



EL PASO COUNTY SHERIFF'S OFFICE | *ANNUAL REPORT*

2018



EL PASO COUNTY, *COLORADO*



To the Citizens of El Paso County,

I am excited to have completed my 1st four year term as your Sheriff. It is my honor and privilege to present to you our Annual Report for 2018. It has yet again been an exciting year for the El Paso County Sheriff's Office, despite the devastating loss of Detective Micah Flick and the injury to others during the February 5th, 2018 shooting. We live in one of the most philanthropic regions in the country; but the sheer amount of written and verbal support, donations, and generous acts of the citizens of this community for our first responders are second to none.

We continue to grow and adapt as an organization. During 2018, we experienced a continual surge in the average daily population of our jail, now the largest single detention facility in the State of Colorado with an inmate population that averages 1,650 per day. We increased our efforts to combat and eliminate the illegal, black market marijuana industry brought by the passage of Amendments 20 and 64. The year also brought a new targeted focus on the ever present homeless population and its impact on the entire county.

We made progress on several capital improvement projects, continued our efforts towards enhancing the relationships with our regional law enforcement partners and continued our participation on multi-jurisdictional task forces and joint training exercises.

This 2018 Annual Report details much of the outstanding accomplishments of each Bureau and Division of the Office. What I am continually impressed and humbled by is this Office's amount of volunteerism, donations, and humble acts out in our community. Whether it was participating in the annual Shop-With-A-Cop event, Special Olympics of Colorado or dozens of other fundraisers and special events throughout the year, the El Paso County Sheriff's Office members show up in force because of their commitment to our community.

The nearly 900 employees of this Office, despite the pressures of the job, despite the negativity projected on law enforcement across the nation, despite the challenges presented daily, show the utmost professionalism and investment into our community's safety.

I am sincerely grateful for each and every member of the Sheriff's Office, both current and retired. I also cannot thank the community enough for the support shown to this Office and its employees by overwhelmingly passing the extension of the Public Safety tax.

Again, I could not be more proud and humbled to have been re-elected to another term as the Sheriff of what is now the largest Sheriff's Office in Colorado. It is undoubtedly one of the finest law enforcement agencies in the country.



William A. Elder

SHERIFF BILL ELDER

COMMAND STAFF



SHERIFF
Bill Elder



UNDERSHERIFF
Joseph Breister



CHIEF OF STAFF
Janet Huffor



EXECUTIVE ASSISTANT
Andrea Sloniker



ADMINISTRATOR
Larry Borland
Administrative Bureau



BUREAU CHIEF
Brad Shannon
Law Enforcement Bureau



BUREAU CHIEF
Cliff Northam
Detention Bureau



COMMANDER
Joe Roybal
Detention Operations Division



COMMANDER
Cy Gillespie
Detention Security Division



COMMANDER
Andrew Prehm
Admin Services Division



DIRECTOR
Garth Littrell
Admin Support Division



COMMANDER
John David
Patrol Division



COMMANDER
Andrew James
Investigations Division



COMMANDER
Jeff Kramer
Special Projects



CONTENTS

EL PASO COUNTY SHERIFF'S OFFICE 2018 ANNUAL REPORT



PATROL DIVISION	PAGE 8
BEHAVIORAL HEALTH CONNECT (BHCON) UNIT	10
RESERVE UNIT	11
K-9 UNIT	12
SPECIAL WEAPONS AND TACTICS (SWAT)	13
CRIME REDUCTION UNIT (CRU)	14
EXPLOSIVE ORDNANCE DISPOSAL (EOD) UNIT	15
SHERIFF'S CITIZEN PATROL (SCP)	16
SCHOOL RESOURCE OFFICERS (SRO)	16
RURAL ENFORCEMENT & OUTREACH (REO) UNIT	17
INVESTIGATIONS DIVISION	PAGE 18
MAJOR CRIMES UNIT	18
FINANCIAL CRIMES UNIT	18
EVIDENCE UNIT	19
DIGITAL FORENSICS UNIT	19
SPECIAL VICTIMS UNIT	19
GENERAL CRIMES	20
SEX OFFENDER REGISTRATION UNIT	20
CRIME ANALYSIS UNIT	21
METRO VICE, NARCOTICS, AND INTELLIGENCE UNIT	21



ADMINISTRATIVE SERVICES DIVISION	PAGE 24
COUNTY SECURITY	24
TRAINING UNIT	25
PERSONNEL UNIT	26
BACKGROUND INVESTIGATIONS UNIT	26
VOLUNTEER COORDINATOR	26
WILDLAND FIRE	27
MOBILE COMMAND UNIT	28
SEARCH AND RESCUE	28
FLEET SERVICES UNIT	29
FINANCE UNIT	29
SUPPORT OPERATIONS DIVISION	PAGE 31
COMMUNICATIONS	31
INFORMATION TECHNOLOGY	32
RECORDS AND DOCUMENTS SECTION	33
CONCEALED HANDGUN PERMITS UNIT	33
RECORDS UNIT	34
CIVIL UNIT	34



SECURITY DIVISION	PAGE 36
FLOOR SECURITY	36
OPERATIONS DIVISION	PAGE 40
INTAKE AND RELEASE UNIT	40
COURT AND TRANSPORT UNIT	43
HEARING BOARDS UNIT	44
DETENTION INVESTIGATIONS TEAM	44
ACCREDITATION UNIT	45
GATEWAYS AND R&R UNIT	45
INMATE CLASSIFICATION	46
INMATE PROGRAMS	46



CHIEF OF STAFF	PAGE 48
COMMUNITY RELATIONS AND OUTREACH UNIT	49
HONOR GUARD	50
MEDIA SERVICES UNIT	51
PROFESSIONAL STANDARDS	PAGE 52



STAFF ACHIEVEMENTS	
RETIREMENTS	PAGE 54
PROMOTIONS	PAGE 56
AWARDS CEREMONY	PAGE 58



OUR MISSION

Our mission is to provide the citizens of El Paso County effective and efficient public safety services. We deliver them consistently with character, competence, and transparency.

OUR VISION

Our vision is to ensure El Paso County remains the safest and most enjoyable place to live and visit in the State of Colorado. We are committed to holding the highest standard for public safety to achieve a county free of crime and public disorder.

OUR VALUES

HONESTY: *Our personal and professional behavior will be a model for all to follow. Our actions will match our words. We will have the courage to stand up for our beliefs and do what is right.*

LOYALTY: *We are loyal to our oath to protect the constitutional rights of those we serve by empowering our employees to make decisions that support the letter and spirit of the law.*

UNITY: *We have a united commitment to serve our diverse community with fairness, dignity, and equality. We commit to excellence in all we do.*

LAW ENFORCEMENT BUREAU



PATROL DIVISION

Patrol Section

BHCON Unit
Reserve Unit

Special Operations Section

K-9 Unit
Special Weapons and Tactics
Crime Reduction Unit
Explosive Ordnance Disposal Unit

Support Services Section

Sheriff's Citizen Patrol
School Resource Officers
Rural Enforcement and Outreach Unit

INVESTIGATIONS DIVISION

Investigations Section

Major Crimes Unit
Financial Crimes Unit
Evidence Unit
Digital Forensics Unit
Special Victims Unit
General Crimes Unit
Sex Offender Registration Unit
Crime Analysis Unit



PATROL DIVISION

PATROL

In 2018, the Sheriff's Office Patrol Division continued on its path to update technology, train and increase manpower, and provide effective quality services to the citizens and guests of El Paso County. The Patrol Division as a whole took up the tasks and challenges put forth by the administration and excelled through dedication, hard work, and teamwork. The Patrol Division is allocated one Commander, four Lieutenants, 13 Sergeants, 78 Deputies, and two Civilians. In 2018, 22 new Patrol Deputies were trained through the Field Training Officer (FTO) program. An additional ten Deputies were in FTO at the end of the year and expected to complete training in early 2019. This addition of new Deputies to the Patrol Division constitutes 41% of the 78 allocated Deputy positions. Each deputy's training consists of twelve to fourteen weeks of intense demonstration and evaluation. With the influx of new personnel, the Patrol Division was able to provide staffing for specialized assignments in the Crime Reduction Unit, School Resource Officer Unit, Investigations Division, Rural Enforcement and Outreach Unit, and Metro Fugitive Unit. The Patrol Division had the pleasure of promoting eight deputies to the rank of sergeant to take roles as first line supervisors for the Patrol Division, School Resource Officer Unit, and the Investigations Division. In addition, two sergeants were promoted to the rank of lieutenant to fill needs within the Patrol Division and Investigations Division, and one lieutenant was promoted to the rank of commander.

In 2018, the Patrol Division was able to fully outfit all assigned sergeants and deputies with Body Worn Camera (BWC) equipment as well as hire a dedicated BWC Technician to run the program. The BWC program was expanded to include all sworn personnel with the Office who regularly interact with the public in a law enforcement capacity. The BWC program has become one of the most valuable tools for law enforcement by providing the transparency and accountability of all deputies in addition to providing crucial evidence and documentation in a variety of investigations.

In June, the Patrol Division revived the Telephone Reporting Service (TRS) in which patrol deputies who are on modified duty and unable to perform their normal duties can assist the Patrol mission by taking calls from the public over the phone. These calls include citizen contacts by phone, fraud investigations,

thefts without suspect information, and many more. With the TRS program, Modified Duty deputies worked 93 days and took 390 calls that would have been normally handled by patrol deputies. In order to continue to free up personnel to handle priority calls, the Patrol Division utilized its CopLogic Online Police Reporting System. In 2018, 528 reports were filed online, saving an estimated 792 hours of Patrol personnel time with an estimated cost savings of \$21,120.



Several Patrol Division supervisors attended the Leadership in Police Organizations (LPO) class taught by the International Association of Chiefs of Police (IACP) in conjunction with the Colorado Peace Officer Standards and Training (POST). This three-week training course is designed to instill leadership techniques and organizational management philosophies to law enforcement supervisors. The Patrol Division is continuing this training into 2019 with the goal of having every Patrol Division supervisor graduate from this training course. In addition, deputies attended numerous hours of training including Crisis Intervention Training (CIT), Mental Health First Aid, and hosted a Field Interview Class for 40 EPSO sworn personnel.

85,225

Priority 1-4 calls in Unincorporated El Paso County

911 Hang-Up	4,969
Abandoned Vehicles	2,368
Agency Assist	1,407
Alarm (Business/Residential/Hold-up/Panic)	2,416
Animal Complaint/Check the Welfare	1,232
Assault	331
Burglary	851
Check the Welfare	3,289
Check the Welfare (Suicidal Person)	1,258
Child Abuse/Neglect	261
Citizen Contacts	4,743
Citizen Traffic Complaints	3,105
Criminal Mischief/Tampering	515
Criminal Trespass (Automobile)	516
Criminal Trespass (Property)	892
Disturbance	2,670
Domestic Violence	2,181
Drunk Person	130
Fight	47
Forgery/Fraud	985
Harassment	1,437
Juvenile Complaint	118
Keep the Peace	171
Litter Complaint	135
Menacing	158
Missing Person/Child	190
Motorist Assist	1,443
Motor Vehicle Theft	508
Motor Vehicle Theft Recovery	264
Noise Complaint	715
Open Door/Window	215
Patrol Check	2,852
Prowler	61
Reckless Endangerment	213
Restraining Order Violation	225
Robbery	25
Runaway	232
Sexual Assault	310
Suspicious Incident	4,501
Theft	1,236
Traffic Stop	12,414
Additional Type Codes	13,636

**Not all calls required a deputy response, some calls reclassified after contact*

Though achievement and excellence are exhibited by the team members of the Patrol Division on a daily basis, numerous deputies went above and beyond in 2018. In 2018, Patrol Division personnel were recognized with: one Employee of the Month Award, two Sheriff's Office Achievement Awards, five Life Saving Awards, three Distinguished Service Medals, two Purple Hearts, and two Medals of Valor.

Several of the Life Saving Awards were due the Patrol Division's 2017/2018 implementation of the NARCAN Program, which trains and issues each deputy a NARCAN applicator in the event they come across someone who is overdosing on an opioid such as heroin. This program better prepares EPSO deputies to assist the public in times of crisis such as this.

The Patrol Division entered into an agreement with Mountain View Electric to place a field office in their Falcon headquarters. The addition of this field office provides a location for patrol deputies to accomplish administrative functions without leaving the Falcon area. This field office saves crucial minutes in response time for deputies to assist the citizens in the Falcon area. The benefit of this field office is apparent and EPSO is investigating opening similar field offices in rural areas such as Ellicott.



The Patrol Division, with the generous donations from the Shield 616 Foundation, equipped all sworn personnel with rifle rated ballistic vests, ballistic helmets and trauma kits. Ballistic shields were also purchased to equip every patrol sergeant and select deputies with a level III hard shield to utilize during high risk calls. A Designated Marksman Program was implemented to place patrol rifles with long range accuracy in the field when the need arises. These equipment additions allow patrol personnel to deal with high-risk events as they unfold and to stabilize these events while tactical support responds.

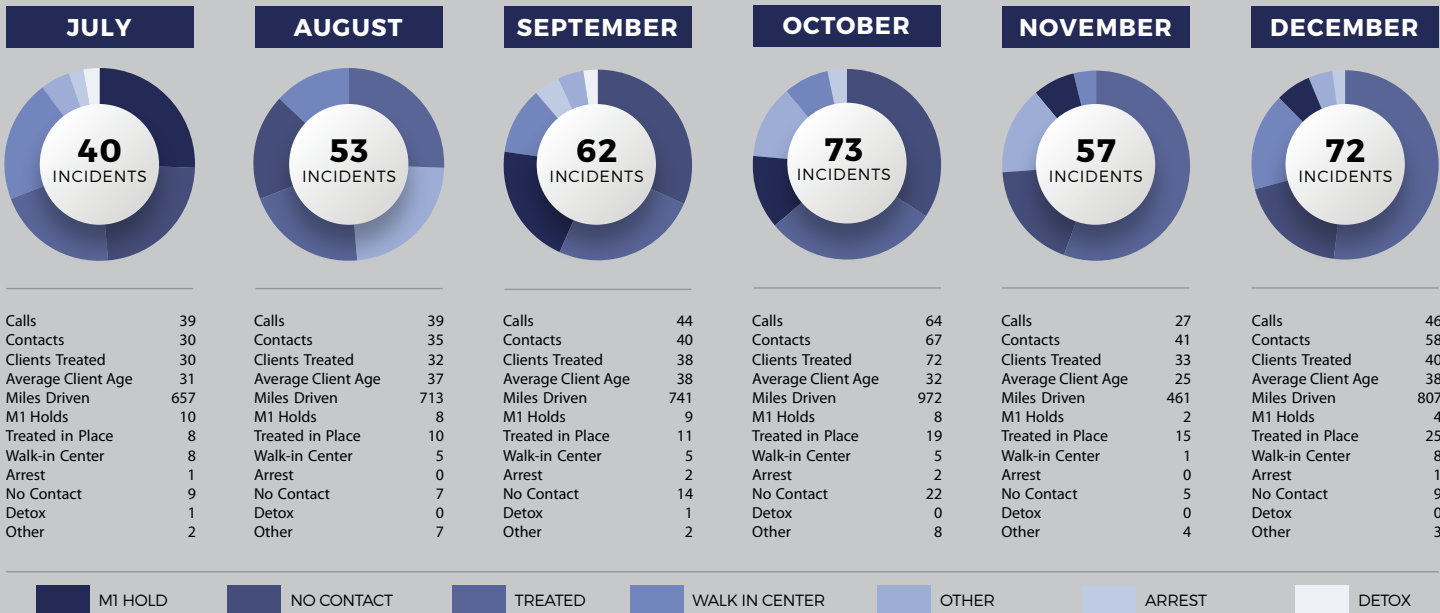
BEHAVIORAL HEALTH CONNECT (BHCON) UNIT

Mental health issues affect every aspect of law enforcement, from encounters on the street, to court, to incarceration. Since being elected in 2015, Sheriff Elder has committed to ensuring our workforce is well trained and ready to respond to the mental health needs of our community. Mental Health First Aid (MHFA) training and Crisis Intervention Training (CIT) is provided to EPSO deputies to prepare them to interact with this segment of our population.

In 2017, Sheriff Elder began working with El Paso County Public Health to secure a grant to bring a “Co-Responder” policing model to rural and unincorporated areas of the county. In July of 2018, the El Paso County Sheriff’s Office Patrol Division deployed a unit called the Behavioral Health Connect Unit or BHCON (pronounced Beacon). The BHCON unit pairs an El Paso County Sheriff’s Deputy with a Licensed Behavioral Health Clinician for a coordinated response to emergency calls that are mental

health-related. The BHCON unit is funded by a grant from the Colorado Department of Human Services (CDHS) and will be a five-year pilot comprised of a partnership between the El Paso County Sheriff’s Office, the El Paso County Department of Health and UC Health. The unit is primarily assigned to unincorporated regions of El Paso County.

The daily duties and responsibilities of the BHCON team include responding to crisis 911 calls, taking referrals from other EPSO deputies to respond to identified individuals, and completing follow-up visits and/or phone calls to individuals previously contacted by BHCON. BHCON team members also participate in facilitating CIT and MHFA training for EPSO personnel and other local law enforcement agencies. BHCON team members work collaboratively with local psychiatric care providers and emergency departments to ensure appropriate care for those contacted by BHCON.



RESERVE UNIT

The Reserve Section completed 2018 contributing over \$360,000 worth of volunteer sworn time to the El Paso County Sheriff’s Office. The Section was able to accomplish this while meeting all contractual obligations with the Pikes Peak Rodeo, El Paso County Fair, and the Air Force Academy. Due to the completion of a successful Reserve Academy and moderate attrition, the Reserve Section ended the year with 29 deputies (up from 24) and are moving steadily toward a long-term full staff goal of 50.

Being a reserve deputy requires a significant annual commitment to training (minimum 40 hours) and contribution (minimum 192 hours annually). In 2018, reserve deputies far exceeded those minimums with a deputy average of 63 annual training hours and 350 annual contribution hours. Those hours are a testament to reserve deputies dedication in bringing full time quality to a part-time (and volunteer) job. Further emphasizing a commitment to training; 1 out of every 4 reserve deputies is a certified skills instructor in Arrest Control, Driving, or Firearms. As a group they contributed over 660 hours to teaching those skills for In-Service or Academy classes.

Additionally, the diverse professional backgrounds of the reserve deputies (accounting, taxes, information technology, military, business owners, medical) provide a complementary skill to their law enforcement training that provides further benefit to the 3,000 plus volunteer hours in the investigations, civil, mounted unit, detentions, special operations, and patrol sections.

RESERVE UNIT STATISTICS

Administrative	724
Call-outs	299
Details	1,831
Detentions	157
District Patrol	1,699
Other	849
Skills Instruction	663
Training	994
USAFA	748
Civil	113
Hospital Duty	49
POST Classroom	400
POST Perishable	425
Investigations	10
Travel	1,175
Total Hours	10,136



SPECIAL OPERATIONS SECTION

K-9 UNIT

The El Paso County Sheriff's Office K9 Unit is tasked with training and deploying canines for a number of law enforcement applications. These applications include, but are not limited to, tracking, narcotics detection, evidence location, building searches, and criminal apprehension. The K9 unit also deploys with members of the Sheriff's Office Special Weapons and Tactics Team and Special Response Team (SWAT and SRT) during tactical operations. The three teams assigned to the K9 unit receive certifications from the National Police Canine Association (NPCA) on an annual basis in Tracking, Narcotics Detection and Police Dog Capabilities.

Throughout the year, the K9 Unit responded to over 537 calls for service and deployed their canines 268 times. K9 Taz got his first apprehension, finding a felony suspect hiding in a crawlspace. The Unit also responded to over 100 SWAT related calls. With the help of the K9 Unit, over half a million dollars worth of illegal narcotics were found and taken off the streets and out of the detention facility. This included large finds by K9 Knox (569 grams of methamphetamine and 105 ecstasy pills, valued at over \$63,000), and K9 Taz (2,245 grams of cocaine and 159 grams of heroin, valued at over \$266,000). K9 Nash was not idle, finding over 453 grams of marijuana in an education facility.



Members of the K9 Unit are primarily assigned to the El Paso County Sheriff's Office Patrol Division, but are often utilized in the Special Operations and Detentions Divisions as well. They deployed to assist with many operations because of their enhanced senses and relative intelligence. Canines have the ability to locate narcotics, evidence and suspects that may not be within a human counterpart's field of view. The canines also assist with criminal apprehension situations due to their superior athletic ability. These abilities make the canines a force multiplier and an invaluable tool to law enforcement.

During 2018, the K9 unit trained approximately 20 hours a month. Members and their canine partners not only train within the unit, but also with SWAT regularly to stay proficient in the team environment.

K-9 UNIT STATISTICS

Calls for Service	537
Canine Deployments	268
SWAT Call Outs	100
Methamphetamine Found	569 Grams
Ecstasy Found	105 Pills
Cocaine Found	2,245 grams
Heroin Found	159 grams
Marijuana Found	453 grams

SPECIAL WEAPONS AND TACTICS (SWAT)

The Special Weapons and Tactics (SWAT) team continued the trend of increased operations in 2018. SWAT deployed 115 times in 2018, compared to 99 times the previous year; 49 of these operations involved black market marijuana. The remaining operations involved high-risk warrants, barricaded suspects with weapons, wanted felons, high-risk undercover operations, and outside agency assists. SWAT is comprised of deputies from several units throughout the Office and each element is instrumental to the success of an operation. These units include K9, Crime Reduction Unit, Explosive Ordnance Disposal Unit, Crisis Negations Unit, Tactical Emergency Medical Support, BEAR tactical vehicle drivers, and the Tactical Dispatch

and several firearms were recovered. In November, an Amber Alert was issued for two children who were said to have been taken without authority by their mother during a supervised visit in San Jose, California. They were reported to possibly be on their way to the Colorado Springs area. The following day, the Sheriff's Office received a tip that the mother and children were at an address in the 16,000 block of Mountain Plain Drive in the Hanover area. SWAT and EPSO Crisis Negotiators responded to the address and were able to take the suspect into custody without incident. Both children were found safe and unharmed.



Unit. All of these elements make up one cohesive team; without each other, the successful resolution of all deployments in 2018 would not have been possible.

In a continuing effort to combat black market marijuana cultivation and out of state distribution, DEA agents conducted a large scale investigation into a Drug Trafficking Organization (DTO) that began operating in Colorado in 2015. A total of seven different structures on the same parcel of land were identified as being tied to this DTO; high utilities, additional electrical supply, numerous air conditioning units, and boarded up windows were all indicators of a large-scale marijuana growing operation. SWAT members executed search warrants on all the structures in one fluid motion, starting at target one and moving collectively through others. Multiple suspects were arrested, numerous marijuana grow operations were discovered and dismantled,

SWAT TEAM STATISTICS

High Risk Warrant Services	83
Barricaded Persons	17
Dignitary Protection Details	2
Marijuana Eradication Operations	49
Violent Fugitive Apprehensions	11
Kidnapping Rescue	1
High Risk Protection	5

Total	115
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CRIME REDUCTION UNIT (CRU)

The Sheriff's Office Crime Reduction Unit (CRU) stays busy working independently or in conjunction with others to investigate crime and arrest offenders in an effort to make the community safer. As in years past, CRU in 2018 routinely partnered with Patrol; Investigations; Civil; Rural Enforcement and Outreach; Detentions; and Metro Vice, Narcotics and Intelligence (VNI). CRU members also regularly assisted the Colorado Springs Police Department, Colorado Department of Corrections- Parole, FBI Safe Streets Task Force, ATF, Fountain Police Department, Teller County Sheriff's Office, BATTLE Auto Theft Task Force, the District Attorney's Office, U.S. Marshals, and many other local and out of state agencies. CRU also worked in partnership with the community and responded to Crime Stoppers tips that were provided by citizens wishing to assist law enforcement.

CRU members worked several major pattern crime investigations in 2018, including identifying and pursuing a group dubbed the "Cat Burglars." The individuals in this group were each charged with 37 offenses, and several of the defendants were successfully prosecuted. CRU members assisted the Patrol Division with a number of pattern crimes that were occurring on and around Wayside Court in the Cimarron Hills area. Seventeen open cases were cleared over an 8-month period, resulting in 22 charges per suspect. There was also a series of car break-ins and Motor Vehicle Thefts in the Security/Widefield area that drew the attention of CRU. Two suspects were identified and arrested on 20 charges each, clearing nearly 20 cases.

One example of inter-agency cooperation involving CRU occurred when they were summoned to assist in the apprehension of a suspect wanted in Arizona for shooting at a police officer. When CRU caught up with him here after a brief foot chase, he was still in possession of the weapon used in Arizona.

Besides working tirelessly through 2018 investigating crime and arresting dangerous offenders, CRU members also found time to assist with multiple regional fires and participate in community events.

CRU STATISTICS

Arrest Warrants Cleared	94
Schedule I & II Drugs Recovered	31.2 grams
Guns Recovered	11
Stolen Vehicles Recovered	9
Search Warrants Authored	8
Arrest Warrants Authored	16
Cases Taken	129
Case Supplements	131
Cases Cleared	129
Arrests Made	104
SWAT Operations	115
Training Hours	1,068
Training Instructor Hours	223

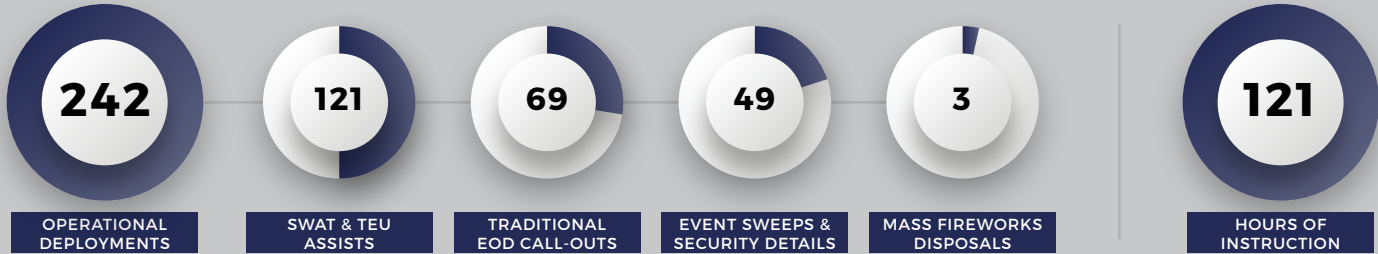


EXPLOSIVE ORDNANCE DISPOSAL UNIT (EOD)

The Regional Explosives Unit is a joint endeavor with members from the Sheriff's Office and the Colorado Springs Police Department. The Unit consists of 10 certified Public Safety Bomb Technicians, and 6 Para-Technicians, who assist on calls. The Sheriff's Office currently has three certified Bomb Technicians who have completed a Hazmat class in Anniston, Alabama, followed by the six-week FBI Hazardous Devices School in Huntsville, Alabama. They are required to complete a minimum of two days of training a month, and at least one 40-hour additional training class a year to maintain their certifications.

As with other areas of the Office, 2018 was a very busy year for the Explosives Unit. There were 242 deployments, which included responses to suspicious packages, SWAT callouts, VIP and event sweeps, found military ordnance, and other similar calls. The Unit is responsible for a 5-county region, including El Paso, Teller, Park, Lake and Chaffee counties. Additionally, the Unit traveled to Fremont County and Pueblo for calls in the

last year. In February, members responded to and investigated an explosion off Vermijo Avenue in Colorado Springs. The explosion was the result of previously-convicted offender making explosive devices again. The investigation resulted in a conviction and prison sentence for the suspect. In March, members directly assisted CSPD's Tactical Enforcement Unit with a hostage situation by providing and setting explosive breaches, resulting in the successful rescue of the hostage. In May, members responded to Leadville for commercial explosives found in a shed. This resulted in the recovery and safe disposal of over 200 blasting caps, detonation cord, time fuse, and pull igniters. These items were likely stored in the shed for over 40 years. In June, members responded to an address in Ellicott related to a homicide in California. The suspect had set up several victim-activated explosive devices and it was possible he had left some set up at his address in Ellicott. The residence was cleared and turned over to California authorities for further processing.



SUPPORT SERVICES SECTION

SHERIFF'S CITIZEN PATROL

The Sheriff's Citizens Patrol (SCP) had a very active 2018 and continued to be a great asset to the Patrol Division in many ways. The mission of the SCP is to provide services to the community that do not require a sworn deputy. Some of these duties include traffic control at traffic accidents or hazards, corralling loose livestock, handling abandoned vehicles and impounding them as necessary, responding to parking complaints, and conducting vacation and business checks at the request of home and business owners.

The Sheriff's Office is very fortunate to have this group of volunteers! Despite their work schedules and other volunteer commitments in the community, they are able to provide service almost every day of the week throughout the year. Having at least one SCP unit on patrol each day is very helpful to the Patrol Division.

SCHOOL RESOURCE OFFICERS

The El Paso County Sheriff's Office School Resource Officers (SRO) bridge the gap between law enforcement and youth within the community by providing specialized law enforcement services and resources to students, parents, teachers, and school administrators. SRO's are carefully selected and trained to be able to provide exceptional service, which has proven over time to have a lasting impact on the youth in our community. In addition to daily duties in their schools, SRO's manage the Sheriff's Office's participation in the regional Youth Advisory Council to Law Enforcement with other agencies in the region. The SRO's also manage the Office's Cadet Program to help further the interest of community youth in a law enforcement career.

The El Paso County Sheriff's Office SRO Unit spent the majority of 2018 staffed with eight SRO's. These dedicated individuals provided service to more than 56 schools, and over 28,000 students.

SCP STATISTICS

Vehicle Impounds	132
Abandoned Vehicle Tags	786
Traffic Control Responses	213
Miles Driven	33,000
Hours Volunteered	2,800
Handled Incidents	4,021
Case Reports	138
Equivalent Deputy Salary Savings	\$169,557.30

SRO STATISTICS

Calls for Service	2,842
Case Reports	590
Felony Arrests	35
Misdemeanor Arrests	250
Alcohol / Drug Arrests	102
Traffic Citations	77
Traffic Warnings	445
Weapons Cases	9
Safe2Tell Reports	1,099
Presentations	182
Mediations	731
Risk Assessments	137
Restorative Justice	91

RURAL ENFORCEMENT AND OUTREACH (REO)

In 2018, REO deputies were frequently called upon to address transient/homelessness issues such as posting notice to vacate at homeless camps and assisting with clean-up efforts on both private and public lands. REO deputies worked in conjunction with the Colorado Springs Police Department's Homeless Outreach Team to address illegal camping in areas where city and county jurisdictional boundaries intersect. This relationship served the community very well in 2018. REO deputies devoted hundreds of man hours working the tragic wildfires that plagued the county, and surrounding counties.

REO Deputy Jeff Schulz continued his duties as the REO Marijuana Investigator. He worked closely with Metro Vice, Narcotics and Intelligence (VNI), and the Drug Enforcement Administration to combat illegal cultivation and distribution of marijuana. Deputy Schulz also provided multiple trainings and informative meetings throughout the year educating individuals, community groups and businesses about this ongoing problem.

REO members continued to attend Eastern Plains Law Enforcement meetings with partner law enforcement agencies from the northeastern part of the state. REO members assisted with the Pikes Peak or Bust Rodeo, the El Paso County Fair, the Pikes Peak International Hill Climb, National Night Out events, and many other community events such as parades and education static displays at schools and other public places.

REO continued to address animal neglect and abuse, and other animal-related problems in the county. Several offenders were cited for allowing their livestock to graze on public roadways due to repeated complaints and public safety concerns. Over 20 horses were seized as a result of animal neglect and cruelty investigations throughout the year, with those offenders being arrested.

REO welcomed Deputy Chris Herman to the team upon the retirement of Deputy Sean Ives. Deputies Scott Brettell and Jeff Schulz received Employee of the Month recognition, and Deputy Schulz was also honored as the Colorado Springs East Rotary Deputy of the Month for his continuing outstanding work regarding illegal marijuana.

REO STATISTICS

Calls for Service	2,916
Direct Calls	677
Self-Assigned Calls	1,885
Dispatched Calls	354
Cases Taken	277
Cases Cleared	209
Felony Cases	117
Misdemeanor Cases	128
Animal Calls	184
Felony Arrests	46
Misdemeanor Arrests	74
Supplements Completed	272
Traffic Citations	62
Traffic Warnings	236
Marijuana Calls	514
Citizen Contacts	2,233
Outreach Hours	217.5
Search Warrants	105
Drone Warrants	3
Knock & Talks	89
Marijuana Plants Seized	7,572
Refined Marijuana Seized	1,862
Marijuana Concentrate Seized	11 pounds
Marijuana Edibles Seized	41 pounds
Firearms Seized	175
Currency Seized	\$1,531,341
Marijuana Arrests	51
El Paso County Sheriff's Office Investigations	109
Colorado Springs Police Department Investigations	53
Fountain Police Department Investigations	9



INVESTIGATIONS DIVISION

INVESTIGATIONS

The Investigations Division has a total of eighteen detectives. In addition, the section has two technical detectives assigned to the Digital Forensic Unit and one assigned to the Internet Crimes Against Children (ICAC) unit. A special thanks must be given to civilian staff members of the Investigations Division. They support the mission through administrative functions, victim support, crime analysis, crime scene investigation, evidence collection and storage, and tracking of registered sex offenders within the county. Without the dedicated support of each member of the team, the mission of the Investigations Division could not be accomplished.

In 2018, the Investigations Division investigated 555 cases; conducted 609 recorded interviews; authored 5,598 supplemental investigative reports; secured 434 signed search warrants; completed 202 probable cause affidavits and arrest warrants; and tracked 509 registered sex offenders- four of whom were considered sexually violent predators.



MAJOR CRIMES UNIT

During the year, the Major Crimes Unit investigated nine homicide cases and one child abuse resulting in death. These cases combined had a total of nine victims, not including the child abuse resulting in death victim, and produced eleven arrests. Most notable was the arrest of four individuals responsible for a homicide that occurred late in the year. All but one case was closed by arrest, and that investigation is ongoing. EPSO Major Crimes also investigates officer involved uses of deadly force as part of the Deadly Force Investigation Team (DFIT). Five cases involving officers from other departments, in accordance with Colorado state law were investigated.

FINANCIAL CRIMES UNIT

The Financial Crimes Unit (FCU) continues to serve the citizens of El Paso County by investigating labor intensive and complex investigations into financial crimes. During 2018, due to the hard work of these detectives, a suspect in a particularly complicated Ponzi scheme received eight years in prison and was ordered to pay \$14.5 million in restitution. The FCU detectives routinely work with the Secret Service and I.R.S. on cases involving fraud, counterfeiting, and organized criminal activity. The FCU has partnered with the US Secret Service Task Force in a number of cases. Together, they have been responsible for significant property and monetary recoveries, and a number of arrests.

EVIDENCE UNIT

The Evidence Unit receives, stores, and disposes of all the evidence handled by the entire Sheriff's Office, including motor vehicles impounded pursuant to criminal investigations. With three evidence technicians during 2018, the unit received 17,051 pieces of evidence and 607 impounded vehicles. They released 927 pieces of evidence and destroyed 5,118 others.

EVIDENCE PROCESSED



DIGITAL FORENSICS UNIT

The Digital Forensic Unit (DFU) has grown with the addition of another DFU detective. This year, the senior DFU detective ranked #7 of all forensic examiners in the nation for the Electronic Crimes Task Force (ECTF) run through the Department of Homeland Security. The unit continues to provide assistance and forensic examinations for regional law enforcement agencies. Access to funding through this partnership has saved EPSO over \$500,000 in operational costs, training expenses, and equipment purchases since the inception of the program.



SPECIAL VICTIMS UNIT

The El Paso County Sheriff's Office Special Victims Unit (SVU) conducts follow-up investigations of cases involving crimes against at-risk adults, felony sexual assault, incest, and various crimes against children. The SVU interfaces with the Department of Human Services, hospital staff, and other law enforcement personnel on child abuse referrals. One detective is assigned to work in conjunction with the Internet Crimes Against Children (ICAC) unit, which investigates cases of those who prey upon children in cyberspace.

In 2018, the SVU was tasked with the investigation of approximately 196 cases. Of those, approximately 112 were crimes against children. The SVU team has completed several investigations alongside military partners. Through collaborative investigative efforts, Air Force OSI and Army CID assisted SVU in several Child Sexual Assault cases where military members were involved. The SVU was also involved in the investigation of several high profile cases where involved teachers or school employees were arrested. Late in the year, the unit investigated a stranger abduction and sexual assault case. Through tenacious investigation and community tips, the suspect was identified within 72 hours of the incident. As authorities in Aurora moved in to arrest him, he took his own life.

GENERAL CRIMES UNIT

The El Paso County Sheriff’s Office General Crimes Unit is currently comprised of three detectives conducting follow-up investigations into property-related and miscellaneous felony crimes. The General Crimes Unit was devastated in 2018 by the homicide of Detective Micah Flick, who was assigned to the unit. The Investigations Division contributes multiple detectives to the Beating Auto Theft Through Law Enforcement (BATTLE) South Auto Theft Task Force. The task force was not deployed for several months during the year; however, over the course of 2018, the task force recovered 175 stolen vehicles valued at \$1,396,950 and made fifteen arrests. During the limited deployment, motor vehicle thefts within the boundaries of El Paso County have increased 25%, with 2,840 cases for the year. The Property Unit and the BATTLE task force have a renewed commitment to reducing the occurrence of motor vehicle theft as 2019 begins.



SEX OFFENDER REGISTRATION UNIT

The Sex Offender Registration Unit consists of one registration coordinator and a part-time assistant coordinator working in conjunction with deputies to effectively provide accurate and timely tracking of registered sex offenders within unincorporated El Paso County. During 2018, the unit administered and tracked 151 new registrations. They also completed 460 annual re-registrations, 616 quarterly re-registrations, 194 field interviews, 181 jurisdictional re-entries, and 348 sex offender de-registrations. Over \$20,000 in registration fees were collected. The unit identified 25 offenders to be non-compliant by failing to register as a sex offender, resulting in the issuance of arrest warrants for those offenders.

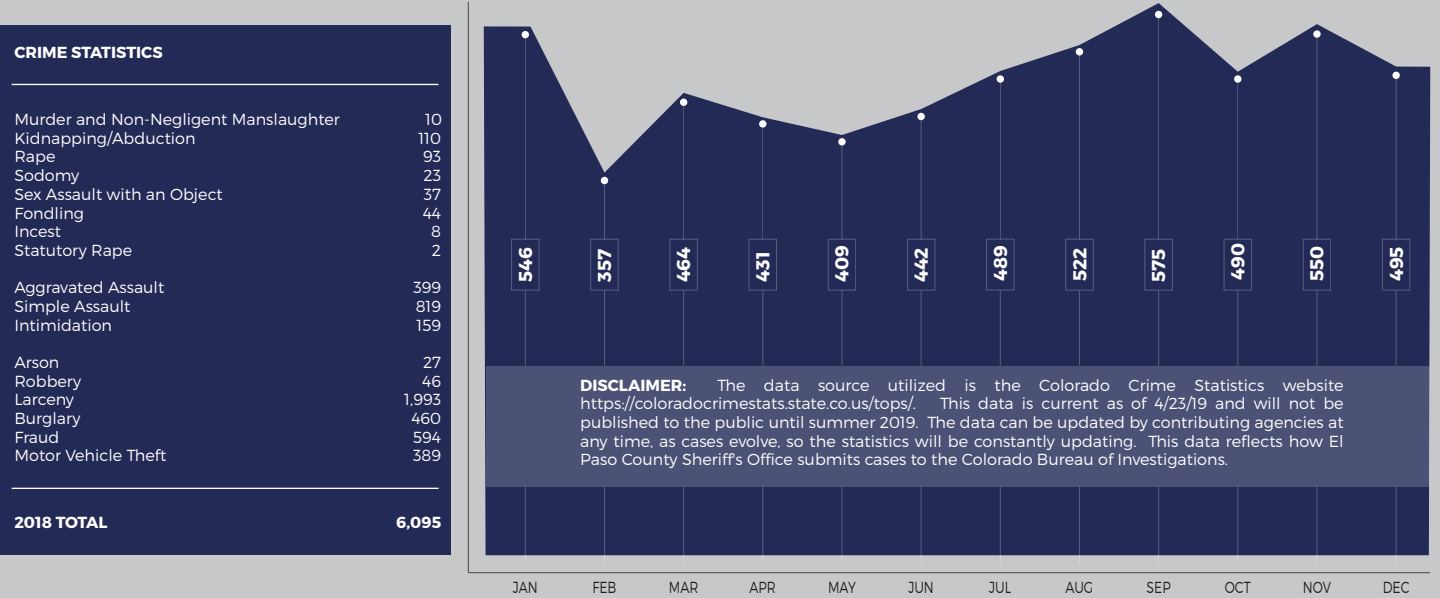
A number of offenders were subsequently brought back into compliance. Although the number varies from month to month, the average number of offenders tracked throughout the year is greater than 500.



New Registrations	151
Annual Re-registrations	460
Quarterly Re-registrations	616
Jurisdictional Re-entries	181
De-registrations	348
Non-Compliant	25

CRIME ANALYSIS UNIT

The Crime Analysis Unit (CAU) is tasked to enhance the capabilities of first responders and investigators by reviewing case reports, dispatch logs, criminal history records, other agency crime bulletins, and numerous other databases. The compilation of information often brings to light details which help develop a suspect lead. The analyst also acts as a liaison with other agencies and their crime analysts to work across jurisdictional lines. Crime Analysts work to provide trends and pattern information, suspect descriptions, vehicle descriptions, as well as modus operandi to field deputies and detectives. This information provides officers or deputies necessary information to be able to focus a greater patrol presence in certain areas identified for higher risk of certain crime types.



METRO VICE, NARCOTICS, AND INTELLIGENCE UNIT

The Metro Vice, Narcotics and Intelligence Unit (MVNI) is a multi-agency unit that addresses drug trafficking, human trafficking, prostitution, and other quality of life concerns. The unit is overseen by the Colorado Springs Police Department and has one EPSO lieutenant, one EPSO sergeant and 9 EPSO detectives assigned. Of the nine detectives, one is assigned to the ATF Task Force, one to the DEA Task Force, one to the FBI Safe Streets Task Force, and one to the FBI Joint Terrorism Task Force. MVNI is the drug investigations clearing house for the entire Pikes Peak region. They have cultivated a reputation of trust and respect from international, federal, state and local law enforcement agencies.

Sheriff Elder made it clear that criminal activity associated with the illegal black market marijuana industry will not be tolerated in El Paso County. The MVNI Marijuana Regulatory Team, working in conjunction with the El Paso County Rural Enforcement Outreach Team and SWAT achieved outstanding success in disrupting/dismantling numerous major drug trafficking organizations (DTOs) throughout the year. They accomplished this through cooperation with other law enforcement entities in the region, utilizing other state law enforcement resources, and providing significant leads and referrals when their investigation dictated. The unit’s hard work, tenacity and dedication to these investigations culminated in significant drug and asset seizures as well as the indictments or arrests of major players in DTOs. In addition, MVNI developed and implemented new investigative and reporting processes for drug overdose death investigations throughout their jurisdiction in an effort to bring consistency and greater accuracy in the tracking of such incidents.

Members of the MVNI unit continue to exhibit high morale with a renewed focus on collaboration, de-confliction, training and fiscal responsibility. During the 2018 reporting year, the unit developed and conducted an in-depth Undercover Narcotics Detective School which was offered to, and attended by, multiple different law enforcement agencies throughout Colorado. The unit was handpicked to develop and present a day-long training seminar to attendees of the 2018 Rocky Mountain Women in Law Enforcement Conference held in Colorado Springs. In addition to all of their other responsibilities, detectives from the MVNI provided in excess of sixty (60) presentations to the Colorado State Legislature, Colorado State Attorney General’s Office, Colorado Marijuana Enforcement Division, State Electrical Utilities and Co-Ops, Fourth Judicial District Attorney’s Office, El Paso County Board of County Commissioners (BOCC), Colorado Springs City Council, local school districts, law enforcement, and the community.

MVNI STREET TEAM STATISTICS

Drug Trafficking Organizations - Dismantled	2
Drug Trafficking Organizations - Disrupted	6
Cases Opened	300
Search Warrants Authored	101
Arrest Warrants Authored	114
Felony Arrests	201
Firearms Seized	28
Cash Seized	\$52,828

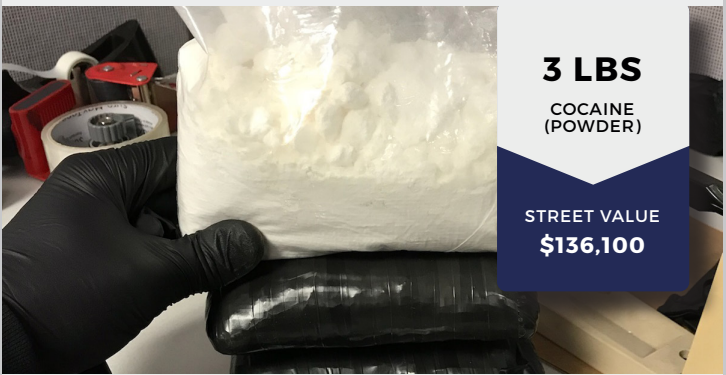
MVNI MARIJUANA REGULATORY TEAM STATISTICS

New Criminals Cases	76
Search Warrants Executed	109
Knock & Talks Conducted	91
Felony Arrests	45
Cash Seized	\$1,583,867.48
Firearms Seized	175
County Locations Investigated	109
City Locations Investigated	53
Fountain Locations Investigated	9

CRIME STOPPERS TIPS STATISTICS

New Tips	410
Tips Closed	424

All tips for 2014-2017 have been closed out



3 LBS
COCAINE
(POWDER)

STREET VALUE
\$136,100



13.2 LBS
HEROIN

STREET VALUE
\$598,800



44.6 LBS
METHAMPHETAMINE

STREET VALUE
\$606,900



1,974 LBS
REFINED
MARIJUANA

STREET VALUE
\$10,742,604



7,120
MARIJUANA
PLANTS

STREET VALUE
\$7,120,000



ADMINISTRATIVE BUREAU



ADMIN SERVICES DIVISION

County Security

Training Section

Training Unit
Personnel Unit
Background Investigations Unit
Volunteer Coordinator

Emergency Services Section

Wildland Fire
Mobile Command Unit
Search and Rescue

Financial Services Section

Fleet Services Unit
Finance Unit

SUPPORT OPERATIONS DIVISION

Communications

Information Technology

Records & Documents Section

Concealed Handgun Permit Unit
Records Unit
Civil Unit





ADMIN SERVICES DIVISION

COUNTY SECURITY

During the first part of 2018, the Sheriff's Office conducted an audit of the management and operations of the El Paso County Security Department. At the conclusion of this audit, on April 10, 2018, the Board of County Commissioners approved the proposal for the Sheriff's Office to assume full command and operations of the County Security Department. The department was transitioned into the Sheriff's Office and renamed the El Paso County Sheriff's Office County Security Section. The section was placed within the Administrative and Support Services Bureau under the direction of Administrator Larry Borland. The section's leadership is comprised of Commander Andrew Prehm, Lieutenant Cheryl Peck, Sergeant Troy Fritsche (Judicial Downtown Area) and Sergeant Steven Brown (Citizen Service Center).

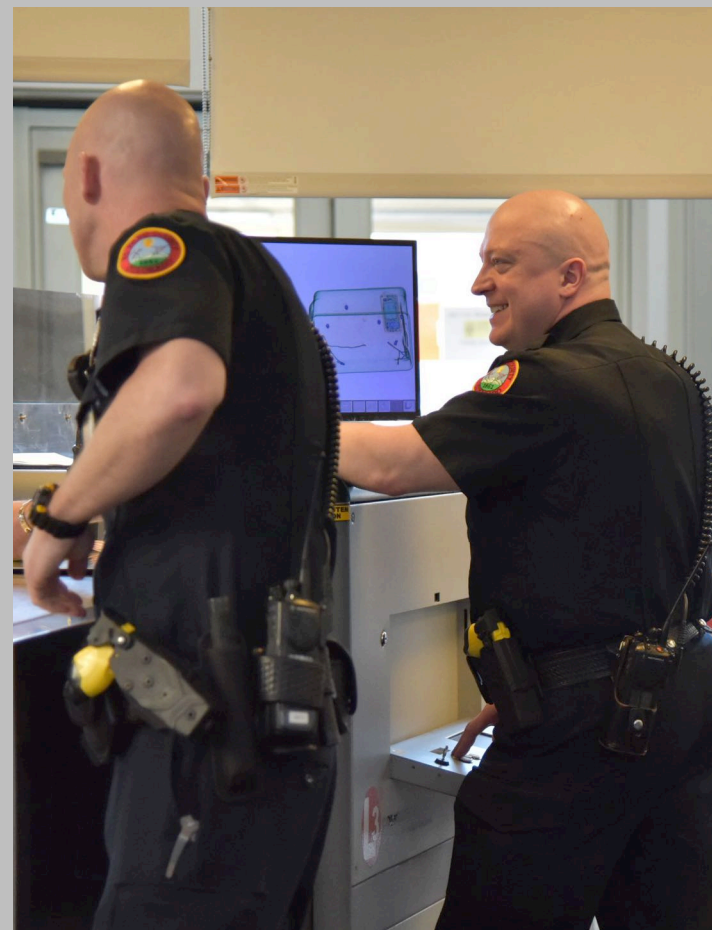
The mission of the Security Section is to provide effective and efficient security services to all El Paso County Buildings and Parks. The mission focus is directed toward asset protection and assuring a safe environment for employees and visitors. The section is directly responsible for the security of 16 county buildings and 36 county parks. Some of the larger buildings we are responsible for include the Judicial Complex, District Attorney's Office, Centennial Hall, Citizen Service Center and all the Department of Motor Vehicles buildings.

The total manning for this section is one sworn lieutenant, two sworn sergeants, one security support specialist, 27 armed security officers, two armed parks security officers, three access control officers, and one contract security officer position, for a total of 37 positions. This is a unique section within the Sheriff's Office since it contains sworn P.O.S.T. certified supervisors, armed civilian security officers, civilian support personnel and contract security officers. This section works directly with the Colorado Springs Police Department, since all the county buildings are within their jurisdiction. The uniforms for the personnel in this section remained the same as before the transition to the Sheriff's Office, with the exception that the armed officers now wear "EPSO" collar brass.

During 2018, the Security Section focused on completing its mission but also had to concentrate much effort on the transition of its personnel and operations into the Sheriff's Office. During

the first month of joining the Sheriff's Office, the armed officers completed Sheriff's Office training on firearms, arrest control and use of force, meeting EPSO standards. Throughout the year, the armed officers attended In-Service training alongside the sworn office members. The unarmed members of the section attended the civilian In-Service training.

Additional accomplishments for the section during the year included the completion of NARCAN training and the issuance of NARCAN to the armed security officers. The section developed standardized Field Training Programs for each of the positions and worked with the current personnel to train newly hired employees. Post orders, new directives, and Standard Operating Procedures were established to provide a leadership structure for the section which adhered to Sheriff's Office standards.



TRAINING SECTION

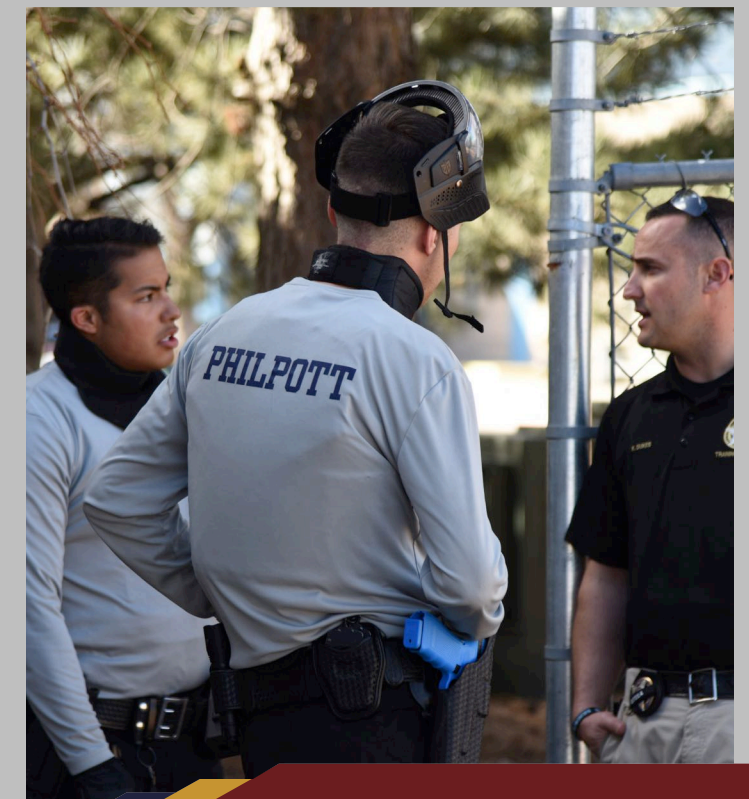
TRAINING UNIT

Over the years, the Sheriff's Office Firing Range has generated hundreds of thousands of pounds of brass. Historically, the brass has been recycled, and the proceeds have been returned to the El Paso County General Fund. With the General Fund being the recipient of this money, the range was forced to operate from an identified budget shared with the Training Section. Rangemaster Mark Stevens coordinated with Action Target, the supplier of the target system and range supplies, to utilize their recycling service beginning in October of 2018. Using Action Target's brass recycling service, proceeds from the brass are returned to the Sheriff's Office in the form of a "store credit" which can be used to pay for target system maintenance, paper targets, eye and ear protection, and steel targets. The first five barrels of brass yielded over \$4,000 in store credit. It is estimated that in 2019, the El Paso County Sheriff's Office will net over \$12,000 in credit, immensely reducing the budgetary impact of operating the range.



In the fall of 2018, Sheriff Elder implemented the Non-POST Certified Sworn Detention Deputy Program. Non-Certified detention deputies are held to the same hiring standards as a POST Certified deputy, and they attend a 10 week detention specific academy. Sergeant Christopher Klug developed a curriculum to ensure these new deputies received the necessary training and remained in compliance with American Correctional Association (ACA) Standards. Those courses not applicable to working within the jail were removed; however, deputies attending the Non-Certified Academy still receive the same number of hours relating to Arrest Control and Firearms.

In October 2018, the first academy of Non-Certified Detentions Deputies graduated and was successfully integrated into the jail. The total training time was reduced from 28 to 16 weeks resulting in quicker staffing relief to the jail. Combined with Annual In-Service Training, instructors provided 3,910 hours of instruction to ensure our personnel are prepared to face the challenges they encounter daily.

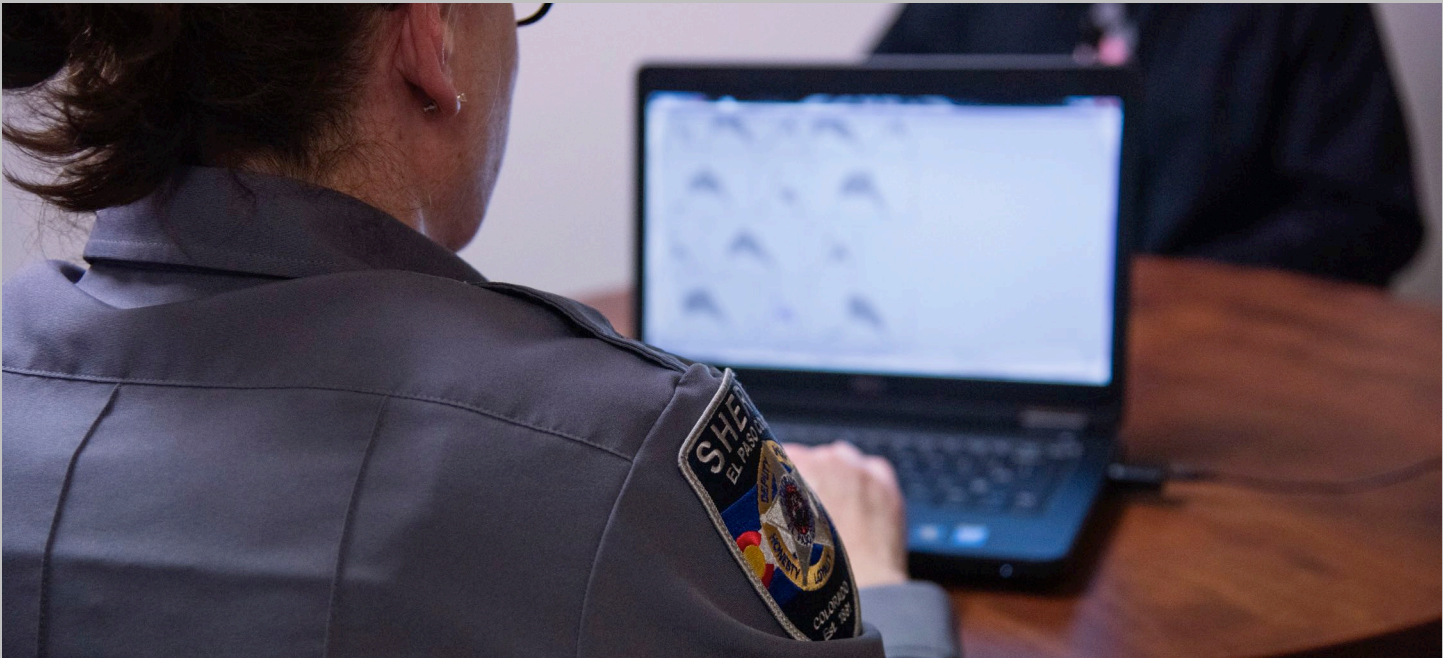


PERSONNEL UNIT

The Personnel Unit remained very busy in 2018. Recruiting efforts were continued by connecting with the Pikes Peak Work Force Center, local military installations, and every college from Trinidad to Ft. Collins. These markets generated an overwhelming response from the community. Locally, recruiting efforts were made at Pikes Peak Community College and focused on the Law Enforcement Academy students. Three visits were made throughout the academy, and timed with the job advertisements for deputy sheriff positions. This encouraged students to immediately apply for the positions. Job postings were published on college websites nationally. Applicants came from as far away as New York!

BACKGROUND INVESTIGATIONS UNIT

In 2018, the Background Investigation Unit received 1,408 sworn, civilian, volunteer and intern applicant packets for review. Of those, 728 were disqualified during the initial review. A total of 680 packets were processed by the Background Investigation Unit, resulting in an additional 488 applicants being disqualified. In the end, 158 applicants were offered positions within the Office in 2018. Another 34 packets were started in 2018 and will be completed during the first quarter of 2019.



VOLUNTEER COORDINATOR

The El Paso County Sheriff's Office Volunteer Program is comprised of a collective citizens group with a true and common desire to partner with the El Paso County Sheriff's Office by volunteering their services while learning more about the internal workings of the law enforcement community. As the population in El Paso County increases, so does the demand for service on the Sheriff's Office. The use of citizen volunteers assists the Sheriff's Office in meeting these demands and, as the demand continues to grow, so will the need for active citizens. In 2018, the El Paso County Sheriff's Office and its citizens benefited from the service of 448 active volunteers. Together, they contributed 74,094 hours of service worth approximately \$2,018,351.53. 102 new volunteers started in 2018 and were used in all three bureaus. The Law Enforcement Bureau received new Victim Advocates, Cadets, Patrol Chaplains, Reserve Deputies, and Sheriff's Citizen Patrol members. The Detention Bureau received new Intake & Release Assistants and Inmate Program volunteers for the following programs: Alcoholics Anonymous, Colorado College Prison Project, Detention Chaplains, the Mail Room, Narcotics Anonymous, and Yoga and Meditation. Finally, the Administrative Bureau received new Wildland Fire Members, Search & Rescue Members, and Range Assistants.

The entire staff of the El Paso County Sheriff's Office is grateful to all the dedicated volunteers. The mission could not be met without the assistance of the volunteers.



WILDLAND FIRE

A change in leadership, five new employees hired, and the adoption of new goals made 2018 a busy year for Wildland Fire Management. Only seven days after a new Fire Management Officer was hired, crews fought the Mile Marker 117 Fire. Consuming 42,795 acres and destroying over 20 homes, this was the 9th largest fire in Colorado history. A regional incident management team was brought in and managed the fire until it was handed back to the local fire protection district. The Wildland Fire Management Unit consists of a Deputy Fire Warden/ Fire Management Officer, two Wildland Fire Supervisors, three full-time Wildland Firefighters, an Emergency Services Support Coordinator, two part-time supervisors, and approximately 30 volunteers. Training is a continuous process. The unit sent sixteen people to the Colorado Wildland Fire and Incident Management Academy in 2018. Critical needs assessments and evaluation of equipment are ongoing and a new Type 6 engine has been ordered to replace aging equipment. Members were deployed to six federal assignments in 2018 and received federal reimbursement in the amount of \$32,009.98. These assignments were the Weston Pass, Moccasin Mesa, High Chateau, Rampart, and Little Fountain fires in Colorado, and another in Ferguson, California.

WILDLAND FIRE STATISTICS

Wildland Fires	60
Smoke Investigations	52
Illegal Burns	18
Fire Patrol	101
FDO Activation	393
Canceled Enroute	112
Unable to Locate	28
Prescribed Fire	7
Mitigation	6
Other	17
Total	794



MOBILE COMMAND UNIT

As a South Central Regional asset, the Mobile Command Team supported 25 non-emergent and emergent events in 2018. Updating radio and repeater capabilities continue to be a focus and strength. The vehicle has two mobile repeaters and carries a cache of radios to support interoperability in large or rapidly evolving incidents or events. These resources were an invaluable asset in the Mile Marker 117 Fire and the Seven Peaks Festival.

Mobile Command staff utilized their skills and training in the Carson/Midway Fire, Pikes Peak International Hill Climb, several Investigations Division calls, and the Rampart Fire. Community events such as the Pikes Peak or Bust Rodeo, the County Fair and Air Force football home games were also supported. Lastly, the Mobile Command Post team continues to support Search and Rescue, South Central Region, Incident Management Teams, and Sheriff’s Office public outreach events.

MOCOM STATISTICS

Investigations	4
Shootings	4
Fires	4
USAFA Football	3
Search & Rescue Operations	1
Community Events	8
Out of County	1
Total	25 Events / 52 Hours

SEARCH AND RESCUE

Search and Rescue enjoyed another successful year in 2018. The professional team of volunteers handled many challenging and rewarding missions, continuing to help people in need, sometimes in dire circumstances. This year, EPCSAR's 69 committed volunteers donated more than 15,500 hours of their time, both in preparing for and responding to calls. In addition to responding to over 160 calls within El Paso County, the volunteer and K9 team members also provided assistance on missions to neighboring SAR teams. The Manitou Incline, where many missions take place, was busier than ever in 2018. While the Manitou Incline attracts large crowds of outdoor enthusiasts who can’t wait to take the challenge of the climb, many are not prepared for the terrain and the unpredictable weather. It has been, and will continue to be, the EPCSAR team’s privilege to assist when the rugged beauty becomes harsh and frightening.

Outside of the substantial training and mission time, the members generously donated additional time to provide support for more than 10,000 individuals participating in numerous athletic events throughout the Pikes Peak Region. In 2019 a new class of SAR members will be welcomed and trained. As a non-profit organization, EPCSAR relies on the generosity of the community to provide the organization with the funds for necessary equipment and training. A sincere thanks to the community for donations, participation in the annual Rescue Run, and support on social media.



FINANCIAL SERVICES SECTION

FLEET SERVICES UNIT

The Fleet Unit underwent some changes in 2018. Due to retirements, this small unit of five took on a new Fleet Supervisor and Mechanic. Also, with restructuring, this unit now reports to the Fiscal and Compliance Manager. The unit is focused on delivering the highest quality fleet support to the public safety services the Office provides. The team takes great pride in maintaining the Fleet of 334 units. Their purpose is to ensure safety and customer service through routine maintenance, special projects, preparing older vehicles for auction, and outfitting new units. This unit also changes the assignment of certain vehicles to extend the life of the fleet

FLEET STATISTICS

Vehicles Maintained	334
Total Miles Driven	2,949,469.00
Maintenance & Repair Transactions	3,436
Vehicles Damaged in Hail Storms	127
Tire Replacements	443
Brake Replacements	202
Oil Changes	978
New Vehicles (purchase)	7
New Vehicles (lease)	21
Total Fuel Cost	\$452,634.00



FINANCE UNIT

The Fiscal & Compliance Section is comprised of seven employees and is responsible for an annual budget of over 75 million dollars. The major responsibilities of this section are collaborating with EPC in annually preparing the Sheriff’s Office budget, processing payroll for over 835 employees, managing all financial activities of the Office, overseeing functions related to contractual obligations, and overseeing the EPSO grant program. The section also helps the new hires, completes audits, and responds to Colorado Open Records Act (CORA) requests.

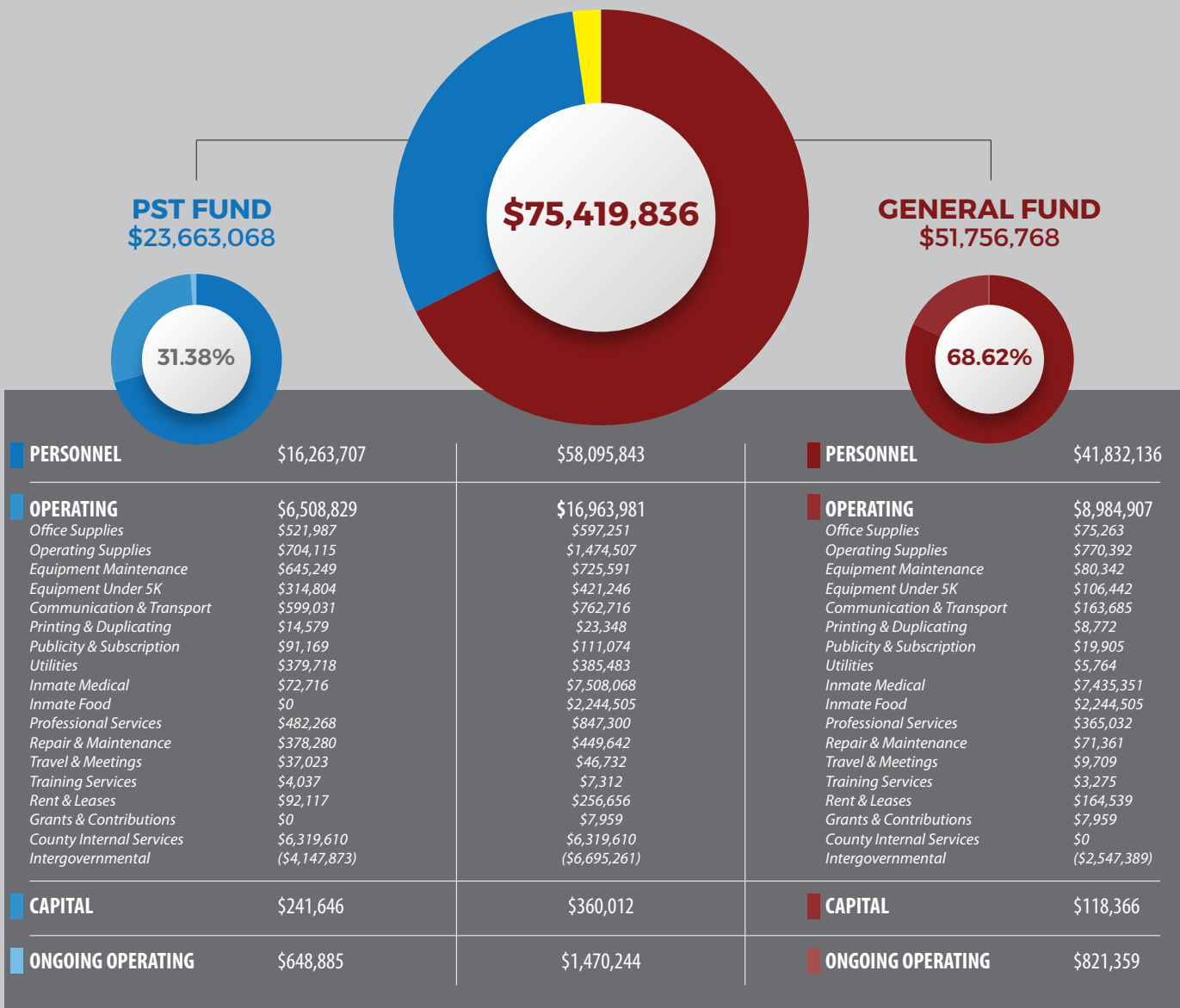
In 2018, the Fiscal & Compliance Section underwent some restructuring which resulted in replacing an outgoing Financial Services Specialist with a Grant Coordinator. Although the

FINANCE STATISTICS

Purchase Orders Created & Processed	1,353
Payment Requests Created & Processed	8,730
Invoices Created & Processed	567
BoCC Resolutions	53
Avg. Monthly Modified Duty Placement/Monitoring	15
Avg. Monthly Employee Status Changes Processed	164

number of employees did not increase, the new position allows for more specialized support with the grant program. In addition, the Sheriff's Office acquired the County Security Section. This section has 37 employees. This added to responsibilities due to an increase in budget, expenditures, payroll duties and contracts. The Sheriff's Office has over 40 active contracts. The largest contracts are the Inmate Medical Contract (7.5 million dollars) and the Inmate Food Contract (2.2 million dollars). The Sheriff's Office has 29 active grants in amounts ranging from \$1,601 to \$603,430. The grant funds for 2018 totaled \$2,635,314 and helped support the Office mission of providing excellent public safety services and the Sheriff's directives of addressing illegal marijuana grows, homelessness, mental health issues, and officer safety concerns within the county. The largest grants are the High Intensity Drug Trafficking Area (HIDTA) grant in the amount of \$603,430 and the Co-Responder (Mental Health) grant for \$326,500.

2018 ACTUAL SPENDING



*numbers as of 2/1/2019

	GENERAL FUND	PST FUND	TOTAL
2018 SPENDING AUTHORITY	\$51,883,324	\$25,078,367	\$76,961,691
2018 TOTAL SPENT	\$51,756,768	\$23,663,068	\$75,419,836
BALANCE	\$126,556	\$1,415,299	\$1,541,855

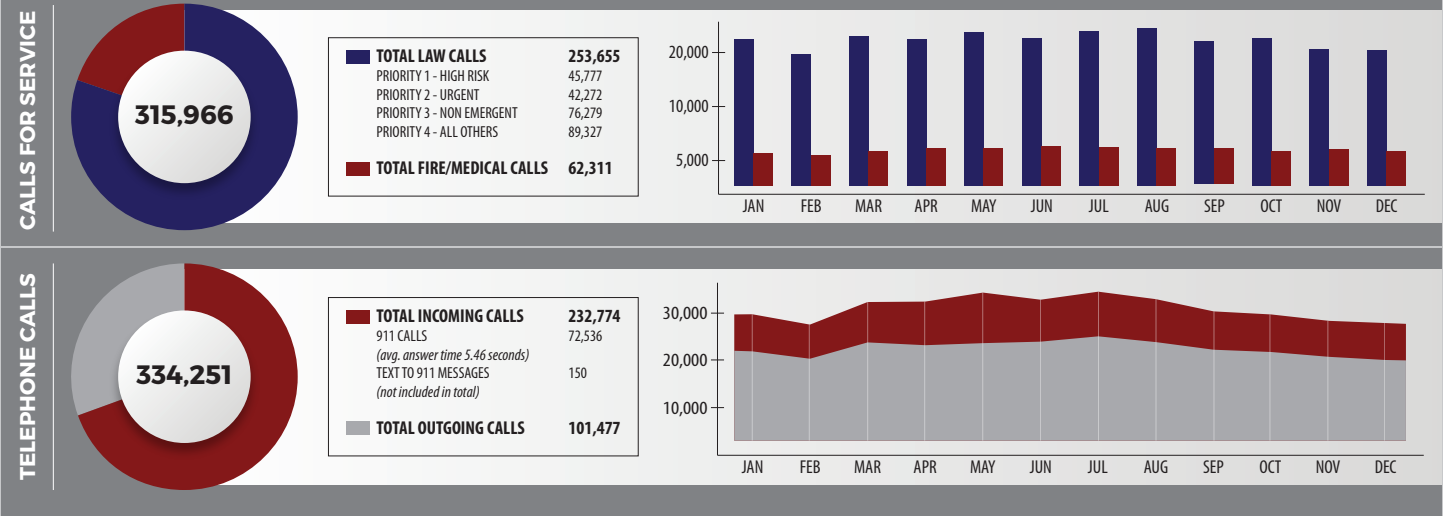
Balance of this budget will go towards future EPSO capital projects
Jail Upgrade | Kronos | Fleet Replacement | Radio Replacement | Regional Evidence | Regional Communications

SUPPORT OPERATIONS DIVISION

COMMUNICATIONS

The Sheriff's Office Communications Center answers emergent and non-emergent phone calls for all of unincorporated El Paso County, the United States Air Force Academy and several municipalities within the County. It is the primary dispatch center for eight law enforcement agencies and 21 fire departments. In 2018, we processed over 334,000 telephone calls. Approximately 316,000 calls for service were processed, of which 253,655 were law enforcement calls and 62,311 were

Pre-Arrival instructions to the victims or bystanders to assist until Medical help arrives on the scene. Of the Medical calls received during 2018, the staff provided EMD services for 12,939 calls. These included cardiac arrest, childbirth, choking, falls, overdoses, strokes and other traumatic injuries, to name a few. In 2018, the Dispatch Technician Position was created in our Communications Center. These technicians are responsible for entering missing persons, stolen vehicles and weapons, premises notes, warrant entries, assisting with investigations



fire/medical calls. It was a busy year for the Tactical Dispatchers being called out on 97 missions during 2018. The Tactical Dispatch Unit also supports special operation functions for other agencies. These dispatchers are pre-scheduled to work large-scale events such as the Pikes Peak Hill Climb and the Monument 4th of July Parade. The 911 Education Program and volunteers participated in several community events to include Boo at the Zoo and other community events throughout the county during the year for a total of 299 hours. In December, members of the 911 Education program were able to attend the DHS Kinship Gathering and delivered over 440 stuffed animals to young children within the foster care system.

The Call Takers and Dispatchers are Emergency Medical Dispatch (EMD) certified which authorizes them to give First Aid and

and other duties as needed. Taking over these responsibilities from the Dispatchers allowed them to focus on their primary duty of answering calls and providing the highest level of service to our citizens and deputies.

The CAD to CAD project between CSPD and the Sheriff's Office Communications Centers was completed in August of 2018. This interface allows for transfer of data between 9-1-1 centers during times of an emergency. For instance, if the Sheriff's Office Communications Center receives a 9-1-1 call for a cardiac arrest that is occurring in CSPD's jurisdiction, the Sheriff's Office call taker can continue processing the call and send the CAD call screen over to CSPD for dispatch and response. The use of this technology has increased the level of customer service and timely communication between dispatch centers.

Members from the Communications Center participated in several regional emergency planning workshops throughout the year. The Office of Emergency Management conducts several of these each year to include the County-side evacuation planning, the Multi-Agency Coordination Group meetings and the annual Winter Weather Workshop. In November, the Ellicott School District conducted an evacuation drill in conjunction with Schriever Air Force Base. In addition, the Communications Center participates in monthly training drills for the Pikes Peak Mutual Aid Coordinator Group. Another major accomplishment during 2018 was the average individual 9-1-1 call answer time being less than 5.5 seconds. The National Emergency Number Association (NENA) sets a standard that 90% of the 9-1-1 calls be answered within 10 seconds. Although not a mandatory standard, the Communications Center continuously succeeds in meeting this standard every year, a true indication of the professionalism and commitment of the Dispatch Team.

INFORMATION TECHNOLOGY

In 2018, the Information Technology Section assisted with multiple projects throughout the Sheriff's Office. Notable items from the year include, Mobile Fingerprint Scanners, stabilizing the Video Advisement hardware at 4th Judicial and setting up the internal CAD Data Warehouse. The Mobile Fingerprint Scanner was a two-year project that ended with 20 mobile units being deployed to the EPSO Patrol Division. Due to firewall and networking issues, the project never was able to work properly. In thanks to work from EPSO IT, other agencies are now working through the logistics of how to add the Mobile units to their network. Previously, State Patrol would be contacted to scan a possible suspect and averaged 20-30 minutes downtime for an office to arrive on scene. With the scanners now in the hands of the EPSO force, the process is not only more efficient, but also generally provides 2-3 possible suspects a shift. Video Advisement was nearly a three-year project that encompassed the El Paso County Sheriff's Office, City of Colorado Springs IT, 4th Judicial and County IT working in unison to make the system function properly. All new network lines were run to 12 Court Rooms and a new video system installed at the CJC.

The projection completion resulted in a system that has been functioning now for over a year without issue. The CAD Data Warehouse started as a pipe dream project. The cost for pulling reports from CAD was \$25,000 a request and the data didn't come through in a user-friendly format. To better provide the Sheriff's Office with better reporting Data, the IT department purchased a new server, made connections with the 911 Authority and created a set up that would provide data pulled from the CAD system every 5 minutes. The completion of this portion of the project removed the need to contact the 911 Authority for any reporting needs, as well as the need for the \$25,000 expense for the data request.

Additionally, the group achieved a 98.99% Work order first resolution closure parentage. The department also took on additional support duties when the Radio Division was brought under I.T. support. The IT Section supported an agency wide Computer refresh program which saw any machine over four years old replaced with a newer model. Additionally, the department replaced all 60 training laptops with new Dell equipment and hosted and average of three-monthly training classes for MFR/LERMS, Accurint and ReadyOPs. The entirety of the EPSO WI-FI was upgraded to Cjis Compliance standards and the newest Windows .NET was added to all office machine's

so that the Beacon/JMS system could be moved to the newest version as well as preparing the office for the upcoming move to Windows 10. The group also supported the County Security move to the Sheriff's Office department, which included machine updates, Active Domain moves and new security permissions.



RECORDS & DOCUMENTS SECTION

CONCEALED HANDGUN PERMIT UNIT

The Concealed Handgun Permit (CHP) office offers appointments for the issuance of permits and renewals on Mondays, Tuesdays, Thursdays and Fridays from 8:00 AM to 5:00 PM. Some of their responsibilities include completing local background checks on CHP applicants, fingerprinting applicants and other CBI fingerprint requests, setting appointments and taking walk-in questions, answering multiple informational phone calls, and responding to a plethora of e-mails.

In September 2018, the CHP office worked with the EPSO Training Section to review the HR218 Law Enforcement Officers Safety Act (LEOSA) permit policy to ensure our compliance with Federal law. The HR218 bill was enacted by President George W. Bush in July 2004 and in part, improves the ability of retired officers to comply with the documents required by existing Federal law when carrying a firearm. Beginning October 2018, the updated requirements for the HR218 permits were instituted. In addition to the duties related to concealed permits, the CHP office also manages the Extra Duty Program for the Sheriff's Office. Extra Duty is a service provided to private businesses to hire deputies for law enforcement purposes at a variety of events. The Extra Duty jobs are on a contractual basis and must go through an approval process in order for EPSO to work the jobs. Some of the Extra Duty jobs you will see deputies working may be at sporting events at schools, security at churches, carnivals and other special events. The Extra Duty office hours are Monday through Friday, 8:00 AM to 5:00 PM.



RECORDS UNIT

Records spent 2018 getting acclimated to working in the new MFR/LERMS system. The new programs have proven to be very beneficial to reducing the backlog. As a result, the average backlog in 2018 was 100-200 reports, compared to 900-1000 reports in 2017 and years prior using the old records management system.

In addition to acclimating to the new RMS system, the Records Unit processed payments for traffic summonses, Humane Society summonses, and Parks summonses from the Treasurer's Office.

RECORDS STATISTICS

Case Reports Processed	10,206
Supplemental Reports Processed	13,848
Arrest Reports Processed	8,928
Field Interview Reports Processed	400
Traffic Citations Entered	4,806
Case Report Requests Processed	4,736
eFiling	1,456 hours
CBI Online Entry	363 hours
Body Worn Camera Redaction	957 hours
Records Sealing	438 hours
Training	336 hours

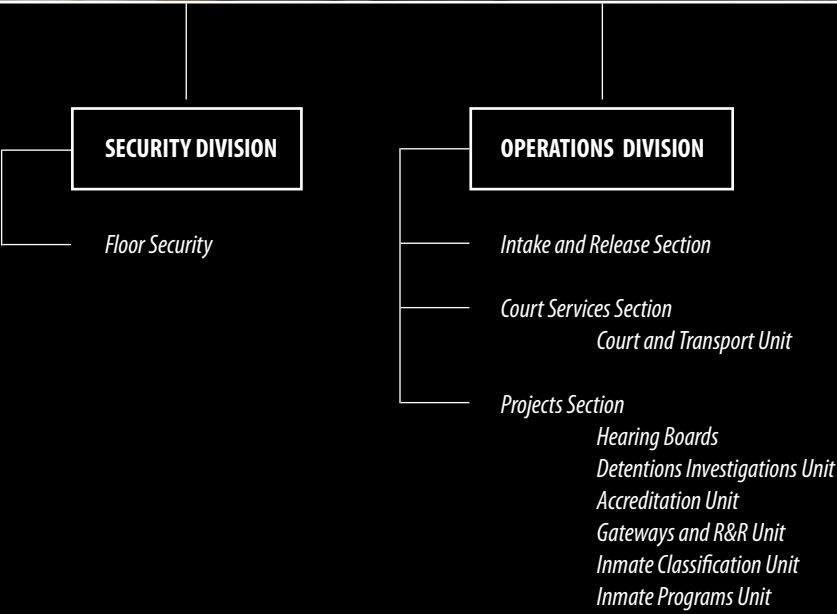
CIVIL UNIT

In 2018, the Civil Unit received 10,240 civil processes (various papers/orders) to serve. This was an increase of 689 processes in 2017. The most significant increase of processes received was in "miscellaneous" Papers (other than Temporary or Permanent Protection Orders and evictions), where there was an increase of 665 processes. A slight increase was seen in evictions and Temporary and Permanent Protection Orders received from 2017.

A typical day for deputies in the Civil Unit starts at 6:30 AM. After the deputies verify papers they begin attempting to serve them until about 8:00 AM. Starting at 8:00 they begin to complete evictions that have been scheduled from the weeks prior. The deputies will complete several evictions until approximately 11:30 AM. In between evictions, if time and distance allow, they will attempt additional services on more of their papers. Between 11:30 and 12:30 the deputies respond to the Civil Office and evaluate the new papers coming in from the courthouse that day. On weekdays from 12:30 to 1:30 is typically when newly issued Temporary Protection Orders come in for service, which are priority service orders. During this time in the office is when the deputies start to schedule their future evictions. This includes orders for removal from addresses, as well as child custody orders. These services are planned to ensure 2 deputies, or more depending on the circumstances, are aware of the orders and execute them. After completing these orders, the deputies begin to serve the rest of the orders they have received. Deputies make at least three attempts for each service before rendering them un-servable. The Civil Unit is also responsible for Sheriff's Sales. These are sales of certain property under Order and Decree for Judicial Foreclosure or Writ of Execution.



DETENTION BUREAU



SECURITY DIVISION

FLOOR SECURITY

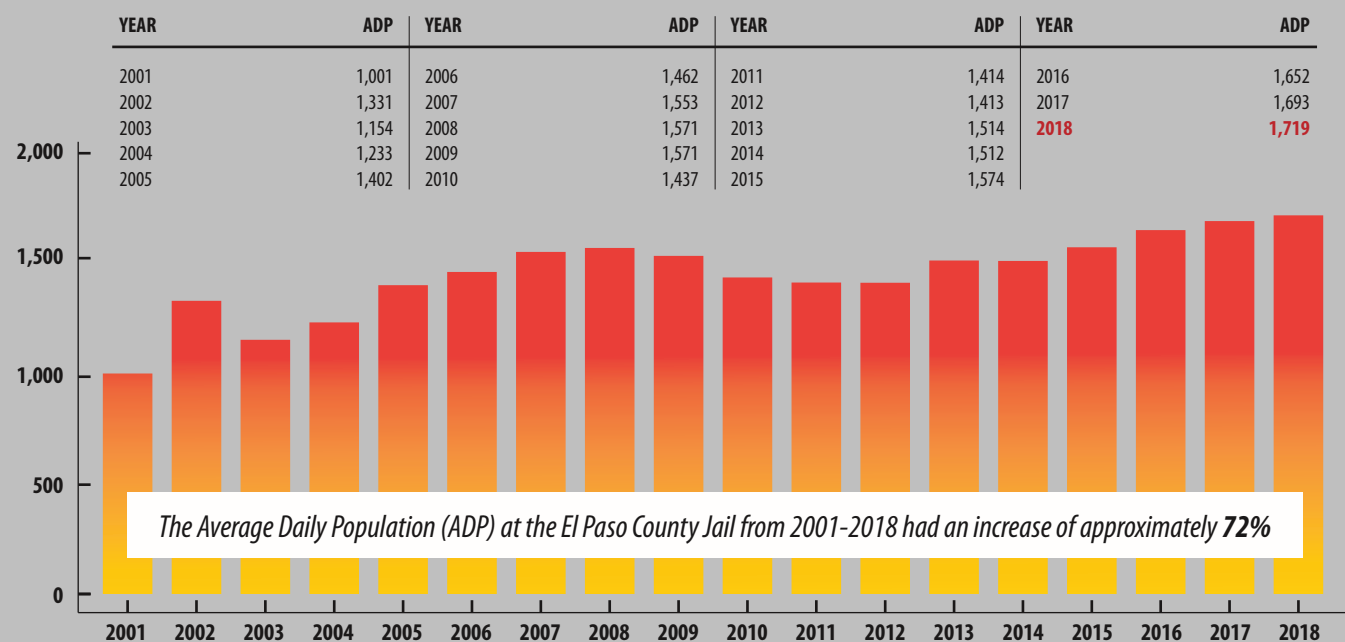
The Detention Security Division continues to meet challenges head-on and silently overcomes obstacles while achieving the mission and goals of the El Paso County Sheriff's Office.

2018 was a year of challenges, triumphs, evolution and milestones for the Detentions Security Division as the largest division of sworn and civilian staff in the Office. Intrinsic in a detentions environment is the potential for violent human contact between inmates and staff members. An aggressive strategic effort in 2018 on the part of leaders at all levels to reduce the use of force necessary to gain inmate compliance and to reduce the potential for injury to inmates and staff has charted some interesting statistics. Reported uses of force to control inmates under the most violent categories were reduced from 594 in 2017 to 520 in 2018. Injuries to staff members due to these uses of force were increased from 30 in 2017 to 39 in 2018. Most impressive is the reduction of injuries to inmates as a result of force from 16 in 2017 to 2 in 2018.

The El Paso County Jail the largest county jail (adult detention facility) in the State of Colorado and has been operating at full capacity for years. Sister counties Pueblo, Larimer, Denver, Jefferson and Weld are also operating at or near capacity with Pueblo operating at 150 percent of their planned capacity. The El Paso County Sheriff's Office, Detention Security Division, increased its authorized sworn staff positions to 226 compared to 217 in 2017. Civilian staff were reduced from 65 in 2017 to 53 in 2018 after redefining some job descriptions to fit the needs of the facility.

In 2018, the jail Mental Health Team (psychiatrists and physician assistants) screened approximately 20,294 patients and then conducted 21,133 follow-up appointments (up 2,027 compared to 2017). The rounds made to segregated inmates increase by 802 from 2017 to 3,401 in 2018. The rounds made to suicidal inmates increased by 687 from 2017 to 3,276 in 2018.

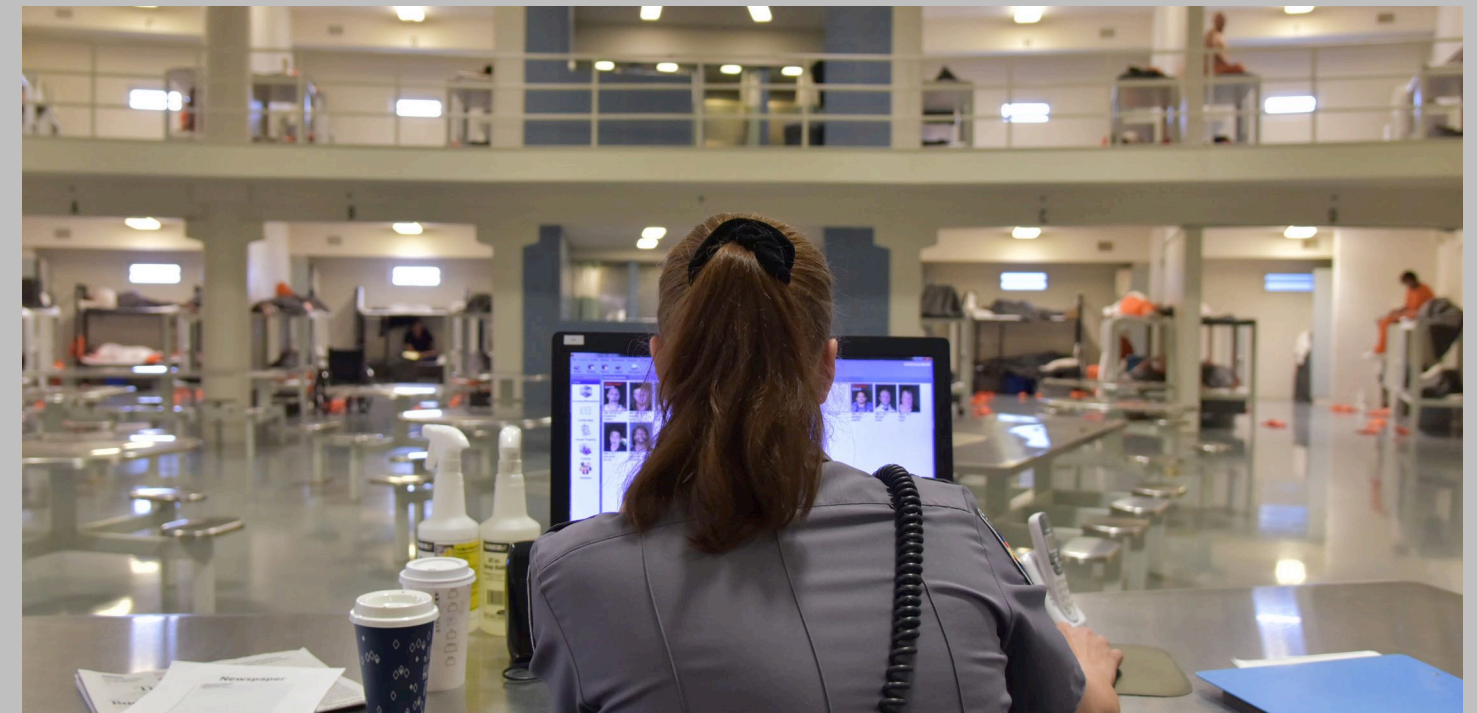
AVERAGE DAILY POPULATION: 2001 - 2018



In 2018, the jail began preparing for the American Correctional Association audit which took place in October. The jail's policies, procedures, post orders and directives were all updated and revised. The building itself received special attention employees were notified on what to expect during the evaluation. The results were extraordinary with a near perfect rating. Another salient event for the Security Division was the beginning of the installation of flush valve control units in the "old" side of the jail (A,B,C, and D wards). Flush valve control units provide much more staff control over inmate fresh water usage, plumbing abuse and unauthorized communications using the plumbing system. The first phase was completed in February, completely retrofitting all of the pipe chases in the C wards. Water savings were estimated at about 80 cubic feet per day. At the end of the year, the El Paso County Jail saw a reduction in fresh water usage from 4,850,979 cubic feet in 2017 to 4,634,949 cubic feet in 2018.

Court, and Out-of- Custody Care. Programs for veteran inmates range from Veterans Administration treatment and assistance, health care, mental health care, employment assistance, housing assistance, behavioral cognitive training and other auxiliary assistance. A recent study by UCCS calculated a 39% recidivism rate in the El Paso with IVOC involvement, compared to a 68% national average.

The American Jail Association (AJA) held its 37th Annual Conference and Jail Expo in Sacramento, CA on April 21-25, 2018. Three members of the Detention Security Division as well as Commander King attended the conference and presented information on our Veterans Ward, the Thinking for a Change (T4C) Program and the IVOC Group which was developed to support the Veteran Trauma Court Program by providing support to the incarcerated veterans.



This was a savings of 216,030 cubic feet; however, with a rate hike in 2018 the Office saw an increase in billing from \$379,707.92 in 2017 to \$399,931.79 in 2018. This was an increase of \$20,223.87 but the cost amount would have been much greater without efforts to reduce the usage.

During 2018, a strong working relationship was developed between Mental Health clinicians and the Arapahoe County jail based evaluation system RISE program (Restoring Individuals Safely and Effectively). 44 inmates were sent to the program and continue to assist in developing an effective treatment plan.

The El Paso County Sheriff's Office remains a charter member in the Incarcerated Veteran Oversight Committee (IVOC). IVOC is a community based partnership program with 16 member organizations working with veterans in the criminal justice system. IVOC provides community reintegration for veterans in an effort to curb recidivism. The IVOC approach is a comprehensive method of In-custody Care, Veteran's Trauma

From Jan 1, 2018 to Dec 31, 2018, the jail booked in 2,573 veterans. With a community historically rich in active military and military veterans, this population of inmates has a very high potential for reintegration and recovery back into the community.

Jail Reintegration and Diversion (JRAD) Team: In 2018, the new committee that started in the Jail currently consists of Department of Human Services, Aspen Pointe, and our Medical/ Mental Health Services Provider's Discharge Planner. Most recent members to join include Springs Rescue Mission and New Life. Currently, presentations are given in select male and female wards. DHS explains the process of re-enrollment in Medicaid and food stamps upon being released, clearing sanctions, and obtaining an ID voucher. Aspen Pointe covers several topics such as substance abuse counseling, mental health counseling, culinary arts and barista schooling, and how to sign-up for healthy relationship and anger management classes. The discharge planner talks about medication vouchers, how to obtain an ID voucher to get into the Springs Rescue

Mission and works with MH Probation in identifying candidates, resources for HIV patients, and admittance into rehabilitation centers following release. The team meets once per month as a sub-committee to collaborate on ideas to make the JRAD Team stronger or to do case management regarding higher needs clients. DHS reports their workload for intakes increased by forty percent since starting the ward presentations, and the inmates are excited to see familiar faces when they are being released. Future goals are to have Pikes Peak Work Force Center attend as well as Tessa. During 2018, interested deputies were taught how to instruct the Time For Change (T4C) curriculum in both General Population Wards and the Veteran's Ward. This rigorous curriculum is designed to teach values, morals and help with making ethical choices when inmates are released. The T4C curriculum us taught in multiple wards throughout the facility. As of December 31st, 2018, 305 certificates were awarded to inmates for having successfully completed the T4C Program.



EL PASO COUNTY JAIL TOURS

- Retired Military Members Association
- Pikes Peak Community College
- Pine Creek High School
- Wasson High School
- The Polar Plunge
- Cheyenne Mountain High School
- UCCS
- Retired General Larry Fortner and colleagues
- Lewis Palmer High School
- Leadership Pikes Peak Signature Program
- Citizens Academy
- UC Health Telemedicine Group
- Pikes Peak Region Victim's Advocacy
- East Rotary Club
- Deaf and Blind School

FLOOR SECURITY COMMUNITY INVOLVEMENT

- Coffee With a Cop
- Victim's Rights 5K
- NAMI Breakfast and Fundraiser
- Fallen Officer Memorial
- Valor Run
- Mountain Post Memorial Service
- Fallen Officer Memorial Ride
- 1st Saturday Car Show
- 2nd Saturday Car Show
- Old Colorado City Car Show
- National Night Out
- Race for Hope
- Patriots Guard Annual Toy Drive
- Badges and Books
- Adopt a Family Christmas Drive

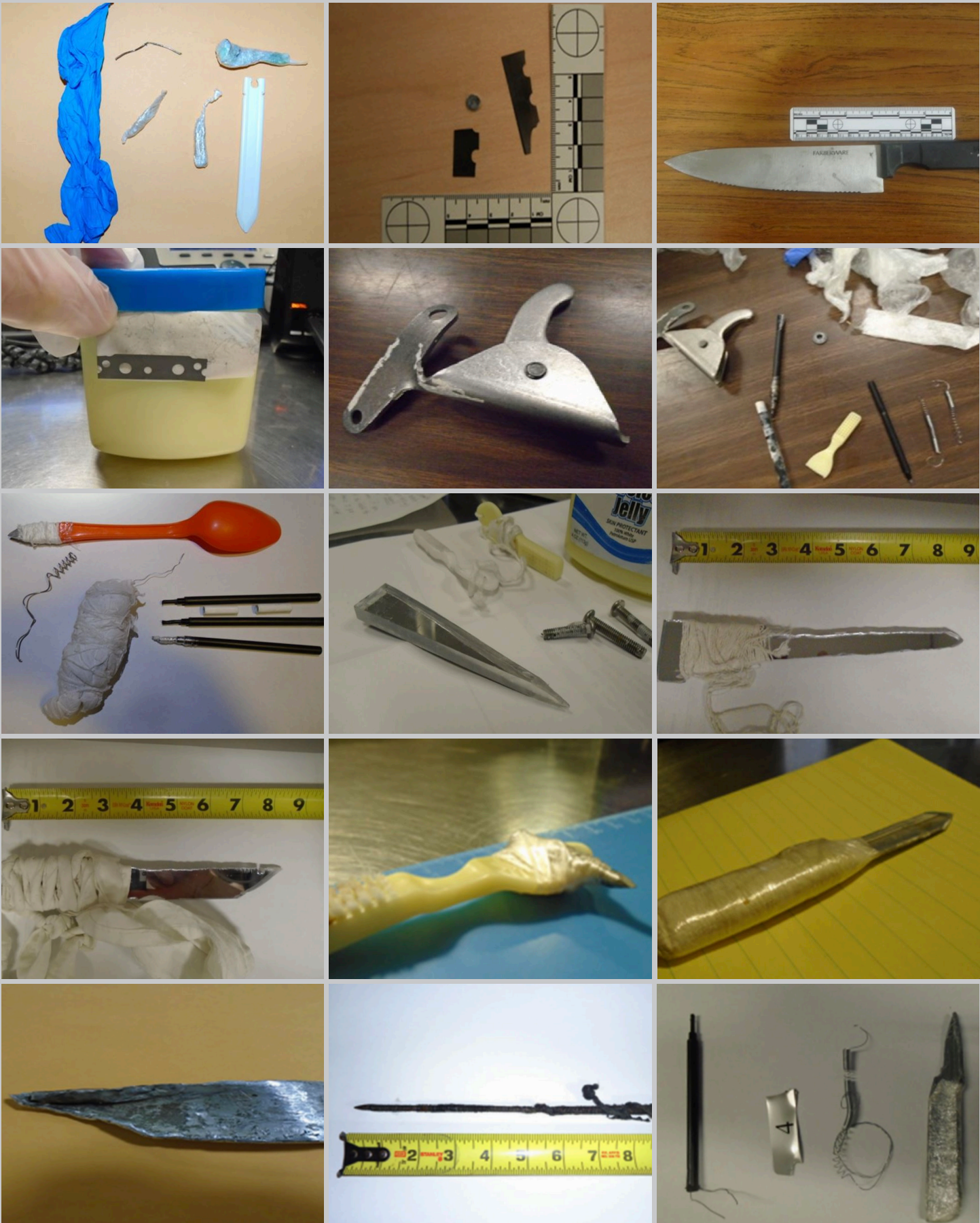
STATISTICS

- Security Technicians ran 23,378 people for outstanding warrants who applied for inmate visits. There were 84 arrests which resulted from their efforts.
- The jail had 81,847 visits from citizens at the visitation center. There were 9,285 visits using the new On-Line Video Visitation. We also had 21,395 professional visits in the facility.
- 422 Inmates were sent from CJC to local hospitals for treatment, requiring 440 deputies to provide adequate supervision (some inmate require two deputies) at a cost of \$464,278.37.

EMPLOYEE RECOGNITION

Coins of Excellence	6
Commanders Citations	5
Letters of Appreciation	13
Employee of the Month	8
Life Saving Award	3
Leadership Award	7
Hundred Club Award	1
East Rotary Club Award	2
Sheriff's Meritorious Service Award	1

WEAPONS FOUND IN THE JAIL



OPERATIONS DIVISION

INTAKE AND RELEASE

In 2018, the Intake and Release Section booked in 21,326 inmates, released 21,317 inmates, completed 2,728 in-custody bookings and made 2,677 lobby arrests. A total of 325 trips were made to Colorado Springs Police Department substations, returning with 375 inmates and enabling deputies and officers to return to their assigned districts much more quickly. A total of 53 trips were made to Community Corrections (ComCor) locations, returning with 65 inmates. There were 55 responses to the Detoxification Facility, resulting in six arrests. In addition, there were 49 Automated License Plate Readers (ALPRs) hits, which resulted in another 14 arrests.

Intake and Release is also responsible for the Work Release program. This program allows inmates to keep their job while serving a jail sentence. Inmates go to work from jail and then return to jail after work. In 2018, this program placed 1,004 inmates in the program, and 907 inmates completed it. While working, inmates must pay \$22.00 a day to the jail for rent. The program collected \$665,634.39 during the year. Intake and Release collects subsistence fees, bonds fees, fees for services, and imaging fees. Intake and Release collected \$602,335.77 from out of county hold fees and charges in 2018.

The District Attorney requested 464 out of state extraditions in 2018; the Special Response Team conducted four of these extraditions. The Northwest Shuttle is comprised of dozens of counties across 29 states who hand off inmates from one county to the next. In 2018, the Northwest Shuttle conducted 15 of our extraditions at a savings of \$9,065.20. Security Transport Services, with whom El Paso County contracts, conducted 370 of our extraditions at a cost of \$393,135.55. Intake and Release received 23,510 arrest warrants in 2018, and served 16,200 warrants.

The County Pretrial Services program saw success in 2018. Two Pretrial Services workstations were added in the pre-admit area at the El Paso County Jail, for a total of four. This allowed Pretrial Services to screen 10,153 inmates and interview 2,788 inmates. The courts granted Personal Recognizance (PR) Bonds to 2,560 inmates in 2018.

Intake and Release undertook many other projects this year as well. Included in these projects: the Extra Duty equipment check-out was transferred from the Office of the Sheriff to Intake and Release, the body scanner was replaced, the Sally Port exit door was replaced, an additional workstation was added in the City ID area, Appearance Bonds were automated, "Go Bags" for hospital assignments were developed for each shift, we received four tactical kits from the Shield 616 program, the Municipal Hold Report was redesigned, and a paperless warrant system was developed.

INTAKE & RELEASE

INMATES
BOOKED 21,326

INMATES
RELEASED 21,317

IN CUSTODY
BOOKINGS 2,728

LOBBY
ARRESTS 2,677

SUBSTATION
TRIPS 325

WORK RELEASE

90.33%

COMPLETION
RATE

\$665,634.39

PROGRAM FEES COLLECTED



COURT SERVICES SECTION

COURT AND TRANSPORT

The Court Services Section serves 47 court rooms in the Fourth Judicial District and is responsible for movement of adult and juvenile offenders to and from court in this jurisdiction and others. Court Services provides support and assistance to other units in the Sheriff's Office, as well as other agencies and individuals touched by the judicial process. This includes providing professional customer service to agencies such as the El Paso County Probation Department, Judicial Staff, Public Defenders, private attorneys, and all law enforcement agencies within the State of Colorado. An important part of the mission is to be compassionate and provide assistance to any citizen that is contacted.

Both the Court Unit and Transport Unit saw an increase in work in 2018 proportional to the number of inmates incarcerated at the El Paso County Jail. In addition to more inmate movements for local court appearances, there were more inmate transports to medical appointments and to Department of Corrections facilities.

COURT & TRANSPORT STATISTICS

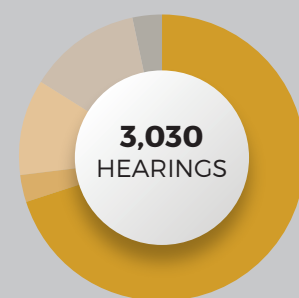
Transport Trips	5,945
Inmate Movements	28,782
Inmates Brought to County Court	6,210
County Court Dockets	2,278
Inmates Brought to District Court	20,441
District Court Dockets	2,691
Juvenile Inmates Brought to Court	540
Courthouse Remands Booked into Jail	2,142
Work Release Check-ins	946
Miles Driven	1,238,228



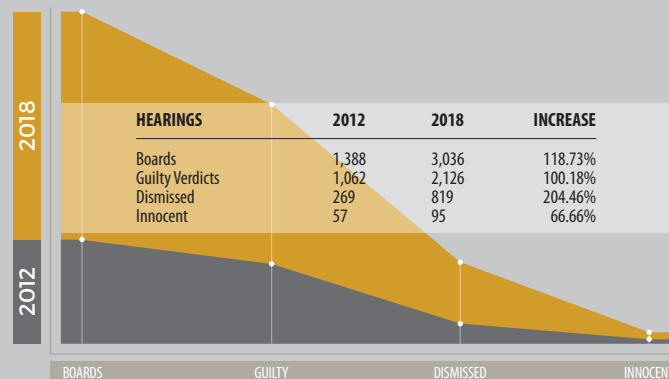
PROJECTS SECTION

HEARING BOARDS

In 2018, the Hearing Board Officers completed a total of 3,030 administrative hearings. This equates to approximately 252 hearings per month, 63 per week, or 12 per day. The number of hearings continues to rapidly rise. The most significant and notable increase this year comes from inmates tampering with locks and security devices. In 2017, there were 126 reported disciplinary reports written for tampering. This number increased to a reported 200 in 2018, a 58% increase in a period of just one year. Assaults on staff increased 13%, up from 67 assaults in 2017 to 76 assaults in 2018.



Hearings		3,030
Guilty Findings	2,126	
Not Guilty Findings	95	
Dismissed - 7 Day Rule	332	
Dismissed - Out of Facility	386	
Dismissed - Other	96	
Total Dismissed	814	
Lockdown Days Issued	20,890	
Lockdown Days Suspended	3,347	
% Suspended	16.02%	



DETENTIONS INVESTIGATIONS TEAM

The Detentions Investigations Team is comprised of two (2) full-time deputies. In 2018, there were several areas of increase over 2017 caseloads and completed tasks. For example, Investigative Assists for outside agencies increased from 1,198 to 1,966, an increase of 64% in this one area of the investigators' job requirements. Additionally, documenting Property for Safekeeping cases increased from 298 cases to 420, resulting in a 41% increase in cases handled and processed into evidence. There have been increases in almost every area of responsibility for the investigators, an increased inmate population being one major factor. The team plays a significant role in addressing and investigating critical incidents in the facility. In 2018, there were 19 inmate suicide attempts. These events are taken very seriously and procedures and policies are reviewed regularly to work to reduce these events in the facility. The Detentions Investigations Team is dedicated to providing support and assistance to the members of the jail as well as all of the law enforcement partner agencies.

DIT STATISTICS

Investigations	2,018
Outside Assists	1,966
Citizen Contacts	50
Intel Referrals Completed	79
Backgrounds Completed	146
Criminal Cases Filed	15
Non-Criminal Investigations	101
Contractor / Volunteer Backgrounds	146
CVSA Exams	120
DNA Samples Collected	139
PREA Incidents	59
In-Custody Deaths	2
Inmate Suicide Attempts	19

ACCREDITATION UNIT

The Accreditation Unit began 2018 by working on a Corrective Action Plan for a National Commission on Correctional Healthcare (NCCHC) Audit that had occurred in October of 2017. The audit occurred just months after a transition of medical health providers in the jail from Correct Care Solutions (CCS) to Armor Correctional Health Services. The transition was a huge undertaking for the Sheriff's Office and Armor. Upon the completion of the audit and into 2018, the Accreditation Team worked closely with Armor to ensure there was compliance with all NCCHC standards.

Once the Corrective Action Plan was completed and approved, the Accreditation Team began preparations for an on-site audit for compliance with American Correctional Association (ACA) accreditation standards. While preparing for the ACA audit, there were a number of significant staffing changes. The Detention Bureau Chief, Security Division Commander, and Operations Division Commander all retired and were replaced. This led to the promotion and assignment of a number of new lieutenants and sergeants, as well as the hiring of a number of new deputies in the jail. Amid all these changes, a new lieutenant was also assigned to the Accreditation Unit. Despite the many changes and challenges, the unit and entire Detention Bureau worked tirelessly to prepare for the audit. The Sheriff's Office passed with a **compliance rating of 98.7%**! In addition to regular audits and inspections, the Accreditation Unit regularly reviews compliance proofs, Standard Operating Procedures (SOPs), and Post Orders. Nearly 1,800 files were reviewed for accreditation compliance during 2018. There are over 150 applicable SOPs and 23 Post Orders which the Accreditation Unit updates regularly for

procedural changes, and annually for compliance. All civilian employees, contracted employees, and volunteers who will work inside the El Paso County Jail receive initial training and orientation from the Accreditation Unit prior to being assigned to work or allowed to volunteer independently inside the jail. The Accreditation Unit is also responsible for all planning of daily roll call training in accordance with accreditation training standards, and for documenting attendance. Each year, the Accreditation Unit plans and documents dozens of roll call trainings.

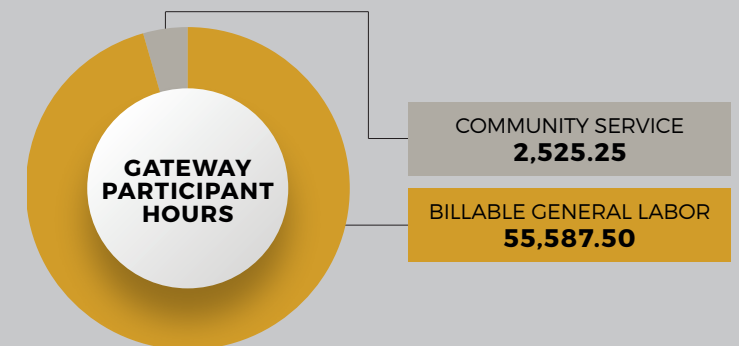


GATEWAYS AND R&R PROGRAMS

In August of 2018, the Reintegration & Recovery (R&R) program successfully completed the audit renewal process for maintaining American Society of Addiction Medicine (ASAM) Level I licensure with the Colorado Office of Behavioral Health (OBH). No areas of concern or necessary corrections were identified by the auditor.

The R&R and Gateways Through the Rockies (GTR) programs continue to see a reduction of recidivism. This is an area which has been tracked since 2008. The overall recidivism rate since the inception of the program is 51.9%. This is a 19.79% reduction in inmates who return to custody when compared to the overall jail recidivism rate of approximately 71.69%. The R&R program has provided therapeutic services for 3,465 participants since inception.

The R&R/GTR programs were recognized by the Department of Criminal Justice (DCJ) for a long-standing relationship (21 years) that ended in December 2018.



PROFIT & LOSS (internal tracking not including staff benefits costs)

OBH Reimbursement	\$285,335.44
Business Collaboration	\$608,975.96
Gross	\$894,311.40
Estimated expenditures	\$649,796.08
Estimated income	\$244,515.32

INMATE CLASSIFICATION UNIT

The Inmate Classification Unit reported a predictably busy statistical year in 2018. Throughout the year, Inmate Classification reviewed and processed 11,963 incident reports (8,577 informational and 3,386 disciplinary). The team processed 2,919 Trusty contracts (55 more than 2017) and processed 3,262 Volunteer contracts (531 more than 2017). The team members also completed 568 Americans with Disabilities Act (ADA) interviews and reviews, tracked 3,280 inmate grievances, addressed 8,263 kites, and were responsible for billing outside agencies for housing their inmates.

The Inmate Classification Unit members will continue to be a support system for the Detention Bureau in 2019. Additionally, the Unit will help plan strategies to lower the overall average daily inmate population in the jail, and continue to make decisions to help ensure the overall safety and security of the facility.

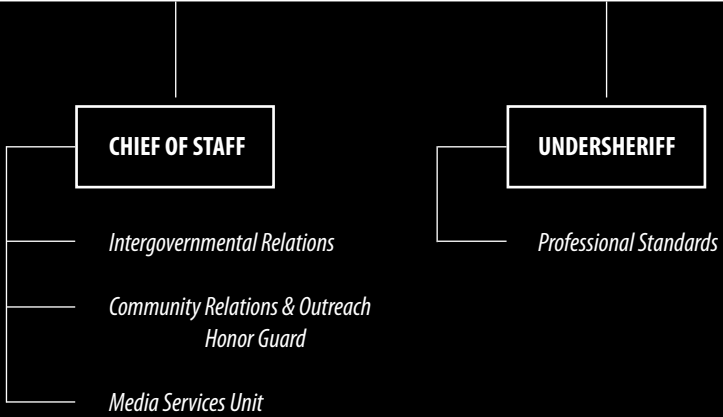


INMATE PROGRAMS UNIT

In 2018, the Colorado College began bringing in a Creative Writing class to the Veteran inmates at the El Paso County Jail. The students enjoy the time they spend in the facility and find the conversations with the inmates extremely interesting, as they see the world from a completely different perspective. The students began to see a variety of subjects that the Veterans were writing about and were impressed with their talents. Many of their submissions were very personal and were using the class as a type of therapy to assist them in coping with their incarceration. The student instructors relayed how impressed they were with the writings to the Music Department at Colorado College. They decided to take those writings by the inmates and put them to music to further assist them with a way of expressing their feelings while doing time in the facility. The students and professors from both classes came into the facility to play the music live for them. This was a first for the jail and will definitely not be the last. This was a job well done by Colorado College and the Veteran inmates.



STAFF SUPPORT



CHIEF OF STAFF

CHIEF OF STAFF

The 2018 Legislative Session was again a very busy and active with bills centered on law enforcement and public safety concerns.

The following introduced bills in both the House and Senate in 2018 were of significant interest to the El Paso County Sheriff's Office and local law enforcement. On each of these pieces of proposed legislation, the Sheriff, the Chief of Staff and/or a member of the Office testified or made written statements in support or opposition of the measure.

- **HB18-1061;** No Encryption of Dispatch Radio Communications (dead)
- **HB18-1076;** Peace Officers Standards and Training Board Revoke Certifications for Untruthful Statement (dead)
- **HB18-1132;** Increase Department of Corrections Reimbursement to County Jails (effective 4/25/18)
- **HB18-1178;** Hold Colorado Governments Accountable Sanctuary Jurisdictions (dead)
- **HB18-1404;** Peace Officer Internal Investigation Open Records (dead)
- **HB18-1436;** Extreme Risk Protection Orders (dead)
- **SB18-026;** Make Sex Offender Registration More Effective (effective 8/8/18)
- **SB18-119;** False Imprisonment of a Minor (effective 8/8/18)*
- **SB18-122;** Deputy Sheriffs No Peace Officers Standards and Training Certification (dead)
- **SB18-150;** Voter Registration Individuals Criminal Justice System (effective 8/8/18)
- **SB18-247;** Local Government Medical Benefits in Work Related Death (effective 5/30/18) *

While each of these pieces of legislation were of equal importance, there were two pieces of legislation the Chief of Staff, Janet Huffor, worked closely with legislators to propose and follow through to bill signing.*



COMMUNITY RELATIONS AND OUTREACH UNIT

The focus of the El Paso County Sheriff's Office Community Relations and Outreach Unit (CRO) is to foster positive police-community relations. They perform successfully by building partnerships in the community which facilitate on-going and proactive communication and mutual understanding with citizens, business, and community-based organizations and faith-based leadership. They strive to establish communication with community leaders, provide transparency, disseminate accurate information, and form partnerships with other law enforcement agencies. The goal is to help strengthen the agency mission through problem solving and relationship development. They meet the goals by engaging, informing, listening, and learning from the community which they serve and protect.

The CRO Unit was formed in July 2015 with one Sergeant and one part-time Crime Prevention Coordinator. Today, there is one sergeant, one full-time Crime Prevention Coordinator, and one deputy. The unit was able to exceed expectations and hit all-time high outreach numbers. Crime Prevention Coordinator Brent Ambuehl facilitated fifteen "National Night Out" events, the highest number ever for the Sheriff's Office.

Throughout 2018, partnerships were forged with different businesses and groups to provide support to different agendas. The most successful event was the Race for Hope, which was advertised by local news stations and attracted over 600 people. Overdrive Raceway committed to donating 100% of the proceeds earned during the 4-hour event to Mayfield Counseling Services. Perkins Dodge matched all donations, resulting in \$19,750 being raised! The proceeds were applied toward scholarships, free crisis counseling for teens, a 24-hour consultation line, and other local youth suicide prevention events.



CRO STATISTICS

Total Events	265
National Night Out Events	15
In-House Training Hours	344
Books & Badges Students	3,182
Community Video Program Participants	128
Citizens Trained in REACT	2,700



HONOR GUARD

The El Paso County Sheriff's Office Honor Guard performs and offers exceptional decorum at special details and formal events including parades, graduations, banquets, funerals, and other ceremonial occasions. Each member of this centerpiece unit highly regards their privilege and opportunity. In 2018, the Honor Guard in 2018 participated in 60 missions, and have committed to even more for 2019. There has been a steady increase in the number of missions over the past three years.

When Deputy Micah Flick was killed in the line of duty on February 5, 2018, the team came together and immediately deployed. Team members stayed with Micah from the time he left the hospital until he was taken to his final resting place at

the cemetery. Numerous behind-the-scenes functions were completed by the Honor Guard to ensure that Micah and his family were shown the honor and respect they deserve. These traditions and commitments required complete around-the-clock commitment from the team for six days, totaling over 500 hours of service by team members.

In 2018, the Pikes Peak Region Peace Officers' Memorial was completed at Memorial Park. The Honor Guard took the leading role in conducting the first memorial ceremony held on the site. It was a collaborative effort among all of the regional agencies to make this event a success and to ensure the fallen are always honored and remembered.



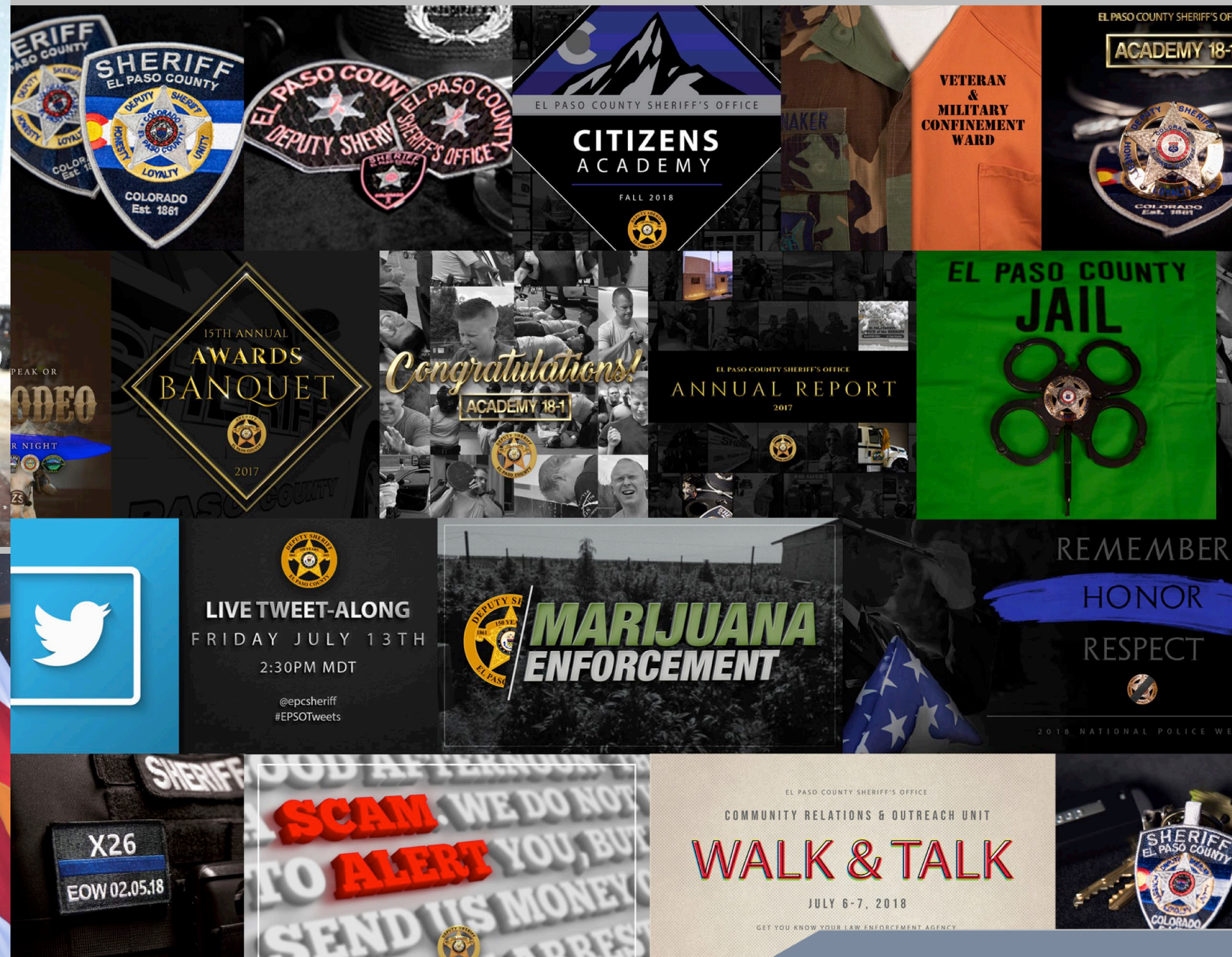
MEDIA SERVICES UNIT

People from all walks of life worldwide have embraced social media, and Media Services Unit worked hard all year to reach out to the community to share alerts and press releases, prevent and solve crime, and have some fun. Beyond being active on social media, Media Services also serves each bureau of the Sheriff's Office by creating print ready brochures, posters, and pamphlets to support each individual mission.

During the tragic events of February 5th, the two person Media Service team responded to the scene and hospital to assist the Public Information Officer in disseminating information. In the following weeks they remained busy with funeral arrangements and coordination of memorabilia and distribution of thousands of messages via website and social media.

In 2018, the Media Services Unit added Sheriff's Office building access cards to their list of duties. In preparation for the annual swearing in ceremony, they audited over 3,300 active ID cards and de-activated over 1,700 cards to better ensure building security. In addition, they had the monumental task of re-printing all sworn, civilian, and contractor ID cards as well as activating each one by hand.

Some of the year's larger projects included the Annual Awards Banquet, the Annual Report, the Peace Officers Memorial, and the Pink Patch Project. The Pink Patch Project was again sponsored by the Fraternal Order of Police and this year for the first time, the El Paso County Sheriff's Office Foundation.



PROFESSIONAL STANDARDS



PROFESSIONAL STANDARDS UNIT

During his tenure, Sheriff Bill Elder has continued to improve the business practices of the Sheriff's Office with the explicit goal of providing the citizens of El Paso County with a safe and secure living environment. Consistent with this goal is the effort to establish processes that monitor external and internal practices in a manner that is consistent, fair, and transparent to both public and employee scrutiny. The administrative arm charged with monitoring employee adherence to established policies is the Professional Standards Unit (PSU).

The reduction in PSU investigations and the increase in preliminary investigations conducted by the PSU in 2018 are consistent with an effort by the executive staff to minimize the hundreds of man hours spent on investigations that are superfluous in nature. This effort has saved the Sheriff's Office thousands of dollars in unnecessary investigative man hours. Most often, employee transgressions or lapses in policy adherence are most appropriately managed by the employee's chain of command. Invariably, there are inquiries that meet certain thresholds which are best investigated by the PSU. The final arbitrator in determining PSU case assignment is the Undersheriff. The graph below provides an overview of the various remedies incurred by employees during 2018. These encompass the results of both chain of command findings as well as Disciplinary Action Board (DAB) hearing results. Important to note is the majority of chain of command investigations conducted in 2018 found that though some inconsistencies occurred, the preponderance of employees adhere to Sheriff's Office Policies.

Tracking use of force incidents across all three Sheriff's Office bureaus is another key function of the PSU. Blue Team is an integral component of the IAPro Case Management System. Blue Team records all use of force incidents and contains an algorithm that feeds the Early Warning System (EWS). Once an employee's use of force incidents reaches a certain threshold, IAPro captures this data and integrates it into an Early Warning Report. This report provides the employee's chain of command the ability to evaluate the nature of each incident, and provide early intervention and training as needed. Comparing the last two years of data, use of force entries declined from 2,786 entries in 2017, to 2,266 in 2018. Increased emphasis on de-escalation

techniques during in-service training can be attributed in part to this decline. As the Sheriff's Office has grown, so has the importance of training for all employees. In 2018, the PSU team instructed both sworn and non-sworn employees about the PSU's purpose, and mission. Included in this instruction was the criteria used in determining which complaints/alleged violations are typically investigated by the chain of command, and which are typically referred to the PSU. Each level of violation was discussed, as well as the potential remedy for each. A unique component established by the Sheriff to ensure fair and objective administration of policy violations is the Disciplinary Action Board (DAB). Employees were instructed on the DAB composition, the board process, and policy violations that typically meet the threshold for formal DAB hearings.

Despite the many challenges and robust operational tempo experienced by the PSU in 2018, the team continued to look for ways to improve its business practices to reduce the time required in handling complaints. Looking toward the future, the PSU staff will continue to critically review and adopt the best practices used by law enforcement agencies across the country to best serve the employees of the Sheriff's Office and citizens of El Paso County.

PROFESSIONAL STANDARDS STATISTICS

Demotions	3
Disciplinary Probations	8
Fines	0
Letters of Counseling	8
Remedial Trainings	4
Resigned in Lieu of Termination	7
Resigned/Retired Prior to Completion	0
Supervisory Discussions	14
Suspensions	4
Terminations	4
Written Reprimands	11



2018 RETIREMENTS



DEPUTY
Thomas Fliney, III
January 2018



IT MANAGER
Cal Hedgeman
January 2018



DEPUTY
Kenneth Wood
January 2018



TECHNICIAN
John Langfels
January 2018



DEPUTY
Randy Bowen
February 2018



DEPUTY
Richard Rumovitz
February 2018



DEPUTY
Mark Miller
March 2018



RADIO MANAGER
Bob Ricketts
March 2018



SERGEANT
Donald Lorimor
March 2018



DEPUTY
Daniel Templeton
April 2018



BUREAU CHIEF
Mitch Lincoln
April 2018



FLEET SUPERVISOR
Jimmie Ortega
April 2018



DEPUTY
Richard Dorsey
May 2018



DEPUTY
Ricky Staatz
May 2018



SERGEANT
Tammi Murphy-Kinner
May 2018



SERGEANT
Charles Harrington, III
May 2018



SERGEANT
Ralph Lossaso
June 2018



DEPUTY
Todd Ronk
June 2018



DEPUTY
Keith Petersen
June 2018



COMMANDER
John Padgett
June 2018



SERGEANT
Tammy Gugliotta
June 2018



SERGEANT
Brian Brown
July 2018



COMMANDER
Tom DeLuca
July 2018



COMMANDER
Rob King
August 2018



COMMANDER
Charles Hatch
September 2018



MECHANIC
Allen Lewis
September 2018



DEPUTY
Paul Smith
October 2018



COMMANDER
Rodney Gehrett
October 2018



DEPUTY
Sean Ives
October 2018



DEPUTY
Kenneth Love
November 2018



SERGEANT
William Ewell
November 2018

2018 PROMOTIONS



COMMANDER
Andrew Prehm
Administrative Services Division



COMMANDER
John David
Patrol Division



COMMANDER
Cy Gillespie
Detention Security Division



SERGEANT
Aric Powell
Floor Security



SERGEANT
Rosario Hubbell
Investigations



SERGEANT
Kurt Smith
Patrol



SERGEANT
Katie Otto
Patrol



SERGEANT
Jason Haag
Patrol



SERGEANT
Travis Kitowski
School Resource Officers



SERGEANT
Rachel McMillin
Patrol



SERGEANT
Joe Carey
Patrol



SERGEANT
Stephanie Criss
Report Authority



SUPERVISOR
Beth DeStefano
Concealed Handgun Permits



MANAGER
Katie Hummel
Radio Systems



MANAGER
Guy Funkhouser
Information Technology



ASSISTANT PIO
Natalie Sosa
Public Information Office



SUPERVISOR
Felicia Fraker
Communications



SUPERVISOR
Julian Marcano
Communications



EXECUTIVE ASSISTANT
Andrea Sloniker
Staff Support



LIEUTENANT
Mitch Mihalko
Investigations



LIEUTENANT
Derrick D'Mellow
Patrol



LIEUTENANT
Aug Lundstedt
Floor Security



SERGEANT
William Draper
Floor Security



SERGEANT
Matthew Holt
Floor Security



SERGEANT
Carlos Gutierrez
Floor Security



SERGEANT
Angelica Baier
Floor Security



SERGEANT
William Webster
Floor Security

ANNUAL AWARDS CEREMONY

DETECTIVE MICAH FLICK



MEDAL OF VALOR



DISTINGUISHED SERVICE MEDAL

DEPUTY SCOTT BRETT
DEPUTY JEREMY JUHL
DEPUTY MARK MEYER
DEPUTY ANDREW PEERY
DEPUTY DOMINIC RIOS
DEPUTY CHAD WHEAT
OFFICER MARCUS YANEZ (CSPD)



LIFE SAVING MEDAL

SERGEANT JOSEPH CAREY
SERGEANT JOSHUA SEITER
DEPUTY SEAN DONAHUE
DEPUTY KRISTINA KERL
DEPUTY MICHAEL KIMBERLAIN
DEPUTY DANIEL MOSS
DEPUTY ANDREW MUSTAPICK
DEPUTY RYAN MYERS
DEPUTY MICHEL PERKINS
DEPUTY LORA LOWRY
DEPUTY WILLIAM ROBERTS
DEPUTY STUART SCOTT
DEPUTY GREGORY STONEHAM
DEPUTY CHARLES TRENHAILE



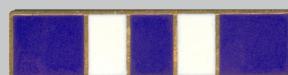
MERITORIOUS SERVICE AWARD

DETECTIVE JASON DARBYSHIRE
DETECTIVE PATRICK GALLAGHER
LIEUTENANT MARK CRISTIANI (FPD)
JENNIFER DARBY
MARK GEIST
JANET HUFFOR
VICTOR MARX
GREG OLDHAM
AMY STALNAKER



ACHIEVEMENT AWARD

SERGEANT JASON HAAG
DEPUTY IAN DEVLIN
DEPUTY KEENAN DUKES
DR. WILLIAM PURYEAR
JAMES ONDER



PURPLE HEART

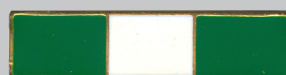
SERGEANT JACOB ABENDSCHAN
DEPUTY JEREMY JUHL
DEPUTY SCOTT STONE

UNIT COMMENDATION

ACCREDITATION UNIT

TANYA M BELL AWARD

RACHELLE JONES



LIFE SAVING AWARD

ALICIA ALVARADO
JOHN GAUNCE
ALVIN SCHREINER
ASHLEIGH SOARD

**SWORN
EMPLOYEE OF THE YEAR**



DEPUTY JEFF SCHULZ

**CIVILIAN
EMPLOYEE OF THE YEAR**



AMY STALAKER

Micah Flick was hired on February 5, 2007. His assignments at the El Paso County Sheriff's Office included Floor Security, Court Services, Patrol and Investigations. During his 11 years with the office, Micah received several awards and recognition. He received a Sheriff's Achievement Award in March of 2010, 2 Commander's Citations in 2013 and 2017, an Achievement Award in September 2017, and a Coin of Excellence in November 2016. Micah's wife Rachael accepted his Medal of Honor in 2018, a few weeks after his death.

During his career, Micah was a member of the SRT team and assisted in training. Micah earned his Bachelor of Science degree while employed with the El Paso County Sheriff's Office. He was the Sheriff's Office liaison for Special Olympics and was extremely active in advocating for them. Micah had an easy-going demeanor, was quick to smile, and a careful listener.

On February 5, 2018 Detective Flick and the Battle Team responded to the area of Murray Boulevard and Galley Road in Colorado Springs on a report of a vehicle theft. The team encountered an adult male suspect, a struggle ensued, and shots were fired. Two Sheriff's Office deputies, a CSPD officer and a bystander were all wounded in the event. Detective Flick was shot during the struggle and ultimately died from his injuries.

On the day of his death, Micah was celebrating his 11-year anniversary with the El Paso County Sheriff's Office.



