditation Section regularly reviews compliance proofs, Detention Standard Operating Procedures, and facility ward Post Orders. Accreditation files are reviewed at least quarterly for both ACA and NCCHC. In instances of non-compliance, those files are returned until compliance is demonstrated. With a combined total of 449 standards, that equates to the Team of three reviewing nearly 1800 files for compliance in 2016. In addition to maintaining compliance standards, the Detention Bureau has over 150 applicable Standard Operating Procedures and 23 Post Orders which the Accreditation Section updates regularly for procedural changes, and annually for compliance.

All El Paso County Civilian Employees who work at CJC, and all contracted employees assigned to the Detention Bureau, receive initial training and orientation to CJC prior to being independently assigned. The deputy assigned to the SOP Management and Roll Call Training position acts as the coordination point for execution of the orientation. The Accreditation Section is also responsible for all planning of daily roll call training in accordance with accreditation training standards, and for documenting attendance. During 2016, the Accreditation Section planned and documented dozens of roll call trainings, and facilitated orientation for 44 new civilian employees and contractors assigned to CJC.

HIGHLIGHTS

- ACA Winter Conference
- PREA Audit
- Pueblo County Mock ACA Audit
- Attended Strata Leadership Training
- ACA team members provided training and orientation to new employees, contractors and volunteers
- Assisted Training Section with training of new employees
- Roll Call Training
- SOP and Post Orders updates
- ACA File maintenance
- Participated on board for food service provider selection process

PRISON RAPE ELIMINATION ACT

In 2003, the United States Department of Justice (DOJ) passed the Prison Rape Elimination Act (PREA), in an effort to eliminate sexual abuse in correctional (confinement) settings. The passing of this Act resulted in the establishment of the National Prison Rape Elimination Committee (NPREC). This committee developed national standards designed to prevent, detect, and respond to prison rape, which were finalized in 2012.

Four sets of standards were developed for the following types of confinement settings:

1. *Adult prisons and jails,*
2. *Juvenile facilities,*
3. *Community corrections facilities, and*
4. *Temporary holding facilities.*

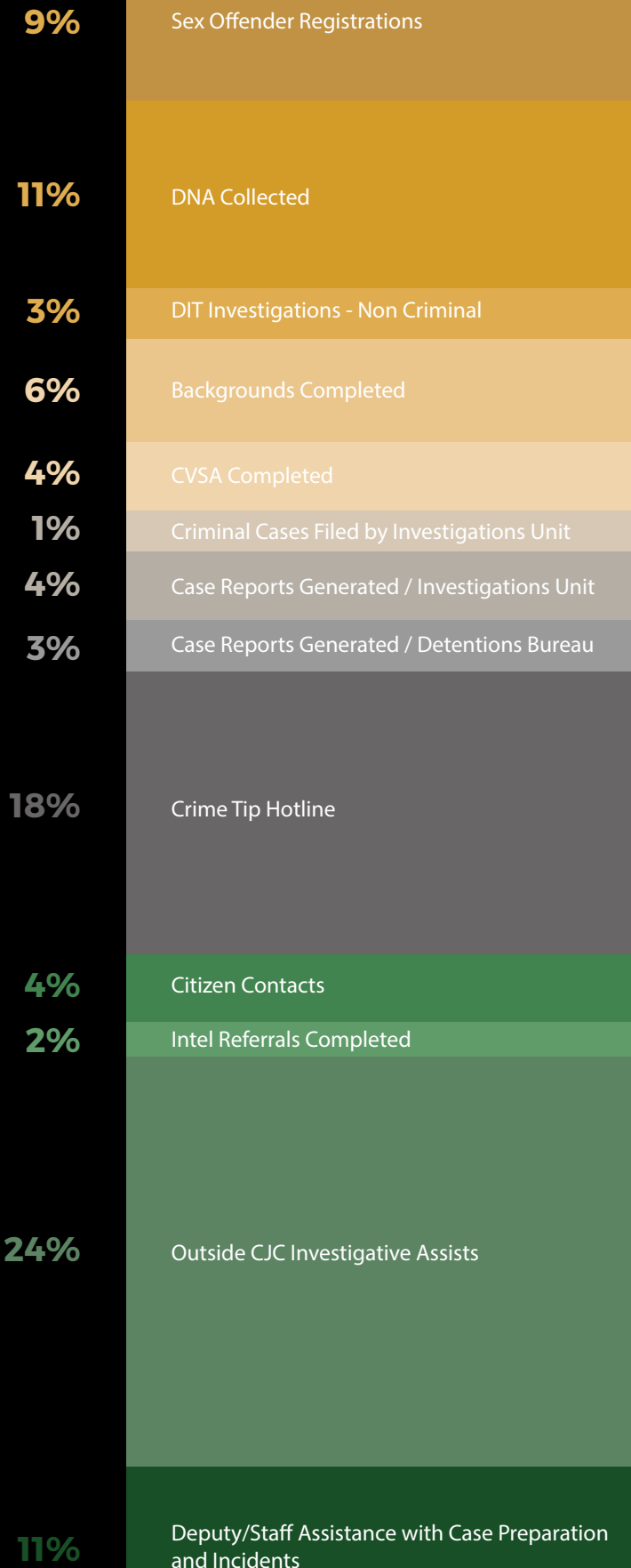
The El Paso County Criminal Justice Center follows the standards applicable to adult prisons and jails.

In order for correctional facilities to be considered PREA compliant, they are to be audited every three (3) years by DOJ-Certified Auditors. The Sheriff's Office completed a formal PREA audit in June 2016, and became **the first PREA accredited county jail in the State of Colorado.**

DETENTION INVESTIGATIONS

Two full-time deputies assigned as Detention Investigators had another busy year, as did the Hearing Board Officer. The Investigators devote a great deal of time to assisting deputies with criminal investigations and criminal charging, completing statutorily required DNA collection, sex offender registrations, and helping other agencies with investigations. Contributions include listening to recorded inmate phone calls, scheduling recorded interviews, and completing supplemental reports. The Investigators and Hearing Board Officers are all also CVSA certified and are frequently tasked with background checks on contract employees and volunteers. In 2016, the Hearing Board Officer held over 200 more disciplinary hearings than in 2015. There are also deputies who can be counted on as back-up Hearing Board Officers and Investigators, and their help is greatly appreciated.

INVESTIGATIONS	
Assistance with Case Preparation	428
Outside CJC Investigative Assists	913
Intel Referrals Completed	82
Citizen Contacts	149
Crime Tip Hotline	704
Case Reports Generated (Detentions)	106
Case Reports Generated (Investigations)	159
Criminal Cases Filed (Investigations)	39
CVSA Completed	139
Backgrounds Completed	229
DNA Collected	409
Sex Offender Registrations	360
TOTAL	3,717
HEARING BOARDS	
Hearings	2,618
<i>Guilty</i>	1,937
<i>Not Guilty</i>	57
<i>Dismissed (7 Day Rule)</i>	148
<i>Dismissed (Out of Facility)</i>	331
<i>Dismissed (Other)</i>	145
TOTAL DISMISSED	624
Lockdown Days Issued	22,858
Lockdown Days Suspended	3,148
TOTAL SUSPENDED	13.77%



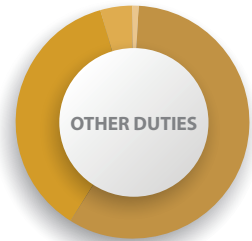
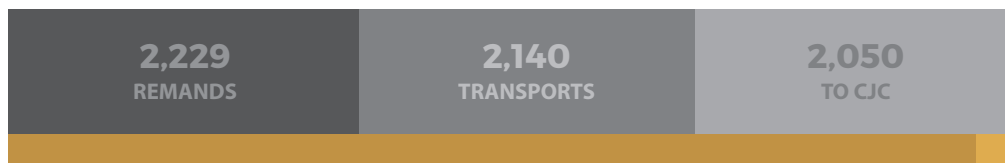
COURT SERVICES UNIT

The Court Services Section personnel epitomize the term "specialized section." Every day they go above and beyond their assigned duties to ensure this Section remains one which is of high regard. This Section provides services to the 4th Judicial District Court House serving 22 District Courts, 10 County Courts, and 13 Magistrates. They have also regularly been recognized for their high participation in fundraising, volunteerism and participation in outside of the Office activities. Court Services Section personnel are those of high character, high morals, and high expectations. It is because of this, and countless other activities which they do without recognition or acknowledgement, they were selected as the 2016 Unit of the Year.

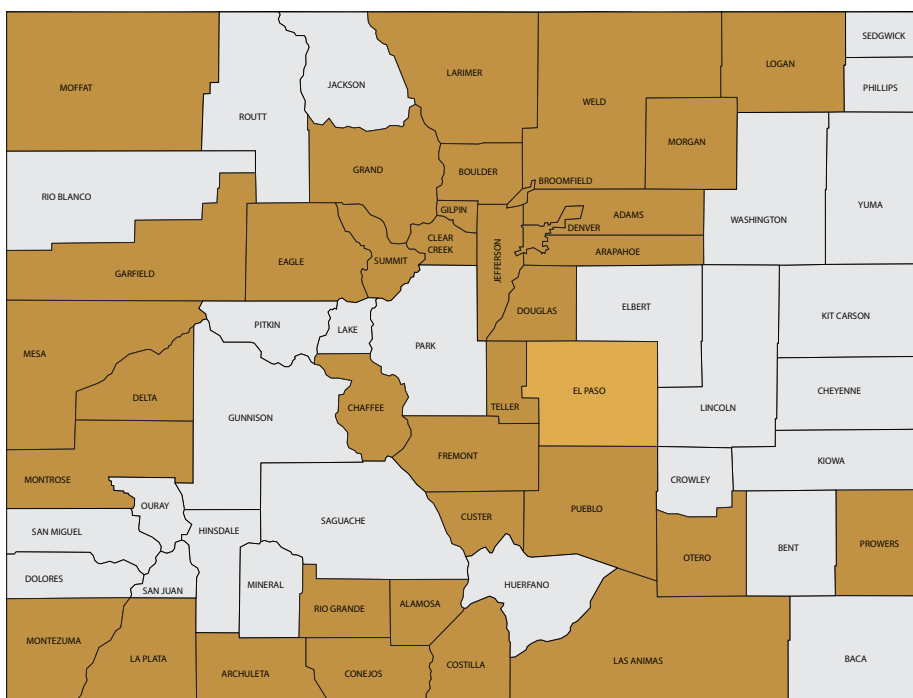
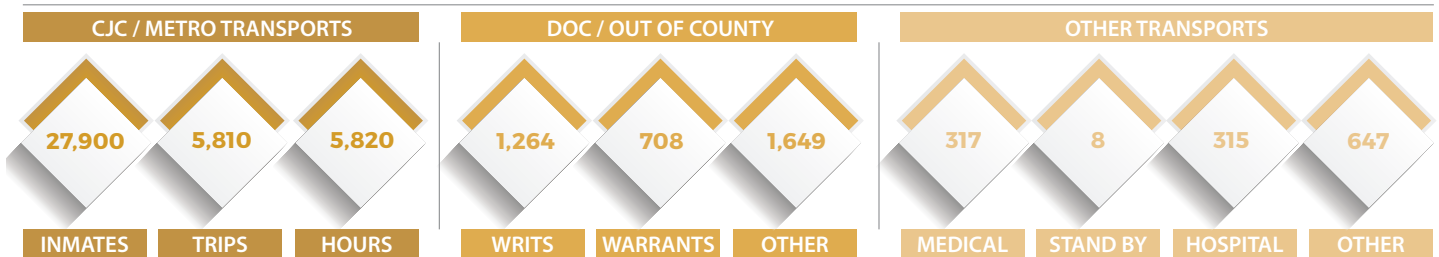
HIGHLIGHTS

- Represents the Sheriff's Office on the Minority Over-Representation Committee at the Court House
- Represented the Sheriff's Office on the Mental Health and Drug Court Team
- Member on the Heals Court Team and the Veterans Court Team
- Court Services had involvement with several high profile Cases
- Assisted Teller County with a review of their procedures and operations pertaining to courts and court services

REMANDS



58.11%	WARRANTS SERVED
36.59%	WORK RELEASE
4.36%	ALCOHOL EVALUATIONS
0.94%	JUVENILE FINGERPRINTS



OUT OF COUNTY TRANSPORT		
Miles Driven (Round Trip)		62,303
Hours (60 Miles = 1 Hour)		1,036
Deputies		422
COUNTIES		
Adams	Douglas	Montezuma
Alamosa	Eagle	Montrose
Arapahoe	Fremont	Morgan
Archuleta	Garfield	Otero
Boulder	Gilpin	Prowers
Broomfield	Grand	Pueblo
Chaffee	Jefferson	Rio Grande
Clear Creek	La Plata	Summit
Conejos	Larimer	Teller
Costilla	Las Animas	Weld
Custer	Logan	
Delta	Mesa	
Denver	Moffat	
OUT OF STATE		
Ford County, Kansas		
Lewis and Clark County, Montana		
Natrona County, Wyoming		

UNIT OF THE YEAR



SPECIAL RESPONSE TEAM

The Special Response Team assisted with civil unrest by providing standby protection and assistance for a Black Lives Matter Rally and a Trump for President Rally. The Team also provided presidential security for the Air Force Academy Graduation. Due to two volatile incidents during the year (with national attention), the Special Response Team assisted with training all sworn deputies for riot control throughout the in-service year.

In November, the Team assisted with a Dynamic Shakedown of two wards to recover dangerous contraband and weapons. This assisted in restoring order to the Criminal Justice Center under very tumultuous circumstances. Throughout the year the Special Response Team also assisted with several high risk trials and court appearances. The Team was assigned to the Marcus Smith Trial for first degree murder. Marcus Smith was continually aggressive with staff members and often had to appear in full restraints on multiple occasions. SRT also assisted with multiple high-risk court appearances of Inmate Robert Dear (the alleged shooter in the Planned Parenthood Active Killing incident). The SRT completed all of these missions all while attending 170 hours of rigorous training to maintain deployment readiness.

They work hard every day without hesitation, with a smile, to share their time, skills, and knowledge in support of the El Paso County Sheriff's Office mission.



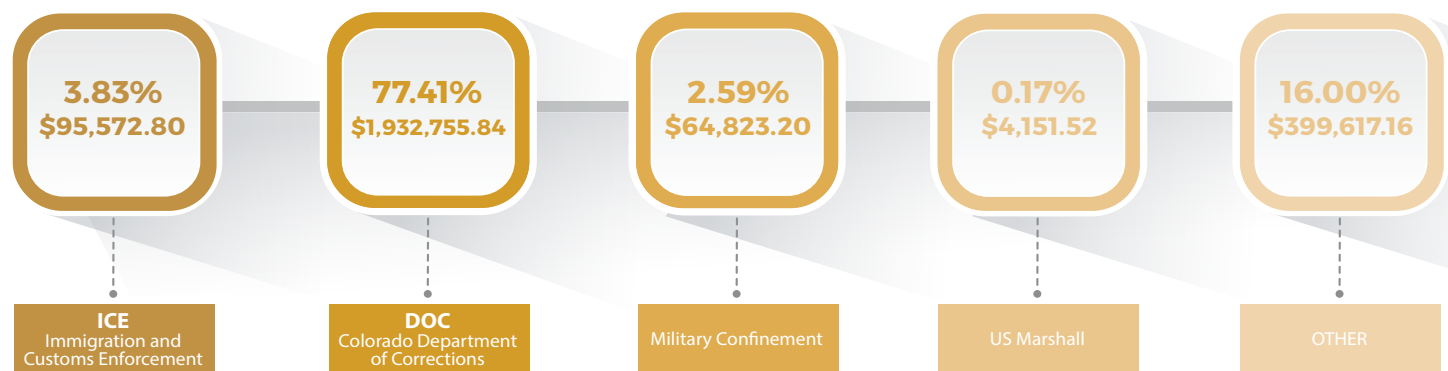
INMATE CLASSIFICATION

The Inmate Classification Section reported a predictably busy statistical year in 2016. Of note, the highest-ever one day inmate population record was set with a count of 1604 inmates. Throughout the year, Inmate Classification reviewed and processed 10,034 incident reports (6,892 informational and 3,142 disciplinary). That was an increase of 828 total reports, and 234 disciplinary reports, over 2015. Additionally, the Section processed 3,138 Trusty contracts and 2,164 Volunteer contracts; completed 521 ADA interviews and reviews, and responded to 2,099 grievances. The addition of another Inmate Classification Counselor helped handle the swelling population and additional documentation.

INMATE CLASSIFICATION STATISTICS

Classifications Interviews	17,678
Special Management	6,175
Inmate Assaults on Staff	37
<i>with injury</i>	21
Inmate on Inmate Assaults	98
<i>with injury</i>	61
Inmate on Inmate Fights	92
<i>with injury</i>	91

4,086 AGENCIES BILLED FOR A TOTAL OF \$2,496,920.52



INMATE PROGRAMS

The CJC Programs Section had a wonderful and challenging 2016. Many new programs were added along with 14 new volunteers. Our Programs Section would not be the great success that it is without our volunteers and contractors that give their personal time to our inmates. Some of the new programs that have been brought into the facility this year have been provided by outside agencies. They offer inmates services that have provided much needed assistance and have proven to be successful. Healthy Relationships and Anger Management were a few of the classes brought in by Aspen Pointe, a longtime provider of community services. The Veterans Association also began a class to help veteran inmates complete resumes and prepare for job interviews.

In April, the CJC Chaplain Corps was recognized as the Volunteer Team of the Year for 2016. The chaplains are ready to take on every challenge with upbeat attitudes and a genuine love for spreading the good word to inmates. We are honored to have such a dedicated group of individuals who are willing to give of their own time to help those in an unfortunate situation. Our chaplains have helped inmates deal with everything from facing life sentences to coping with the death of a child to whom they were unable to say goodbye. In 2016, our 82 chaplains volunteered for 5,859 hours to provide a much needed service to inmates in our jail.

HIGHLIGHTS

- CJC Chaplain Corps recognized in 2016 as the 2015 Volunteer Team of the Year.
- Seeking Safety offered by the Mental Health Team.
- Time for Change for Veteran inmates.
- Anger Management offered by Aspen Pointe to male population.
- Healthy Relationships class offered by Aspen Pointe for females and Veteran males.
- Billy Graham's "Answer the Call" Seminar offered for males.
- Creation and distribution of Quick Reference Cards for Veterans.
- 22 Push-up Challenge held in the Veterans Ward.
- Inmate participation in Angel Heart program.
- Processing 30 new volunteers from Colorado College for the Prison Project.

GATEWAYS / REINTEGRATION & RECOVERY

In 2016, the Reintegration & Recovery staff was extremely busy with preparation for the pending audit by the Colorado Department of Human Services, Office of Behavioral Health (OBH). The audit was for program licensure renewal and preparation of the application documentation for the renewable six-year Jail-Based Behavioral Health Services contract. The R&R program is audited every two years for the American Society of Addiction Medicine (ASAM) level I Substance Use Disorder Treatment Provider licensure. OBH reviews program compliance in all documentation of client case file management, fidelity of curricula, policies and procedure protocol, and staff credentialing. The program was awarded a renewal 2-year license and the staff received accolades for client care, case management, expert and methodical documentation, and professional therapy to our clients.

The Reintegration and Recovery Program audit and licensure renewal was the most important highlight of the year. The Program was audited in August by the Colorado Department of Human Services, Office of Behavioral Health. The state auditor was unable to find any significant areas of improvement needed by our Program. She referred to our Program as "impeccable." To date, the El Paso County Sheriff's Office is still the only county jail in Colorado to obtain and maintain licensure as an approved American Society of Addiction Medicine Level I Substance Use Disorder Treatment Provider.

The Gateways Through the Rockies (GTR) Program offered job skills to two hundred and sixteen (216) sentenced inmates working at various business partnerships in the community. The Gateways staff and participants have continued to be a consistent revenue source for the El Paso County Sheriff's Office for 19 years, above and beyond the original design. The Program is self-sustaining and also saves tax dollars through a significant reduction in recidivism.

HIGHLIGHTS

- Nathaniel Brack passed his jurisprudence exam and became a registered psychotherapist.
- Teresa Meza obtained credentials as a Licensed Addiction Counselor for addiction diagnosis and treatment.
- Updated all Reintegration & Recovery Program (R&R) policies and procedures for audit and treatment licensure renewal in August 2016.
- Renewal of Reintegration & Recovery Program (R&R) education and therapy licensure (American Society of Addiction Medicine).
- Laura Ridenour, Nathaniel Brack, and Becky Boerjan attended training, completed the course requirements and became certified counselors in Moral Reconation Therapy (MRT).
- Gateways van designated and modified with signs and lights for Road Crew details.
- Increased parole referral clients from ten (10) to seventeen (17) housing & treatment beds.

GATEWAYS STATISTICS

Bestway Recycling	\$323,181.64
D&J Pallets	\$48,016.11
El Paso County Janitorial	\$82,126.92
Evergreen Cemetery	\$41,140.26
Sky Sox	\$46,712.87
Diversion/Parole/Referrals	\$131,741.70

TOTAL	\$672,919.50
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Business Partnerships	64
Employment Offered	18
Total Inmates Involved	575

R&R STATISTICS

New Clients	313
Release Clients	218
Removed Clients	71

TIME FOR CHANGE PARTICIPANTS

Reintegration & Recovery	695
General Population	1,191
Veterans	278

GRADUATES

Reintegration & Recovery	221
General Population	302
Veterans	114

INMATE FUNDS

On September 1, 2016, the Detentions Bureau switched providers from Aramark to Trinity. Part of this agreement was to switch banking systems. The new system is called COBRA. This switch created many challenges. Intake and Release Bookkeepers spent many hours reviewing the manuals to determine what the new system is capable of doing. Many of their billing practices were different than what we were used to and we were able to make recommendations to avoid issues that could have caused major headaches. The biggest challenge was balancing and reconciling the accounts. We worked daily with the vendor, programmers and "system experts" to get all the accounts to balance. We also had to set up the accounts payable priorities. Ultimately, on January 19, 2017, we were able to balance the accounts to the penny.

Additionally, bookkeeping had to contact the vendor about the kiosks and how they will work and conducted weekly runs to Metro to empty that kiosk and count the money from there. We worked closely with the commissary vendor to work through issues concerning how funds are to be applied and making sure the program works properly for posting bonds. Despite all this going on, we were able to keep the Bookkeeping Section running while training two new Bookkeepers simultaneously.

SECURITY DIVISION

2016 was a challenging but very rewarding year for the Detention Security Division. The El Paso County Criminal Justice Center (CJC) is the largest adult detention facility in the state of Colorado apart from the Colorado Department of Corrections. The Detention Security Division is the largest Division in the Office, consisting of approximately 217 sworn staff, and 65 civilian staff. The staff of the Detention Security Division proved once again during 2016 that they were capable of safely operating the facility in accordance with best practices in the industry. During 2016, 396 inmates were sent out of the facility to local hospitals to receive treatment. Many spent multiple nights in the hospital under guard of deputies assigned to provide 24/7 security. Special Management inmates and inmates with significant mental health conditions proved to be exceptionally challenging in 2016. Security staff handled the multitude of these types of inmates in an exceptionally professional manner throughout the year. We remain committed to setting the example in operating a safe, clean, quiet, adult detention facility. Time for Change classes continue to be instructed in various

housing units at CJC in conjunction with the Reintegration and Recovery Program, and the Veterans Ward Program.

The CJC Veterans Wards had a very successful and rewarding year in 2016. The success of the Program and the increased interest from incarcerated veterans necessitated the expansion of the Program from one housing unit to two. Veteran inmates in wards Golf 1 and Golf 2 can enjoy the veteran based programs and resources available to them.

Some of the community resources that offered assistance to veteran inmates in the Program included Operation TBI Freedom, Veterans Affairs, Home For All Veterans, Rocky Mountain Human Services (Veteran Employment Services), AspenPointe (Jail Diversion), Family Care Center, Veteran Justice Outreach, Veterans Trauma Court and Unified Problem Solving Courts (4th Judicial District), and the Department of Human Services. These community resources coming into the jail to provide services and offer assistance to incarcerated veterans has proven to be



instrumental in helping provide a foundation for the veteran inmates to build upon when they are released.

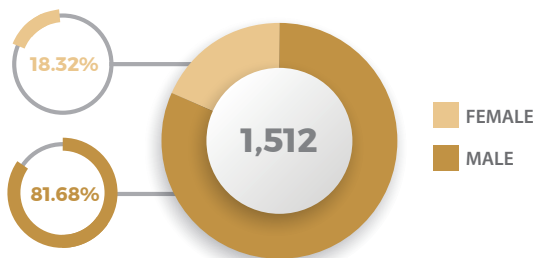
Time for Change classes are a big part of the Veteran Wards Program. These classes are taught by deputies in the housing unit, and provide valuable life skills training and overall character building. In 2016, 123 Veterans participated in Time for Change classes, and 83 graduated from the course. Upon graduation, the veteran inmates are recognized with a certificate of completion at a ceremony in the housing unit.

Veteran inmates in the program successfully started their own Warriors 1st program. This program is a veteran support group for Veterans, created by Veterans. This group regularly meets to support and counsel each other as they live together in the housing units. The members of this group continue to meet as a group after release from the facility and offer assistance to each other for issues such as housing and transportation assistance.

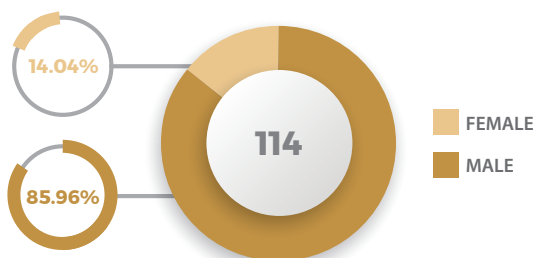
The Veterans Ward is usually staffed by deputies who are Veterans themselves. These deputies devote countless hours to helping incarcerated Veterans go through Time for Change classes, and get them in contact with various agencies who can help them with their transition back into society. Deputies Tom Fliney, William Droge, and Dennis Stevens are the deputies that represent the Sheriff's Office on the Incarcerated Veterans Oversight Committee. This committee serves as a valuable resource to the 4th Judicial District Combined Problem Solving Courts, specifically the Veterans Trauma Court.



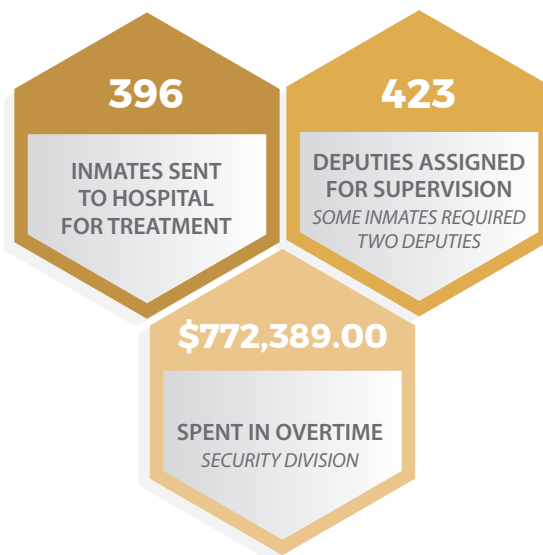
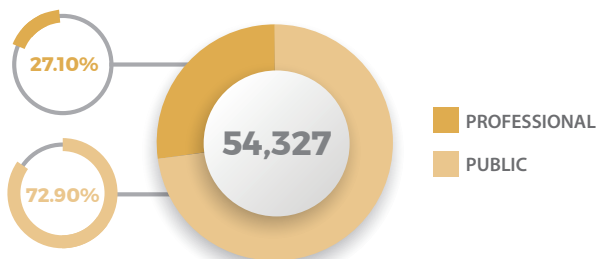
CRIMINAL JUSTICE CENTER AVERAGE DAILY POPULATION



WORK RELEASE AVERAGE DAILY POPULATION



VISITATION



ADMINISTRATIVE SERVICES BUREAU

RECORDS SECTION

CSR

BACKGROUND INVESTIGATIONS

JUDICIAL LIAISON

RECRUITING

CONCEALED HANDGUN PERMITS

EXTRA DUTY PROGRAM

VOLUNTEER COORDINATOR

BUDGET AND FINANCE

CONTRACTS

INFORMATION TECHNOLOGY

PIO

MEDIA SERVICES UNIT



ADMINISTRATIVE SUPPORT

RECORDS SECTION

The common thought about the Records section seems to be that all we do is enter cases. In reality, entering cases is more often than not the exception rather than the rule.

So what did we really do in 2016? Well, pretty much everything. In between transcribing interviews, electronically filing cases to be sent to the court (and sometimes re-filing multiple cases when the system isn't working), processing immediate sealings of cases, processing paid and unpaid traffic citations, backing up the Court Liaison, the ladies at the front desk, or Investigations, training new hires and light duty deputies to help with our backlog, providing statistics from all cases entered to CBI, and tracking all cases, supplements, citations and custodies that come into the department, we manage to get a few cases done. That is, if we're not stopped in the middle of working one to attend meetings, complete a higher priority case, or do a project with an urgent deadline. With the implementation of LERMS in 2017, the entire workflow of the department will be changing. We are looking forward to the challenge!

RECORDS SECTION STATISTICS

Case Reports	9,142
Supplements	14,052
Citations	4,678
Records Requests	7,606
Background Checks	3,086

HOURS

Entering CBI Statistics	496
Transcribing Interviews	172
Processing Sealings	200
Logging/Tracking Cases	1,080
Processing Paid/Unpaid Citations	423
Training	938
Coverage to Other Departments	370



CUSTOMER SERVICE REPRESENTATIVES

Included in Records are our lovely ladies from the front desk. While one might think this an easy task to answer phones and direct customers to the appropriate locations and offices, our Customer Service Representatives have become experts in not only the day to day duties in the Sheriff's Office, but have also a tremendous knowledge of information and resources for the public regarding any services within the City of Colorado Springs and the County of El Paso.

Additional duties include, but are not limited to:

- Checking paperwork and payment for Concealed Handgun Permit (CHP) applicants, impounds and releases, and sex offender registration before checking them in for their appointments to make the process go smoothly.
- Notarizing documents for Sheriff's Office Volunteers and CHP applicants.
- Distributing all incoming mail and keeping track of packages.
- Performing criminal backgrounds for government agencies

To answer incoming phone calls, attending to customers and vendors, and managing the check in of applicants in a timely manner is not an easy task, but these outstanding ladies always have a smile for everybody and make every encounter with our citizens a pleasant experience.

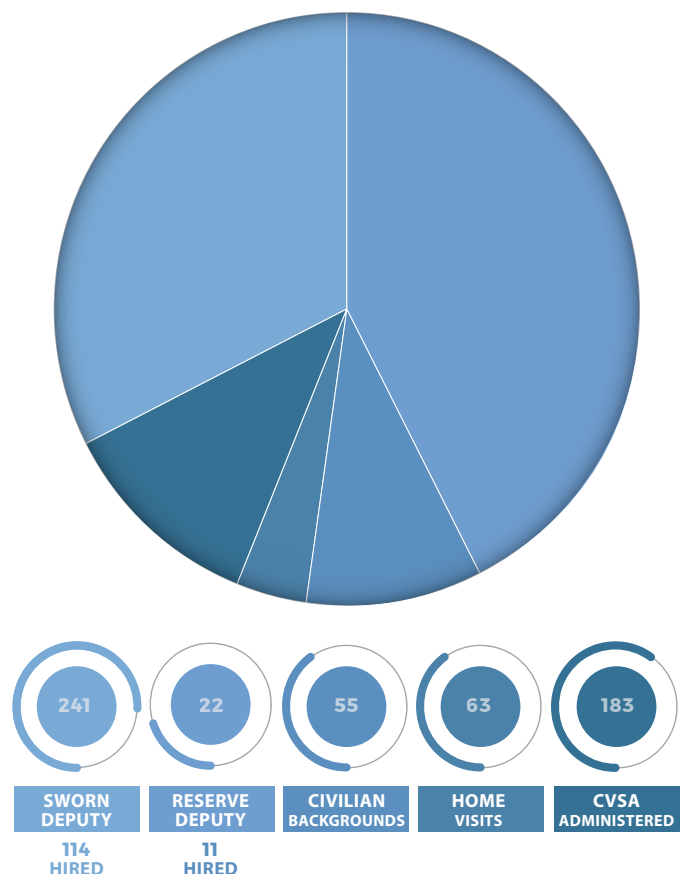


BACKGROUND INVESTIGATIONS

In 2016, the Background Investigation Unit kept busy conducting backgrounds for three Academy classes and numerous civilian positions such as; Gateways Supervisor, Sex Offender Technician, Security Technicians, Intake and Release Specialists, Asset Property Specialist, Wildland Firefighters, ESDII's, Records Technicians, Property Custodian, Bookkeeper, Emergency Preparedness Planner, Senior Technical Support and Fiscal & Compliance Services Manager.

The Unit is comprised of two full time sworn deputies along with two part-time civilian investigators. The part-time employees both retired from the Office in early 2016, and became part of the team shortly after their retirements.

The Unit coordinated, scheduled and offered seven (7) different testing times for deputy applicants and administered 425 written Deputy Sheriff entrance exams. Also assisted Green Mountain Falls with running eight (8) applicants and conducting CVSAs to fill their Marshall position.



JUDICIAL LIAISON

The Judicial Liaison position continued to grow in 2016, with increased responsibilities and goals. Sitting as a member on a number of collaborative committees, the Liaison worked with local criminal justice entities to build or repair interagency and judicial relationships. With the demise of the Mental Health Court, a Mental Health Outreach committee was formed in 2016, whose purpose is to more quickly identify members of the community who are in need of mental health services and treatment. Partnering with CJC's Mental Health team, the District Attorney's Office, Colorado Springs Fire Department's CARES program, the 4th Judicial District's Mental Health Unit from Probation and local mental health treatment providers, the group set out to map the progress of mental health defendants through the criminal justice system. As meetings continue, the Outreach Team is working to find ways to provide assistance to community members with mental health needs. The ultimate goal is threefold – for first response law enforcement to more effectively identify which people appear to have mental health concerns, to provide inmates access to mental health resources as soon as possible after arrest, and to reduce the number of people who are repeatedly incarcerated due to a revolving door affect -- "superutilizers", those with a cycle of self medication, lack of accessible resources and resulting criminal activity.

A few other highlights from 2016 include REACT (Rapidly Evolving Active Crisis Training) sessions provided to all judicial staff in the 4th Judicial District. Over a period of 3 months, the Judicial Liaison coordinated with the Community Outreach Team to provide training to Judges, Magistrates, Administration, Probation and Court staff intended to educate people about

how to react in crisis situations. Early Intercept, a collaborative effort to provide information to inmates who are interested in making application into one of the District's Problem Solving Courts was finalized and implemented at the Criminal Justice Center. A quarterly lunch meeting that includes the Chief Judge, Chief Criminal Judge, Presiding County Court Judge, the District Attorney, the Public Defender and the Judicial Liaison provides regular opportunities to discuss and address issues with regard to criminal justice practices, the Criminal Justice Center, new legal standards or technology, and to coordinate efforts to efficiently and effectively resolve matters of concern. The Liaison communicates with the Court on a weekly (sometimes daily) basis to ask and answer questions regarding inmates, jail situations, Problem Solving Court inmates, data statistics or a number of other minor matters. Quick and easy access to the Liaison is valuable in helping to keep minor issues minor and to more readily identify larger issues.

The Judicial Liaison became more involved in Grant coordination in 2016, the largest of which is for federal monies awarded by the Department of Justice for the purchase of Body Worn Cameras. She also provided testimony and written information to the Legislature in support of a new bill that will allow the Court to collect and reimburse law enforcement agencies for costs related to chemical tests performed in DUI and Drug cases. Most of that money had previously gone unpaid and the new bill will result in the collection of tens of thousands of dollars yearly paid back to the agency. The Liaison will continue to take on new roles and to be the conduit for building strong, mutually beneficial relationships with all stakeholders in interests regarding the Sheriff's Office.

RECRUITING

The competition to recruit and hire the most qualified candidates has made it necessary for us to make our recruiting a constant effort. It has also required us to seek our candidates outside of our traditional local markets, actively recruiting in an expanded area and in venues which provide us with a diverse applicant pool. This requires someone to constantly monitor and seek out opportunities to present ourselves in those places and to those groups. Presenting law enforcement as a career to people who may have not seriously considered it as something they wanted to do can be a challenging sell. By presenting the diverse opportunities and benefits to working at EPSO, we are able to do that in many cases. After a year-long process that included surveys, audits, and countless hours of work, we are now one of the leading agencies on the Front Range for pay scale at the deputy level starting at \$61,098 annually.

Colorado POST Certified or Certified out of state?

Continue your career with us and take advantage of all we have to offer.

New Recruit?

Come learn from some of EPSO's best and we will prepare you for your new career path.

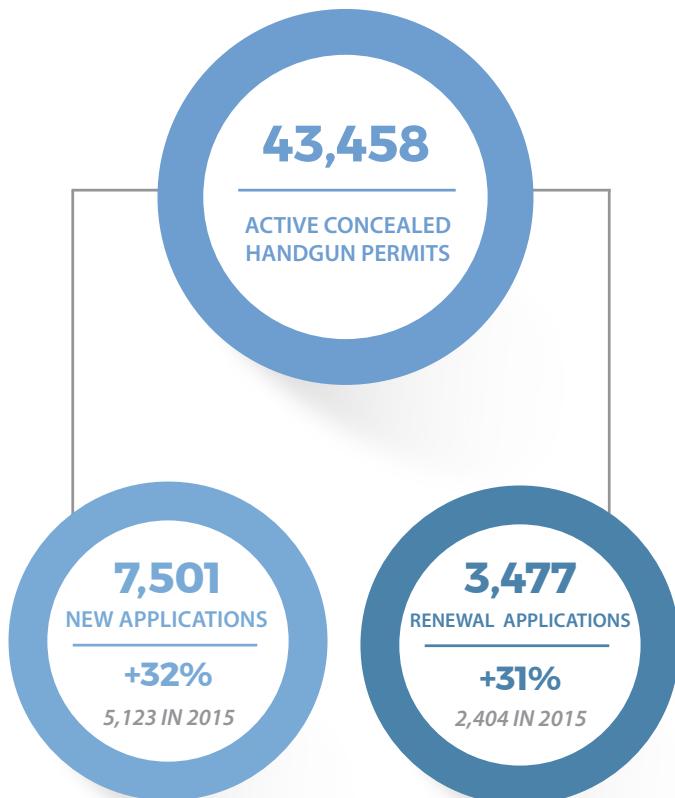


FISCAL SERVICES

CONCEALED HANDGUN PERMITS

2016 was another busy year for the Concealed Handgun Permit Program. Because of the active shooter situations in Colorado Springs on October 31, 2015, and November 27, 2015, the Concealed Handgun Permit Program processed 7,501 new permit applications in 2016. This was a 32% increase over 2015 when we processed 5,123 new permit applications. In addition to new applications, the Concealed Handgun Permit Program processed 3,477 renewal applications for the existing customers who must renew every five years. This was a 31% increase over 2015, when we processed 2,404 renewal applications. On December 31, 2016, there were 43,458 active Concealed Handgun Permits in El Paso County alone. One of the biggest accomplishments in 2016 was being able to finish scanning ALL 43,458 active CHP files!

The Concealed Handgun Permit Program also participated in many gun-related community events including the Sertoma Gun Club, five free Concealed Carry Classes, Daughters on the Range Event at Pikes Peak Gun Club, the National Safety Event at Petersen AFB, the Falcon Community Watch Event at Meridian Market View, the El Paso County Fair, the Colorado Firearms Festival at Whistling Pines Gun Club, the Hunting Event at Petersen AFB, the Firearms Event at Fort Carson and Ben Lomond Gun Club.



EXTRA DUTY PROGRAM

The Sheriff's Office Extra Duty Program was formed to provide additional law enforcement services requested by private businesses, public agencies and individuals for events located in unincorporated El Paso County. The private business, public agency or individual requesting extra duty is required to pay for the deputies' services at the rate(s) established by the Undersheriff in the El Paso County Sheriff's Office Extra Duty Agreement. The extra duty deputies' primary responsibilities are to protect life and property, to keep the peace, and to enforce local, state and federal laws. In 2016, the Extra Duty Deputies worked 5,317.75 hours; a 17% increase over 2015.

Some of the extra duty jobs that were completed were The Incline, Manitou Springs Police Department, Falcon High School, Lewis Palmer High School, Mesa Ridge High School, Mountain Springs Church, Security Fire Protection, The Church at Woodmoor, U.S. Forest Service, Widefield High School, Woodmen Valley Chapel, and many funeral escorts.

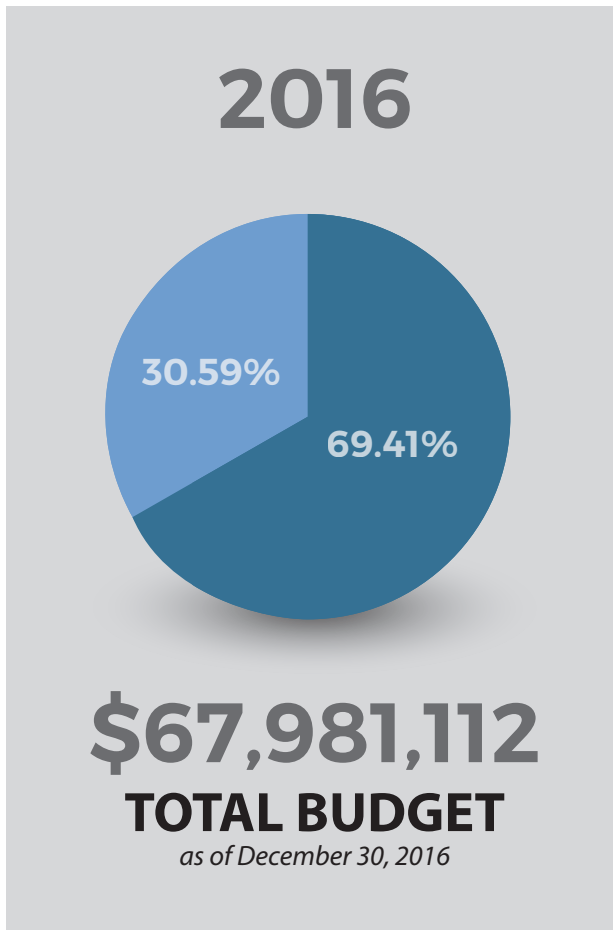
VOLUNTEER COORDINATOR

The Sheriff's Office currently has 460 volunteers serving in every area of the Office. Here are just a few of the programs provided by our volunteers: Court Notification Call Center, Language Services, Yoga and Meditation, Shakespeare and Music Therapy Inmate Programs, Sheriff's Citizen Patrol, Community Liaison to Seniors Program, Patrol, Wildland Fire, Community Animal Response Team, Citizens Advisory Council and Detentions. We could not do what we do without our fine group of volunteers.



BUDGET AND FINANCE

The Budget and Finance Section has four major functions: budget, accounting, payroll and grant management. The Section works in collaboration with the County as it relates to the coordination, preparation, reporting and compliance of the Sheriff's Office operating budget. The Section is responsible for all financial activities such as procurement, accounts payable, accounts receivable, revenue collection and other cash management functions. In addition, the Section processes payroll for the over 800+ Sheriff's Offices employees and confirms pay raises, promotions and/or transfers.



\$47,185,504

GENERAL FUND

PERSONNEL:

\$38,899,142

ACTUAL

\$39,010,242

OPERATING & CAPITAL:

\$8,565,146

ACTUAL

Office Supplies:	\$164,460
Operating Supplies:	\$1,310,173
Equipment:	\$770,998
Comm/Transport:	\$704,671
Printing:	\$33,181
Publicity/Subscription:	\$93,739
Utilities:	\$300,227
Inmate Medical:	\$4,863,423
Professional Services:	\$432,223
Maintenance:	\$507,283
Travel/Meetings:	\$32,310
Trainings Services:	\$5,435
Rent/Leases:	\$182,438
Grants:	\$7,641
Intergovernmental	(\$104,137)
Vehicles	\$292,121
General Purpose	\$32,817

TOTAL \$9,629,001

\$48,639,243

ACTUAL

\$20,795,608

PUBLIC SAFETY TAX

PERSONNEL:

\$13,717,068

ACTUAL

\$15,586,190

OPERATING & CAPITAL:

\$7,642,191

ACTUAL

\$3,390,042

FUNDED

- Continuation of the Rural Enforcement Unit (REO)
- Continuation of the Community Relations Outreach Unit (CRO)
- Phase 2 of radio replacement
- Added Falcon 24/7 Patrol car
- Upgrades to Investigations interview rooms
- Energy saving lighting at the Criminal Justice Center

\$18,976,231

ACTUAL

CONTRACTS

Budget & Finance oversees Contract Compliance within the Sheriff's Office. To accomplish this mission, we partner with many different entities, both large and small.

One of the major responsibilities of the Sheriff, mandated by Colorado Revised Statutes, is to operate and maintain the County jail. The El Paso County Criminal Justice Facility (CJC) is responsible for the well-being of inmates, including daily meal preparation and medical services.

After 18 years of working with one vendor, the decision was made to partner with a new food vendor in August of 2016, Trinity Correctional Services (TCS). TCS is responsible for providing all meal services at CJC, and prepares an average of almost 4,850 nutritionally balanced meals daily. These include breakfast, lunch, and dinner. The menu also includes food for special dietary and religious requirements, such as Kosher and Halal. On average, TCS serves over 100 of these specialized dietary meals on a daily basis to the inmate population. Food services is also working with the Sheriff's Office to develop various specialty programs, such as allowing inmates to order "fresh food" items. Family members and friends also have the ability to contribute funds to the inmate's personal account to purchase various snack items, etc.

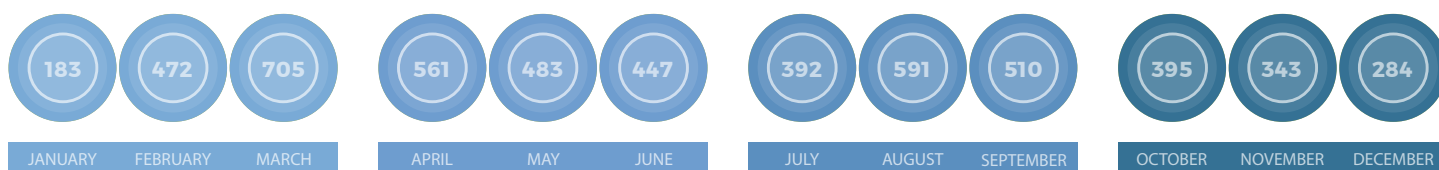
Correct Care Solutions (CCS) is the current medical provider for CJC, and provides an array of medical services for all inmates in custody, including medical exams, prescriptive medications, psychiatric, and dental services. Upon entering the CJC Facility, all inmates are given a health screening. In 2016, CCS medical personnel conducted almost 20,000 medical screenings for inmates provided over 950 dental exams and screenings, and over 19,000 mental health screenings. On average, over 1,250 inmates are issued various specialized prescription medication on a daily basis.

INFORMATION TECHNOLOGY

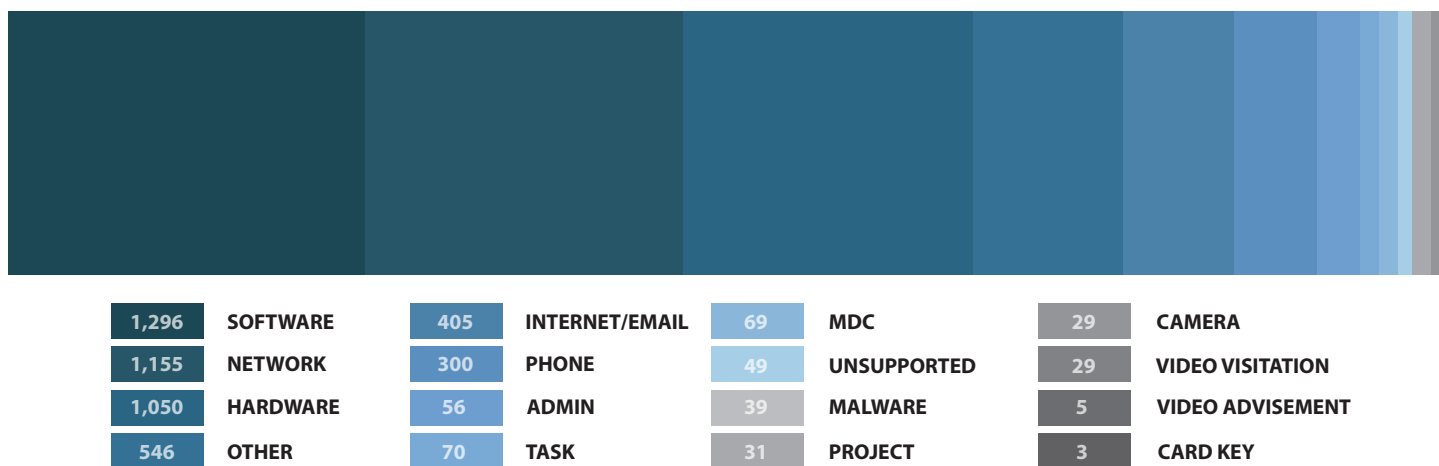
SUPPORT

The IT Section accomplished many things in 2016 in support of our law enforcement sworn and civilian personnel. In order to meet the security needs and requirements that are evolving in law enforcement and compliance, implementation of new password requirements and a security logon banner regarding the secure use of the El Paso County network were two key initiatives to meet those needs. The IT Section supports almost 800 employees and over 400 volunteers. It fields all initial support requests and manages them through completion by working in concert with El Paso County, local vendors and other local agencies to meet the overall mission of the Sheriff's Office to the community.

WORK ORDERS CLOSED BY MONTH



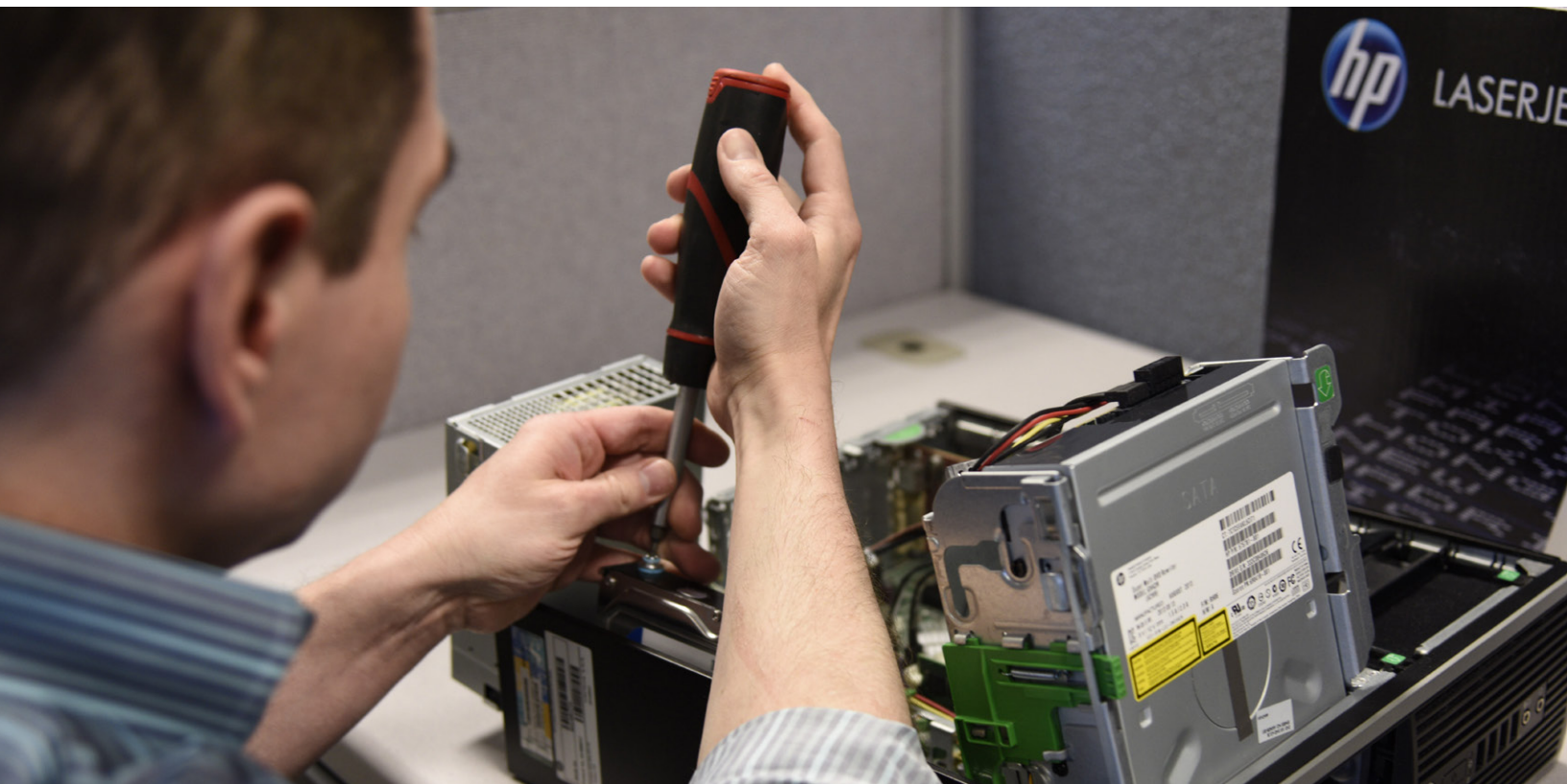
WORK ORDER TRENDS BY TYPE



In addition to significant projects, the IT Department increased performance and security at the Criminal Justice Center by leading the effort to identify critical power failure issues and starting a bi-annual process to test the power system integrity, with the first successful test in June 2016, and the next scheduled at the New Year. IT also added to the corridor security at CJC by adding two additional security cameras for CCR to monitor and made necessary improvements to the inmate TV system to support the training and rehabilitation efforts of the CJC staff. We also reduced the security surface of computer systems by successfully mitigating a significant security incident in August and September 2016 and adding necessary configuration policies to reduce future risk. In addition, the completion of 5,100 tickets and many other support roles by the group has played in the success of the Office. The spirit by which this group continually strives to meet the needs of the Office and to do great things every day to keep everyone functioning and able to work is really astounding.

HIGHLIGHTS

- **CJIS Password Security Rollout** – Deployed in February 2016 to meet the needs of the Criminal Justice Security Policy. EPSO IT worked in cooperation with County IT to rollout a county-wide password security policy, thus EPSO efforts resulted in increased security for the entire county.
- **AirWatch Mobile Device Management** – In March of 2016, IT was trained in the Mobile Device Management Portal and planned the rollout of the application to all mobile devices. This was another effort to address CJIS policy related to control and security of mobile devices in use by law enforcement agencies that have access to criminal justice information. The effort began in March 2016 and was completed by end of April with 195+ mobile devices being enrolled in the program.
- **Cellular Services and Communication** – In order to better support the community, an effort was led to increase the communication capabilities of our Patrol Division by deploying over 80 Apple iPhones to Patrol deputies. This effort started in April 2016 and the bulk of the deployment being completed by the end of May.
- **IA Pro/Blue Team** - Continuing a process started in 2015, IA Pro - the replacement for Professional Standard's AIM system - went live at the beginning of 2016. IA Pro provides the Professional Standards section with an advanced, industry-standard system for tracking all information (documents and media) generated during internal investigations.
- **NetMotion VPN Services** – As part of the critical infrastructure to bring a regional Records Management System and Mobile Field Reporting to El Paso County, the IT Department worked to roll-out the critical virtual private network services of a NetMotion Server for Patrol.
- **Printer Refresh** – Refreshed all Office networked print server printers in November 2016 after working on the contract and requirements since August of this year. This added an additional two printers to the Office, while reducing costs by approximately \$11,000 per year. Deployed 30 new laptops to the training academy to assist with their curriculum and trainee environments.
- **Transcription Services** – Worked with Records and Patrol to secure transcription services to reduce the current dictation backlog and bring much needed resources to the Office for the future implementation of Mobile Field Reporting.
- **Technology Refresh** - Purchased over 60 new computers for the Office and refreshed all the machines in the Records Department and Court and Transport. Also, replaced all the MoCom laptops and deployed 25 machines for use as a mobile training environment.
- **Investigations Interview Rooms** – Participated in the selection and management of the refresh of the Investigations interview rooms. Completed the project by mid-year, within project constraints.
- **MDC** – Finished the effort started in 2015 to refresh the Mobile Data Computer (MDC) patrol machines. This equated to deploying almost 85% of the 104 ordered in 2015. With the assistance of Fleet this was successfully completed by May 2016. Also assisted other agencies with their MDC configurations and deployment, such as Manitou Springs PD, Air Force Academy Fire, Monument PD and Colorado Springs Fire Department.



PROJECTS

HIGHLIGHTS

Video Visitation

The Sheriff's Office awarded a contract to Black Creek Integrated Systems (BCIS) in March, 2016, for acquisition of their video visitation system. The new system replaced an obsolete system that was operating with only eight visitor stations and could only support 125 visits per day. In the Spring, BCIS installed new all cabling between the 32 stations that were later installed at the Video Visitation Building and the stations in the wards and medical unit. Installation of the 148 visitation stations began on October 3rd and was completed on November 2nd. Immediately, the number of visits per daily increased to 180 and by the end of 2016 the VVS building was averaging almost 200 on-site visits per day.

Jail Management System

Source selection for a new jail management system began in March, 2016, and a final candidate for the next JMS, Beacon Software Solutions, was tentatively chosen in June and BOCC approved a contract with Beacon Software Solutions in August, 2016. Beacon's JMS will replace the J-CORR system that was originally deployed within the Office in 2004 and subsequently re-deployed in 2013. The Office has operated J-CORR without vendor support since 2012 and received the last update of J-CORR in 2009.

On Duty

Between April and June, 2016, the Office extended its use of the On Duty personnel management system to permit employees to manage their own time charges. The software was migrated to a server with adequate power to support 800 users and a web client. The final segment of the On Duty upgrade project - paperless time reporting for the entire Office this was completed during the last week of June.

Food Services/Commissary

Preparations for transition of food and commissary services from Aramark to Trinity Services Group began in July, 2016. IT's taskings included removal of 31 Aramark inmate kiosks distributed throughout CJC and Metro; installation of 33 Trinity kiosks; decommissioning Aramark's accounting, request, and kiosk servers; deployment of web-hosted inmate accounting and grievance tracking systems; deployment of six cash deposit machines at CJC and the Metro facility; and development of a software interface for JMS and Positive Pay.

LERMS/MFR

Working in a collaborative effort with Colorado Springs Police Department, City IT, County IT, and Fountain PD significant effort was made to move forward with a regional Records Management System and Mobile Field Reporting for our Office. This is a very complex project involving many complexities of a shared system that will allow for greater support and information sharing among the many parties. Review and fine-

tuning of system requirements, infrastructure development and business process rules were a significant portion of the work to be completed to meet the long-term goals of the effort. Critical connections to NCIC/CCIC and the city, as well as deployment of high-availability of secured virtual private networks for Patrol units were all a part of the work accomplished.

In December 2016, IT equipment was secured to host 20 students. The portable training classroom included: 20 workstations, printer, LERMS, MFR, Merge Clients, connectivity to CSPD LERMS, Mobile environments, overhead projection of class materials, network hardware and coordination with EPSO IT and County IT.

OTS Mobile Classroom for LERMS and Mobile Training. Comprehensive course material was created for LERMS and MFR. Course material developed included LERMS and Mobile Field Reporting user guides. User guides were also uploaded to the Sheriff's Office Intranet and accessible to all employees for reference. Training Schedule: This training plan was designed to outline the requirements and methods needed to provide training on the use of LERMS and MFR training. The purpose of this training was to train specific EPSO staff LERMS and/or MFR software functionality and workflow. This training will enable EPSO specific staff members to document, process and share record management system information during their day to day work related activities.



A training program was developed to provide the proper level of training needed for a range of users, from deputies to management. Training methods will vary depending on the type of user - Command Staff, Records, Patrol, Investigations, Intake, Court and Transport, Civil, Detentions, Special Ops, Reserves, CHP Civilians and EPSO IT Support. This training plan includes training approximately 540 staff receiving 5 or 10 hour training sessions provided in a classroom setting with 20 LERMS and MFR clients, printer, overhead projector, and classroom materials (training handouts, reference material, etc.). This is a milestone in the critical path of the project.

WEB AND MEDIA SERVICES

PUBLIC INFORMATION OFFICE

The Sheriff's Office Public Information Office has had a busy 2016. We responded to officer involved shootings, barricaded suspects and other high profile calls. We were also privileged this year to be able to teach Crisis Communication at several conferences to include the Emergency Services Public Information Officers of Colorado (ESPIOC), the National Institute of Corrections PIO Networking Meeting, as well as the Women in Law Enforcement Conference. We have seen engagement as we post information on our social media sites and with the help of our community, we have found missing persons, as well as identified and arrested several suspects in cases we were working on. The Public Information Office continues to strive to provide the most accurate, up-to-date information whether it is responding to a scene or our involvement in the fine community we serve

3,570

MEDIA INQUIRIES

700+

INTERVIEWS

91

COLORADO OPEN
RECORDS ACT
REQUESTS

154

PRESS RELEASES

MEDIA SERVICES UNIT

The main focus of the Media Services Unit is to serve every Bureau, Division, Section, and Unit of the El Paso County Sheriff's Office. Among the annual events such as the Awards Banquet, Annual Report, Peace Officers' Memorial, and Volunteer Celebration, the Media Services Unit also photographs and records trainings and special events throughout the Office. The two person Media Services Team had a productive 2016. The year started out with a viral video hit on Facebook for Deputy Tony Scherb's retirement. The video amassed over one million views in less than 24 hours and a year later had over 40 million views on Facebook and YouTube. The success of the video catapulted the Sheriff's Office Facebook page to over 30,000 likes and EPSO's popularity throughout the United States and Internationally. With the growth of social media's popularity, Media Services launched the new Sheriff's Office Instagram page. Although the page is still in its infancy, over the course of the year, the page has grown to more than 400 followers.

31,680
LIKES

28,401
FOLLOWERS

1,044
SUBSCRIBERS

427
FOLLOWERS

@EPCSheriffsOffice

@EPCSheriff

CHIEF OF STAFF

LEGISLATIVE UPDATE

2016 proved to be a very busy and active legislative session centered on law enforcement and public safety concerns.

The following introduced bills in both the House and Senate in 2016 were of significant interest to the El Paso County Sheriff's Office. On each of these pieces of proposed legislation, the Sheriff, the Chief of Staff and/or a member of the Office testified or made written statements in support or opposition of the measure.

SB16-075 - DNA Collection Misdemeanor Vulnerable Persons

SB16-111 - Colorado Mounted Rangers Peace Officer Status

SB16-169 - Emergency 72-hour Mental Health Procedures

SB16-180 - DOC Program for Juvenile Offenders

SB16-181 - Sentencing Juveniles Convicted of Class 1 Felonies

SB16-183 - Clarify Portion of 911 Call Subject to PUC Regulation

SB16-193 - Safe2Tell Provide Free Materials and Training

HB16-1055 - Habitual Domestic Violence Offenders

HB16-1080 - Assault by Strangulation

HB16-1104 - Summons in Lieu of Warrant for Non-Violent Crimes

HB16-1190 - Exclude Detention Facilities from Deadly Force Law

HB16-1224 - Treat Trafficking of Children as Child Abuse

HB16-1254 - P.O.S.T Board Training Persons with Disabilities

HB16-1262 - Law Enforcement Background Check Employment Waiver

HB16-1263 - Racial Profiling Prohibition

HB16-1264 - Ban Law Enforcement Use of Chokehold

HB16-1320 - Regulation of Massage Therapy

HB16-1331 - Policies on Juvenile Shackling in Court

HB16-1378 - Court to Collect and Transfer Costs of DUI Tests

While each of these pieces of legislation were of equal importance, there were three pieces of legislation the Chief of Staff, Janet Huffor, worked closely with legislators to propose and follow through to bill signing.

House Bill 16-1055: Habitual Domestic Violence Offenders was introduced by local Representative Kit Roupe. This bill provided language in C.R.S. 18-6-801 regarding sentencing for domestic violence charges. If a defendant has received their third conviction of a misdemeanor domestic violence charge, it becomes a Class 5 Felony. This bill was signed into law by the Governor on April 15, 2016.

House Bill 16-1104: Summons in Lieu of Warrant for Non-Violent Crimes was also sponsored and introduced by Representative Kit Roupe. Several years ago, there was an attempt made at legislation to allow law enforcement to issue a summons in lieu of a warrant for certain felony charges. This bill was written in 2016 to allow non-violent offenders charged with a Class 5 or Class 6 felony (with certain exceptions) to be issued a summons. This bill received bi-partisan support and was signed into law on April 21, 2016.

House Bill 16-1378: Court to Collect and Transfer Costs of DUI Tests was brought about due to a lack of ability to collect reimbursement of DUI/DUID test costs by law enforcement agencies from convicted defendants. While there will be some adjustments and amendments to C.R.S. 18-1.3-701 in the 2017 Legislative Session, this bill passed and was signed into law by the Governor taking effect on August 10, 2016. The El Paso County Sheriff's Office can anticipate much higher reimbursement collections for the 2017 fiscal year.



RETIREMENTS



Deputy
Tony Scherb



Deputy
Dortha Rush



Sergeant
James Choate



Deputy
Patrick Gattenby



Sergeant
Brad Bartter



Lieutenant
Dean Kelsey



Deputy
Lee Culver



Lieutenant
Mark Hunt



Kenneth Hilty



Sergeant
Tim Raffety



Lieutenant
Robert Jaworski



Lieutenant
John Brandt



Sergeant
Stephen Schnoes



Gwen Pool



Sergeant
Rob Stone



Sergeant
Jeanette Reid



Deputy
Robert Pinnock



Deputy
Edward Larsen



Kevin Ritchie



Deputy
Steven Hrabik



Thomas Newell



Linda Simmons



Lieutenant
Timothy Williams



Lieutenant
Rick McMorran



Deputy
Aaron Baker



Deputy
Roy Chandranata



PROMOTIONS



Lieutenant
Scott Deno



Lieutenant
Michael Baier



Lieutenant
John David



Lieutenant
Robert Donels



Lieutenant
Chris Gonzalez



Lieutenant
Lori Harrell



Lieutenant
Bill Huffor



Lieutenant
Shane Mitchell



Sergeant
David Manzanilla



Sergeant
Paul Mynatt



Sergeant
Jason Garrett



Sergeant
Steven Brown



Sergeant
Gail French



Sergeant
James Rodriguez



Sergeant
James Vidmar



Sergeant
Brian Erhardt



Sergeant
Scott Robblee



Sergeant
Joshua Seiter



Sergeant
Ralph Losasso



14TH ANNUAL

AWARDS *Banquet*



YEARS OF SERVICE



Lieutenant O. Habert



Lieutenant L. Hanenberg



Sergeant D. D'Mellow



Sergeant W. Ewell



Sergeant J. Hess



Sergeant W. Otto



Sergeant P. Wheeler



Deputy S. Aldridge



V. Barnes



D. Pearson



YEARS OF SERVICE



J. Ortega



YEARS OF SERVICE



S. Schnoes



**ACHIEVEMENT
AWARD**



Deputy W. Droge



Detective A. Thompson



Deputy L. Lipford



Deputy S. Stephens



Deputy J. Carey



Deputy D. Glenn, Jr.



Deputy A. Houston



**LIFESAVING
MEDAL**



Deputy C. Wheat



Deputy J. Haag



Sergeant B. Rickerl



Deputy T. Mundt



Deputy C. Shevock



Deputy J. Calhoun



Deputy T. Flannery



Deputy J. Guilford



Deputy A. Torres



Sergeant M. Pitt

Deputy J. Holloway

Deputy C. Shevock

Deputy R. Ueberroth

Deputy K. Whigham

Lieutenant C. Gonzalez



Deputy S. Stephens

Deputy D. Rios

Deputy C. Ritchie

Deputy J. Schulz

Sergeant B. Erhardt

Sergeant D. Mower



Deputy J. Offutt

Deputy C. Shevock

Deputy J. Meyer

Deputy C. Burns

Deputy A. Ward



**CIVILIAN
DISTINGUISHED
SERVICE AWARD**



H. Bowers



J. VanHoesen



**DISTINGUISHED
SERVICE
MEDAL**



Sergeant J. Hess



Deputy C. Donatell



Deputy J. Juhl



Deputy D. LeBaron

**CIVILIAN
EMPLOYEE
OF THE
YEAR**



B. Destefano

**SWORN
EMPLOYEE
OF THE
YEAR**



Deputy M. Reed

UNIT COMMENDATION



Court Services

MISSION

OUR MISSION IS TO PROVIDE THE CITIZENS OF EL PASO COUNTY EFFECTIVE AND EFFICIENT PUBLIC SAFETY SERVICES. WE DELIVER THEM CONSISTENTLY WITH CHARACTER, COMPETENCE, AND TRANSPARENCY.

VISION

OUR VISION IS TO ENSURE EL PASO COUNTY REMAINS THE SAFEST AND MOST ENJOYABLE PLACE TO LIVE AND VISIT IN THE STATE OF COLORADO. WE ARE COMMITTED TO HOLDING THE HIGHEST STANDARDS FOR PUBLIC SAFETY TO ACHIEVE A COUNTY FREE OF CRIME AND PUBLIC DISORDER.

VALUES

HONESTY

OUR PERSONAL AND PROFESSIONAL BEHAVIOR WILL BE A MODEL FOR ALL TO FOLLOW. OUR ACTIONS WILL MATCH OUR WORDS. WE WILL HAVE THE COURAGE TO STAND UP FOR OUR BELIEFS AND DO WHAT IS RIGHT.

LOYALTY

WE ARE LOYAL TO OUR OATH TO PROTECT THE CONSTITUTIONAL RIGHTS OF THOSE WE SERVE BY EMPOWERING OUR EMPLOYEES TO MAKE DECISIONS THAT SUPPORT THE LETTER AND SPIRIT OF THE LAW.

UNITY

WE HAVE A UNITED COMMITMENT TO SERVE OUR DIVERSE COMMUNITY WITH FAIRNESS, DIGNITY, AND EQUALITY. WE COMMIT TO EXCELLENCE IN ALL WE DO

