

2011 ANNUAL REPORT

Celebrating 150 Years



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Cover Photos
Courtesy
Janet King

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MISSION, VISION, & VALUES

THE MISSION of the El Paso County Sheriff's Office is to provide public safety services to our community by fulfilling the duties and responsibilities as defined by Colorado law with a determination to meet the growing expectations of our citizens.

OUR VISION is to ensure the future quality of life for our citizens as our community grows. We will set the standard in public safety through innovation, flexibility, and commitment while recruiting and retaining a dynamic work force. Through community support and fiscal responsibility we will strategically plan and prepare for the necessary resources to meet future needs in Law Enforcement, Detentions, Wildland Fire, Search and Rescue, and Civil Process.

WE BELIEVE...

- In protecting the Constitutional rights of all individuals.
- Our Civilian and Sworn employees are our greatest asset and the key to our collective success.
- We work for and with the citizens of our community in a partnership based on mutual trust.
- In identifying, prioritizing, preventing, and solving community problems.
- In supporting on-going organizational change that strengthens our ability and capacity to serve our community.
- All our actions and decisions are driven by a commitment to Honesty, Loyalty, and Unity.

To The Citizens of El Paso County:

We are well into the 2012 calendar year, and I appreciate this opportunity to reflect upon the past year. 2011 brought tremendous emotions for me. I was honored and elated to be sworn in for the third time as the Sheriff of El Paso County. I also felt sadness as I realized this would be the last time I would be sworn in as Sheriff. If there has been one underlying philosophy, it is that the Sheriff's Office is a part of this community and this community is a part of the Sheriff's Office.

This year marked the 150th Anniversary of El Paso County and the Sheriff's Office. The Office has evolved from the Sheriff and his deputy to a force of over 400 sworn members, 200 civilian support staff, and almost 600 volunteers. We have seen significant change over the last 150 years. Green uniforms gave way to tan and brown uniforms, which ultimately gave way to our current gray and blue uniforms. Horse patrol has been replaced by cars and motorcycles equipped with state of the art technology. Call boxes on street corners have given way to digital radios and iPhones. We have seen the K9 unit come and go twice before forming for a third time in 2003; and we have gone from a jail without indoor plumbing or electric lights to a twenty-first-century addition to the Criminal Justice Center (CJC). As times have changed, so has the Sheriff's Office. One tradition however, has never changed: the professionalism and dedication of the men and women who work for the Office.

In April of this year, the *Sheriff's Office Daily* was launched. This is an internal communications Intranet portal for employees, designed to increase the flow of communication at all levels and across bureaus.

Also in April, the CJC received licensure for substance abuse treatment services for those inmates sentenced to the Reintegration and Recovery Program. In addition to the treatment licensure, CJC was awarded a grant for \$192,760 through the Division of Behavioral Health for Jail-Based Behavioral Health Services to provide appropriate education and treatment. We began the construction on our second Sprung structure. Our Investigations Division had an overall case clearance rate of 83% which is an increase from 77.53% in 2010.

The march of technology and its promise of increased efficiency are unrelenting. The Sheriff's Office has been on the front end of such technology and became involved in educating other law enforcement agencies in Colorado about the benefits of N-DEx.

N-DEx brings together data from law enforcement agencies throughout the United States. It connects the dots among data that are not seemingly related. And it supports multijurisdictional task forces—enhancing national information sharing, links between regional and state systems, and virtual regional information sharing. The Sheriff's Office was the first in the State of Colorado to go live with Secure Communities Initiatives. It is a strategy, as well as a tool, to improve and modernize the Immigration and Customs Enforcement's (ICE) approach in identifying and removing dangerous criminal aliens in an accurate and efficient manner. It works by taking the fingerprints of arrestees being booked into custody and uses this biometric technology (fingerprints) to check their identification against interoperable databases which include the FBI's Criminal Justice Information System (CJIS) Division and the Department of Homeland Security's (DHS) biometric systems. With these two additional data sources, law enforcement now has access to over 108 million records (95% of which include photos).

Prior to the introduction of the Secure Communities Initiative, these records were unavailable to local law enforcement. We anticipate being able to introduce further biometric technology (iris scanning) to advance our ability to identify suspects and wanted persons.

I hope you will take a few minutes to review our 2011 Annual Report, as it is a small reflection of the many accomplishments we have experienced this year. I am proud to be your Sheriff and I am proud of the men and women who make the El Paso County Sheriff's Office such a successful organization.

Regards,

Terry Maketa

Terry Maketa
Sheriff



SHERIFF'S LETTER

EPISO COMMAND STAFF



*Patrol Division
Commander Rob King*



*Support Operations Division
Commander Brad Shannon*



*Emergency Services Division
Commander Jim Reid*



*Detention Operations Division
Commander Rodney Gehrett*



*Administrative Services Division
Commander Al Harmon*



*Investigations Division
Commander Mitch Lincoln*



*Detention Security Division
Commander Tom DeLuca*



*Staff Psychologist
Dr. Sharon Trivette*



*Law Enforcement Bureau
Chief Joe Breister*



*Detention Bureau
Chief Paula Presley*



*Legal Advisor
Mr. Charles Greenlee*



*El Paso County
Undersheriff Larry Kastner*



*El Paso County
Sheriff Terry Maketa*

PATROL SECTION

The Patrol Section continues to be the most visible of all divisions, sections, and units in the eyes of the citizens of El Paso County. Deputies assigned to the Patrol Section provide 24-hour law enforcement services 365 days a year. While responding to thousands of calls for service during 2011, patrol deputies assisted and often collaborated with community members to resolve a number of complex issues. The patrol deputies' professional and thorough approach to situations demonstrated their dedication to delivering the high level of service the community expects and deserves. The Patrol Section embraces the challenges that come with patrolling what can be described as a geographically diverse county. The county spans 2,158 square miles and includes open rural areas, mountainous terrain, residential areas, industrial properties, and numerous recreational areas.

The Patrol Section initiated 8,884 case reports in 2011, which was slightly more than in the previous year. Of the cases taken, 66 percent were cleared, which represents a 4% increase in cases cleared in 2010. The busiest times of the year are generally July, August, and September, while the cold weather months of January, February, and December continue to show the least number of cases taken. DUI arrests were up from the previous year with 496 DUI violators processed in 2011. Aside from DUI-related traffic stops, deputies contacted 19,615 motorists on traffic stops and issued 8,960 traffic citations and 10,655 warnings, reinforcing the main objective to correct bad driving behavior through voluntary compliance as opposed to issuing tickets.

The Patrol Section is blessed to have many wonderful individuals assigned who share a common desire to give back or serve the community. Like the Office as a whole, the Patrol Section is composed of consummate professionals who are eager to work hard. In August, a deputy was sent to a hospital at the request of medical personnel because a female in their care had been badly beaten. The deputy learned she was a victim of domestic violence and had been held against her will overnight at a house in unincorporated El Paso County. Throughout the evening, she had been beaten, gagged, and choked by the attacker, who was known to the victim. Deputies launched a combined effort utilizing many resources to identify the home, obtain search and arrest warrants, and execute the warrants within hours of the report. Many deputies worked several hours beyond their shift; but in the end, the suspect was located and taken into custody.

Many of the deputies assigned to the Patrol Section extend their efforts far beyond their assignment. There are several specialized units within the Patrol Section, and many patrol deputies serve in a collateral capacity as members of these units, which assist in accomplishing the overall mission. These deputies serve countless hours in addition to their primary patrol assignment.

Throughout 2011, members of the Patrol Section served the community admirably and carried out their duties without prejudice. They held the needs of the citizens in high regard and pressed forward to meet those needs tenaciously and in a timely manner. It is this level of care and determination that signifies members of the Patrol Section as leaders in the law enforcement community. ■

NEW PROMOTIONS IN 2011



COMMANDER
Tom DeLuca



COMMANDER
Rodney Gehrett



LIEUTENANT
Jeff Kramer



LIEUTENANT
John Molatch



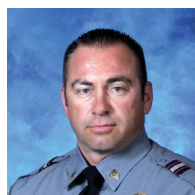
SERGEANT
Donald Beasley



SERGEANT
John David



SERGEANT
Scott Deno



SERGEANT
Robert Donels



SERGEANT
Scott Henning



SERGEANT
Michael St. Charles



Article By:
Lieutenant
Jeff Kramer
Patrol Section

LAW ENFORCEMENT

CRIME PREVENTION

The Sheriff's Office Neighborhood Watch program currently has 78 active groups, with 13 of these new this year and in various stages of startup, from initial informational meetings to attending Block Captain and Crime Prevention Training.

This year the Sheriff's Office joined with Colorado Springs Police Department, Fountain Police Department, and area military installations in a joint Crime Prevention work group. The group meets on a monthly basis to discuss crime trends, Neighborhood Watch, crime prevention presentations, and training for the communities we serve.

A bi-monthly newsletter is distributed to Neighborhood Watch contacts, as well as other members of the community who have requested to be on the distribution list. The newsletters include safety tips and information on recent crime patterns in the county. There are also crime bulletins distributed to Neighborhood Watch contacts in specific areas when crime patterns are observed. The Crime Analyst or press information officer provided this information, and it is passed along to citizens to alert them of unusual activities in their community.

In 2011, the Crime Prevention Coordinator, along with Deputies, Citizen Patrol, and Dispatchers, attended numerous neighborhood/citizen meetings. At these meetings, the citizens received information on how to start a Neighborhood Watch group in their area and learned crime prevention tips. They also had the opportunity to ask questions about crime trends in the county and their neighborhoods as well as inform the Sheriff's Office of their concerns.

During 2011, the Crime Prevention program participated in community events such as:

Neighborhood Watch Fundraiser: The county collaborated with the cities of Fountain and Colorado Springs in hosting a fundraiser at a Sky Sox baseball game.

National Night Out: An event promoting citizens "taking back" their community from crime. Members of various Neighborhood Watch groups held block parties and cookouts to promote crime prevention. The Sheriff's Office had deputies, cadets, Citizen Patrol, and Victims Assistance volunteers attending each of the 14 block parties held this year. Employees of the Target Corporation, a sponsor of the event, also attended and assisted with prizes and give-a-ways.



Article By:

Elizabeth
Dreher

Crime Prevention



Article By:

Sergeant
Jon Mueller

Crisis Negotiations

CRISIS NEGOTIATIONS UNIT

The Crisis Negotiations Unit (CNU) supports the Law Enforcement and Detention Bureaus. The unit consists of a voluntary on-call team of 17 Sheriff's Office personnel who, in addition to their regular duties, are trained to assist the Special Weapons and Tactics Team (SWAT) and the Special Response Team (SRT) by talking with suicidal persons, barricaded persons, or hostage takers in high-risk situations with the goal of resolving the conflict peaceably.

The Crisis Negotiations Unit underwent several changes in 2011. In May, Sergeant Peck was assigned to the Internal Affairs Unit, and Sergeant Mueller became the new Sergeant of CNU. The team added a mental health professional, Dr. Sharon Trivette, the Sheriff's Office Staff Psychologist, and four additional team members.

All members complete a basic 40 hour FBI Crisis Negotiation Course as well as specialized training sessions held throughout the year that enhance their skills. Some of the additional training courses were the Northern Front Range Hostage Negotiating Conference in Boulder County and the 5-day Hostage Negotiations and Crisis Intervention in Cañon City, as well as cross training with members from the Teller County Sheriff's Office.

The unit is on-call 24 hours a day, 365 days a year, and is split into 2 teams that rotate their on-call status every 2 weeks. In 2011, the CNU responded to 5 call-outs and was placed on standby 3 times. The unit works closely with S.W.A.T. on these call outs. The unit trains six times per year and joins the SWAT unit twice a year for joint simulated exercises designed to create an environment to operate under stress.

In 2012, the Crisis Negotiations Unit is working closely with FBI and Rocky Mountain Hostage Negotiator's Association to host the week-long FBI Crisis Negotiation Course for other local and state-wide law enforcement agencies. ■

Refuse To Be a Victim: A seminar that presents easy-to-understand methods citizens can use to increase safety awareness, prevent criminal confrontation, and make their neighborhoods more secure places to live. In 2011, 5 seminars were held and had a total of 56 attendees—an impressive increase over the 2010 figures of 2 seminars with 32 attendees. Because of the popularity of this program, more seminars are planned for 2012. ■

DARE PROGRAM

The Drug Abuse Resistance Education (DARE) Program is now in its 20th year of educating students in El Paso County. The new DARE curriculum, "Keeping It Real," is a life skills program addressing drug use, bullying, technology concerns such as sexting, and social web site use. Supplemental lessons on risky adolescent behaviors are also presented, such as the "Choking Game" and pharmaceutical drug use. During the 17 weeks of classroom instruction, 6th grade students complete extensive writing assignments, complete homework from DARE workbooks, and must actively participate in classroom discussions facilitated by the DARE Officer.

In addition to curriculum changes, the DARE Program was moved from the elementary schools to the middle schools. This change, although welcomed, brought about a new level of student maturity issues resulting in a higher number of necessary mediations.

The year 2011 was also the year of creative and unique activities for DARE students and families. In April, the first ever "El Paso County has Talent" talent show was held at a local high school. During this event, approximately \$1500.00 was raised for the DARE Program with over 52 student acts competing for \$1400.00 in prizes. Other popular activities included holiday-themed "Safe" DARE dances for all junior high students and participation in the Festival of Lights Parade. Approximately 80 students and parents participated in the parade by riding on a DARE float. The float was decorated by students, parents, and Sheriff's Office Cadets.

Another first occurred when DARE Student Brandon Gonzalez was selected by the Colorado Association of DARE officers as having the best letter on "Why It's Important to be Drug Free." His paper was selected from those of hundreds of other students from around the State. Brandon was honored at the annual DARE conference held in Breckenridge, Colorado, in August.

During the 20 years the Sheriff's Office has been supporting the DARE Program, approximately 18,000 students have completed and graduated the program. The DARE Program continues to provide a positive influence on the youth of our community through strong quality relationships with both the students and parents. ■

SCHOOL RESOURCE OFFICER PROGRAM

The School Resource Officer (SRO) Program is composed of 6 full-time deputies who are assigned to junior high and high schools throughout unincorporated El Paso County. They serve as instructors, mentors, and law enforcement officers within our schools and surrounding areas. The SRO duties include teaching classes on drug awareness, sexting, bullying, and Internet safety. SROs conduct mediations between school officials and students, handle routine calls for service within and around the schools, and address many other safety-related issues. The SROs conduct training with school officials and faculty on pertinent laws, crisis management, and emergency procedures to establish a fluid working relationship. The SROs also participate in programs including Drive Smart and the Cadet Program, where they serve as Cadet Advisors and Recruiters.



The SRO Program continues to grow as school officials and concerned parents recognize the benefits and improved safety of having a law enforcement officer associated with their school. Currently, there are three school districts that have contracted with the Sheriff's Office to provide SROs to the schools in their districts. They include Lewis Palmer School District #38, Falcon School District #49, and Widefield School District #3. Widefield School District #3 has two contracted SROs to cover the two large high schools and several junior high schools.

It takes a special individual to be successful as a SRO, as it requires an extraordinary amount of patience and tact. They wear many hats and must be well versed in Colorado Criminal Law as well as Colorado School Law. SROs are a group of dedicated professionals who work together daily to complete a very tough job under demanding circumstances. It is unfortunate that in recent years schools have become a target for violence from both outside and inside threats. SROs must remain vigilant at all times, as these threats can come at any time in any community. ■

LAW ENFORCEMENT



Article By:

Deputy
Don Roycraft
DARE Program



Article By:

Sergeant
Kevin Acre
SRO Program

LAW ENFORCEMENT



Article By:

**Sergeant
Bill Haragan**

*K9 Unit &
Mounted Unit*

K9 UNIT

The K9 Unit is usually one of the first units to be called when situations become tense or start deteriorating. The teams are routinely called upon to search for fleeing suspects, those hiding from law enforcement, and requests to locate items of evidence. The drug detection skills are frequently requested to assist Patrol, Metro Vice Narcotics, and Intelligence or Detention.



In 2011, the unit was deployed 359 times and called upon to track 37 suspects, 19 of them successfully located. They also located over \$245,000.00 in illegal drugs. To meet these demands, the unit trained

and prepared for annual certifications, as well as selected a new handler to be teamed with a newly purchased German shepherd.

In January, K9 Cheko and K9 Axel earned Police Dog I (PD1) Certification in Ft. Collins. During the month of May, tracking and drug detection certifications were held in Fountain and K9 Falco, K9 Cheko, and K-9 Axel all earned their certifications. Deputy Miller and K9 Axel obtained perfect scores in both disciplines. In August, K9 Axel and K9 Falco traveled to Garden City, Kansas for the United States Police Canine Association Region 14 Police Dog I Certification. Deputy Miller and K9 Axel earned the Top Dog Award for receiving the highest score at the trial. In addition, Deputy Miller with K9 Axel and Deputy Bengford with K9 Falco were awarded the Jack Lennig Award for earning certifications in three different disciplines in one calendar year.

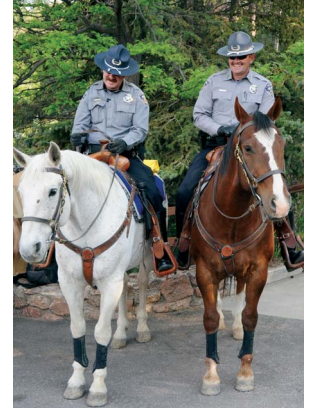
The Unit welcomed the newest member in September, with the addition of K9 Blitz. K9 Blitz received his initial training in Ft. Collins and has since completed follow-up training alongside other members of the K9 Unit. K9 Blitz and handler Deputy Younkin are ready to meet the challenges ahead.

All the training and certifications translate to safe and successful street deployments of the K9 teams. Deputy Miller and K9 Axel received the USPCA Criminalistic Excellence Award for a successful track in January of a kidnapping suspect, while Deputy

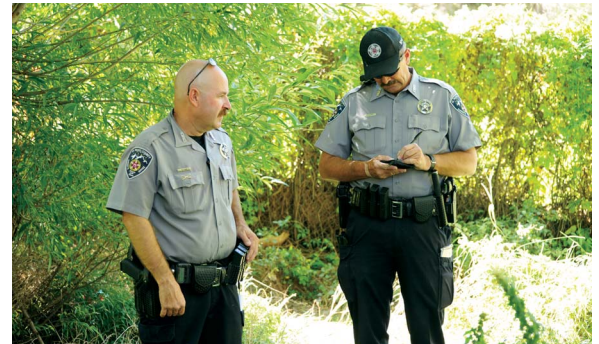


MOUNTED UNIT

Many new and exciting things occurred in 2011. In February, deputies assigned to the unit started joint training operations with El Paso County Search and Rescue. The training included basic first aid, patient evacuation, and general search and rescue procedures. The unit also began training with nationally recognized horse trainer Lee Reynolds at Agrodatt Farms in Black Forest, who brings years of police mounted training experience to the unit. Finally, the unit was invited to participate in an inmate escape exercise with the Colorado Department of Corrections in Buena Vista in June. This was a great opportunity for the unit to take part in a large multi-agency exercise.



The training and partnership with Search and Rescue was immediately put to the test during the Pikes Peak Ascent and Marathon. The Unit deployed in support of Search and Rescue operations focused on rendering first aid and evacuation of injured



runners during the event. The unit evacuated five injured runners from Pikes Peak by horseback. The unit continued to support many community events in 2011, to include the Air Force Academy Graduation, Pikes Peak or Bust Rodeo, and the El Paso County Fair. The unit received a special honor when asked to participate in the 75th Anniversary Celebration for *Western Horseman* magazine, which was held at the Air Force Academy. ■

Bengford and K9 Falco were awarded the Medal of Valor for a successful track of a felony menacing suspect armed with a handgun that evolved into an officer-involved shooting. ■

SWAT TEAM

The Special Weapons and Tactics (SWAT) Team exists to provide specialized law enforcement support to the Sheriff's Office and area agencies involving the resolution of complex and hazardous tactical situations. The team consists of 18 allocated positions composed of 1 lieutenant, 2 sergeants, and 15 deputies. The assignment is a collateral duty, with all members serving elsewhere in the Office for their primary duty.

During 2011, the team welcomed the addition of two new members after the promotion of two current members to Sergeant in March of 2011. The team deployed 31 times on a variety of missions to include high-risk warrant service, barricaded suspects, buy-bust operations, and dignitary protection details. Among them were several memorable missions.

In January, the team was requested to provide site security for 4th Judicial District Court staff from Division 5, along with 14 jury members who were scheduled to visit the site of a homicide off Old Stage Road. This operation posed several logistical problems because of the extremes in weather and terrain. The site was located in a very remote area and had accumulated approximately 8 inches of snow. Two sniper teams from the Colorado Springs Tactical Enforcement Unit assisted our Sniper Teams and provided adequate coverage for all members during the mission.

In October, detectives with the Colorado Springs Police Department learned a suspect wanted in an active homicide case was taking refuge in a house on Chiricahua Drive in unincorporated El Paso County. The house not only contained the suspect but four small children and three other adults. Intelligence revealed the suspect was armed and would not leave the residence. After the children and other adults were removed from the residence, the suspect was successfully taken into custody after a standoff that lasted several hours and required the use of less lethal gas and a robot to help locate and communicate with the suspect.

The SWAT Team relies on the help of numerous entities to ensure the safe execution of its missions. Some of those specialized units are Crisis Negotiators, Traffic Unit, Canine Unit, and the Tactical Emergency Medical Personnel with the Colorado Springs Fire Department. Together with these units, the SWAT Team has been fortunate to resolve many dangerous events in a safe and secure manner while protecting the community, the suspect, and our law enforcement personnel from harm's way. ■

REGIONAL EXPLOSIVES UNIT

The Sheriff's Office and Colorado Springs Police Department make up the Regional Explosives Unit (REU), which responds to calls in El Paso, Teller, Park, Lake, and Chaffee Counties; however, the unit assists 33 counties, covering most of Southern Colorado. The unit trains and prepares for a wide variety of threats, from the investigation of suspicious items to improvised explosive devices. The unit is often called upon to provide assistance to the Secret Service, Department of Transportation, ATF, and FBI, as well as area tactical teams to help them complete their missions safely and successfully.

The unit currently consists of two FBI certified technicians from the Sheriff's Office and one paratechnician. To become a certified technician, a deputy must first be a hazardous materials technician, and then attend and complete a 6-week hazardous devices school at Redstone Arsenal in Alabama. The training is provided by the FBI and U.S. Army and is the only school of its kind in North America.

With the help of Homeland Security Grants, the unit has been very successful in updating and improving the equipment used.

The Sheriff's Office bomb truck was built to our specifications and houses an Andros Robot, self-contained breathing apparatus, hook and line kits, bomb suits, X-ray systems, and an endless list of supplies and support equipment to accomplish the mission. In 2011, a Pointman Recon Robot was added. This robot has the ability to complete shorter-range remote reconnaissance with day and night video and audio, climb or descend stairs, and check under vehicles, all in a lightweight package. A rugged remote firing system and a mini-gander were added, which can remotely penetrate thin sheet metal on vehicles and walls to view inside, using the integral video cameras.

In 2011, the Unit had an increase in call-outs compared to the previous years and the trend looks likely to continue. In addition to call-outs, the 14-person joint unit participated in nearly 4,200 hours of training and provided over 900 hours of support and training to the region. ■



LAW ENFORCEMENT



Article By:
Lieutenant
Bob McDonald
SWAT Team



Article By:
Deputy
Marcus Miller
Regional Explosives

INVESTIGATIONS

GENERAL CRIMES UNIT

The Investigations Division General Crimes unit is composed of three detectives. The detectives conduct initial and follow-up investigations into property crimes, such as burglary and motor vehicle theft, and are also responsible for follow-up investigation on animal abuse reports. They have the additional duties of processing all recovered stolen motor vehicles for fingerprints and other evidence.

During 2011, detectives were involved in a significant case requiring the involvement of a number of agencies, including the Humane Society from three jurisdictions, Department of Human Services, the Regional Building Department, Code Enforcement, and the Colorado Department of Health. Detectives conducted a follow-up investigation at 1155 Houseman Road in reference to a patrol referral on a horse abuse complaint. Detectives discovered three emaciated horses and saw signs of other animals in distress. A warrant resulted in the recovery of the 3 horses, 5 hogs, and more than 75 dogs. Code Enforcement also issued a clean-up order to the owner, as the property was covered with scrap metal, old vehicles, and other debris. Department of Human Services closed a day care center being operated out of the primary residence because of faulty septic plumbing that allowed raw human waste to spill out onto the ground in an area easily accessible to the children.



The General Crimes Unit also worked a series of burglaries where an item of particular sentimental value was taken. A rash of burglaries occurred in Black Forest, and one victim in particular lost an object he greatly cherished, an urn containing the ashes of his deceased wife. Subsequent investigations resulted in the recovery of a large amount of unidentified stolen jewelry, electronics, and guns; however, the urn remained elusive. Detectives discovered the recovered property also included property stolen from burglaries occurring within the city. The urn was ultimately left at a church at the intersection of Union and Academy, where it was recovered and returned to the victim. The suspects were ultimately arrested in California. The aftermath of the investigation included the coordination of a number of viewing days to allow victims to come to the evidence facility to identify their stolen property. ■



Article By:
Sergeant
Bill Burns
General Crimes



Article By:
Sergeant
Robert Jaworski
Major Crimes

MAJOR CRIMES UNIT

The Major Crimes Unit is composed of 5 detectives and 1 sergeant. During 2011, the cold case detective was added to the Unit. Major Crimes detectives are responsible for investigating all suspicious deaths, homicides, kidnapping, aggravated robberies, and attempted murders. The unit investigated 3 homicides, a high-profile suspicious incident, 10 attempted murders, 4 kidnappings, 11 robberies, 38 other deaths, and numerous other cases.

The 3 homicides investigated during 2011 were the murders of Jamie Essig, Robert Miles, and Brenda Taylor. On September 11, 2011, the body of Jamie Essig was found at 10160 Vollmer Road. This case is still active with leads being followed up and evidence being processed.

On October 22, 2011, Robert Miles was shot and killed at the address of 15120 North Ellicott Highway. Traci Adams and Mark Manyik were arrested for First Degree Murder and are awaiting trial.

On December 30, 2011, Brenda Taylor was shot and killed in her residence at 403 Kiva Road. Her son Rayshawn Laster was arrested and later pled to first degree murder. Rayshawn was sentenced to life without parole.

One suspicious incident involved the interview of individuals who reported they had been foster children in a Monument area household from 2002 to 2005 and believed two adopted children were missing from the custody of their adopted parents. The couple was identified as Linda and Edward Bryant, who had adopted 9 children and were receiving state funding for them.

During the course of the investigation, it was learned 1 of the children, Eddie, had not been seen or heard from since approximately 2001, and his brother, Austin, had not been seen since approximately 2004. Linda and Edward Bryant had continued to collect money for the care of the 2 boys despite their absence.

Linda and Edward Bryant were eventually arrested on financial-related crimes and are in custody, both on one million dollar bonds. As of year end, the boys are still missing and their whereabouts unknown.

The Major Crimes Unit also assisted in the investigation of 3 officer-involved shootings in 2011. Two of the suspects lost their lives during these encounters, and the District Attorney's Office has ruled all 3 shootings as justified. ■

SEX CRIMES UNIT

The Investigations Division Sex Crimes Unit is composed of four detectives and one civilian. The detectives conduct initial and follow up investigations on sex offenses such as Sexual Assault, Incest, Sexual Assault on a Child, and Failure to Register as a Sex Offender. These reports come in from the Patrol Division and are also generated from referrals from the Department of Human Services. The Sex Offender Registration Coordinator is responsible for managing the registered sex offenders living in unincorporated El Paso County. The Coordinator handles initial registrations, quarterly and annual re-registrations, maintenance of the files in compliance with the Adam Walsh Act and Colorado Bureau of Investigations rules, updates the Offender Watch Internet database, and coordinates with state and local agencies charged with tracking sex offenders.



In 2011, the Sex Crimes Detectives investigated 168 cases. One of the more noteworthy cases investigated by the Sex Crimes Unit was a report of a Sexual Assault on a Child by One in a Position of Trust. The report was initiated in the final days of December 2010, based upon a report that in 2007, a female teacher at Hilltop Baptist School had been involved in a physical relationship with a 15-year-old male student. The incident had reportedly been investigated by the school and was deemed to be groundless; however, the investigating authority (the superintendent) was far from impartial as he was the suspect's uncle, and the suspect's father was the athletic director. Detectives conducted several interviews with the victim's classmates, who disclosed a number of incidents between the suspect and victim. The victim was unwilling to cooperate with the investigation. The Sex Crimes Unit worked in conjunction with the District Attorney's Office, and the case was presented to the Grand Jury in October, 2011. After 6 weeks of testimony and deliberation, the Grand Jury issued 4 indictments against the teacher, Terah Rawlings; her uncle and school superintendant, Wayne Knight; the athletic director and suspect's father, Allen Knight; and the school principal, Jan Ocvirk. Charges included multiple counts of Sexual Assault on a Child by one in position of trust, Sexual Assault on a Child Pattern of Abuse, Obscenity, and Failure to Report.

Two community notification meetings were held in 2011. These meetings are required pursuant

FINANCIAL CRIMES UNIT

The Investigations Division's Financial Crimes Unit is composed of four detectives, one of whom is a forensic computer analyst. The unit is responsible for the investigation of a wide range of complex economic crimes. During 2011, the Financial Crimes Unit investigated over 100 cases, which involved organized crime, counterfeiting, forgery, embezzlement, identity theft, and various types of fraud, including high tech computer and Internet crimes.

One of the more intriguing investigations began in March, when detectives were alerted by a news channel exposé of a bail bonds scam. A local bondsman accused the Sheriff's Office of being involved in a scam where someone posing as a jail deputy bilked his customer out of \$1,200.00. Detectives followed the money trail and cell phone accounts to learn the suspect was a convicted felon living in Sacramento, CA. They also learned the suspect was committing two other scams in addition to the bail bonds scam. All these scams were on a national scale, as detectives' uncovered evidence which showed the suspect performing scams in 42 states. The suspect was later captured and is currently being held on a federal arrest warrant. Over 1,000 victims have been identified nationwide with the help of the FBI's National Data Exchange (N-DEX) and Law Enforcement Regional Information Sharing Systems (RISS).

In October, detectives assisted the US Postal Inspection Service with a case where mail was stolen and checks were counterfeited and then passed at local businesses. During the investigation, detectives executed a search warrant that led to a treasure trove of identity theft precursors, computers, and counterfeit items, including counterfeit currency. This resulted in detectives' working closely with agents from the U.S. Secret Service. The scope of the investigation grew as more players were identified. In total, nine arrest warrants were issued and eight arrests have been made. A common theme throughout this and most other organized financial crimes is the use of methamphetamine by the ring's members. ■

to Colorado Revised Statute (CRS) 16-13-910 whenever a sex offender is deemed by the courts to have met the criteria to be labeled as a sexually violent predator (SVP). Whenever a SVP moves into the unincorporated area of El Paso County, the information is provided to the local media; manual notifications at the residences in the immediate area are posted; and a meeting describing the individual's vehicles, residence, and criminal convictions is held. ■

INVESTIGATIONS



Article By:

Sergeant
Bill Burns

Sex Crimes



Article By:

Detective
Chris Ward

Financial Crimes

VICTIM ASSISTANCE PROGRAM

The Victim Assistance Program paid staff and volunteer advocates found 2011 to be one of the most challenging years in advocacy since the inception of the program. Our local community, as well as the entire country, is in a recession; and as a result, the victims are often victims of not only criminal activity, but also the recession.

Advocates responded to more child abuse and domestic violence cases in 2011 than in years past. These cases have required more services as victims are out of work, have no financial resources, and are having a difficult time supporting their families. Resource agencies which would normally be available in these types of cases are also running low on funding and these agencies are not able to provide the support they have provided in the past. Shelters are full and safe housing and immediate-needs resources are more difficult to find. For the first time in 2011, we have provided services to victims whose only contact information for follow-up is an E-mail address or Facebook page. We have had victims choose to live in local parks and camping areas rather than going into shelters.

Advocates have become more creative in ways to provide services because of the lack of community resources and the needs of victims. The Victim Assistance Program continued its partnership with the Fountain Police Department and Manitou Springs Police Department to allow victims in those jurisdictions access to crime victim advocacy services. Fourth Judicial District Victim Assistance and Law Enforcement (VALE) Funds and Victims of Crime Act (VOCA) Funds provided the funding, which allowed us to continue providing advocacy within the city limits of Fountain and Manitou Springs.

Volunteer advocates are the only reason our program has been so successful. These volunteers have been able to continue to provide the level of services our community has come to expect. The paid staff of three has had to enlist our volunteer advocates to cover daytime call-outs, along with evening and weekend calls involving the response of more than just the two on-call advocates.

In 2011, services were provided to 4,068 victims by advocates, which included responding to render short-term crisis intervention and providing information and referrals 283 times. The volunteer advocates donated over 25,389 hours of on-call assistance and 1,377 hours to learn new skills through training and conferences. ■



Article By:

Sam
McAfee-Acre
Victim Assistance

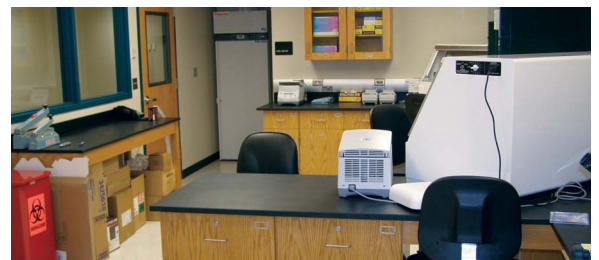


Article By:

Stafanie
Watkins
Metro Crime Lab

METRO CRIME LAB

The year 2011 was a year of challenges and rebuilding for the Metro Crime Lab. After sustaining the loss of several essential personnel, the laboratory was forced to temporarily suspend many of the services it was providing to the Sheriff's Office and Colorado Springs Police Department. The temporary closure of the Forensic Chemistry and DNA/Serology units forced the Sheriff's Office to rely heavily on the already overwhelmed Colorado Bureau of Investigation's Forensic Services Division for a lengthy period of time while personnel were sought out, selected, and trained. Substantial increases in the time required for CBI to process requests for services presented a myriad of challenges for investigators and prosecutors and proved just how fortunate our law enforcement is to have a forensic laboratory at our disposal. At the end of the year, the Metro Crime Lab replaced two DNA Analysts, two Forensic Chemists, and a Laboratory Supervisor, restoring staffing to functioning levels. Despite many setbacks and drastically reduced staffing, the Metro Crime Lab assisted the Major Crimes Unit with its investigations by providing crime scene processing assistance, latent print processing and comparisons, firearms analysis, footwear impression comparisons, blood stain pattern analysis, and crime scene reconstruction. Metro Crime Lab personnel also provided training for the recruits of the Basic Law Enforcement Academy in an effort to help equip new deputies with a thorough and up-to-date understanding of evidence identification, preservation, and processing techniques.



The laboratory was fortunate to receive a Coverdell Forensic Science Improvement Grant that funded a part-time contract firearms examiner to sustain the Firearms Unit, essential training in several dynamic forensic disciplines, and the purchase of desperately needed equipment. This included a fuming chamber for the recovery of latent fingerprints, secure storage cabinets, and modifications to an existing unused space to allow for the creation of a firearms reference collection and upgraded software for the chemistry lab's instrumentation. The Metro Crime Lab continues to strive to employ new technologies and equipment in an effort to assist with increasing the solvability of crimes in El Paso County. ■

CRIME ANALYSIS UNIT

The Crime Analysis Unit is composed of one civilian who supports the Patrol and Investigations Divisions, Command Staff, and other law enforcement agencies by providing information about suspects, statistics, information on crime patterns, and trends and other topics through crime bulletins. With a plotter printer, the analyst is able to create large maps showing crime patterns, hot zones, or an aerial map of a residence to assist SWAT, CRU, or Patrol personnel in various operations. The analyst has access to an abundance of information from a variety of sources, such as crime reports, arrest and detention records, utility account systems, National Crime Information Center (NCIC), Colorado Crime Information Center (CCIC), Criminal Justice Information System (CJIS), E-Trace, Pawn Detail, and many other databases.

In addition to identifying crime patterns and assisting in investigations, the Crime Analysis Unit provides valuable information about crime in the community with monthly crime rates posted online. The Sheriff's Office has provided several applications on the Office's Web page where the community can log on to become aware of criminal activity in their area. Crime Reports is a crime mapping application where the community can see recent cases in a certain area for the previous 6-month period. In addition, online police blotters provide more information on incidents occurring near homes or workplaces.

The total number of case reports taken during 2011 was 5% less than in 2010. During the past 3 years criminal mischief and theft cases have been the highest reported crimes in El Paso County. In comparison to 2010, criminal mischief cases have increased 2% and theft cases 9%.

Working in collaboration with other various units within the Office, the following crime patterns were identified leading to the arrest of the suspect(s).

In March, detectives arrested 3 suspects who were responsible for 27 break-ins into cars. Over the course of several months, the suspects would punch out the lock on work vans, steal work tools and pawn most of the stolen items.

In March, 3 juveniles were arrested for breaking into at least 30 vehicles. The suspects would ride their bicycles up and down neighborhood streets, entering vehicles simply by checking to see if they were unlocked. The suspects attempted to enter 122 to 140 vehicles.

Due to bad economic times, copper thefts have

EVIDENCE UNIT

The Evidence Unit is composed of two civilian employees, who are responsible for receiving and storing all evidence, found property, impounded vehicles, and property for safekeeping. During 2011, the unit processed over 10,000 items of evidence/property. This included items ranging from envelopes containing drugs, ID Cards, cell phones, etc.; to furniture, a hot water heater, and vehicles. In all, over 700 items were returned to owners, 835 items sent to auction, and 13,208 items destroyed.

On February 10, 2011, numerous items were destroyed at the steel mill in Pueblo, CO. This included 4,074 drug items and 5,617 drug paraphernalia items from 2,572 different cases. Other items destroyed included 323 guns (handguns, shotguns, and rifles) and 2,410 miscellaneous weapons (to include knives, box cutters, and axes) from 278 criminal cases.

On September 13, 2011, an additional 425 items were sent to auction. This included numerous electronics, computers, watches, jewelry, toys, clothing, tools, bicycles, cameras, DVDs, books, coin collections, and skis. The aforementioned auction items provided \$15,422 to the general fund.

A firearm auction was conducted at the Training Academy on October 27, 2011. A total of 410 weapons, which included handguns, shotguns, and rifles, were auctioned. The weapons were auctioned to gun dealers who had a Federal Firearms License. This auction netted \$42,000 to the county general fund. ■

increased drastically in comparison to other years. Homes under construction, vacant, for sale, or foreclosed were targeted by criminals who would enter the home or crawl space and remove thousands of dollars worth of copper pipe. In August, 2 suspects were arrested and charged with 28 cases being investigated by the Sheriff's Office and 40 cases investigated by the Colorado Springs Police Department (CSPD).

In September, a suspect wearing a Halloween mask robbed the Big R in Widefield; and a day later, 2 suspects wearing identical masks robbed School District 3 Federal Credit Union in Security. A citizen recognized the suspect's vehicle from a press release and contacted police, resulting in the arrest of both suspects and clearing both cases. The 2 suspects were also responsible for a robbery at a GameStop in Fountain and over 100 residential burglaries in the city. ■

INVESTIGATIONS



Article By:
Sara
Yackley
Crime Analysis



Article By:
Paula
Casias
Evidence Unit

OFFICE OF EMERGENCY MANAGEMENT

The mission of the Office of Emergency Management (OEM) is to coordinate response operations during disasters. To ensure proper response operations, the OEM develops emergency plans, and coordinates and executes exercises to test and validate the plans. During 2011, the OEM had a very active year that included updating emergency plans, planning and executing exercises, supporting school disaster planning, and developing numerous partnerships to enhance disaster response operations.

During 2011, the OEM completed a \$450,000 fire mitigation project for the Highway 115 corridor. This grant provided for critical wildfire mitigation in an area with extensive beetle kill and high fire risk. The OEM was also awarded \$200,000 to assist in the procurement of a new Mobile Command Post and new generation radios.

OEM volunteer teams include the County Animal Response Team (CART) and the Special Communications Unit (SCU)/Radio Amateur Civil Emergency Service (RACES). Both had a full year of training and exercises to improve their skills. Both CART and the SCU/RACES participated in several training events culminating in a full-scale wildfire response exercise that included establishing an Incident Command Post and a mass care shelter. The mass care shelter included the CART's establishing a companion animal shelter.

The OEM was the county's lead for a series of exercises that took place in the county. This included a Sand Table Exercise, several drills, and a Tabletop and Functional Exercise culminating in a large, full-scale exercise titled "Up in Smoke." The county's focus was in supporting wildfire response and the establishment of an "All Populations Shelter" that included participation from local residents and their pets. The exercise was supported by numerous fire departments and fire protection districts, the Wildland Fire Team, Red Cross, Medical Reserve Corps, CART, Calvary Church, and more than 50 volunteer residents who participated as evacuated residents during the exercise.

The OEM continued to create new plans and update all existing emergency plans and operations manuals necessary to ensure a coordinated emergency response. In response to Senate Bill 01, the OEM has completed a Wildfire Mitigation Plan that encompasses the 19 county Fire Protection Districts and 6 municipal Fire Departments. The OEM completed its Mass Sheltering Plan, including its Animal Sheltering Annex, and attended several workshops.

HAZARDOUS MATERIALS

In 2011, the El Paso County Sheriff's Office Hazardous Material Response Team responded to, provided backup support to, and mitigated more than 231 calls for service which included chemical stockpiles, gas releases, chemical spills, fuel spills, and illegal dumping of chemicals, a rail car leak, and aircraft crashes. The team expended over 2,192 man hours on response and training attendance. There was a rail car leak of hydrochloric acid in Monument that required transfer and evacuations and aircraft incidents at Meadow Lake Airport.



The team members provided instruction for hazardous material certification training to more than 13 regional responders. Joint training was conducted with 7 fire departments and emergency response agencies to improve overall response capability within El Paso County and the South Central Region. Deputy Heaverlo and Emergency Services Liaison / Hazmat Technician Bill Mayfield conducted a Hazardous Materials Operations class.



The El Paso County Sheriff's Office Hazardous Material Team devotes numerous hours to training on all aspects of a hazardous material response or a terrorist incident. Specialist training includes specific training for hazmat evidence collection, the national incident management system, basic and advanced chemistry,

highway emergency response, technical emergency response training, driver's training, and weapons of mass destruction responder. ■

The OEM works very closely with numerous school districts to assist the schools in becoming more disaster prepared and compliant with Colorado Revised Statute (CRS) 22-32-109.1. This support included tornado surveys and review of school emergency plans, and providing training and exercises to improve both school and first responder's capabilities. ■



Article By:

Patty
Baxter

OEM



Article By:

Scott
Campbell

Hazmat

FIRE INVESTIGATIONS UNIT

The Fire Investigations Unit is part of the Emergency Services Division of the Law Enforcement Bureau. The unit is composed of one deputy and one volunteer investigator under the direction of the Division Commander and Assistant Deputy Fire Marshal.

Statistics for 2011 indicate the number of fires reported in unincorporated El Paso County continue to rise. As more residents move into unincorporated areas, fire districts are reporting an increase in call volume. Despite the increasing call volume, the number of investigations conducted dipped slightly, due primarily to efforts by individual districts to make a cause determination for non-criminal and accidental fires.



The unseasonably dry summer and low fuel moistures prompted the Sheriff to impose Stage I fire restrictions in September 2010 to reduce the likelihood of an outdoor fire or trash fire's triggering a large wildland fire. Those fire restrictions remained in effect through the spring and summer of 2011. There were several wildland fires in El Paso County involving 100 acres or less, but no large wildland fires involving large tracts of land, injuries, or loss of structures.

The number of arson-related vehicle fires also declined slightly in 2011. The decline in vehicle arsons can be partially attributed to automotive industry improvements made to factory-installed anti-theft devices. The trend to use computer controlled ignition, electronic throttle controls, and improved encryption for vehicle remotes hamper efforts to steal newer vehicles. As the opportunity to steal these vehicles is reduced, so is the opportunity to stage fraudulent arson fires.

The fire investigator is on call 24 hours a day to support all rural fire districts as well as requests for assistance from municipalities or entities within El Paso County and surrounding counties. Arson Investigators are trained and equipped to conduct fire scene examinations to determine the origin and cause of a fire. They interview witnesses and suspects, provide scene documentation, and complete case

WILDLAND FIRE CREW

In 2011, the Wildland Fire Crew received 516 calls for service, which included wildland fires, a prescribed fire, and smoke reports. The crew responded to and suppressed two high-profile fires, the Bear Creek Fire near High Drive and Gold Camp Road and the Beaver Creek Fire in Monument.



The crew supplied out-of-county mutual aid to Las Animas County (Bear Fire), Douglas County, Boulder County (prescribed fire) and Teller County (Navajo Fire). The crew also responded with one of our trucks and apparatus to fires throughout Colorado and three other states, which were the Duckett Fire, Crystal Fire, and Indian Gulch Fire in Colorado, as well as the Black Hills National Forest Fire in South Dakota, Honey Prairie Fire in Georgia, and North East Texas Complex Fire. Our Wildland Crew expended 1,411 paid hours on



these incidents. The team as a whole completed over 812 hours of training and 2,011 hours on fires.

Team members provided support to the Colorado Wildland Fire Academy held January at Pikes Peak Community College, and the Pikes Peak Regional Wildland Fire Academy hosted by the Sheriff's Office and Fort Carson Fire Department. ■

reports. If the cause of the fire is determined to be arson, investigators conduct all aspects of the investigation, including presentation of cases to the District Attorney's Office through the arrest of a suspect by sworn law enforcement personnel. Arson Investigators continue to pursue additional training, maintain professional standards, and earn a high degree of respect among professional and private entities throughout the state. ■

EMERGENCY SERVICES



Article By:
Deputy
Richard Heaverlo
Fire Investigations



Article By:
Scott
Campbell
Wildland Fire

LAW ENFORCEMENT

RESERVE SECTION

The Sheriff's Office Reserve Section has been around in one form or another since the 1950's. In the early years, it was known as the "Posse," and today the group of dedicated volunteers is known as Reserve Members. In addition to the name change in 2002, the roll of the Reserve Section has changed dramatically over the years. Reserve members provide support through manpower to all areas of the Sheriff's Office; they are active in Detentions, Training, and Patrol. They also assist Investigations with scene security and transportation of suspects. During major events such as the rail car leaking chemicals in Monument, the Reserve Section is often relied on heavily to provide traffic control and scene security, sometimes for days at a time. For Reserve Members with full-time jobs, this can be very difficult from a scheduling perspective. Despite the challenges, the Reserve Members always seem to come up with a solution and find a way to assist their full-time brothers and sisters in the professional and timely delivery of law enforcement services to the citizens of El Paso County.



In 2011, the Reserve Section met some very significant milestones. The largest Reserve Academy class in decades graduated from the academy, resulting in 16 new Reserve Members joining our ranks. The process of training, integrating, and certifying these new members was a large undertaking for the leadership team, but the added help is very welcome!

In 2011, the Reserve Section expanded its public presence, supporting more and different community events, such as the USA Boxing Tournament, the Susan G. Komen Ride for the Cure, and the Pikes Peak or Bust Rodeo Concert. These events were in addition to our traditional events at the El Paso County Fair, the Pikes Peak or Bust Rodeo, the USAFA Football Games, and the numerous other parades and functions that have become part of the Reserve Section's annual calendar. In addition, the Reserve Section continues to support Prescription Drug Take Back and National Night Out Programs.

The over-all current strength of the Reserve Section is 34 Members. Reserve Members come from all walks of life and bring experience from many different careers. Despite holding full-time jobs, these dedicated volunteers have chosen not to sit back; instead, they have committed themselves to

CADET PROGRAM

The Sheriff's Office is committed to the youth of our community and this is exemplified, in part, through the Cadet Program. The Cadet Program consists of volunteer members between the ages of 14 to 21 who have an interest in law enforcement. The program has a long and successful history of mentoring our community's youth and was implemented approximately 40 years ago. Over the many years, the program has grown and is an integral part of the Sheriff's Office Volunteer Programs. As a Cadet, young men and women are allowed to explore the world of law enforcement through hands-on instruction and first-hand experience provided by a cadre of Cadet Advisors and other criminal justice professionals from throughout the community. Cadets are allowed a glimpse into the world of law enforcement and can therefore make informed decisions regarding their suitability for careers in the field.

Cadets are required to complete community volunteer hours, maintain academic achievement standards, participate in ongoing training, demonstrate good decision making ability, and have a willingness to learn about the criminal justice career field. The program boasted 35 active Cadet Members in 2011. Cadets volunteered and assisted at over 75 events during 2011, to include DARE Events, Dream Night at the Zoo, Boo at the Zoo, K9 Trials, In Just 3-Seconds, Pikes Peak International Hill Climb, United States Air Force Academy Events, National Night Out, County Fair, and the Pikes Peak or Bust Rodeo. They also amassed over 3,500 volunteer hours. They receive hands-on scenario-based training in law enforcement such as traffic stops, building searches, citizen contacts, first aid, and arrest control. They receive classroom training in radio procedures, report writing, and courtroom testimony. In addition to the law enforcement related classes, Cadets are prepared for the job market by getting them ready to write a resume, appear in front of an oral board, or attend a job interview. Our goal is to give each Cadet the very best opportunity to be successful in life, regardless of the direction he or she goes or the job field he or she chooses. ■

partnering with the Sheriff's Office to make our community a better place to live.

The Reserve Section receives its funding from donations, grants, and a contract with the USAFA Athletic Department. The Reserve Section does not receive direct funding from taxpayers. During 2011, Reserve Section Members logged a combined 10,000 hours in support of the El Paso County Sheriff's Office Mission. ■



Article By:
Lieutenant
Scot Cuthbertson
Reserve Section



Article By:
Deputy
Andrew Holmes
Cadet Program

SHERIFF'S CITIZEN PATROL

The mission of the Sheriff's Citizen Patrol (SCP) is to respond to minor criminal and non-criminal incidents with the intent of freeing up patrol deputies to focus their attention on major criminal events and case follow-up. In 2011, a fourth Sheriff's Citizen Patrol Academy was held, adding 10 new members to the unit, bringing the total number of the all volunteer unit to 31, who serve our community with pride and integrity.

In 2011, a Vacation Check Request form was sent to our Neighborhood Watch groups, posted on the Web site, and published in neighborhood/HOA newsletters. As a result, there have been over 70 requests from citizens to have the Sheriff's Citizen Patrol perform a patrol/vacation check of their residence while away. This is a service that previously had been unable to be provided to the citizens due to the limited number of patrol deputies covering the county.

In addition to normal calls for service, the Sheriff's Citizen Patrol members also assisted with numerous community events, including Neighborhood Watch, National Night Out, the El Paso County Fair, the Patriot Flag Detail at Sky Sox Stadium, a Recruit Academy graduation, and several Safety Fairs.

The SCP also responded to 2 emergency callouts in 2011: 1 in April for a chemical spill from a train in Monument and a large trailer fire on Hwy 94 in October.

The SCP volunteers are an integral part of the Sheriff's Office. They personally contact victims of crime and provide the personalized, professional service the members of our community have come to expect from the Sheriff's Office.

In 2011, the Sheriff's Citizen Patrol patrolled 60,839 miles responding to the following: 97 alarm responses, 103 animal complaints, 114 Automatic License Plate Reader System (ALPRS) Reader hits, 112 other calls for service, 29 case reports, 24 impounds, 225 motorist assists, 494 ALPRS Patrols, 139 parking complaints, 226 Green Tags, 639 Green Tag removals, 33 Speeding Letters, and 326 Traffic Controls.

Responding to these calls resulted in saving patrol deputies 1,821 hours of time, with a direct salary savings of \$52,586. The SCP spent an additional 1678 hours doing Citizen Contacts, Crime Prevention activities, and patrolling neighborhoods. ■

PATROL CHAPLAINS' PROGRAM

The Patrol Chaplain's Program seeks to bring compassion, care, and support to individuals and families in a time of crisis. The Chaplain's Corps is composed of clergy and committed members of the faith community who are uniquely gifted and have been trained to assist the law enforcement community in times of need.

The Patrol Chaplain's Program consists of eight members, five of whom are actively engaged in serving, to assist deputies on-scene as the need arises. The chaplains bring a calming effect to families in crisis who are caught in the middle of the worst days of their lives. The chaplains assist the deputies by providing care, guidance, support, and prayer to the families, which enables the deputies to carry out their duties in the best manner possible.

The care the chaplains provide for the family involved in a crisis goes beyond that moment in time or particular event. Human needs and psychological scars left after a tragedy require involvement beyond the immediate restoration of physical needs. Putting lives back together



requires real care, hope, and love. Counseling, understanding, and direction are needed to enable persons to cope with grief expressed as anger, guilt, loneliness, and turmoil. Chaplains help individuals affected by crisis by listening and paying attention to them, the kind of attention that drops everything else and ignores distractions to focus on what the person is saying and feeling. The chaplains assist the family in finding a "new normal," which helps the members of the family deal with the tragedy in their lives. This might be through referral, guidance, or assistance with funeral planning.

The Chaplains also participate in events such as Academy Graduations, Annual Award Banquet, Annual Police Memorial Service, Citizens Academies, and Teen Academies by bringing the invocation or benediction inviting God to be our Honored Guest and to bring His blessing. ■

LAW ENFORCEMENT



Article By:
Elizabeth
Dreher
SCP



Article By:
Dennis
Lucero
Patrol Chaplains

HONOR GUARD

The year 2011 was another banner year for the El Paso County Sheriff's Office Honor Guard, culminating with being recognized as the Sheriff's Office 2011 Unit of the Year. The Honor Guard received the Unit of the Year Commendation from Sheriff Maketa at the Annual Awards Ceremony. Many hours of specialized training, along with an abundance of bruises and sprained fingers, preceded this award.

The El Paso County Sheriff's Office Honor Guard falls under the Community Support/Special Operations Section under the leadership of Lt. Bob McDonald and Sgt. Kevin Acre. The Honor Guard also had 2 active team supervisors who participate in events: Lt. Marco Vazzano and Sgt. Michael St. Charles. Upon Deputy Rich Bankey's retirement, Deputy Scott Mackey assumed control of the team and coordinates all events and training.

The Honor Guard, originally consisting of 7 members, was established in the early 1990s to represent the Sheriff's Office at functions throughout the community and to provide proper decor for the National Colors at ceremonies and events. Despite limited training and resources, the original Honor Guard team did an outstanding job and set the stage for the future of the Honor Guard.

The current Honor Guard consists of 22 highly trained team members. The Honor Guard is a voluntary collateral duty; however, the regular twice-monthly training is mandatory. Training consists of numerous hours of marching practice, facing movements, rifle drill, signal calling, and flag detail. The team has continued to reach out to other Honor Guard teams in the area and has conducted cross-training with the Colorado Springs Police Department Honor Guard and the Air Force Academy Honor Guard. The team has also spent countless hours at area funeral homes practicing funeral details. All of this training, combined with the technical proficiency of the team, has made our Honor Guard the leader in Law Enforcement Honor Guards across the State of Colorado.

In 2010, the Honor Guard participated in 27 missions. In 2011, the Honor Guard participated in nearly 40 missions. In September 2011, the Honor Guard was tasked with coordinating the arrival of the United States Honor Flag to Colorado Springs. The arrival of the Honor Flag led to 3 separate events throughout the city over 2 days, originating at the Colorado Springs Airport. Our team, along with Honor Guard teams from across the State of Colorado, staged a phenomenal reception for the Honor Flag that was televised. The Honor Flag was

displayed at the Wasson High School homecoming football game, and finally was displayed at the El Paso County Sesquicentennial Celebration at the Pioneers Museum. The Honor Flag committee was so impressed by our Honor Guard that they took videos of our events to use them for training other Honor Guard teams across the United States to prepare them for arrival of the Honor Flag. These particular events marked the turning point for our Honor Guard, establishing us as one of the best in the nation. Additionally, it was during these events that we established a team singer, Deputy James Rodriguez, whose vocal abilities while presenting "The Star-Spangled Banner" are second to none.

In addition to this amazing occasion, the Honor Guard has presented Colors at professional sporting events to include those of the Colorado Avalanche, Colorado Rockies, and Colorado Springs Sky Sox.



We have also presented Colors at numerous college events and countless community events. This is all in addition to our mandatory El Paso County Sheriff's Office events. Requests for our team continue to increase every year and we continue to stretch our resources. We currently have had to start denying requests, as we are unable to logistically support additional missions. Thanks to the heart and dedication of the Honor Guard members, we rarely have to do this.

Entering 2012, the El Paso County Sheriff's Honor Guard continues to represent the Office proudly and professionally. Training is becoming more intense and missions continue to increase. The team has jelled into a highly trained, technically proficient group that has unlimited potential. Our dedication to the Honor Guard, the El Paso County Sheriff's Office, and the community cannot be questioned. We will continue to grow and display precision that other Honor Guards can only hope to emulate.

The El Paso County Sheriff's Honor Guard is a team across the board. Every single member plays an important part in making the magic work every mission. We stand tall and proud and represent the El Paso County Sheriff's Office with Honor and Pride. Our mission is simple yet profound and each Honor Guard member is committed to remembering all who have fallen and given their lives in the line of duty. We stand tall and salute you, our brothers and sisters, and you shall live on in our hearts and prayers forever. ■



Article By:

**Sergeant
Kevin Acre**

Honor Guard

HUGH MARTIN SCHOLARSHIP

On December 5, 2011, the Hugh Martin Board convened to select this year's scholarship winners. Members comprising the board are President of the Board, Mr. Dick Durham, who is also a charter member of the board; charter board member Mr. Ollie Gray, former Lewis Palmer School District Superintendent; Mr. Ted Bauman; Brigadier General (Retired) Tony Trifilleti; Colonel (Retired) Jim Taylor; and local business owner, CPA Bob Johnson. Each of these men volunteers his time throughout the year to discuss new ways to improve the program and develop new strategies for long-term sustenance of the fund. The newest member of the board, Mr. Bob Johnson, provides his accounting expertise pro bono, ensuring accurate projections of both future donations and scholarship awards.

Typically, 3 to 5 applicants apply for scholarships annually with 3 scholarships being awarded each year. This year, a total of 11 full-time employees submitted essays. Two were submitted from the Patrol Division, 1 from Court and Transport, 2 from the Detention Security Division, and 6 from the El Paso County Community Detox Center. Originally, 3 scholarships were earmarked for the December Board with another three scholarships slated following an early spring board.

Due to the tremendous interest in December, the

board decided to double the scholarships from 3 to 6, providing the 11 applicants with a better than 50% chance of receiving a scholarship award. This year's applicants did a tremendous job during the interview process, making it extremely difficult for the board members to select recipients. After much deliberation, the following personnel received awards:

*Deputy Lisa Kaiser
Detox Specialist Linda Hope
Deputy Aaron Houston
Detox Specialist Cindy Montgomery
Deputy Deborah Harris
Detox Specialist Rick Trujillo*

Each applicant will receive \$1,000 dollars towards his or her tuition and books during the upcoming school year. New this year was the board's authorizing scholarships to be used towards earning Certified Addiction Counselor (CAC) certifications. With the tremendous service the Detoxification Center provides the community, the board quickly realized the importance of assisting the assigned Detox Specialists in furthering their education as well.

Since the founding of the fund in 1995, \$64,000 dollars has been awarded to help El Paso County Sheriff's employees reach their educational goals. It is through the generous donations of employees that the preponderance of monies sustaining the fund is received. ■



2012 EL PASO COUNTY SHERIFF'S OFFICE HONOR GUARD TEAM

*Lieutenant Marco Vazzano
Sergeant Michael St. Charles
Deputy David Bogan
Deputy Heath Chaney
Deputy Michelle Haag
Deputy John Holloway
Deputy Delaney Jefferson
Deputy Darrell Johnson
Deputy Lora Lowrey
Deputy Scott Mackey
Deputy Severt Mogensen*

*Deputy Thomas Montelongo
Deputy Justin Montes
Deputy Adela Mott
Deputy Lori Oreskovich
Deputy Tonia Robinson
Deputy James Rodriguez
Deputy Jeri Scott
Deputy Tyrren Smith
Deputy Amy Ward
Deputy William Webster
Deputy Bradley Whitehead*

LAW ENFORCEMENT



Article By:
**Lieutenant
Ray Bernier**
Hugh Martin

FLOOR SECURITY

This year has seen the implementation of many new projects and challenges in the Floor Security Division and the ever-changing of assignments of personnel to various sections or transfers to the Law Enforcement Bureau. Even with all the daily activities, movements of inmates and the changing of personnel, Floor Security continued to adapt to new technology and completed projects that increased the safety and security of staff and inmates in CJC.

JAIL MANAGEMENT REPORTS

In 2011, deputies assigned to the El Paso County Criminal Justice Center documented in excess of 6,300 incident/informational reports. Most of these reports are generated while the deputies are assigned to and facilitating the duties of a ward. Incidents ranged from assaults with injuries and fights, documenting inmates illnesses, medical concerns, or injuries. Many of these incidents involved criminal and administrative charges. Additionally, intelligence was collected by deputies and referred to our investigation division or other agencies where it resulted in further charges or assisted with the conviction of inmates currently incarcerated.

HOSPITAL DUTY

With an every increasing population of inmates with medical concerns, the need for hospital care increased significantly. This proved to be a significant challenge, as numerous times more than one inmate was under hospital care in different rooms, and transportation to the hospital must be decided and completed in minutes. In 2011, 178 inmates were sent to Memorial Hospital for various emergent care situations. In all, 192 deputies were assigned to provide security for these inmates, which totaled 3,544.5 hours of dedicated manpower. The total cost of this unanticipated hospital coverage was approximately \$126,841.90.

KIOSK SYSTEM

The new KIOSK System is one example of modern technology being implemented for the inmates within the jail. Each inmate is assigned an individual security code to input into the system regardless of his or her location within the facility. All issues are addressed



through the KIOSK system except medical concerns. As a result of this new system, the old protocol of inmates manually filling out a "kite" to express their needs has been replaced with this new automated system. The needs of inmates are being expediently addressed by the responsible section, thus facilitating resolution for inmates in a timely manner. This new tool has enhanced the welfare of inmates and reduces their stress level while waiting for a response. Inmates have expressed that their needs are being addressed by the appropriate section and state this new system gives them direct access to specific staff members with a timely response.

BARRIER PROJECT

In August 2011, polycarbonate barriers were installed on the top tiers and stairwells for Wards 1B1 and 1A2 (Special Management Wards). Both wards were outfitted with new barriers to prevent mental health or suicidal inmates from committing self harm and jumping from the upper level. These new transparent barriers have greatly enhanced the safety and welfare of our inmates assigned to these wards, and will have a lasting impact on ward management.

CELL MODIFICATION FOR SPECIAL MANAGEMENT

Another example of enhancing the safety and security for special management wards was the recent modification of Cells #7 and #8 in ward 1B4. After two recent suicide attempts that were almost successful, it became apparent that Floor Security needed a more secure arrangement for mental health inmates not suited for Ward 1B2. At times, there is a small percentage of Mental Health inmates who display aggressive tendencies toward other inmates and staff alike. These inmates are now housed in Ward 1B4 to minimize risk involving these highly unpredictable inmates. Before we modified these cells, the only safe option was the medical Detox cells.

By implementing several minor changes to these two cells, Floor Security and mental health now have the availability of a more sterile area for housing problem inmates while minimizing the availability of tools for these inmates to harm themselves. The two cells were modified by our maintenance personnel to help provide a controlled environment for these individuals. These changes included the removal of towel hooks, the upper bunks with ladders, and desks to further reduce the chance of self-strangulation. The lighting was enhanced for the visibility and safety of these mental health inmates. Lastly, a steel plate was fastened at the bottom of the doors of both cells to minimize the introduction of contraband into these cells.



Article By:

**Lieutenant
John Molatch**
Floor Security

ENERGY CONSERVATION LIGHTING - CJC

Recently, El Paso County implemented an Energy Conservation Project to upgrade lighting throughout all county buildings. The CJC facility recently benefited from this upgrade. County Maintenance Contractors replaced all lighting within the facility, to include all cells and common areas in the facility. As a result, the County and the CJC will reap the benefit of significant cost savings from these high-efficiency lighting upgrades. In addition, the upgrade significantly increased lighting in areas that were very dim and hard to see, such as the front desk, lobby, hallways, and inmate cells.

OZONE WATER TREATMENT SYSTEM - LAUNDRY

The recent addition of the ozone water treatment system for the laundry room will allow the CJC to facilitate cleaning of inmate jumpsuits, blankets, and linen, while reducing significant cost to the organization. This new system allows washing of items while reducing dependency on chemicals and hot water usage.

IRAQI DELEGATION TOUR

On April 2, 2011, Floor Security hosted a tour involving Iraqi delegates and senior leaders from the United States Military. The delegates were representatives from Iraq involved with the rebuilding of their Criminal Justice System. Our agency was one of only three agencies chosen to host this tour group throughout the United States. Some of the various Iraqi's heads of state were the Deputy Prime Minister for the Ministry of Justice, Director of Human Rights Division, and a number of other



directors from agencies they were representing. Representatives from the U.S. government included Major General J. Cannon and his senior staff. This tour was televised and received national attention. Major General J. Cannon and visiting delegates verbalized that our organization is a world-class agency and is one of the best they have seen. The professionalism displayed during this tour was impressive, and many of the delegates were amazed by the responsibility and decision-making obligations the Sheriff's Office leadership entrusts to our employees. They were also impressed by

the dedication of these professionals who were maintaining a Detention Facility that was targeted for improvised explosive devices.

SCHOOL TOURS

In 2011, Floor Security conducted 21 separate tours for the CJC. Of the 21 tours, 17 tours involved various high schools and local colleges within the Colorado Springs community. The remaining four tours conducted were requested by several agencies (Board of County Commissioners, Military, and New Hire). A total of 416 individuals attended these tours between January–December 2011.

OFFENDER MANAGEMENT SYSTEM (OMS)

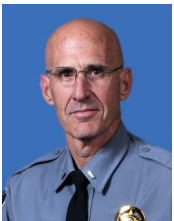
In August of 2011, the El Paso County Sheriff's Office contracted with Global Tel Link (GTL), the provider of the inmate phone system, to replace the current jail management system with a new, more modern software system. The new program, called the Offender Management System (OMS), is a Web-based program used by many local and state agencies throughout the country. In fact, one out of every five inmates within the United States is managed with the OMS application. A driving factor to change computer systems is to increase productivity. Even more information will be captured with the new program; however, the process by which it is captured will be done more effectively.

A development team from Floor Security as well as Intake and Release was formed to test and compare data from the existing Jail Management System (JMS) and prepare for conversion to OMS. Chief Presley appointed Sergeant Derek Conrad to manage the project due to his software project development and management and SQL database development experience. Deputies Aric Powell, Kimberly Byrd, and Scott Stephens were selected from Floor Security for their various skill sets and experience. Specialists Dawn Montoya and Linda Bradford were selected from Support Service for their expertise with the Intake and Release Process.

Currently, the team members are identifying and familiarizing themselves with the intricacies of the program. These include the workflows that will be used by all departments. Many of the Standard Operating Procedures as well as Post Orders will need to be modified to meet OMS requirements. The team also is familiarizing itself with American Correctional Association (ACA) requirements to ensure the same high standards continue to be met. The team has also been required to aid the contractor with the development of processes to convert our legacy data into the OMS database. This added

Floor Security article continued on page 22.

DETENTION BUREAU



Article By:
Lieutenant
Jeff Canitz
Intake and Release

complex task will result in the team's acquiring knowledge of the DSI database not yet experienced by any of their past customers. This will be very beneficial in developing the numerous reports the Office has relied upon over the last 7 years with JMS.

OMS will manage the inmate population in a more streamlined and customized manner than our current process does. OMS will eliminate the need for duplicate data entry by propagating captured



information across the entire application. The system will be integrated to allow users to search photos by using complex facial recognition software. Finally, OMS will allow other agencies access to our data over the World Wide Web.

The key to a successful transition from JMS to OMS is understanding every aspect of the new program. To aid in this endeavor, multiple training seminars have been held, with many more planned, by the OMS group as well as members of the Command Staff, to help users become more knowledgeable of the application's features. Although the appearance of OMS is very different from JMS, there are many similarities that will aid in the training process for our OMS users. Great collaboration among all areas of the Office has lead to a better understanding of how JMS is currently used. This information will be used to configure OMS to meet the needs of the Office as a whole.

WORK RELEASE

The Work Release Program is managed by the Intake and Release Section. However, in May 2011, Floor Security assumed operational control of personnel assigned to the Work Release Unit. This decision was made by the Command Staff to better facilitate and support the line-level employees assigned to Work Release. Based upon current hours worked, Shifts 2 and 5 assumed responsibility for managing the personnel (six deputies/four Detention Specialists). Based upon this realignment, support and management of compensatory time for this section has been enhanced.

During the year 2011, 1,058 inmates were sentenced by the 4th Judicial Court System. The average length of stay for inmates in the work release program was 33 days. ■

INTAKE AND RELEASE

The Intake and Release Section experienced a productive year, accomplishing the multi-faceted tasks associated with booking and release of more than 43,000 persons in and out of the Criminal Justice Center (CJC). This task is accomplished by a group of dedicated employees, both sworn and civilian, who work in collaboration with local, state, and federal agencies to ensure the safe and secure processing of inmates and detainees. This section also is comprised of the the Administrative Unit, the Bookkeeping Unit, the Property Unit, and the Warrants Unit. Each of these specialized units ensures statutory responsibilities are accomplished in accordance with Colorado Revised Statue (CRS) 17-26-103 which identifies responsibilities for detention operations.

During 2011, the section processed 21,641 admissions and 21,834 releases. Staff members completed 1,814 additional in-custody bookings for new charges on inmates already incarcerated and 3,755 arrests from the CJC lobby area where individuals turned themselves in on warrants. These tasks were accomplished in addition to the continued responsibility related to the Immigration and Customs Enforcement 287(g), as well as several new responsibilities initiated during the year.



The Intake and Release Section was tasked to monitor and screen hit returns from the Secure Communities Database. Hit returns were based on inmate finger prints submitted through the FBI data bases and through the Department of Homeland Security's Immigration and Custom Enforcement data bases. The 287(g) deputies screened all the responses and initiated appropriate action when required. There were 6,020 responses, of which 128 were identified as criminal illegal aliens.

In addition to the extensive workload placed on the sworn staff and civilian Intake Specialists, Intake and Release personnel assigned to the Warrants Unit also entered 15,089 warrants into the system, served 10,326 warrants, processed 153 Fugitive from Justice (FFJ) cases, and arranged 176 fugitive extraditions.

The Administrative Unit processed 39,047 judicial updates from more than 40 courts. The Property Unit completed 43,475 inmate property transactions. The Bookkeeping Unit collected fees totaling \$1,417,344.71. ■

287(G) PROGRAM

Since September of 2007, the El Paso County Sheriff's Office has continued the 287(g) Program, a partnership with Immigration and Customs Enforcement (ICE) that authorizes certified deputies to perform immigration law enforcement functions under the supervision of ICE officers. This has increased the efficiency of the illegal immigration enforcement function for both the Sheriff's Office and ICE. Sworn deputies assigned to the Intake and Release Section receive intensive training through ICE that allows them to perform investigations on persons arrested and booked into the El Paso County Criminal Justice Center who are illegally in the United States and to complete the deportation process.

The Illegal Immigration Reform and Immigrant Responsibility Act of 1996 added Section 287(g) to the Immigration and Nationality Act. This authorizes the Deputy Director of Immigration and Customs Enforcement to enter into agreements with state and local law enforcement agencies, permitting designated officers to perform immigration law enforcement functions under the supervision of ICE officers.



The 287(g) training program is conducted at the Federal Law Enforcement Training Center in Charleston, South Carolina. In March 2008, the first group of Intake Deputies attended the four-week training course. Upon successfully completing the course, they were sworn as immigration officers, returning to El Paso County to begin the immigration enforcement mission. Intake's current 287(g) team includes one Lieutenant, four Sergeants,



and seventeen Deputies. The team is responsible for processing any foreign-born inmate who is arrested and brought to the Criminal Justice Center for incarceration. Each team member has access to the Department of

Homeland Security's (DHS) immigration databases to assist with identifying criminal illegal aliens, criminal legal aliens or immigrants, and United

INMATE PROGRAMS UNIT

The Criminal Justice Center (CJC) Inmate Programs Unit experienced some exciting changes during 2011. At the end of 2010, Programs Manager Fran LePage retired after 26 years of dedicated service to the El Paso County Sheriff's Office. Janet King was selected to replace



Fran and was promoted in February of 2011. As the new Programs Manager, Janet has enjoyed a wide range of challenges associated with the position of Programs Manager and has expanded opportunities for inmates to attend new programs. Five new programs have been introduced this year that provide increased opportunities for inmates. They include Celebrate Recovery, Victory Walk, Project IDEA, Read-a-Book, and Yoga programs. All five new programs have been widely accepted by the inmate population, and at first glance appear to be showing signs of continued success. During 2011 approximately 60,000 inmates attended programs at CJC, which is a slight increase over program attendance in 2010. The Programs Section eagerly awaits the challenges of 2012. ■

States citizens. This determination is crucial in the placement of immigration detainers on criminal illegal aliens and not on legal immigrants or United States citizens.

During 2011, the efforts of the 287(g) team continued to make significant contributions to the ICE mission. The following statistical data are indicative of the work performed by the 287(g) team. This additional requirement was accomplished without additional staff allocations. The 287(g) team recognizes that without the support of all other Intake and Release staff, this vital mission in identifying and removing criminal illegal aliens for El Paso County would not be possible. ■

Total Foreign Born Contacts: 1093
Total Foreign Born Processed for Removal: 243
Total Foreign Born Not Processed for Removal: 850
Total Staff Hours Applied to 287(g) Program: 1910

DETENTION BUREAU



Article By:

**Lieutenant
Jeff Canitz**

287(g) Program



Article By:

**Janet
King**

Inmate Programs

DETENTION BUREAU



Article By:
Theresa
Lawrence
EPC Detox



Article By:
Lieutenant
Dean Kelsey
SECURPASS

EL PASO COUNTY COMMUNITY DETOX

In 2009, the El Paso County Sheriff's Office developed the first Community Detoxification Facility operated by a law enforcement agency in the state of Colorado. The facility was created to address the growing crisis of substance abuse in El Paso County after the closure of the privately run institution that had operated the detoxification facility during the previous years. The closure left El Paso County with no public resources for detoxification, and this void immediately impacted local hospitals, emergency medical responders, law enforcement services, and the El Paso County jail. Each of these groups assumed the burden of these individuals who had no available mechanism to address their substance abuse issues.



Since the doors opened in August of 2009, the facility has far exceeded all expectations. During 2011, the dedicated staff at Detox provided services to 5,910 clients, a 31% increase from the 2010 total of 4,511. In addition to offering services within the facility, the Detox staff partnered with CSPD's Drive Smart program to provide educational programs related to substance abuse to 4 high schools within El Paso County. Detox Supervisor Teri Lawrence and Specialist Rod Branch gave 10 presentations to approximately 1,035 high school students. The

presentations were well received and each school has requested additional sessions to continue the educational approach on substance abuse prevention.



On August 23, 2011, the Detoxification Facility received a second licensure to begin a Transitional Residential Treatment (TRT) Program. This program will serve as a bridge for clients who are transitioning from a conventional in-patient program to placement in a sober home environment. These clients are provided intensive case management to ensure all their needs are met as they are prepared to be in a less restrictive environment.

SECURPASS

The El Paso County Sheriff's Office has a new tool at the Criminal Justice Center adding to our existing security measures. This is a full-body scanning device intended to be a less invasive search than a strip search. The SECURPASS instrument is the culmination of several months of planning, construction, installation, and training. With the advent of SECURPASS, the El Paso County Sheriff's Office has once again taken the lead in utilizing state-of-the-art technology as we become one of only a handful of agencies in the United States that make use of a SECURPASS instrument.

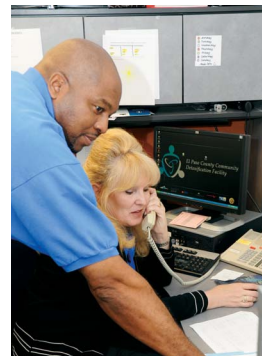


Simply stated, SECURPASS uses an extremely low level of X-rays to produce a full-body scan of incoming inmates. The subject inmate simply stands on a movable platform and looks down at the bottom of the instrument. When the inmate is appropriately placed on the platform, the scan begins. The inmate takes a short ride, from left to right, while X-rays move through the individual from the lower portions of the SECURPASS. Almost instantly, a full-body scan image appears on the associated computer monitor for examination by the operator.

SECURPASS allows us to view the interior of the human body to the extent that we are able to see ingested contraband, and any materials that have been left in pockets or concealed on a person.

Also in 2011, construction crews broke ground on a new facility that is expected to be completed in 2012. This new facility has the potential to increase the capacity of the current operation.

The El Paso County Detox Facility has been nationally recognized through the National Association of Counties (NACo) with an achievement award and the Outstanding Criminal Justice Program Award through the National Criminal Justice Association (NCJA). The NCJA's prestigious recognition is awarded annually at the National Forum on Criminal Justice and Public Safety to only 5 agencies in the United States. ■

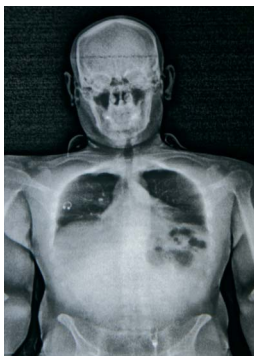


Although the need for strip searches will not be entirely eliminated, it is hoped SECURPASS will significantly reduce the need for such intrusive procedures.



An individual would have to be scanned through SECUREPASS approximately four hundred (400) times before he or she received radiation exposure equal to one (1) chest X-ray. This device is not for everyone who enters the facility. It is safe for those with pacemakers; but we will not subject pregnant individuals to the screening or combative individuals until they have become compliant.

The total cost for SECURPASS was \$210,150 and was paid for by funds received from housing Immigration and Customs Enforcement (ICE) inmates. Installation took approximately two weeks. Hands-on training has been afforded to all who will be tasked with operating the instrument. In keeping with the Sheriff's Office core beliefs of safety and security for our employees, as well as the inmates that we are charged with housing in our detention facility, we are confident SECURPASS will prove to be a valuable asset in preventing contraband from entering into secure areas of the Criminal Justice Center. ■



INMATE CLASSIFICATION

In March of 2011, as part of a reorganization of the Detention Operations Division, the Inmate Classification Unit was removed from the Intake and Release Section and realigned as part of the Offender Programs Section. This change provided a streamlined approach to managing the specialized programs within the Detentions Bureau. In April of 2011, Sergeant Dale Nuss was assigned as the Inmate Classification Supervisor and assumed responsibility for managing the many functions of the unit and balancing the heavy workload placed upon the counselors. During 2011, the 6 counselors assigned to Inmate Classification interviewed 16,405 inmates, reviewed and processed 5,537 incident reports, processed over 4,000 trusty contracts, and completed 157 Americans with Disabilities (ADA) interviews. Additionally, the Inmate Classification Administrative Technician assigned and tracked more than 2,000 inmate grievances and prepared invoices for inmate housing for Federal, State, and Local authorities that totaled 3 million dollars.



The many hours spent interviewing and classifying inmates had positive results. After a significant increase during 2010, the number of assaults and fights within the facility was reduced during 2011. Inmate-on-inmate assaults were down by 7.8%: 47 in 2011 compared to 51 in 2010. Inmate assaults on staff were down by 30%: 7 during 2011 compared to 10 in 2010. Finally, although only a small improvement, inmate fights were also down by 1.6%: 59 in 2011 versus 60 in 2010.

In addition to the daily work requirements, members of the unit served as a pilot test site for the Department of Corrections (DOC) to develop a new program named Offender Release of Information to Law Enforcement (ORILE), which allows information sharing between county jails in Colorado and the DOC. This program provides access to DOC incident reports, parole information, segregations, gang information, as well as medical information. This has been a great tool for both the Inmate Classification and the Detentions Investigations Team.

The Inmate Classification Unit continues to be proactive in identifying new techniques to improve the safety of the facility, the inmates, and Sheriff's Office staff. ■

DETENTION BUREAU



Article By:

Sergeant
Dale Nuss

Inmate Class

SPECIAL RESPONSE TEAM (SRT)

The year 2011 was another productive year for the Special Response Team (SRT). Although there were no call outs required for the jail, the team remained busy with security for jury site visits on high profile trials, extraditions, and a variety of charitable projects for Special Olympics.

On January 21, 2011, the SRT Team along with personnel from the EPSO SWAT, Traffic Unit, Search and Rescue, Investigators, Patrol deputies, and Tactical Dispatchers all participated in a jury site visit for the Robert Marko murder trial. The jury, judge, court staff, attorneys, and defendant had to be escorted to the scene of the crime on the snow-



covered Old Stage Road. The mountainous roadway, the cold weather, and the snow created numerous potential hazards. The greatest hazard, however, was from the threat of retaliation from the father of the murdered victim, who vowed to kill Marko if he had the chance. We knew as a military veteran he had the skills and ability to carry out his threat so a heavy tactical presence was necessary for the safety of everyone involved in this effort. Because of good planning, the operation was carried out flawlessly and was uneventful. In June the SRT was used again for security during a high profile Jury Site Visit. During the McClelland homicide trial, the jury, judge, clerks, attorneys, and the defendant were escorted to the site of the incident. Judge Jan Dubois (Division 17) later commented that Sheriff's Office personnel composed of SRT members, three Traffic Unit deputies, and a few other Court and Transport deputies, all carried out the site visit operation to perfection.

Numerous personnel changes kept the team busy in 2011. As the result of Commander Tom DeLuca's promotion and transfer, Lieutenant Northam was welcomed to the team in March. Because Lieutenant John Molatch was also promoted and transferred, Sergeants Dale Nuss and Ron Howard were selected to be the SRT Sergeants and to share those duties. Other changes within the team have been the promotion of Deputy Scott Deno to Floor Security Sergeant in May, 2011; the resignations of Deputy Rafael Gomez and Deputy Nikolas Ganes from the team; the transfer of Deputy Mace Reed to Patrol; and the resignations of Deputy Brian Hess



and Kevin Black from the Office.

Other SRT Operations in 2011 included the annual United States Air Force Graduation security detail. Members of the SRT also conducted on-site training for the airmen at the Air Force Academy on

crowd control and removal of passive and resistive protestors in preparation for this event.

The SRT also conducted twelve extraditions during 2011, using twenty four total deputies. Of the twelve extraditions, six were from detention facilities in Florida. The others included extraditions from Georgia, Arkansas, Pennsylvania (2x), Arizona, and Kansas.

Members of the SRT continued the tradition of consistent involvement in community services and charitable projects. In 2011, there were three Tip-A-Cop events for Colorado Special Olympics; one in March involving the Red Robin restaurants in the city, one in October involving the local Texas Roadhouse restaurants, and another in November with the Old Chicago's restaurants. All these events were heavily attended by EPSO members and together raised \$19,705.24 for Colorado Special Olympics. Members of the SRT along with several other EPSO personnel turned out in large numbers again for the annual Dream Night at the Zoo event on June 3rd. Dream Night at the Zoo provides a no-cost, worry-free evening exclusively for families with youngsters struggling with serious medical issues. We are very proud of our members who ask each year, even before the event is advertised, "When is Dream Night at the Zoo this year?" This reflects the quality of the men and women on our team.



The SRT training in 2011 was comprehensive and related to mission-essential tasks such as Cell Extractions, Open Area Containment, Defensive Tactics, and of course, firearms proficiency as well as additional and non-traditional training. Training incorporating Mental Health Pick-ups, S.P.E.A.R. (Spontaneous Protection Enabling Accelerated Response) defensive tactics system, Riot Control, and Armored Shield Use was also provided. We also



Article By:

**Lieutenant
Clif Northam**
SRT

received an introduction to the subjects of Tracking and Map Reading, both of which we are planning to continue training on in the future to gain comfortable proficiency. In October, the team attended a full day of Land Navigation training taught by U.S. Army personnel. The team attended four hours of classroom instruction in the morning, then spent the afternoon practicing what was learned using coordinates and compasses as we hiked a large area of Jack's Valley at the Air Force Academy. The team looks forward to the opportunities and challenges that will be presented in 2012 and is confident that this comprehensive training will prepare all members to fulfill their mission. ■



COURT SERVICES SECTION

The Court Services Section experienced many challenges in 2011 with increased trial activity and near constant inmate movement. The Transport Unit burned up the road Monday through Friday beginning at 0700 and ending at 1900 hours as inmates were transported between the Criminal Justice Center (CJC) and the Terry Harris 4th Judicial District Court, averaging 1,658 per month. An average of 615 inmates per month for an annual total of 7,384 were escorted to advisements and domestic violence court within CJC. In addition, 98 juveniles were transported to Spring Creek and Zebulon Pike Youth Detention Facilities.

The Court Services Section is organized into two units, the Court Unit and the Transport Unit. Although all deputies assigned to the Court Services Section are fully trained to complete both missions, each unit has unique responsibilities to effectively and efficiently meet the mission requirements for the section. The Court Unit is primarily responsible for providing coverage and supervising inmates for 44 courtrooms within the El Paso County Combined Courts. Additionally, deputies from the Court Unit supervise inmates during advisement hearings and



domestic violence court at CJC. The total number of inmates appearing in court varies. As many as 100 to 160 inmates may be required to appear in court each day, and each one must be safely transported to the courthouse from CJC. The Transport Unit accomplishes this requirement by completing multiple trips in 11 to 13 passenger vans.

Court Services deputies are tasked with transporting inmates to and from Department of Corrections (DOC) facilities and other county facilities throughout the State. In 2011, the Transport Unit transported 1,072 inmates from multiple facilities throughout the State of Colorado. These inmates were transported upon receipt of a Writ of Habeas Corpus (Writs), as ordered by the judges, for pending court appearances. On average for 2011, the Transport Unit transported 89 inmates per month based on Writs. As of the end of 2011, the Transport Unit moved 2,038 inmates from CJC to various DOC facilities throughout Colorado. On average, the Transport Unit transported 170 of these sentenced inmates per month. In all, 4095 inmates were transported from multiple county facilities across Colorado. Transport deputies also transported 150 inmates to medical appointments, averaging 13 inmates per month.

The Transport Unit also conducted Immigration and Customs Enforcement (ICE) transports through a contract with the Department of Homeland



Security. These trips are scheduled throughout the week to ensure detainees are secured in the proper facilities. As of December 2011, 1000 I.C.E. inmates were transported to multiple Federal Buildings and the Colorado Jet Center from CJC, averaging 60 I.C.E. inmates per month.

With the near constant inmate movement and the increased trial activity in 2011, it has been a very busy and challenging year for the Court Services Section. Even though there were several staffing changes due to promotions and transfers, all members of the section have continued to perform their duties with intensity, professionalism, and pride. The staff looks forward to continued future challenges and ongoing success. ■

DETENTION BUREAU



Article By:

Lieutenant
Clif Northam
Court Services

REINTEGRATION AND RECOVERY

In 2011, the Reintegration and Recovery (R&R) Program and the community Detoxification Facility were awarded the Outstanding Criminal Justice Award by the National Criminal Justice Association for addressing issues of criminal recidivism and substance abuse through proactive and reactive comprehensive programs. This prestigious recognition is awarded annually to only five agencies in the United States.

The Reintegration and Recovery Program entered its fourth year with an unwavering commitment to provide professional and consistent treatment, education, and opportunities for participants. Programs consisting of Anger Management; Drugs, Alcohol, and Addictive Behaviors; Methamphetamine Awareness; Dialectical Behavioral Skills; and Healthy Lifestyles were presented four days a week, multiple times per day. Process groups and therapy provided opportunities for participants to participate in group discussions as well as individualized treatment. The R&R sworn staff continued instruction on "Thinking for a Change." Collaboration with District 11 Schools and "A Turning Point" provided court-mandated, state-recognized curriculum and the potential for DMV driver's license reinstatements. Established partnerships with the Alano Recovery Homes and Liza's Place provided sober living opportunities. Partnership with the Parents' Opportunity Program and Center on Fathering provided classes on parenting skills, which could lead to the reinstatement of parental rights for those estranged from their families. Additional collaboration with Access Recovery, Colorado-211, ComCor, Ecumenical Social Ministries, Goodwill, LEAD Program, Pikes Peak Workforce Center, Peak Vista, Serve-Empower-Transform (SET) Program, Catholic Charities, and Apple One Employment Service provided medical, dental, financial, and employment assistance.

Also during 2011, computerization and automation of the Master Antennae Television System (MATV) system was completed. This system provided educational resources for the R&R participants via television. The conversion of video and PowerPoint instructional material developed in 2010 is currently under production. This will provide the ability to present curricula, DVDs, and video segments throughout the entire facility via the television system to the incarcerated population.

In October 2011, the Reintegration and Recovery Program received approval from the Colorado Department of Human Services, Division of Behavioral Health, for state licensure with

TRAINING SECTION

The Training Section confronted a self-imposed challenge in 2011 to maintain the momentum and level of excellence reached over the previous few years. After having achieved some of the highest recorded Peace Officer Standards and Training (POST) basic academy scores in history, the team was up to the task.

In 2011, we hosted or participated in more than 90 training events and implemented brand-new training experiences. Academy training hours varied from bi-monthly training tips to courses of more than a week in length, totaling over 50,000 hours of professional law enforcement instruction. Most of these hours were dedicated to Basic Academy Class 2011-1.

BASIC ACADEMY

Basic Law Enforcement Academy Class 2011-1 began in early April with 29 recruits including 3 students from outside agencies. Twenty-two weeks and over 800 individual training hours later, 25 graduates walked across the stage. The overall academic scores were again above the averages of the previous 14 academies.

ADVANCED LAW ENFORCEMENT TRAINING

Besides a primary responsibility to develop and implement the finest basic training academy in the State of Colorado, the El Paso County Sheriff's Office must maintain professional training standards and update changes according to POST board, court, and policy rules. We also take pride in offering

authorization and recognition as a treatment provider for weekly education and therapy. The El Paso County Sheriff's Office has **the first Colorado County Jail to obtain licensure**. This licensure allows the R&R staff to improve the delivery of services to inmates incarcerated at the Criminal Justice Center. ■

2011 Staff Instructional Hours and Participation Attendance:

Total R&R Instructional Class Hours:
12,253

Total "Thinking for Change"
Instructional Class Hours:
3,049

Total General Elective Instructional Class Hours:
2,421



Article By:
Deputy
Becky Boerjan
R&R Program



Article By:
Lieutenant
J.D. Ross
Training Section

some of the finest advanced professional learning opportunities available. To accomplish this, the research and development phases typically begin several months in advance.

Countless hours were spent by the Training Section in 2011 researching and laying a foundation for some of our future programs. One such program with both local and global focus is aimed at advancing the development of our line and mid-level leadership. It is scheduled to be implemented in 2012.

We began the year with Use of Force update training in 2011 for all sworn members of the Sheriff's Office. The familiarization sessions ensured comprehension and proper application of recent policy changes. Additionally, we implemented a new Instructor Handbook and produced 26 bi-monthly "60 Second Training Tips" which cover applicable subjects and are electronically delivered to all Sheriff's Office employees.

REALITY BASED TRAINING

Our Reality Based Training (RBT) program continued to improve in 2011. A technique known as "moulage" is now regularly being used to increase the intensity of some training scenarios. Moulage is a specialized makeup technique where realistic wounds are applied to actors in RBT scenarios, which adds a measure of stress inoculation for students.

The effect of the very real-looking blood and wounds, combined with noise and action, helps create an environment intended to better prepare students for chaotic critical incidents. The ability to stay focused on a task, reacting appropriately and securing fast-paced scenes, is an absolute imperative. Stress inoculation teaches coping skills that are useful in managing anxiety, fear, and even physiological changes when dealing with traumatic experiences, such as shootings. The addition of moulage has been a very positive step forward.

The EPSO Training Section has one of just a few moulage-trained makeup artists in the area. She was called upon to assist other agencies with similar training and provided more than 80 hours of moulage application in 2011.

FIREARMS TRAINING

More than 700 weapons were inspected and more than 256,500 rounds were fired during training sessions in 2011. During the 60 Open Range sessions alone, more than 1700 qualifications were conducted.

The recycling efforts at the range continued with

impressive results in 2011. We estimate at least 75% voluntary compliance with recycling paper and cardboard, due in large part to the marked recycling bins in place on each range. These efforts reduce the amount of trash we send to the landfills and improve our environment. As a money-saving measure, brass and aluminum recycling continues to be effective, returning \$3,168 to the joint Pikes Peak Public Safety Training Facility account. In just 3 years, more than \$16,000.00 has been returned to the firearms facility account through recycling, saving taxpayers in both cash and adverse effects to the environment. This money is used to offset repair and maintenance costs to the facility, including initial work done by the El Paso County Department of Transportation to help mitigate erosion and water damage. That project will be continuing in 2012.

A couple of repeat programs were conducted in 2011, including the Judges and Civilian Range days. These continue to be enjoyable events for everyone, and of course we would be remiss to not mention the incredible, selfless work provided to our Firearms program by volunteers. Our accomplishments are made possible in large part due to these dedicated folks who contributed more than 1,500 hours in 2011.

OTHER ACTIVITIES

In addition to the Basic Academy, In-Service, and specialized training, we conducted a 2-week Detention Specialist academy and assisted with the completion of Citizen and Sheriff's Citizen Patrol academies.

CLOSING

Along with the other employees and volunteers of the El Paso County Sheriff's Office, members of the Training Section do not seek accolades. They are dedicated to supporting the overall mission of the Office by providing the finest training available to over 600 employees. However, it's worth noting a highlight for the team in 2011, which came in the form of recognition for its members who were honored with two Employee of the Month awards and the Employee of the Year award. Deputy Isaac Petterson and Administrative Assistant Julie Ann Froedge both received Employee of the Month awards and were among the finalists for Employee of the Year. Ms. Froedge was chosen as the 2011 recipient. This marks the second time in three years that a member of this small group of six full-time employees has received the prestigious annual honor. That recognition speaks to the level of teamwork and professionalism representative of this exceptional team of Sheriff's Office employees. ■

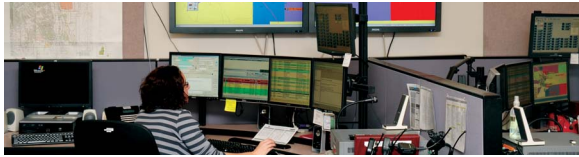
SUPPORT SERVICES

SUPPORT SERVICES

DISPATCH

"911, what is the address of your emergency?" "What is the number you are calling from?" and "Tell me exactly what has happened," begins the process of determining who will respond to a 911 call. In 2011, the Communications Center handled 21,967 calls to 911 Dispatch out of a total of 209,124 telephone calls.

Passion, originality, devotion to community: These words describe the character of the El Paso County Sheriff's Office Dispatchers. Our personnel's desire to teach, help, and give to others drives 17 years of providing 911 education and many more years of providing outstanding service to members of our Office and to our community. In March 2011, the Sheriff's Office Communications Section received the Red Cross Hometown Hero Award for their dedication to the community. The award recognized the contribution in education and daily job-related interactions resulting from responding to routine and emergent calls for service. Also in March, the center received recognition from the National E-9-1-1 Institute for the center's contribution to the community in 911 education.



In January 2011, the Communications Center became a regional leader in becoming a partner with the National Missing and Exploited Children's Center (NMECC) as the second center in Colorado to obtain this prestigious honor. This partnership combined philosophies of current practices with those of NMECC to address child abductions, missing/runaway children, as well as missing adults age 21 and under.

The center participated in many events this year to include the development of the Communications Workshop held in August 2011. The workshop was developed in response to regional exercises needing to have a better understanding of our radio system. The workshop was a tremendous success and has prompted the Communications Committee to develop a series of PowerPoint trainings addressing radio usage.

In closing, our personnel are internally driven to go above and beyond in day-to-day operations and rise above that standard during critical incidents. They are passionate, caring people who work as a cohesive unit, often working under extreme pressure. Their internal motivation and tenacity drive the professionalism of our center. ■



Article By:

Elizabeth Brown

Dispatch



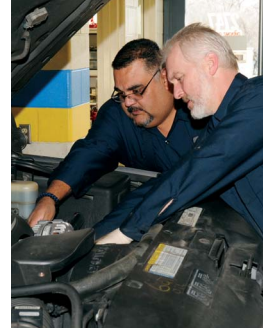
Article By:

Jimmie Ortega

Fleet Services

FLEET SERVICES

In January 2012, Fleet Manager Mike Washburn retired after 29 years of dedicated service. Ascending to the top spot in Fleet was another devoted long term employee, Jimmy "Jumbo" Ortega. Within a couple weeks of his assignment, he began making changes to the Fleet operation.



The first change was to update the look of the Fleet building by painting blue and gold stripes in the interior of the building to match the color scheme of the Sheriff's Office vehicles.

In addition, the Fleet Section uniforms were updated to include the Sheriff's Office logo on the left chest. The shop was also reconfigured to provide a more efficient workspace for the fleet staff, and the parts inventory was reviewed and reorganized to better serve the current fleet.

In May, Fleet Mechanic Allan Lewis was hired to fill the open position at Fleet. Allan comes to the operation with 20-plus years of automotive maintenance and repair experience and is a welcome addition to the Fleet Team.

The Fleet staff consists of a Fleet Manager and three mechanics. This small group of professionals provides maintenance and repair to 305 units to include patrol vehicles, utility trailers, motorcycles, SUVs, and large specialty vehicles, to name a few.



During 2011, Fleet outfitted 21 new vehicles, adding them to the current fleet. In a cost-saving measure, they also coordinated the refurbishment of 8 vehicles, adding 100,000 miles to the life of these vehicles. Some of the

retired units this year were transferred to county Department of Transportation (DOT) to facilitate their operations, and the remaining units were sent to auction.

The Team goal of Fleet is to provide the BEST customer service possible, as well as meet the ever-changing needs of the Office. This means that all repairs and maintenance are done right the first time to assure the safe and reliable performance of all Sheriff's Office vehicles. ■

VOLUNTEER PROGRAM

In 1996, Sheriff John Anderson commissioned the organization of a volunteer corps, bringing together a group of volunteers who had proven their dedication and loyalty to the El Paso County Sheriff's Office (EPSO) and this community for over a decade. This, however, was not the true beginning of the service provided by volunteers to our community and this office.

Since its inception, the Sheriff's Office has called upon the services of the citizens of El Paso County by deputizing them as posse. In one year, 1894, the then-sheriff deputized more than 1,200 citizens to



assist in a time of crisis. In 1953, the Sheriff's Posse was formally organized, continuing to this day with 33 men and women Reserve Deputies who answer the call to service with dedication and honor.

In 1949, Sheriff Norman Short instituted the Mounted Citizen Posse, the predecessor of our current day Search and Rescue which now consists of a force of 58 men and women who will traverse the rugged terrain by foot and horseback to locate and rescue those lost or injured.

In 2005, Sheriff Terry Maketa and Undersheriff Teri Goodall, along with the Volunteer Program



Coordinator, traveled to Jacksonville, Florida, to accept the prestigious Distinguished Service Award at the International Conference on Volunteer Administration. This award was presented to our program in recognition of its

promotion of volunteerism for making a significant contribution to furthering, improving, and enhancing volunteerism that makes a substantial impact in our community.

So with the strength and stamina of a few volunteers who laid the volunteer program's foundation, the Sheriff's Office volunteer corps has grown to a team of over 520 individuals ranging in age from 14 to 90 who serve their community with pride and dignity. The diverse nature of the needs within the Office affords the necessity to use the services provided by a diverse group of volunteers. Stemming from all walks of life, our volunteers encompass teachers, homemakers, laborers, engineers, doctors, and students, retired and active-duty military, and corporate professionals.



In 2011, our volunteers provided well over 90,000 hours of service, representing a financial value in excess of \$2 million to this Office and El Paso County. Without our volunteers, the Sheriff's Office would be without the resources or manpower to accomplish all that we are called to do.

The Sheriff's Office volunteers serve in a wide variety of areas, to include the Wildland Fire Crew members risking their lives to protect our environment, the Search and Rescue team bringing our loved ones home, Chaplains offering spiritual care to the inmates incarcerated within our Criminal Justice Center, Patrol Chaplains offering comfort and counsel to our deputies and the citizens who suffer loss of a loved one, Victim Advocates who share resources and extend compassion to those who suffer from the aftermath of violent crimes, the Sheriff's Citizens Advisory Council who support



and bring advisement to our Office, Sheriff's Citizen Patrol members who support and assist our sworn personnel, and our administrative volunteers who work alongside our civilian and sworn employees to bring teamwork to a new level.

The wide-range of services our volunteers provide are far reaching and demonstrate true dedication and loyalty to the community of El Paso County and the Sheriff's Office. The El Paso County Sheriff's Office volunteers will continue to carry this tradition of excellence into the future to improve and enhance volunteerism within our organization and throughout our community. ■

SUPPORT SERVICES



Article By:

Cathryn
Richards

Volunteer Program

SUPPORT SERVICES

INFORMATION TECHNOLOGY

The Information Technology (IT) Section was as busy as ever for 2011! After all was said and done, 2011 was a banner year for support.

We expanded our support staff by one position. This position has enabled the IT Section to assign two Support Specialists to the Criminal Justice Center (CJC). The operations at CJC over the past few years have grown more dependent on a wider variety of technology solutions to facilitate their operations.



The second support position makes it possible to provide the level of support needed by the users at CJC. Some of the systems that are now supported by IT include the following: video surveillance system, key management system, video visitation, and inmate TV system.

Although each technician assigned to CJC carries a core knowledge in general IT technologies (e.g., PC, Office software, and printer support – needed to provide continuity and backup support for the



IT function at CJC), each technician can now specialize in some of the newer systems and technologies being deployed. IT is thus able to assimilate new systems faster and provide more responsive technical support overall.

We have also expanded the duties of the front-line help desk support position. Many common support requests such as password resets, e-mail questions, and printer service calls are now resolved and closed on the spot. Up to now, most of these support requests required escalation to another support specialist. While

We have had growth in our IT volunteer unit as well.

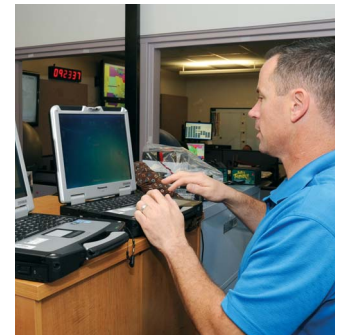
The IT Section now has five active volunteers that work as Support Specialists. They work primarily at CJC assisting in all facets of support there. These individuals volunteer for a variety of reasons, but their talent and dedication are equal to that of our staff and their contributions are highly valued by members of the IT section.



The IT Section implemented an upgrade to our help desk management system in 2011.

This upgrade provides many more features that will enhance our support efforts in the coming years. We will soon have a comprehensive asset discovery and inventory of all devices attached to the network. We will also have a simple method to provide instant remote support to any user. And lastly, the upgrade has Web interface functionality that will allow access to work orders and other information by the Support Specialists from anywhere in the Office.

The IT Section closed out 4289 work orders in 2011. This is an increase of 7.8% over 2010. Software support (which includes all our major systems such as the Jail Management System, Records Management System, and training and learning management) accounted for 45.6% of these work orders in 2011. This is more than two and a half times the requests in the next largest category, networking. Software support has been at the top of the list for several years now. This is an indicator that the next area of support expansion for the IT Section should be targeted at software support. ■



Article By:

Tom
Thieme

Information
Technology

STAFF PSYCHOLOGIST

Over the past two years many things have changed at the Sheriff's Office, including the expanding role of the psychologist. The scope of this position has been adapting as the needs of the Office grow and change. The first area of growth was to extend psychological services to family members. This is a growing area and continues to rise every month. Fortunately this area of growth has been accompanied by additional help. Early in 2012, I agreed to supervise a talented young therapist in her goal to acquire a master's degree in counseling. Jennifer Harmon has been authorized to see family members for the Office. This expands the number of clients that can be seen. Mrs. Harmon comes with more than 5 years of experience in the mental health field as well as the education she is pursuing. We are fortunate to have such a talented and capable student with whom to work. In addition to seeing family member clients, Mrs. Harmon will be spearheading the Family Support group.

Some of you may remember that a kick-off meeting for the Family Support Group was held in late summer. Advertising was challenging and the purpose was unclear to many, so moving forward with this group was postponed until now. Allow me to elaborate on the function, scope and mission of this group. The Family Support Group is fashioned after the military spouse support groups. These groups allow spouses to meet and create friendships, provide camaraderie, expand knowledge about the jobs spouses do, learn about the Office's responsibilities and mission, and gain insight into the special demands of law enforcement, as well as meet coworkers and their families.

Family Support Groups offer members opportunities to participate in a variety of activities such as outings, shopping, potlucks/picnics, and learning a craft or hobby, as well as learning skills such as effective communication, understanding special needs after a critical incident, relationship strategies, and more. Members of the group will vote on activities and have an important role in shaping the group.

No one wants to think of the chaos and stressors that accompany a critical event. Of course employees are trained extensively in dealing with these types of events, but the families of employees will need support as they deal indirectly with events. Having this type of support is vital when significant events happen in the Office, and the support must be well established beforehand to be effective. By banding together, we make light of heavy loads. Just as the families of military personnel face unique circumstances and challenges, so does the law enforcement community. The challenges are

INTERNAL AFFAIRS UNIT

The Internal Affairs Unit (IA) consists of one lieutenant and two sergeants who are tasked with reviewing both internal and external complaints involving office employees. These complaints may involve full-time paid sworn or civilian staff, volunteers, or contract employees. Once a complaint has been identified, the unit will determine whether the complaint will be investigated by the chain of command or the Internal Affairs Unit.

In addition to its investigative requirements, the unit is responsible for performing staff inspections of each of the Office's three bureaus once every 3 years, as well as conducting audits of office reports, records, etc.



The unit recognizes that education is an important component in both understanding and ensuring compliance with office policies and procedures. Therefore, the unit takes every opportunity to

Internal Affairs Unit article continued on page 34.

absolutely unique to this profession. In community we learn how to navigate these challenges, and we share ideas about what has worked and what hasn't. Together we make a difference to each other, to the people we hold the most dear, and to our community.

My goals are to offer as many avenues of safety, mental health, and happiness as possible to all members of the Office. As the Office grows and changes and new challenges arise, new programming will be added to accommodate these needs. I welcome ideas and suggestions. I encourage you to take advantage of the current programs through this office. Should you or a family member wish to make an appointment or gather more information about the Family Support Group, please feel free to contact Dr. Sharon Trivette. ■

SUPPORT SERVICES



Article By:

Sharon
Trivette

Staff Psychologist



Article By:

Lieutenant
Caron Allen

Internal Affairs

provide this education to office members during routine and specific training seminars.

To maintain the utmost of professionalism, the Internal Affairs Unit sets priorities and goals, which are measured, in part, by reviewing the status of the unit's on-going projects.

COMPLAINTS

From 2004 to 2011, the number of complaints received has averaged approximately 90 per year. The number of complaints continues to decrease and we believe this is a direct result of training provided by the IA unit's staff to the various sections within the Office.

The dialogue and the critiques generated during these training sessions indicate that first-line supervisors and employees have a better understanding of policy and procedure, what constitutes a violation, and what their perspective roles may be involving violations.

STAFF INSPECTIONS AND AUDITS

Staff Inspections are conducted once every 3 years in accordance with Policy 211. Investigators from the Internal Affairs Unit review procedures, facilities, and training, and conduct line inspections of personnel who are assigned to a specific section or unit. The inspection establishes whether the required service to employees and citizens is being provided. The staff inspection gives the employees the opportunity to provide feedback about the overall efficiency of the Standard Operating Procedures (SOPs) for their respective section or unit. The employees help to identify any inconsistencies or suggest changes to procedures to ensure the SOPs are in compliance with agency practices. When necessary, recommendations are given by the Internal Affairs investigator to the chain of command on changes that will enhance the overall efficiency of the section or unit. The recommendations are re-evaluated during a follow-up inspection. During 2011, staff inspections were conducted in the following sections:

- Special Operations Crime Reduction Unit
- Special Operations Traffic Unit
- Patrol
- Emergency Services Division
- Intake and Release/Inmate Services

Specialized Audits are conducted yearly in accordance with Policy 211 and IA SOP 927. During 2011, audits were conducted in the Evidence Facility, Investigations Unit, Work Release Unit, and the CJC Front Desk and Transaction Window.

As a result of the 2011 Evidence Audit, a follow-up Weapons Audit was conducted and approximately 414 weapons were identified for auction.

In addition to the Specialized Audit cited above, the Internal Affairs Unit is responsible for conducting quarterly audits of Petty Cash and the Early Warning System (EWS).

TRAINING CONDUCTED

During 2011, the Internal Affairs Unit conducted training for Sworn and Civilian In-Service, the Cadets, the Sheriff's Citizen's Patrol, the Recruit Academy, the Reserve Academy, the Citizen's Academy, promotional candidates, sergeants and lieutenants retreats, and employees involved in the Extra Duty program.

PRIORITIES

Our established priorities for 2011 that will continue into 2012 are:

- To conduct thorough investigations to aid the affected chain of command in reaching an appropriate decision in investigations.
- To obtain better storage space for the secure maintenance of IA files.
- To acquire an efficient, comprehensive IA database that will allow for the growing needs of the IA Unit as well as other areas of the Office Administrative Investigations Management (AIM).

GOALS

Our established goals for 2011-2012 are:

- To continue to reduce the number of IA complaints by educating and training Office personnel on policy.
- To assist first-line supervisors in conducting good level 3 investigations by providing on-going training in this area.

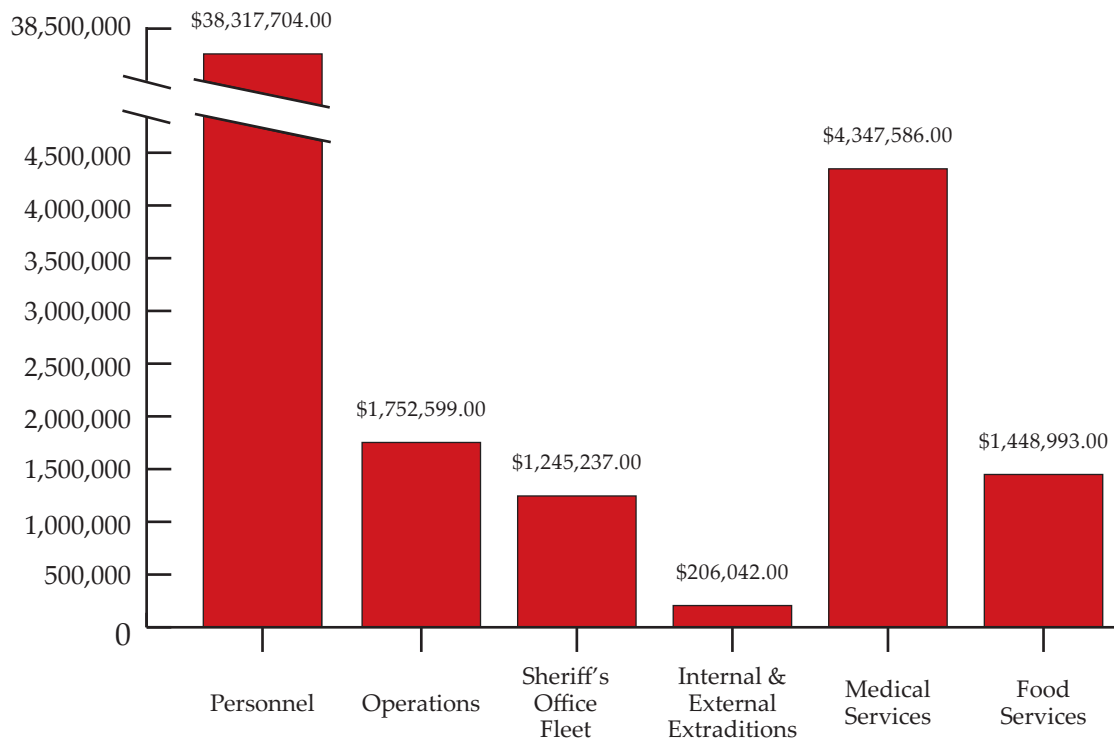
ON-GOING PROJECTS

AIM IA software will give the Internal Affairs Unit:

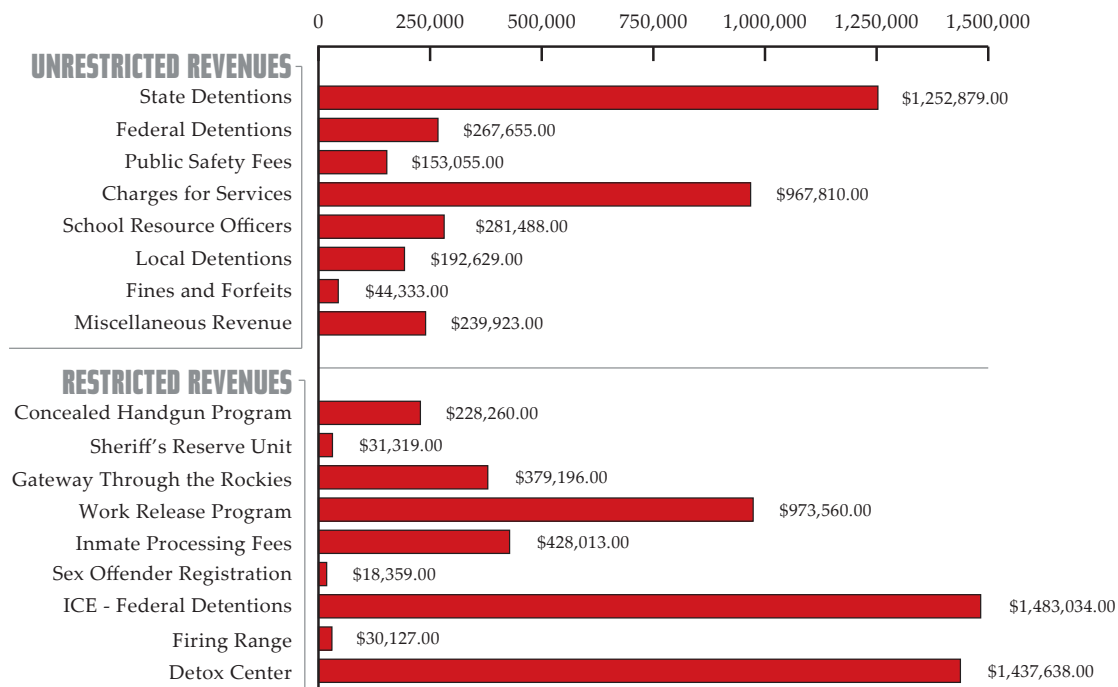
- The capability to document and track internal and administrative investigations.
- The capability to document and track various types of incidents, and the ability to provide alerts for employees who have surpassed the pre-identified threshold for complaints or incidents as part of the Early Intervention System.

The Internal Affairs Unit will begin using the AIM system in 2012. ■

GENERAL FUND EXPENSES



SHERIFF'S OFFICE REVENUES



BUDGET & FINANCE



Article By:

Dorene Cardarelle

Budget & Finance

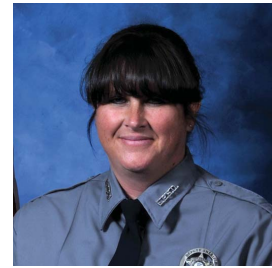
YEARS OF SERVICE & RETIREMENTS



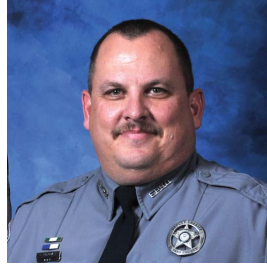
35 YEARS OF SERVICE
Elizabeth Brown



25 YEARS OF SERVICE
Sergeant
Stephen Schnoes



25 YEARS OF SERVICE
Deputy
Rhonda Huston



25 YEARS OF SERVICE
Deputy
David Roycraft



25 YEARS OF SERVICE
Deputy
David Yarbrough



20 YEARS OF SERVICE
Jimmie Ortega

RETIREMENTS

The following individuals retired from the El Paso County Sheriff's Office in 2011. We wish them the best in their future endeavors.

Commander
William Mistretta
37 YEARS

Fleet Manager
Mike Washburn
29 YEARS

Sergeant
R.O. Smith
27 YEARS

Commander
Sam Washburn
26 YEARS

Sergeant
James Hernandez
25 YEARS

Deputy
Karl Herndon
25 YEARS

Sergeant
Craig Baumert
22 YEARS

Commander
Ken Moore
21 YEARS

Deputy
Richard Bankey
14 YEARS

Deputy
Randy Kaman
10 YEARS

Records Technician
Margie Hess
3 YEARS



RESERVE ACADEMY 11-01 GRADUATION - FEBRUARY 15, 2011



GRADUATION CEREMONIES

ANNUAL AWARDS CEREMONY



JAMIE BRIDGE
Sheriff's Civilian
Achievement Award



MATTHEW LAWONN
Sheriff's Civilian
Achievement Award



BRADLEY POPPELL
Sheriff's Civilian
Achievement Award



BENNEY TRUJILLO
Sheriff's Civilian
Achievement Award



MARK MILLER
Sheriff's
Achievement Award



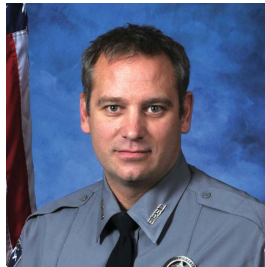
CATHRYN RICHARDS
Sheriff's Meritorious
Service Award



RUSSELL DICKEY
Sheriff's Life
Saving Award



CORY SCHAFER
Life Saving
Medal



ALAN SEKOWSKI
Life Saving
Medal



LESLIE JOHNSON
Sheriff's Civilian Distinguished
Service Award



CHRIS HERMAN
Sheriff's Distinguished
Service Medal



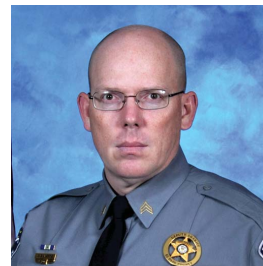
MARK RILEY
Sheriff's Distinguished
Service Medal



JOHN WATTS
Sheriff's Distinguished
Service Medal



BRAD BENGFORD
Medal of Valor



CY GILLESPIE
Medal of Valor



ROB STONE
Medal of Valor



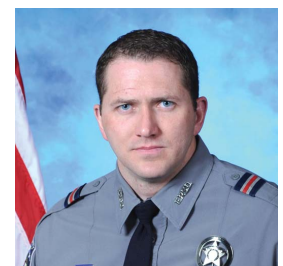
JEFF SCHULZ
Medal of Valor



JANE FROMME
Employee of the Year
Nominee



JULIE ANN FROEDGE
Employee of the Year
Nominee



ISAAC PETTERSON
Employee of the Year
Nominee

UNIT OF THE YEAR

The year was a success for the Honor Guard as they continue to grow and take on more tasks. In total, they have volunteered in excess of 1200 hours in training and have participated in 41 events this year.

The Honor Guard has presented Colors on nationally televised Avalanche and Rockies games, as well as Sky Sox, CC Hockey, and USAFA Athletics games. They also participated in the Colorado Springs 9-11 Memorial at America the Beautiful Park and the 9-11 Remembrance Walk in Denver.

Most recently, the Honor Guard conducted three events in a twenty-four-hour period to support the U.S. Honor Flag in El Paso County. They are the centerpiece of law enforcement functions, banquets, funerals, parades, and ceremonies for the Office.

Team members were open to additional training, to include the formation of a Rifle Drill Team. The first display of the team's efforts occurred during the Awards Ceremony in January 2010, with numerous other functions occurring since that time. The Rifle Drill Team continues to advance in skill and showmanship.

Multi-jurisdictional training with the Colorado Springs Police Department, Peterson AFB High Frontier Guard, United States Air Force Academy Honor Guard, and Cadet Honor Guard has taken place; and team members welcomed the opportunity to learn and execute new routines.

Team members requested changes in the Honor Guard uniform. The changes have been helpful in attracting new members and have added to the appearance of the Honor Guard.

For their dedication and commitment to excellence, the Honor Guard is awarded the 2011 Unit of the Year. ■

EMPLOYEE OF THE YEAR

Julie Ann Froedge is a team player. She has taken on numerous responsibilities in addition to her daily tasks. Some additional activities Julie Ann has been involved in include being a member of the Employee Advisory Committee, assisting with the Cadet Program and completing training as a moulage artist.



Since attending moulage artist training in 2010, her ability to develop realistic wounds has impressed all who have seen her work. The intent behind using moulage in training is to provide a three dimensional appearance to roll players, which provides realistic stress on trainees in various training scenarios. The response received from students has been overwhelmingly positive. She continually trains and studies on her own and has even solicited assistance from detectives and the Coroner's Office.

Since 2010, she has provided assistance to the Colorado Springs Police Department, Citizen's Emergency Response Team, Boy Scouts of America, a DUI prevention program, and two Northern Colorado law enforcement agencies.

She frequently receives positive comments from individuals within and outside the Office who have had the opportunity to work with her. Her loyalty and dedication to this Office are evident through her work product and demeanor.

For her outstanding service, dedication, and hard work, Ms. Julie Ann Froedge was selected as the 2011 Employee of the Year. ■

ANNUAL AWARDS CEREMONY



HONOR GUARD - UNIT OF THE YEAR

